

NICE SYSTEMS LTD  
Form 6-K  
May 14, 2003  
SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

**FORM 6-K**

**REPORT OF FOREIGN PRIVATE ISSUER  
PURSUANT TO RULE 13A-16 OR 15D-16 OF  
THE SECURITIES EXCHANGE ACT OF 1934**

*For May 14, 2003*

**NICE-SYSTEMS LTD.**

(Translation of Registrant's Name into English)

**8 Hapnina Street, P.O. Box 690, Ra'anana, Israel**

(Address of Principal Executive Offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

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Form 20-F  Form 40-F

Indicate by check mark, whether the registrant by furnishing the information contained in this form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes  No

If "Yes" is marked, indicate below the file number as-signed to the registrant in connection with Rule 12g3-2(b): 82-  
N/A

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Exhibit Index on Page 4

(1)

THIS REPORT ON FORM 6-K IS HEREBY INCORPORATED BY REFERENCE INTO NICE-SYSTEMS LTD.'S ("NICE") REGISTRATION STATEMENTS ON FORM F-3 (REGISTRATION STATEMENT NOS. 333-12350 AND 333-12996) AND NICE'S REGISTRATION STATEMENTS ON FORM S-8 (REGISTRATION STATEMENT NOS. 333-6784, 333-8146, 333-9350, 333-11842, 333-7414, 333-9352, 333-11154 AND 333-13686), AND TO BE A PART THEREOF FROM THE DATE ON WHICH THIS REPORT IS SUBMITTED, TO THE EXTENT NOT SUPERSEDED BY DOCUMENTS OR REPORTS SUBSEQUENTLY FILED OR FURNISHED.

## CONTENTS

This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

Press Release: Nice Systems Reports First Quarter 2003 Results.

Dated May 14, 2003

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

**NICE-SYSTEMS LTD.**

By: /s/ Daphna Kedmi

Name: Daphna Kedmi

Title: Corporate Vice President

General Counsel

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Dated: \_\_\_\_\_

## **NICE SYSTEMS REPORTS FIRST QUARTER 2003 RESULTS**

### ***Highlights:***

- Revenue increased 7% sequentially and 48% year-over-year***
- Gross margin improves to 50.1%, highest level in 9 quarters***

**GAAP EPS of \$0.01; excluding restructuring charges, EPS of \$0.04**

**Focus on working capital management helped generate \$8 million operating cash flow**

**Ra'anana, Israel, May 14, 2003 - NICE Systems (NASDAQ: NICE)**, a worldwide leader of multimedia recording solutions, applications and related professional services for business interaction management, today announced unaudited results for the quarter ending March 31, 2003.

Revenue in the first quarter was \$53.3 million, a 7% sequential increase from \$49.7 million in the fourth quarter of 2002, and a 48% increase from the first quarter of 2002. On a GAAP basis, net income was \$0.2 million, or \$0.01 per share on a fully diluted basis, compared with a net loss of \$33.3 million, or \$2.22 per share, in the fourth quarter of 2002. The GAAP net loss in the first quarter of 2002 was \$1.2 million, or \$0.09 per share.

Excluding restructuring charges, non-GAAP net income in the first quarter was \$0.7 million, or \$0.04 per share on a fully diluted basis, compared with a net loss of \$0.7 million, or \$0.05 per share in the fourth quarter of 2002, and a net loss of \$1.2 million, or \$0.09 per share in the year earlier period.

Commenting on the results, Haim Shani, president and CEO of NICE said, "Taking into account normal seasonal patterns, we had another good quarter in Q1. Most of the sequential revenue improvement came from increased service revenue, which has been an area of focus for us. The integration of TCS has been completed successfully and we are well-positioned to continue to lead our industry segment with competitive advantages that include breadth of products, a balanced global organization with very strong management in all regions, an extensive installed base, and an outstanding distribution network."

Gross margin continued to improve and reached 50.1%, up from 49.0% in the fourth quarter of 2002 and 45.1% in the first quarter a year ago. Operating expenses declined as a percent of revenue compared to the fourth quarter of 2002. On a GAAP basis, the company reported an operating loss of \$0.3 million for the first quarter. However, excluding the cost of involuntary employee terminations connected with the TCS acquisition, NICE had a non-GAAP operating profit of \$0.2 million.

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## Balance Sheet

Total cash and equivalents at March 31, 2003 rose to \$79.2 million compared to \$68.6 million on December 31, 2002. Primarily as a result of strong focus on working capital management, the company generated operating cash flow of \$8 million during Q1 and DSOs fell to 97 days, a more typical level from the high level caused by the timing of the acquisition of TCS. Also contributing to the increase was a \$6.6 million payment from Thales, reflecting a portion of the adjustment to the purchase price of the assets of TCS as provided by the original agreement.

