

CA, INC.  
Form 10-Q  
January 25, 2012  
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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**  
WASHINGTON, D.C. 20549

**FORM 10-Q**

þ **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended December 31, 2011

or

· **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from            to

Commission File Number 1-9247

**CA, Inc.**

(Exact name of registrant as specified in its charter)

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**Delaware**  
(State or other jurisdiction of  
incorporation or organization)

**13-2857434**  
(I.R.S. Employer  
Identification Number)

**One CA Plaza**  
**Islandia, New York**  
(Address of principal executive offices)

**11749**  
(Zip Code)

**1-800-225-5224**

(Registrant's telephone number, including area code)

**Not applicable**

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

(Check one):

Large accelerated filer  Accelerated filer

Non-accelerated filer  (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date:

<b>Title of Class</b>	<b>Shares Outstanding</b>
Common Stock	as of January 17, 2012
par value \$0.10 per share	485,644,527



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**PART I. FINANCIAL INFORMATION**

**REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

The Board of Directors and Stockholders

CA, Inc.:

We have reviewed the condensed consolidated balance sheet of CA, Inc. and subsidiaries as of December 31, 2011, the related condensed consolidated statements of operations for the three-month and nine-month periods ended December 31, 2011 and 2010, and the related condensed consolidated statements of cash flows for the nine-month periods ended December 31, 2011 and 2010. These condensed consolidated financial statements are the responsibility of the Company's management.

We conducted our review in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the condensed consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of CA, Inc. and subsidiaries as of March 31, 2011, and the related consolidated statements of operations, stockholders equity, and cash flows for the year then ended (not presented herein); and in our report dated May 16, 2011, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying condensed consolidated balance sheet as of March 31, 2011, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

/s/ KPMG LLP

New York, New York

January 25, 2012

**Table of Contents****Item 1.****CA, INC. AND SUBSIDIARIES****CONDENSED CONSOLIDATED BALANCE SHEETS**

(in millions, except share and per share amounts)

	December 31, 2011 (unaudited)	March 31, 2011
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	\$ 2,358	\$ 3,049
Marketable securities current	102	75
Trade accounts receivable, net	840	849
Deferred income taxes current	158	246
Other current assets	146	152
<b>TOTAL CURRENT ASSETS</b>	<b>3,604</b>	<b>4,371</b>
Marketable securities noncurrent	79	104
Property and equipment, net of accumulated depreciation of \$692 and \$632, respectively	387	437
Goodwill	5,856	5,688
Capitalized software and other intangible assets, net	1,426	1,284
Deferred income taxes noncurrent	175	284
Other noncurrent assets, net	264	246
<b>TOTAL ASSETS</b>	<b>\$ 11,791</b>	<b>\$ 12,414</b>
<b>LIABILITIES AND STOCKHOLDERS EQUITY</b>		
<b>CURRENT LIABILITIES</b>		
Current portion of long-term debt and loans payable	\$ 18	\$ 269
Accounts payable	86	100
Accrued salaries, wages and commissions	297	293
Accrued expenses and other current liabilities	408	395
Deferred revenue (billed or collected) current	2,270	2,600
Taxes payable, other than income taxes payable current	75	75
Federal, state and foreign income taxes payable current	103	124
Deferred income taxes current	44	68
<b>TOTAL CURRENT LIABILITIES</b>	<b>3,301</b>	<b>3,924</b>
Long-term debt, net of current portion	1,291	1,282
Federal, state and foreign income taxes payable noncurrent	436	414
Deferred income taxes noncurrent	62	64
Deferred revenue (billed or collected) noncurrent	854	969
Other noncurrent liabilities	119	141
<b>TOTAL LIABILITIES</b>	<b>6,063</b>	<b>6,794</b>
<b>STOCKHOLDERS EQUITY</b>		
Preferred stock, no par value, 10,000,000 shares authorized; No shares issued and outstanding		
Common stock, \$0.10 par value, 1,100,000,000 shares authorized; 589,695,081 and 589,695,081 shares issued; 479,918,453 and 502,299,607 shares outstanding, respectively	59	59
Additional paid-in capital	3,593	3,615

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Retained earnings	4,771	4,106
Accumulated other comprehensive loss	(131)	(65)
Treasury stock, at cost, 109,776,628 shares and 87,395,474 shares, respectively	(2,564)	(2,095)
<b>TOTAL STOCKHOLDERS EQUITY</b>	<b>5,728</b>	<b>5,620</b>
<b>TOTAL LIABILITIES AND STOCKHOLDERS EQUITY</b>	<b>\$ 11,791</b>	<b>\$ 12,414</b>

See accompanying Notes to the Condensed Consolidated Financial Statements.

**Table of Contents****CA, INC. AND SUBSIDIARIES****CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS**

(unaudited)

(in millions, except per share amounts)

	For the Three Months Ended December 31,		For the Nine Months Ended December 31,	
	2011	2010	2011	2010
<b>REVENUE</b>				
Subscription and maintenance revenue	\$ 1,006	\$ 974	\$ 3,035	\$ 2,852
Professional services	103	88	289	245
Software fees and other	154	82	302	204
<b>TOTAL REVENUE</b>	<b>1,263</b>	<b>1,144</b>	<b>3,626</b>	<b>3,301</b>
<b>EXPENSES</b>				
Costs of licensing and maintenance	69	74	207	207
Cost of professional services	91	77	270	223
Amortization of capitalized software costs	59	52	164	144
Selling and marketing	342	341	1,038	931
General and administrative	113	114	331	344
Product development and enhancements	126	110	384	363
Depreciation and amortization of other intangible assets	44	47	134	136
Other expenses (gains), net	6	(3)	10	(2)
<b>TOTAL EXPENSES BEFORE INTEREST AND INCOME TAXES</b>	<b>850</b>	<b>812</b>	<b>2,538</b>	<b>2,346</b>
Income from continuing operations before interest and income taxes	413	332	1,088	955
Interest expense, net	9	10	24	35
Income from continuing operations before income taxes	404	322	1,064	920
Income tax expense	141	126	337	284
<b>INCOME FROM CONTINUING OPERATIONS</b>	<b>263</b>	<b>196</b>	<b>727</b>	<b>636</b>
Income from discontinued operations, net of income taxes		4	13	3
<b>NET INCOME</b>	<b>\$ 263</b>	<b>\$ 200</b>	<b>\$ 740</b>	<b>\$ 639</b>
<b>BASIC INCOME PER SHARE</b>				
Income from continuing operations	\$ 0.54	\$ 0.38	\$ 1.46	\$ 1.24
Income from discontinued operations		0.01	0.03	
Net income	\$ 0.54	\$ 0.39	\$ 1.49	\$ 1.24
Basic weighted average shares used in computation	483	505	492	507
<b>DILUTED INCOME PER SHARE</b>				
Income from continuing operations	\$ 0.54	\$ 0.38	\$ 1.46	\$ 1.24
Income from discontinued operations		0.01	0.02	



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Net income	\$ 0.54	\$ 0.39	\$ 1.48	\$ 1.24
Diluted weighted average shares used in computation See accompanying Notes to the Condensed Consolidated Financial Statements.	484	506	493	508

**Table of Contents****CA, INC. AND SUBSIDIARIES****CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**

(unaudited)

(in millions)

