

APAC CUSTOMER SERVICE INC  
Form 8-K  
July 29, 2004

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**

Washington, DC 20549

**FORM 8-K**

**CURRENT REPORT**

**Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**

Date of Report (Date of earliest event reported): **July 28, 2004**

**APAC CUSTOMER SERVICES, INC.**

(Exact name of registrant as specified in its charter)

**Illinois**

(State or other jurisdiction  
of incorporation)

**0-26786**

(Commission  
File Number)

**36-2777140**

(IRS Employer  
Identification No.)

**Six Parkway North, Deerfield, Illinois**

(Address of principal executive offices)

**60015**

(Zip Code)

Registrant's telephone number, including area code: **(847) 374-4980**

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**Item 12. Results of Operations and Financial Condition.**

On July 28, 2004, Registrant issued a press release setting forth Registrant's financial and operating results for the second quarter of 2004. A copy of this press release is attached hereto as Exhibit 99.1. Such information, including the exhibit hereto, shall not be deemed filed for purposes of Section 18 of the Securities Exchange Act of 1934, nor shall it be deemed incorporated by reference into any filings made under the Securities Act of 1933, except as expressly set forth by specific reference in any such filing.

**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

APAC Customer Services, Inc.  
(Registrant)

Date: July 28, 2004

By: */s/ Marc T. Tanenberg*  
Marc T. Tanenberg  
Senior Vice President and Chief Financial Officer

**EXHIBIT INDEX**

<b>Exhibit Number</b>	<b>Description</b>
99.1	Press Release issued by APAC Customer Services, Inc. on July 28, 2004 regarding Results of Operations and Financial Condition.