

ServiceNow, Inc.  
Form 4  
July 06, 2012

**FORM 4**

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

OMB APPROVAL

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**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
JMI Associates V LLC

(Last) (First) (Middle)

100 INTERNATIONAL  
DRIVE, SUITE 19100

(Street)

BALTIMORE, MD 21202

(City) (State) (Zip)

2. Issuer Name and Ticker or Trading Symbol  
ServiceNow, Inc. [NOW]

3. Date of Earliest Transaction  
(Month/Day/Year)  
07/05/2012

4. If Amendment, Date Original Filed(Month/Day/Year)

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

Director  10% Owner  
 Officer (give title below)  Other (specify below)

6. Individual or Joint/Group Filing(Check Applicable Line)  
 Form filed by One Reporting Person  
 Form filed by More than One Reporting Person

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

| 1. Title of Security (Instr. 3) | 2. Transaction Date (Month/Day/Year) | 2A. Deemed Execution Date, if any (Month/Day/Year) | 3. Transaction Code (Instr. 8) | 4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5) | 5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4) | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 7. Nature of Indirect Beneficial Ownership (Instr. 4) |            |   |                           |
|---------------------------------|--------------------------------------|--|--------------------------------|---|---|--|---|------------|---|---------------------------|
|                                 |                                      |  | Code                           | V   | Amount  | (A) or (D)   | Price   |            |   |                           |
| Common Stock                    | 07/05/2012                           |  | C                              |   | 29,888,968 <sup>(1)</sup>   | A  | \$ 0  | 29,913,036 | I | See footnotes (3) (4) (8) |
| Common Stock                    | 07/05/2012                           |  | C                              |   | 10,472,376 <sup>(1)</sup>   | A  | \$ 0  | 10,480,810 | I | See footnotes (5) (6) (8) |
| Common Stock                    | 07/05/2012                           |  | C                              |   | 186,512 <sup>(1)</sup>  | A  | \$ 0  | 186,662    | I | See footnotes (7) (8)     |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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(9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned**  
(e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of Derivative Security (Instr. 3) | 2. Conversion or Exercise Price of Derivative Security | 3. Transaction Date (Month/Day/Year) | 3A. Deemed Execution Date, if any (Month/Day/Year) | 4. Transaction Code (Instr. 8) | 5. Number of Derivative Securities Acquired (A) or Disposed of (D)<br>(Instr. 3, 4, and 5) |            | 6. Date Exercisable and Expiration Date (Month/Day/Year) |                 | 7. Title and Amount of Underlying Securities (Instr. 3 and 4) |                         |
|--|--|--------------------------------------|--|--------------------------------|--|------------|--|-----------------|---|-------------------------|
|  |  |                                      |  |                                | (A)  | (D)        | Date Exercisable   | Expiration Date | Title   | Amount Number of Shares |
| Series A Convertible Preferred Stock       | (2)  | 07/05/2012                           |  | C                              |  | 10,000,000 | (2)  | (2)             | Common Stock  | 10,000,000              |
| Series A Convertible Preferred Stock       | (2)  | 07/05/2012                           |  | C                              |  | 3,503,760  | (2)  | (2)             | Common Stock  | 3,503,760               |
| Series A Convertible Preferred Stock       | (2)  | 07/05/2012                           |  | C                              |  | 62,400     | (2)  | (2)             | Common Stock  | 62,400                  |
| Series B Convertible Preferred Stock       | (2)  | 07/05/2012                           |  | C                              |  | 15,954,544 | (2)  | (2)             | Common Stock  | 15,954,544              |
| Series B Convertible Preferred Stock       | (2)  | 07/05/2012                           |  | C                              |  | 5,590,088  | (2)  | (2)             | Common Stock  | 5,590,088               |
| Series B Convertible Preferred Stock       | (2)  | 07/05/2012                           |  | C                              |  | 99,560     | (2)  | (2)             | Common Stock  | 99,560                  |
| Series C Convertible Preferred Stock       | (2)  | 07/05/2012                           |  | C                              |  | 3,934,424  | (2)  | (2)             | Common Stock  | 3,934,424               |
| Series C Convertible Preferred             | (2)  | 07/05/2012                           |  | C                              |  | 1,378,528  | (2)  | (2)             | Common Stock  | 1,378,528               |

Stock

Series C

Convertible

Preferred

Stock

(2)

07/05/2012

C

24,552

(2)(2)Common  
Stock

24

## Reporting Owners

| Reporting Owner Name / Address   | Relationships |           |         |       |
|--|---------------|-----------|---------|-------|
|  | Director      | 10% Owner | Officer | Other |
| JMI Associates V LLC<br>100 INTERNATIONAL DRIVE<br>SUITE 19100<br>BALTIMORE, MD 21202        | X             | X         |         |       |
| JMI Equity Fund V L P<br>100 INTERNATIONAL DRIVE<br>SUITE 19100<br>BALTIMORE, MD 21202       | X             | X         |         |       |
| JMI EQUITY FUND V AI L P<br>100 INTERNATIONAL DRIVE<br>SUITE 19100<br>BALTIMORE, MD 21202    | X             | X         |         |       |
| JMI EQUITY FUND IV LP<br>100 INTERNATIONAL DRIVE<br>SUITE 19100<br>BALTIMORE, MD 21202       | X             | X         |         |       |
| JMI Equity Fund IV (AI), LP<br>100 INTERNATIONAL DRIVE<br>SUITE 19100<br>BALTIMORE, MD 21202 | X             | X         |         |       |
| JMI Associates IV, LLC<br>100 INTERNATIONAL DRIVE<br>SUITE 19100<br>BALTIMORE, MD 21202      | X             | X         |         |       |
| JMI EURO EQUITY FUND IV L P<br>100 INTERNATIONAL DRIVE<br>SUITE 19100<br>BALTIMORE, MD 21202 | X             | X         |         |       |
| JMI Equity Side Fund, LP<br>100 INTERNATIONAL DRIVE<br>SUITE 19100<br>BALTIMORE, MD 21202    | X             | X         |         |       |
| JMI Side Associates, LLC<br>100 INTERNATIONAL DRIVE  | X             | X         |         |       |

SUITE 19100  
BALTIMORE, MD 21202

## Signatures

/s/ Paul V. Barber,  
Attorney-in-Fact

07/05/2012

\*\*Signature of Reporting Person

Date

## Explanation of Responses:

\* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).