	For the Nine Months Ended December 31,	
	2011	2010
<b>OPERATING ACTIVITIES FROM CONTINUING OPERATIONS:</b>		
Net income	\$ 740	\$ 639
(Income) loss from discontinued operations	(13)	(3)
Income from continuing operations	727	636
Adjustments to reconcile income from continuing operations to net cash provided by operating activities:		
Depreciation and amortization	298	280
Provision for deferred income taxes	78	187
Provision for bad debts	(3)	5
Share-based compensation expense	61	61
Asset impairments and other non-cash items	15	
Foreign currency transaction (gains) losses	(4)	3
Changes in other operating assets and liabilities, net of effect of acquisitions:		
Decrease in trade accounts receivable, net	12	105
Decrease in deferred revenue	(389)	(304)
Decrease in taxes payable, net	(33)	(82)
Decrease in accounts payable, accrued expenses and other	(34)	(22)
Increase (decrease) in accrued salaries, wages and commissions	5	(97)
Changes in other operating assets and liabilities	(4)	(29)
<b>NET CASH PROVIDED BY OPERATING ACTIVITIES CONTINUING OPERATIONS</b>	<b>729</b>	<b>743</b>
<b>INVESTING ACTIVITIES FROM CONTINUING OPERATIONS:</b>		
Acquisitions of businesses, net of cash acquired, and purchased software	(373)	(252)
Purchases of property and equipment	(53)	(73)
Cash proceeds from divestiture of assets	7	13
Capitalized software development costs	(137)	(116)
Purchases of marketable securities	(102)	(168)
Proceeds from the sale of marketable securities	27	
Maturities of marketable securities	72	
Other investing activities	(1)	(17)
<b>NET CASH USED IN INVESTING ACTIVITIES CONTINUING OPERATIONS</b>	<b>(560)</b>	<b>(613)</b>
<b>FINANCING ACTIVITIES FROM CONTINUING OPERATIONS:</b>		
Dividends paid	(75)	(61)
Purchases of common stock	(553)	(188)
Debt borrowings	240	
Debt repayments	(371)	(9)
Exercise of common stock options and other	12	7
<b>NET CASH USED IN FINANCING ACTIVITIES CONTINUING OPERATIONS</b>	<b>(747)</b>	<b>(251)</b>
Effect of exchange rate changes on cash	(96)	40

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<b>NET CHANGE IN CASH AND CASH EQUIVALENTS CONTINUING OPERATIONS</b>	(674)	(81)
<b>CASH USED IN OPERATING ACTIVITIES DISCONTINUED OPERATIONS</b>	(21)	
<b>CASH PROVIDED BY INVESTING ACTIVITIES DISCONTINUED OPERATIONS</b>	4	16
<b>NET EFFECT OF DISCONTINUED OPERATIONS ON CASH AND CASH EQUIVALENTS</b>	(17)	16
<b>DECREASE IN CASH AND CASH EQUIVALENTS</b>	(691)	(65)
<b>CASH AND CASH EQUIVALENTS AT BEGINNING OF PERIOD</b>	3,049	2,583
<b>CASH AND CASH EQUIVALENTS AT END OF PERIOD</b>	\$ 2,358	\$ 2,518

See accompanying Notes to the Condensed Consolidated Financial Statements.

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**CA, INC. AND SUBSIDIARIES**

**NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**

**December 31, 2011**

(unaudited)

**NOTES TO FINANCIAL STATEMENTS**

**NOTE A ACCOUNTING POLICIES**

*Basis of Presentation:* The accompanying unaudited Condensed Consolidated Financial Statements of CA, Inc. (Company) have been prepared in accordance with U.S. generally accepted accounting principles (GAAP), as defined in Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) 270, for interim financial information and with the instructions to Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. For further information, refer to the Company's Consolidated Financial Statements and Notes thereto included in the Company's Annual Report on Form 10-K for the fiscal year ended March 31, 2011 (2011 Form 10-K).

In the opinion of management, all adjustments considered necessary for a fair presentation have been included. All such adjustments are of a normal, recurring nature.

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Although these estimates are based on management's knowledge of current events and actions it may undertake in the future, these estimates may ultimately differ from actual results.

Operating results for the three and nine months ended December 31, 2011 are not necessarily indicative of the results that may be expected for the fiscal year ending March 31, 2012.

*Divestitures:* In June 2011, the Company sold its Internet Security business and in June 2010, the Company sold its Information Governance business. The results of operations for these businesses, and the related gain (loss) on disposal have been presented as discontinued operations in the accompanying Condensed Consolidated Statements of Operations and Condensed Consolidated Statements of Cash Flows. The effects of the discontinued components were immaterial to the Company's Condensed Consolidated Balance Sheet at March 31, 2011. See Note C, Divestitures, for additional information.

In September 2010, the Company sold an equity investment and recognized a gain of approximately \$10 million, which is included in Other expenses (gains), net in the Company's Condensed Consolidated Statements of Operations for the nine months ended December 31, 2010.

*Cash and Cash Equivalents:* The Company's cash and cash equivalents are held in numerous locations throughout the world, with approximately 64% being held by the Company's foreign subsidiaries outside the United States at December 31, 2011.

*Fair Value Measurements:* Fair value is the price that would be received for an asset or the amount paid to transfer a liability in an orderly transaction between market participants. The Company is required to classify certain assets and liabilities based on the following fair value hierarchy:

Level 1: Quoted prices in active markets that are unadjusted and accessible at the measurement date for identical, unrestricted assets or liabilities;

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Level 2: Quoted prices for identical assets and liabilities in markets that are not active, or quoted prices for similar assets and liabilities in active markets or financial instruments for which significant inputs are observable, either directly or indirectly; and

Level 3: Prices or valuations that require inputs that are both significant to the fair value measurement and unobservable.  
See Note K, Fair Value Measurements, for additional information.

*Deferred Revenue (Billed or Collected):* The Company accounts for unearned revenue on billed amounts due from customers on a gross basis. Unearned revenue on billed installments (collected or uncollected) is reported as deferred revenue in the liability section of the Company's Condensed Consolidated Balance Sheets. Deferred revenue (billed or collected) excludes unbilled contractual commitments executed under license and maintenance agreements that will be billed in future periods.

*Statements of Cash Flows:* For the nine months ended December 31, 2011 and 2010, interest payments, net were approximately \$56 million and \$67 million, respectively, and income taxes paid were approximately \$252 million and \$161 million, respectively.

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(unaudited)

The Company uses a notional pooling arrangement with an international bank to help manage global liquidity requirements. Under this pooling arrangement, the Company and its participating subsidiaries may maintain either cash deposit or borrowing positions through local currency accounts with the bank, so long as the aggregate position of the global pool is a notionally calculated net cash deposit. Because the bank maintains a security interest in the cash deposits, and has the right to offset the cash deposits against the borrowings, the bank provides the Company and its participating subsidiaries favorable interest terms on both cash deposits and borrowings. At December 31, 2011, while the overall pool was positive, there was approximately \$120 million of borrowing positions outstanding under this cash pooling arrangement which is included in the Accrued expenses and other current liabilities line item on the Company's Condensed Consolidated Balance Sheet. Borrowings and repayments were approximately \$240 million and \$112 million, respectively, for the nine months ended December 31, 2011. At March 31, 2011, there were no borrowings outstanding under the cash pooling arrangement.

Non-cash financing activities for the nine months ended December 31, 2011 and 2010 consisted of treasury shares issued in connection with the following: share-based incentive awards granted under the Company's equity compensation plans of approximately \$54 million (net of approximately \$26 million of taxes withheld) and \$63 million (net of approximately \$27 million of taxes withheld), respectively; and discretionary stock contributions to the CA, Inc. Savings Harvest Plan of approximately \$13 million and \$25 million, respectively.

**NOTE B ACQUISITIONS**

Acquisitions of businesses are accounted for as purchases and, accordingly, their results of operations have been included in the Company's Condensed Consolidated Financial Statements since the respective dates of the acquisitions. The purchase price for each of the Company's acquisitions is allocated to the assets acquired and liabilities assumed from the acquired entity.

In August 2011, the Company acquired 100% of the voting equity interest of Interactive TKO, Inc. (ITKO), a privately held provider of service simulation solutions for developing applications in composite and cloud environments. The acquisition expands solutions the Company offers enterprises and service providers for using and providing cloud computing to deliver business services. The total purchase price of the acquisition was approximately \$316 million.