## TCS Purchase Price Remeasurement

In accordance with U.S. GAAP, an adjustment was made to the price of the TCS acquisition as a result of a required change in the measurement date used to value the shares issued from the announcement date of July 31, 2002 to the closing date of November 2, 2002. The reduction in purchase price has been reflected as an adjustment to the December 31, 2002 balance sheet as a \$7.4 million reduction of goodwill and a \$7.4 million reduction of paid-in-capital. Thus, the acquisition purchase price has been reduced to \$39.8 million from the \$47.2 million figure reported at the end of the fourth quarter of 2002.

## Outlook

Commenting on the outlook, Mr. Shani said, "With the smooth transition of the TCS operations into NICE, we have removed the risk of serious integration problems. During our first combined quarter, we had record bookings and continue to have a very strong pipeline of potential business. However, we should remember that our business model is such that we always have limited forward visibility of less than a quarter. In addition, we face a number of uncertainties that are beyond our control such as the SARS epidemic in the Asia Pacific region. We have not been affected so far and, if we are, we hope to be able to increase our business in the unaffected portions of the region enough to meet our growth targets. It is also difficult to predict when and to what extent federal Homeland Security related spending will impact our security business in the U.S. We expect revenue for the second quarter to be between \$55 and \$57 million, with EPS of between \$0.13 and \$0.17 per share. We see no reason at this time to change our full year guidance of \$240 to \$255 million in revenue and \$0.80 to \$0.90 per share (excluding any special charges). However, given these external uncertainties, we are more comfortable with the lower end of this range."

## Conference Call

NICE will host a conference call to discuss these topics today at 8:30 a.m. EST (15:30 Israel). The call will be broadcast live on the internet via NICE's website at [www.nice.com](http://www.nice.com). A telephone replay will be available for up to 72 hours after the call. The replay information will also be available on NICE's website.

## About NICE

NICE Systems (NASDAQ: NICE) headquartered in Ra'anana, Israel, is a worldwide leader of multimedia digital recording solutions, applications and related professional services for business interaction management. NICE products and solutions are used in contact centers, trading floors, air traffic control (ATC) sites, CCTV (closed circuit television) security installations and government markets. NICE's synergistic technology platform enables customers to capture, evaluate and analyze business interactions in order to improve business processes and gain competitive advantage. NICE's subsidiaries and local offices are based in the United States, Germany,

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United Kingdom, France and Hong Kong. The company operates in more than 100 countries through a network of partners and distributors.

NICE`s worldwide clients include: ABN Amro, Bank of England, Boston Communications, Compaq Computer Corporation, Deutsche Bank, Dresdner Bank, Emeraude Group, US Federal Aviation Administration, Hong Kong Airport, Japan Ministry of Transport, Los Angeles Police Department, MicroAge Teleservices, NAV Canada, New York Police Department, Nokia, SNT Group, Software Spectrum and Sydney Airport (NICE Web Site: [www.nice.com](http://www.nice.com))

*Trademark Note: 360<sup>o</sup> View, Agent@home, Big Picture Technology, Executive Connect, Executive Insight\*, Experience Your Customer, Investigator, Lasting Loyalty, Listen Learn Lead, MEGACORDER, Mirra, My Universe, NICE, NiceAdvantage, NICE Analyzer, NiceCall, NiceCLS, NiceCMS, NICE Feedback, NiceFix, NiceGuard, NICE Learning, NICE Link, NiceLog, ScreenSense, NiceScreen, NiceSoft, NICE Storage Center, NiceTrack, NiceUniverse, NiceUniverse LIVE, NiceVision, NiceVision Harmony, NiceVision Mobile, NiceVision Pro, NiceVision Virtual, NiceWatch, Renaissance, Secure Your Vision, Tienna, Wordnet and other product names and services mentioned herein are trademarks and registered trademarks of NICE Systems Ltd. All other registered and unregistered trademarks are the property of their respective owners.*

\* In Australia only

## **Media**

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## **Investors**

|                     |                             |                |
|---------------------|-----------------------------|----------------|
| -<br>Rachela Kassif | NICE Systems                | 972-9-775-3899 |
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|                |                             |              |
|----------------|-----------------------------|--------------|
| Claudia Gatlin | CMG International           | 877-685-6552 |
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*This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Such statements are based on the current expectations of the management of NICE Systems Ltd. (the Company) only, and are subject to a number of risk factors and uncertainties, including but not limited to changes in technology and market requirements, decline in demand for the Company's products, inability to timely develop and introduce new technologies, products and applications, difficulties or delays in absorbing and integrating acquired operations, products, technologies and personnel, loss of market share, pressure on pricing resulting from competition, and inability to maintain certain marketing and distribution arrangements, which could cause the actual results or performance of the Company to differ materially from those described therein. We undertake no obligation to update these forward-looking statements. For a more detailed description of the risk factors and uncertainties affecting the company, refer to the Company's reports filed from time to time with the Securities and Exchange Commission.*

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