\*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

(1) The total represents shares received upon conversion of shares of the Issuer's Series A Convertible Preferred Stock (the "Series A Shares"), Series B Convertible Preferred Stock (the "Series B Shares") and Series C Convertible Preferred Stock (the "Series C Shares" and together with the Series A Shares and Series B Shares, collectively, the "Preferred Shares").

(2) Effective upon the closing of the Issuer's initial public offering of its common stock, each Preferred Share automatically converted into eight shares of Common Stock as shown in column 7. The Preferred Shares had no expiration date.

(3) As of the date hereof, JMI Equity Fund V, L.P. ("Fund V") owns an aggregate of 28,275,358 shares of Common Stock after conversion of the Preferred Shares. Prior to the Issuer's initial public offering, Fund V owned 22,750 shares of Common Stock, 1,181,565 Series A Shares, 1,885,133 Series B Shares and 464,878 Series C Shares. As of the date hereof, JMI Equity Fund V (AI), L.P. ("Fund V (AI)" and together with Fund V, collectively the "Equity V Funds") owns an aggregate of 1,637,678 shares of Common Stock after conversion of the Preferred Shares. Prior to the Issuer's initial public offering Fund V (AI) owned 1,318 shares of Common Stock, 68,435 Series A Shares, 109,185 Series B Shares and 26,925 Series C Shares. (Continued in footnote 4)

(4) (Continued from footnote 3) JMI Associates V, L.L.C. is the general partner of the Equity V Funds and for Section 13(d) purposes may be deemed to be the beneficial owner of the shares held by the Equity V Funds. JMI Associates V, L.L.C. disclaims Section 16 beneficial ownership of the shares held by the Equity V Funds and this report shall not be deemed an admission that such reporting person is the beneficial owner of such shares held by the Equity V Funds, except to the extent of its pecuniary interest, if any, in shares held by the Equity V Funds by virtue of its general partner interest in the Equity V Funds.

(5) As of the date hereof, JMI Equity Fund IV, L.P. ("Fund IV") owns an aggregate of 7,494,302 shares of Common Stock after conversion of the Preferred Shares. Prior to the Issuer's initial public offering Fund IV owned 6,030 shares of Common Stock, 313,170 Series A Shares, 499,649 Series B Shares and 123,215 Series C Shares. As of the date hereof, JMI Euro Equity Fund IV, L.P. ("Euro Fund") owns an aggregate of 2,393,038 shares of Common Stock after conversion of the Preferred Shares. Prior to the Issuer's initial public offering Euro Fund owned 1,926 shares of Common Stock, 100,000 Series A Shares, 159,545 Series B Shares and 39,344 Series C Shares. As of the date hereof, JMI Equity Fund IV (AI), L.P. ("Fund IV (AI)" and together with Fund IV and Euro Fund, collectively the "Equity IV Funds") owns an aggregate of 593,470 shares of Common Stock after conversion of the Preferred Shares. (Continued in footnote 6)

(6) (Continued from footnote 5) Prior to the Issuer's initial public offering Fund IV (AI) owned 478 shares of Common Stock, 24,800 Series A Shares, 39,567 Series B Shares and 9,757 Series C Shares. JMI Associates IV, L.L.C. is the general partner of the Equity IV Funds and for Section 13(d) purposes may be deemed to be the beneficial owner of the shares held by Equity IV Funds. JMI Associates IV, L.L.C. disclaims Section 16 beneficial ownership of the shares held by the Equity IV Funds and this report shall not be deemed an admission that such reporting person is the beneficial owner of such shares held by Equity IV Funds, except to the extent of its pecuniary interest, if any, in the shares held by Equity IV Funds by virtue of its general partner interest in the Equity IV Funds.

(7) As of the date hereof, JMI Equity Side Fund, L.P. ("Equity Side Fund") owns an aggregate of 186,662 shares of Common Stock upon conversion of the Preferred Shares. Prior to the Issuer's initial public offering Equity Side Fund owned 150 shares of Common Stock, 7,800 Series A Shares, 12,445 Series B Shares and 3,069 Series C Shares. JMI Equity Side Associates, L.L.C. is the general partner of Equity Side Fund and for Section 13(d) purposes may be deemed to be the beneficial owner of the shares held by the Equity Side Fund. JMI Equity Side Associates, L.L.C. disclaims Section 16 beneficial ownership of the shares held by the Equity Side Fund and this report shall not be deemed an admission that such reporting person is the beneficial owner of such shares held by the Equity Side Fund.

(8) Charles E. Noell III and Paul V. Barber, each a managing member of JMI Associates V, L.L.C. and JMI Associates IV, L.L.C. and each an officer of JMI Equity Side Associates, L.L.C., serve as the representatives of JMI Associates V, L.L.C., JMI Associates IV, L.L.C., JMI Equity Side Associates, L.L.C. and Equity V Funds, Equity IV Funds and Equity Side Fund on the Issuer's board of directors.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure.

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