The pro forma effects of the Company's fiscal year 2012 acquisitions to the Company's revenues and results of operations during fiscal year 2011 and 2012 were considered immaterial. The purchase price allocation of the Company's fiscal year 2012 acquisitions is as follows:

<i>(dollars in millions)</i>	ITKO Acquisition <sup>(2)</sup>	Other Acquisitions	Estimated Useful Life
Finite-lived intangible assets <sup>(1)</sup>	\$ 16	\$ 11	3-15 years
Purchased software	190	8	7 years
Goodwill	160	20	Indefinite
Deferred tax assets/(liabilities)	(70)	(3)	
Other assets net of other liabilities assumed <sup>(3)</sup>	20	3	
 Purchase Price	 \$ 316	 \$ 39	

(1) Includes customer relationships and trade names.

(2) Purchase price allocation is preliminary due to ongoing analysis to determine the fair value of acquired intangibles and the tax basis of acquired assets and liabilities.

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(3) Includes approximately \$20 million of cash acquired relating to ITKO.

Transaction costs for acquisitions were immaterial. The excess purchase price over the estimated value of the net tangible and identifiable intangible assets was recorded to goodwill. The preliminary allocation of a significant portion of the purchase price to goodwill was predominantly due to synergies the Company expects from marketing and integration with other products of the Company and intangible assets that are not separable, such as assembled workforce and going concern. The goodwill relating to the Company's second quarter fiscal year 2012 acquisition of ITKO is not expected to be deductible for tax purposes. A majority of the goodwill relating to the Company's other fiscal year 2012 acquisitions is expected to be deductible for tax purposes.

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(unaudited)

The Company's acquisitions during the first three quarters of fiscal year 2011 were considered immaterial, both individually and in the aggregate, compared with the results of the Company's operations. Therefore, purchase accounting and pro forma disclosures are not presented.

During the third quarter of fiscal year 2011, the Company acquired 100% of the voting equity interests of Arcot Systems, Inc. (Arcot), a privately held provider of authentication and fraud prevention solutions through on-premises software or cloud services. The purchase price allocation was finalized in the second quarter of fiscal 2012 and no material adjustments were made to amounts previously reported. The following represents the allocation of the purchase price and estimated useful lives to the acquired net assets of Arcot:

<i>(dollars in millions)</i>	Arcot	Estimated Useful Life
Finite-lived intangible assets <sup>(1)</sup>	\$ 39	2-5 years
Purchased software	86	10 years
Goodwill	62	Indefinite
Deferred tax assets/(liabilities)	(3)	
Other assets net of other liabilities assumed	13	
 Purchase Price	 \$ 197	

(1) Includes customer relationships and trade names.

The Company had liabilities of approximately \$39 million and \$77 million at December 31, 2011 and March 31, 2011, respectively, related to purchase price amounts withheld subject to indemnification protections.

**NOTE C DIVESTITURES**

In June 2011, the Company sold its Internet Security business for approximately \$14 million and recognized a gain on disposal of approximately \$23 million, including tax expense of approximately \$18 million. In June 2010, the Company sold its Information Governance business for approximately \$19 million and recognized a loss on disposal of approximately \$5 million, including tax expense of approximately \$4 million.

The income (loss) from discontinued components for the sale of the Company's Internet Security business, which occurred during the first quarter of fiscal 2012, consists of the following:

	Nine Months Ended December 31, 2011 <i>(in millions)</i>
Subscription and maintenance revenue	\$ 15
Total revenue	\$ 15
Loss from operations of discontinued components, net of tax benefit of \$6 million	\$ (10)



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Gain on disposal of discontinued components, net of taxes	23
Income from discontinued operations, net of taxes	\$ 13

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## CA, INC. AND SUBSIDIARIES

## NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2011

(unaudited)

The income (loss) from discontinued components, relating to both the Internet Security business and the sale of the Company's Information Governance business for the three and nine months ended December 31, 2010 consists of the following:

	Three Months Ended December 31, 2010	Nine Months Ended December 31, 2010 <i>(in millions)</i>
Subscription and maintenance revenue	\$ 21	\$ 67
Professional services		1
<b>Total revenue</b>	<b>\$ 21</b>	<b>\$ 68</b>
Income from operations of discontinued components, net of tax expense of \$2 million and \$5 million, respectively	\$ 4	\$ 8
Loss on disposal of discontinued components, net of taxes		(5)
Income (loss) from discontinued operations, net of taxes	\$ 4	\$ 3

## NOTE D SEVERANCE AND EXIT COSTS

*Fiscal 2012 workforce reduction:* The Fiscal 2012 workforce reduction plan (Fiscal 2012 Plan) was announced in July 2011 and consisted of a workforce reduction of approximately 400 positions.

This action is part of the Company's efforts to reallocate resources and divest nonstrategic parts of the business. The total amounts incurred with respect to severance under the Fiscal 2012 Plan were \$44 million, of which approximately \$27 million is included in Selling and marketing, \$9 million is included in Product development and enhancements, \$5 million is included in General and administrative, \$2 million is included in Costs of licensing and maintenance and \$1 million is included in Cost of professional services on the Condensed Consolidated Statements of Operations. Actions under the Fiscal 2012 Plan are expected to be substantially completed by the end of fiscal year 2012.

*Fiscal 2010 restructuring plan:* The Fiscal 2010 restructuring plan (Fiscal 2010 Plan) was announced in March 2010 and consisted of a workforce reduction of approximately 1,000 positions and global facilities consolidations. These actions were intended to better align the Company's cost structure with the skills and resources required to more effectively pursue opportunities in the marketplace and execute the Company's long-term growth strategy. The total amounts incurred with respect to severance and facilities abandonment under the Fiscal 2010 Plan were \$43 million and \$2 million, respectively. Actions under the Fiscal 2010 Plan were substantially completed by the end of fiscal year 2011.

*Fiscal 2007 restructuring plan:* In August 2006, the Company announced the Fiscal 2007 restructuring plan (Fiscal 2007 Plan) to significantly improve the Company's expense structure and increase its competitiveness. The Fiscal 2007 Plan consisted of a workforce reduction of approximately 3,100 employees, global facilities consolidations and other cost reductions. The total amounts incurred with respect to severance and facilities abandonment under the Fiscal 2007 Plan were \$220 million and \$119 million, respectively. Actions under the Fiscal 2007 Plan were substantially completed by the end of fiscal year 2010.



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## CA, INC. AND SUBSIDIARIES

## NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2011

(unaudited)

Accrued severance and exit costs at December 31, 2011 and changes in the accruals during the nine months ended December 31, 2011 and 2010 associated with the Fiscal 2012, Fiscal 2010 and Fiscal 2007 Plans were as follows:

Fiscal 2012 Plan	Severance (in millions)
Accrued balance at March 31, 2011	\$
Activity for the nine months ended December 31, 2011	
Expense	49
Change in estimate	(5)
Payments	(25)
Accretion and other	
Accrued balance at December 31, 2011	\$ 19

Fiscal 2010 Plan	Severance (in millions)	Facilities Abandonment
Accrued balance at March 31, 2010	\$ 46	\$ 2
Activity for the nine months ended December 31, 2010		
Change in estimate	(3)	
Payments	(34)	
Accretion and other	(1)	
Accrued balance at December 31, 2010	\$ 8	\$ 2
Accrued balance at March 31, 2011	\$ 4	\$ 1
Activity for the nine months ended December 31, 2011		
Change in estimate	(1)	
Payments	(3)	
Accrued balance at December 31, 2011	\$	\$ 1

Fiscal 2007 Plan	Severance (in millions)	Facilities Abandonment
Accrued balance at March 31, 2010	\$ 8	\$ 60
Activity for the nine months ended December 31, 2010		
Change in estimate	1	1
Payments	(4)	(14)

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Accretion and other			1
Accrued balance at December 31, 2010	\$ 5	\$	48
Accrued balance at March 31, 2011	\$ 4	\$	46
Activity for the nine months ended December 31, 2011			
Change in estimate			
Payments	(2)		(8)
Accretion and other			1
Accrued balance at December 31, 2011	\$ 2	\$	39

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The severance liability is included in the Accrued salaries, wages and commissions line item on the Condensed Consolidated Balance Sheets. The facilities abandonment liability is included in the Accrued expenses and other current liabilities and Other noncurrent liabilities line items on the Condensed Consolidated Balance Sheets. The Fiscal 2010 Plan and Fiscal 2007 Plan costs are included in the Other expenses (gains), net line item on the Condensed Consolidated Statements of Operations.

Accretion and other includes accretion of the Company's lease obligations related to facilities abandonment as well as changes in the assumptions related to future sublease income. These costs are included in the General and administrative expense line item on the Condensed Consolidated Statements of Operations.

**NOTE E MARKETABLE SECURITIES**

At December 31, 2011, available-for-sale securities consisted of the following:

	December 31, 2011			Aggregate Fair Value
	Aggregate Cost Basis	Gross Unrealized Gains	Gross Unrealized Losses	
U.S. Treasury and agency securities	\$ 55	\$	\$	\$ 55
Municipal securities	2			2
Corporate debt securities	124			124
	\$ 181	\$	\$	\$ 181

At December 31, 2011, the Company did not have any debt securities that were in a continuous unrealized loss position for greater than 12 months. Proceeds from the sale of marketable securities and realized gains and realized losses for the nine months ended December 31, 2011 were approximately \$27 million and less than \$1 million, respectively. At December 31, 2011, \$102 million of marketable securities had scheduled maturities of less than one year, and approximately \$79 million had maturities of greater than one year but not exceeding three years.

At March 31, 2011, available-for-sale securities consisted of the following:

	March 31, 2011			Aggregate Fair Value
	Aggregate Cost Basis	Gross Unrealized Gains	Gross Unrealized Losses	
U.S. Treasury and agency securities	\$ 60	\$	\$	\$ 60
Municipal securities	2			2
Corporate debt securities	117			117
	\$ 179	\$	\$	\$ 179

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At March 31, 2011, the Company did not have any debt securities that were in a continuous unrealized loss position for greater than 12 months. At March 31, 2011, \$75 million of marketable securities had scheduled maturities of less than one year, and approximately \$104 million had scheduled maturities of greater than one year but not exceeding three years.

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**NOTE F TRADE ACCOUNTS RECEIVABLE**

Trade accounts receivable, net represents amounts due from the Company's customers and is presented net of allowance for doubtful accounts. These balances include revenue recognized in advance of customer billings but do not include unbilled contractual commitments executed under license agreements. The components of Trade accounts receivable, net were as follows:

	December 31, 2011	March 31, 2011
	<i>(in millions)</i>	
Accounts receivable billed	\$ 765	\$ 758
Accounts receivable unbilled	70	86
Other receivables	21	27
Less: Allowance for doubtful accounts	(16)	(22)
<b>Trade accounts receivable, net</b>	<b>\$ 840</b>	<b>\$ 849</b>

**NOTE G GOODWILL, CAPITALIZED SOFTWARE AND OTHER INTANGIBLE ASSETS**

The gross carrying amounts and accumulated amortization for capitalized software and other intangible assets at December 31, 2011 were approximately \$7,763 million and \$6,337 million, respectively. These amounts include fully amortized intangible assets of approximately \$5,686 million, which were composed of purchased software of approximately \$4,731 million, internally developed software products of approximately \$552 million and other identified intangible assets subject to amortization of approximately \$403 million. The gross carrying amounts and accumulated amortization for identified intangible assets that were not fully amortized were as follows:

	At December 31, 2011		
	Gross Amortizable Assets	Accumulated Amortization <i>(in millions)</i>	Net Assets
Purchased software products	\$ 897	\$ 203	\$ 694
Capitalized development cost and other intangibles:			
Internally developed software products	771	242	529
Other identified intangible assets subject to amortization	409	206	203
<b>Total capitalized software and other intangible assets</b>	<b>\$ 2,077</b>	<b>\$ 651</b>	<b>\$ 1,426</b>



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The gross carrying amounts and accumulated amortization for capitalized software and other intangible assets at March 31, 2011 were approximately \$7,417 million and \$6,133 million, respectively. These amounts included fully amortized assets of approximately \$5,290 million, which were composed of purchased software of approximately \$4,662 million, internally developed software products of approximately \$508 million and other identified intangible assets subject to amortization of approximately \$120 million. The gross carrying amounts and accumulated amortization for identified intangible assets that were not fully amortized were as follows:

	Gross Amortizable Assets	At March 31, 2011 Accumulated Amortization <i>(in millions)</i>	Net Assets
Purchased software products			
Capitalized development cost and other intangibles:	\$ 768	\$ 198	\$ 570
Internally developed software products	693	205	488
Other identified intangible assets subject to amortization	652	440	212
Other identified intangible assets not subject to amortization	14		14
<b>Total capitalized software costs and other intangible assets</b>	<b>\$ 2,127</b>	<b>\$ 843</b>	<b>\$ 1,284</b>

Based on the capitalized software and other identified intangible assets recorded through December 31, 2011, the projected annual amortization expense for fiscal year 2012 and over the next four fiscal years is expected to be as follows:

	2012	Year Ended March 31, <i>(in millions)</i>			
		2013	2014	2015	2016
Capitalized software:					
Purchased	\$ 103	\$ 106	\$ 98	\$ 87	\$ 86
Internally developed	115	143	128	103	72
Other identified intangible assets subject to amortization	65	54	48	40	26
<b>Total</b>	<b>\$ 283</b>	<b>\$ 303</b>	<b>\$ 274</b>	<b>\$ 230</b>	<b>\$ 184</b>

Goodwill activity for the nine months ended December 31, 2011 was as follows:

<i>(in millions)</i>	
Balance at March 31, 2011	\$ 5,688
Revisions to purchase price allocation of prior year acquisitions	(2)

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Balance at March 31, 2011 as revised	5,686
Amounts allocated to loss on discontinued operations	(7)
Acquisitions	180
Foreign currency translation adjustment	(3)
Balance at December 31, 2011	\$ 5,856

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## NOTE H DEFERRED REVENUE

The components of Deferred revenue (billed or collected) current and Deferred revenue (billed or collected) noncurrent at December 31, 2011 and March 31, 2011 were as follows:

	December 31, 2011	March 31, 2011
	<i>(in millions)</i>	
<b>Current:</b>		
Subscription and maintenance	\$ 2,108	\$ 2,444
Professional services	149	145
Financing obligations and other	13	11
<b>Total deferred revenue (billed or collected) current</b>	<b>\$ 2,270</b>	<b>\$ 2,600</b>
<b>Noncurrent:</b>		
Subscription and maintenance	\$ 822	\$ 940
Professional services	30	27
Financing obligations and other	2	2
<b>Total deferred revenue (billed or collected) - noncurrent</b>	<b>\$ 854</b>	<b>\$ 969</b>
<b>Total deferred revenue (billed or collected)</b>	<b>\$ 3,124</b>	<b>\$ 3,569</b>

## NOTE I DEBT

*Revolving Credit Facility:* In April 2011, the Company repaid the outstanding balance of \$250 million on the revolving credit facility that was due August 2012. In August 2011, the Company replaced the revolving credit facility due August 2012 with a new revolving credit facility due August 2016.

The maximum committed amount available under the revolving credit facility due August 2016 is \$1 billion. The facility also provides the Company with an option to increase the available credit by an amount up to \$500 million. This option is subject to certain conditions and the agreement of the facility lenders.

Advances under the revolving credit facility bear interest at a rate dependent on the Company's credit ratings at the time of such borrowings and are calculated according to a Base Rate or a Eurocurrency Rate, as the case may be, plus an applicable margin. The Company must also pay facility commitment fees quarterly on the full revolving credit commitment at rates dependent on the Company's credit ratings.

At December 31, 2011, there were no outstanding borrowings under the revolving credit facility due August 2016 and, based on the Company's current credit ratings, the rates applicable to the facility at December 31, 2011 were as follows:

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Applicable margin on Base borrowing	0.25%
Applicable margin on Eurocurrency borrowing	1.10%
Facility commitment fee	0.15%

The interest rate that would have applied at December 31, 2011 to a borrowing under the revolving credit facility due August 2016 would have been 3.50% for Base Rate borrowings and 1.40% for Eurocurrency Rate borrowings. The Company capitalized the transaction fees of approximately \$2 million associated with the revolving credit facility due August 2016. These fees are being amortized to Interest expense, net in the Condensed Consolidated Statements of Operations.

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The revolving credit facility due August 2016 contains customary covenants for borrowings of this type, including two financial covenants: (i) for the 12 months ending each quarter-end, the ratio of consolidated debt for borrowed money to consolidated cash flow, each as defined in the facility Credit Agreement, must not exceed 4.00 to 1.00; and (ii) for the 12 months ending at any date, the ratio of consolidated cash flow to the sum of interest payable on, and amortization of debt discount in respect of, all consolidated debt for borrowed money, as defined in the facility Credit Agreement, must not be less than 3.50 to 1.00. At December 31, 2011, the Company was in compliance with all covenants.

In addition, future borrowings under the revolving credit facility require, at the date of a borrowing, that (i) no event of default shall have occurred and be continuing and (ii) the Company reaffirm the representations and warranties it made in the facility Credit Agreement.

**NOTE J DERIVATIVES**

The Company is exposed to financial market risks arising from changes in interest rates and foreign exchange rates. Changes in interest rates could affect the Company's monetary assets and liabilities, and foreign exchange rate changes could affect the Company's foreign currency denominated monetary assets and liabilities and forecasted transactions. The Company enters into derivative contracts with the intent of mitigating a portion of these risks.

*Interest rate swaps:* The Company has interest rate swaps with a total notional value of \$500 million, that swap a total of \$500 million of its 6.125% Senior Notes due December 2014 into floating interest rate debt through December 1, 2014. These swaps are designated as fair value hedges.

At December 31, 2011, the fair value of these derivatives was an asset of approximately \$27 million, of which approximately \$10 million is included in Other current assets and approximately \$17 million is included in Other noncurrent assets, net in the Company's Condensed Consolidated Balance Sheet.

At March 31, 2011, the fair value of these derivatives was an asset of approximately \$15 million, of which approximately \$11 million is included in Other current assets and approximately \$4 million is included in Other noncurrent assets, net in the Company's Condensed Consolidated Balance Sheet.

During fiscal year 2009, the Company entered into interest rate swaps with a total notional value of \$250 million to hedge a portion of its variable interest rate payments on its revolving credit facility. The amount of loss reclassified from Accumulated other comprehensive income into Interest expense, net in the Company's Condensed Consolidated Statements of Operations was approximately \$1 million and \$4 million for the three and nine months ended December 31, 2010, respectively. These derivatives were designated as cash flow hedges and matured in October 2010.

*Foreign currency contracts:* The Company enters into foreign currency option and forward contracts to manage foreign currency risks. The Company has not designated its foreign exchange derivatives as hedges. Accordingly, changes in fair value from these contracts are recorded as Other expenses (gains), net in the Company's Condensed Consolidated Statements of Operations. At December 31, 2011, foreign currency contracts outstanding consisted of purchase and sales contracts with a total notional value of approximately \$826 million and durations of less than three months. The net fair value of these contracts at December 31, 2011 was approximately \$10 million, of which approximately \$16 million is included in Other current assets and approximately \$6 million is included in Accrued expenses and other current liabilities in the Company's Condensed Consolidated Balance Sheet. The net fair value of these contracts at March 31, 2011 was approximately \$6 million, of which approximately \$7 million is included in Other current assets and approximately \$1 million is included in Accrued expenses and other current liabilities in the Company's Condensed Consolidated Balance Sheet.



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A summary of the effect of the interest rate and foreign exchange derivatives on the Company's Condensed Consolidated Statements of Operations is as follows:

Location of Amounts Recognized	Amount of Net (Gain)/Loss Recognized in the Condensed Consolidated Statements of Operations (in millions)	
	Three Months Ended December 31, 2011	Three Months Ended December 31, 2010
Interest expense, net interest rate swaps designated as cash flow hedges	\$	\$ 1
Interest expense, net interest rate swaps designated as fair value hedges	\$ (3)	\$ (3)
Other expenses (gains), net foreign currency contracts	\$ 8	\$ 1

Location of Amounts Recognized	Amount of Net (Gain)/Loss Recognized in the Condensed Consolidated Statements of Operations (in millions)	
	Nine Months Ended December 31, 2011	Nine Months Ended December 31, 2010
Interest expense, net interest rate swaps designated as cash flows hedges	\$	\$ 4
Interest expense, net interest rate swaps designated as fair value hedges	\$ (9)	\$ (9)
Other expenses (gains), net foreign currency contracts	\$ 9	\$ 9

The Company is subject to collateral security arrangements with most of its major counterparties. These arrangements require the Company to hold or post collateral when the derivative fair values exceed contractually established thresholds. The aggregate fair values of all derivative instruments under these collateralized arrangements were in a net asset position at December 31, 2011 and March 31, 2011. The Company posted no collateral at December 31, 2011 or March 31, 2011. Under these agreements, if the Company's credit ratings had been downgraded one rating level, the Company would still not have been required to post collateral.

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**NOTE K FAIR VALUE MEASUREMENTS**

The following table presents the Company's assets and liabilities that are measured at fair value on a recurring basis at December 31, 2011 and March 31, 2011:

<i>(in millions)</i>	At December 31, 2011			At March 31, 2011		
	Fair Value Measurement Using Input Types		Estimated Fair Value Total	Fair Value Measurement Using Input Types		Estimated Fair Value Total
	Level 1	Level 2	Total	Level 1	Level 2	Total
<b>Assets:</b>						
Money market funds	\$ 1,365	\$	\$ 1,365 <sup>(1)</sup>	\$ 2,009	\$	\$ 2,009 <sup>(2)</sup>
Marketable securities <sup>(3)</sup>		181	181		179	179
Foreign exchange derivatives <sup>(4)</sup>		16	16		7	7
Interest rate derivatives <sup>(4)</sup>		27	27		15	15
<b>Total Assets</b>	<b>\$ 1,365</b>	<b>\$ 224</b>	<b>\$ 1,589</b>	<b>\$ 2,009</b>	<b>\$ 201</b>	<b>\$ 2,210</b>
<b>Liabilities:</b>						
Foreign exchange derivatives <sup>(4)</sup>	\$	\$ 6	\$ 6	\$	\$ 1	\$ 1
<b>Total Liabilities</b>	<b>\$</b>	<b>\$ 6</b>	<b>\$ 6</b>	<b>\$</b>	<b>\$ 1</b>	<b>\$ 1</b>

(1) At December 31, 2011, the Company had approximately \$1,315 million and \$50 million of investments in money market funds classified as Cash and cash equivalents and Other noncurrent assets, net for restricted cash amounts, respectively, on its Condensed Consolidated Balance Sheet.

(2) At March 31, 2011, the Company had approximately \$1,959 million and \$50 million of investments in money market funds classified as Cash and cash equivalents and Other noncurrent assets, net for restricted cash amounts, respectively, on its Condensed Consolidated Balance Sheet.

(3) See Note E, Marketable Securities for additional information.

(4) See Note J, Derivatives for additional information.

At December 31, 2011 and March 31, 2011, the Company did not have any assets or liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3).



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The following table presents the carrying amounts and estimated fair values of the Company's financial instruments that are not measured at fair value on a recurring basis at December 31, 2011 and March 31, 2011:

	At December 31, 2011 (in millions)		At March 31, 2011 (in millions)	
	Carrying Value	Estimated Fair Value	Carrying Value	Estimated Fair Value
<b>Liabilities:</b>				
Total debt <sup>(1)</sup>	\$ 1,309	\$ 1,412	\$ 1,551	\$ 1,619
Facilities abandonment reserve <sup>(2)</sup>	\$ 42	\$ 49	\$ 52	\$ 59

(1) Estimated fair value of total debt was based on quoted prices for similar liabilities for which significant inputs are observable except for certain long-term lease obligations, for which fair value approximates carrying value.

(2) Estimated fair value for the facilities abandonment reserve was determined using the Company's current incremental borrowing rate. At December 31, 2011 and March 31, 2011, the facilities abandonment reserve included approximately \$11 million and \$15 million, respectively, in Accrued expenses and other current liabilities and approximately \$31 million and \$37 million, respectively, in Other noncurrent liabilities on the Company's Condensed Consolidated Balance Sheets.

The carrying values of financial instruments classified as current assets and current liabilities, such as cash and cash equivalents, accounts payable, accrued expenses, and short-term debt, approximate fair value due to the short-term maturity of the instruments. The fair values of total debt, including current maturities, have been based on quoted market prices.

**NOTE L COMMITMENTS AND CONTINGENCIES**

The Company, various subsidiaries, and certain current and former officers have been named as defendants in various lawsuits and claims arising in the normal course of business. The Company believes that it has meritorious defenses in connection with these lawsuits and claims, and intends to vigorously contest each of them.

Based on the Company's experience, management believes that the damages amounts claimed in a case are not a meaningful indicator of the potential liability. Claims, suits, investigations and proceedings are inherently uncertain and it is not possible to predict the ultimate outcome of cases.

In the opinion of the Company's management based upon information currently available to the Company, while the outcome of these lawsuits and claims is uncertain, the likely results of these lawsuits and claims against the Company, either individually or in the aggregate, are not expected to have a material adverse effect on the Company's financial position, results of operations, or cash flows, although the effect could be material to the Company's results of operations or cash flows for any interim reporting period.

The Company is obligated to indemnify its officers and directors under certain circumstances to the fullest extent permitted by Delaware law. As a part of that obligation, the Company has advanced and will continue to advance certain attorneys' fees and expenses incurred by current and former officers and directors in various lawsuits and investigations.

**NOTE M STOCKHOLDERS EQUITY**

*Stock Repurchases:* On May 12, 2011, the Company's Board of Directors approved a stock repurchase program that authorized the Company to acquire up to an additional \$500 million of its common stock. At December 31, 2011, the Company remained authorized to purchase up to approximately \$232 million of additional shares of common stock under its stock repurchase programs. During the nine months ended

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December 31, 2011, the Company repurchased approximately 25.7 million shares of its common stock for approximately \$550 million, which included shares repurchased under both of the Company's previously authorized share repurchase programs.

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*Comprehensive Income:* Comprehensive income includes net income, unrealized gains on cash flow hedges, unrealized gains and losses on marketable securities and foreign currency translation adjustments. The components of comprehensive income for the three and nine months ended December 31, 2011 and 2010 are as follows:

	Three Months		Nine Months	
	Ended December 31, 2011	2010	Ended December 31, 2011	2010
	<i>(in millions)</i>			
Net income	\$ 263	\$ 200	\$ 740	\$ 639
Net unrealized gain on cash flow hedges, net of tax				2
Foreign currency translation adjustments	2	9	(66)	49
Total comprehensive income	\$ 265	\$ 209	\$ 674	\$ 690

*Cash Dividends:* The Company's Board of Directors declared the following dividends during the nine months ended December 31, 2011 and 2010:

**Nine Months Ended December 31, 2011:***(in millions, except per share amounts)*

Declaration Date	Dividend Per Share	Record Date	Total Amount	Payment Date
May 12, 2011	\$0.05	May 23, 2011	\$25	June 16, 2011
August 3, 2011	\$0.05	August 16, 2011	\$25	September 14, 2011
November 9, 2011	\$0.05	November 22, 2011	\$25	December 14, 2011

**Nine Months Ended December 31, 2010:***(in millions, except per share amounts)*

Declaration Date	Dividend Per Share	Record Date	Total Amount	Payment Date
May 12, 2010	\$0.04	May 31, 2010	\$21	June 16, 2010
July 28, 2010	\$0.04	August 9, 2010	\$20	August 19, 2010
December 2, 2010	\$0.04	December 13, 2010	\$20	December 22, 2010

**NOTE N INCOME FROM CONTINUING OPERATIONS PER COMMON SHARE**

Basic net income per common share excludes dilution and is calculated by dividing net income allocable to common shares by the weighted average number of common shares outstanding for the period. Diluted net income per common share is calculated by dividing net income allocable to common shares by the weighted average number of common shares at the balance sheet date, as adjusted for the potential dilutive effect of non-participating share-based awards.



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The following table presents basic and diluted income from continuing operations per common share information for the three and nine months ended December 31, 2011 and 2010.

	Three Months Ended December 31,		Nine Months Ended December 31,	
	2011	2010	2011	2010
	<i>(in millions, except per share amounts)</i>			
<b>Basic income from continuing operations per common share:</b>				
Income from continuing operations	\$ 263	\$ 196	\$ 727	\$ 636
Less: Income from continuing operations allocable to participating securities	(3)	(2)	(9)	(7)
Income from continuing operations allocable to common shares	\$ 260	\$ 194	\$ 718	\$ 629
<b>Weighted-average common shares outstanding</b>				
Weighted average common shares outstanding	483	505	492	507
<b>Basic income from continuing operations per common share</b>				
Basic income from continuing operations per common share	\$ 0.54	\$ 0.38	\$ 1.46	\$ 1.24
<b>Diluted income from continuing operations per common share:</b>				
Income from continuing operations	\$ 263	\$ 196	\$ 727	\$ 636
Less: Income from continuing operations allocable to participating securities	(3)	(2)	(9)	(7)
Income from continuing operations allocable to common shares	\$ 260	\$ 194	\$ 718	\$ 629
<b>Weighted average shares outstanding and common share equivalents</b>				
Weighted average common shares outstanding	483	505	492	507
Weighted average effect of share-based payment awards	1	1	1	1
Denominator in calculation of diluted income per share	484	506	493	508
<b>Diluted income from continuing operations per common share</b>				
Diluted income from continuing operations per common share	\$ 0.54	\$ 0.38	\$ 1.46	\$ 1.24

For the three months ended December 31, 2011 and 2010, respectively, approximately 6 million and 5 million shares of Company common stock underlying restricted stock awards and options to purchase common stock were excluded from the calculation because their effect on income per share was anti-dilutive during the respective periods.

For the nine months ended December 31, 2011 and 2010, respectively, approximately 6 million and 8 million restricted stock awards and options to purchase common stock were excluded from the calculation because their effect on income per share was anti-dilutive during the respective periods.

Weighted average restricted stock awards of approximately 6 million and 6 million for the three and nine months ended December 31, 2011 and 2010, respectively, were considered participating securities in the calculation of net income available to common stockholders.

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**NOTE O ACCOUNTING FOR SHARE-BASED COMPENSATION**

The Company recognized share-based compensation in the following line items on the Condensed Consolidated Statements of Operations for the periods indicated:

	Three Months Ended December 31,		Nine Months Ended December 31,	
	2011	2010	2011	2010
	<i>(in millions)</i>			
Costs of licensing and maintenance	\$	\$ 1	\$ 2	\$ 3
Cost of professional services	1	1	3	3
Selling and marketing	9	8	25	23
General and administrative	5	7	17	17
Product development and enhancements	5	4	14	15
Share-based compensation expense before tax	20	21	61	61
Income tax benefit	(6)	(7)	(20)	(20)
Net share-based compensation expense	\$ 14	\$ 14	\$ 41	\$ 41

The following table summarizes information about unrecognized share-based compensation costs at December 31, 2011:

	Unrecognized Compensation Costs <i>(in millions)</i>	Weighted Average Period Expected to be Recognized <i>(in years)</i>
Stock option awards	\$ 5	2.1
Restricted stock units	14	2.0
Restricted stock awards	64	1.9
Performance share units	28	2.6
Total unrecognized share-based compensation costs	\$ 111	2.1

There were no capitalized share-based compensation costs for the three and nine months ended December 31, 2011 or 2010.

Under the Company's long-term incentive plans, the value of performance share unit (PSU) awards is determined using the closing price of the Company's common stock on the last trading day of the quarter until the PSUs are granted. Compensation costs for the PSUs are amortized over the requisite service periods based on the expected level of achievement of the performance targets. At the conclusion of the performance

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periods for the PSUs, the applicable number of shares of restricted stock awards (RSAs), restricted stock units (RSUs) or unrestricted shares granted may vary based upon the level of achievement of the performance targets and the approval of the Company's Compensation and Human Resources Committee (which may reduce any award for any reason in its discretion).

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For the nine months ended December 31, 2011 and 2010, the Company issued options for approximately 0.6 million shares and 1.2 million shares, respectively. The weighted average fair values and assumptions used for the options granted were as follows:

	Nine Months Ended December 31,	
	2011	2010
Weighted average fair value	\$ 5.99	\$ 5.55
Dividend yield	0.91%	0.83%
Expected volatility factor <sup>(1)</sup>	33%	34%
Risk-free interest rate <sup>(2)</sup>	1.7%	1.8%
Expected life (in years) <sup>(3)</sup>	4.5	4.5

(1) Expected volatility is measured using historical daily price changes of the Company's stock over the respective expected term of the options and the implied volatility derived from the market prices of the Company's traded options.

(2) The risk-free rate for periods within the contractual term of the stock options is based on the U.S. Treasury yield curve in effect at the time of grant.

(3) The Company's computation of expected life was determined based on the simplified method (the average of the vesting period and option term).

The table below summarizes all of the RSUs and RSAs, including grants made pursuant to the long-term incentive plans discussed above, granted during the three and nine months ended December 31, 2011 and 2010:

	Three Months Ended December 31,		Nine Months Ended December 31,	
	2011	2010	2011	2010
	<i>(shares in millions)</i>			
<b>RSUs</b>				
Shares	(1)	(1)	0.7	0.6
Weighted Avg. Grant Date Fair Value <sup>(2)</sup>	\$ 20.19	\$ 21.69	\$ 24.04	\$ 21.30
<b>RSAs</b>				
Shares	0.1	(1)	3.7	4.7
Weighted Avg. Grant Date Fair Value <sup>(3)</sup>	\$ 20.40	\$ 22.19	\$ 24.49	\$ 21.39

(1) Less than 0.1 million.

(2) The fair value is based on the quoted market value of the Company's common stock on the grant date reduced by the present value of dividends expected to be paid on the Company's common stock prior to vesting of the RSUs, which is calculated using a risk free interest rate.

(3) The fair value is based on the quoted market value of the Company's common stock on the grant date.

**Employee Stock Purchase Plan:** At the Company's August 3, 2011 Annual Meeting of Stockholders, the Company's 2012 Employee Stock Purchase Plan (ESPP) was approved. The ESPP offer period is semi-annual and allows participants to purchase the Company's common stock at 95% of the closing price of the stock on the last day of the plan period. A total of 30,000,000 shares may be issued under the ESPP. Shares will not be issued until the end of the first offer period, which occurs at the end of the first quarter of fiscal year 2013.

**NOTE P INCOME TAXES**



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Income tax expense for the three and nine months ended December 31, 2011 was \$141 million and \$337 million, respectively, compared with the three and nine months ended December 31, 2010 of \$126 million and \$284 million, respectively.

For the three and nine months ended December 31, 2011, the Company recognized a net tax expense of approximately \$10 million and a net tax benefit of approximately \$8 million, respectively, resulting primarily from international tax rate changes and the recognition of tax benefits related to an investment in a foreign subsidiary.

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**CA, INC. AND SUBSIDIARIES**

**NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**

**December 31, 2011**

(unaudited)

For the three and nine months ended December 31, 2010, the Company recognized a net tax expense of approximately \$26 million and a net tax benefit of approximately \$10 million, respectively, resulting primarily from refinements of tax positions taken in prior periods, assertion of affirmative claims in the context of tax audits, the resolutions and accruals of uncertain tax positions relating to non-U.S. jurisdictions, and the retroactive reinstatement in December 2010 of the research and development tax credit in the United States.

In April 2011, the U.S. Internal Revenue Service (IRS) completed its examination of the Company's federal income tax returns for the tax years ended March 31, 2005, March 31, 2006 and March 31, 2007 and issued a report of its findings in connection with the examination. The Company disagrees with certain proposed adjustments in the report and is vigorously disputing these matters through the IRS appellate process. While the Company believes that it has recorded reserves sufficient to cover exposures related to these issues, such that the ultimate disposition of this matter will not have a material adverse effect on the Company's consolidated financial position or results of operations, the resolution of such matters involves uncertainties and there are no assurances that the ultimate resolution will not exceed the amounts recorded. The Company does not believe it is reasonably possible that the amount of unrecognized tax benefits will significantly increase or decrease within the next 12 months.

The Company's effective income tax rate, excluding the impact of discrete items, for the nine months ended December 31, 2011 and December 31, 2010 was 32.4% and 31.9%, respectively. Changes in the anticipated results of the Company's international operations, the outcome of tax audits and any other changes in potential tax liabilities may result in additional tax expense or benefit in future periods, which are not considered in the Company's estimated annual effective tax rate. While the Company does not currently view any such items as individually material to the results of the Company's consolidated financial position or results of operations, the impact of such items may yield additional tax expense or benefit in the remaining quarter of fiscal year 2012 and future periods and the Company is anticipating a fiscal year 2012 effective tax rate of approximately 31% to 32%.

**NOTE Q SEGMENT INFORMATION**

In the first quarter of fiscal year 2012, the Company changed the internal reporting used by its Chief Executive Officer for evaluating segment performance and allocating resources. The new reporting disaggregates the Company's operations into Mainframe Solutions, Enterprise Solutions and Services segments, and represented a change in the Company's operating segments under ASC 280, Segment Reporting. Prior to fiscal year 2012, the Company reported and managed its business based on a single operating segment under ASC 280.

The Company's Mainframe Solutions and Enterprise Solutions operating segments comprise its software business organized by the nature of the Company's software offerings and the product hierarchy in which the platform operates. The Services operating segment comprises implementation, consulting, education and training services, including those directly related to the Mainframe Solutions and Enterprise Solutions software that the Company sells to its customers.

The Company regularly enters into a single arrangement with a customer that includes Mainframe Solutions segment software products, Enterprise Solutions segment software products and Services. The amount of contract revenue assigned to segments is generally based on the manner in which the proposal is made to the customer. The software product revenue is assigned to the Mainframe Solutions and Enterprise Solutions segments based on either: (1) a list price allocation method (which allocates a discount in the total contract price to the individual products in proportion to the list price of the products); (2) allocations included within internal contract approval documents; or (3) the value for individual software products as stated in the customer contract. The price for the implementation, consulting, education and training services is separately stated in the contract and these amounts of contract revenue are assigned to the Services segment. The contract value assigned to each segment is then recognized in a manner consistent with the revenue recognition policies the Company applies to the customer contract for purposes of preparing the Condensed Consolidated Financial Statements.



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(unaudited)

Segment expenses include costs that are controllable by segment managers (i.e., direct costs) and, in the case of the Mainframe Solutions and Enterprise Solutions segments, an allocation of shared and indirect costs (i.e., allocated costs). Segment-specific direct costs include a portion of selling and marketing costs, licensing and maintenance costs, product development costs, general and administrative costs and amortization of the cost of internally developed software. Allocated segment costs primarily include indirect selling and marketing costs and general and administrative costs that are not directly attributable to a specific segment. The basis for allocating shared and indirect costs between the Mainframe Solutions and Enterprise Solutions segments is dependent on the nature of the cost being allocated and is either in proportion to segment revenues or in proportion to the related direct cost category. Expenses for the Services segment consist only of direct costs and there are no allocated or indirect costs for the Services segment.

During the first nine months of fiscal year 2012, the Company incurred severance costs associated with the Fiscal 2012 Plan, of which \$23 million, \$20 million and \$1 million were assigned to the Mainframe Solutions, Enterprise Solutions and Services segments, respectively. See Note D, Severance and Exit Costs, for additional information.

Segment expenses do not include the following: share-based compensation expense; amortization of purchased software; amortization of other intangible assets; derivative hedging gains and losses; and severance, exit costs and related charges associated with the Company's Fiscal 2007 Plan.

A measure of segment assets is not currently provided to the Company's Chief Executive Officer and has therefore not been disclosed. Also, goodwill by segment has not been disclosed because the Company has not yet completed its allocation of goodwill among the segments.

**Table of Contents****CA, INC. AND SUBSIDIARIES****NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS****December 31, 2011**

(unaudited)

The Company's segment information for the three and nine months ended December 31, 2011 and 2010 is as follows:

Three Months Ended December 31, 2011

<i>(in millions)</i>	Mainframe Solutions	Enterprise Solutions	Services	Total
Revenue	\$ 682	\$ 478	\$ 103	\$ 1,263
Expenses	277	419	92	788
Segment profit	\$ 405	\$ 59	\$ 11	\$ 475
Segment operating margin	59%	12%	11%	38%
Depreciation and amortization	\$ 25	\$ 35	\$	\$ 60

Reconciliation of segment profit to income from continuing operations before income taxes for the three months ended December 31, 2011:

Segment profit	\$ 475
Less:	
Purchased software amortization	27
Other intangibles amortization	16
Share-based compensation expense	20
Other unallocated operating gains, net <sup>(1)</sup>	(1)
Interest expense, net	9
Income from continuing operations before income taxes	\$ 404

(1) Other unallocated operating gains, net consists of restructuring costs associated with the Company's Fiscal 2007 Plan, foreign exchange derivative (gains) losses, and other miscellaneous costs.

**Table of Contents****CA, INC. AND SUBSIDIARIES****NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS****December 31, 2011**

(unaudited)

Nine Months Ended December 31, 2011

<i>(in millions)</i>	Mainframe Solutions	Enterprise Solutions	Services	Total
Revenue	\$ 1,983	\$ 1,354	\$ 289	\$ 3,626
Expenses	861	1,223	272	2,356
Segment profit	\$ 1,122	\$ 131	\$ 17	\$ 1,270
Segment operating margin	57%	10%	6%	35%
Depreciation and amortization	\$ 74	\$ 98	\$	\$ 172

Reconciliation of segment profit to income from continuing operations before income taxes for the nine months ended December 31, 2011:

Segment profit	\$ 1,270
Less:	
Purchased software amortization	76
Other intangibles amortization	50
Share-based compensation expense	61
Other unallocated operating gains, net <sup>(1)</sup>	(5)
Interest expense, net	24
Income from continuing operations before income taxes	\$ 1,064

(1) Other unallocated operating gains, net consists of restructuring costs associated with the Company's Fiscal 2007 Plan, foreign exchange derivative (gains) losses, and other miscellaneous costs.

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(unaudited)

Three Months Ended December 31, 2010

<i>(in millions)</i>	Mainframe Solutions	Enterprise Solutions	Services	Total
Revenue	\$ 628	\$ 428	\$ 88	\$ 1,144
Expenses	289	391	79	759
Segment profit	\$ 339	\$ 37	\$ 9	\$ 385
Segment operating margin	54%	9%	10%	34%
Depreciation and amortization	\$ 26	\$ 32	\$	\$ 58

Reconciliation of segment profit to income from continuing operations before income taxes for the three months ended December 31, 2010:

Segment profit	\$ 385
Less:	
Purchased software amortization	23
Other intangibles amortization	18
Share-based compensation expense	21
Other unallocated operating gains, net <sup>(1)</sup>	(9)
Interest expense, net	10
Income from continuing operations before income taxes	\$ 322

(1) Other unallocated operating gains, net consists of restructuring costs associated with the Company's Fiscal 2007 Plan, foreign exchange derivative (gains) losses, and other miscellaneous costs.

**Table of Contents****CA, INC. AND SUBSIDIARIES****NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS****December 31, 2011**

(unaudited)

Nine Months Ended December 31, 2010

<i>(in millions)</i>	Mainframe Solutions	Enterprise Solutions	Services	Total
Revenue	\$ 1,858	\$ 1,198	\$ 245	\$ 3,301
Expenses	834	1,104	230	2,168
Segment profit	\$ 1,024	\$ 94	\$ 15	\$ 1,133
Segment operating margin	55%	8%	6%	34%
Depreciation and amortization	\$ 77	\$ 85	\$	\$ 162

Reconciliation of segment profit to income from continuing operations before income taxes for the nine months ended December 31, 2010:

Segment profit	\$ 1,133
Less:	
Purchased software amortization	67
Other intangibles amortization	51
Share-based compensation expense	61
Other unallocated operating gains, net <sup>(1)</sup>	(1)
Interest expense, net	35
Income from continuing operations before income taxes	\$ 920

(1) Other unallocated operating gains, net consists of restructuring costs associated with the Company's Fiscal 2007 Plan, foreign exchange derivative (gains) losses, and other miscellaneous costs. The table below summarizes the Company's revenue from the United States and from international (i.e., non-U.S.) locations:

<i>(in millions)</i>	Three Months Ended December 31, 2011	Nine Months Ended December 31, 2011	Three Months Ended December 31, 2010	Nine Months Ended December 31, 2010
United States	\$ 745	\$ 2,107	\$ 639	\$ 1,874
International	518	1,519	505	1,427
Total revenue	\$ 1,263	\$ 3,626	\$ 1,144	\$ 3,301



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**CA, INC. AND SUBSIDIARIES**

**NOTES TO THE CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**

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(unaudited)

**NOTE R SUBSEQUENT EVENTS**

On January 24, 2012, the Company announced that the Board of Directors approved a capital allocation program that targets the return of up to \$2.5 billion to the Company's stockholders through fiscal year 2014. The capital allocation program includes a planned increase in the Company's annual dividend from \$0.20 to \$1.00 per share of common stock and the authorization for the Company to acquire up to \$1.5 billion of its common stock, including \$232 million remaining at December 31, 2011 under the Company's current share repurchase authorization. The Company has declared a quarterly dividend of \$0.25 per share of common stock for the fourth quarter of fiscal year 2012.

**Table of Contents****Item 2: MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS****Forward-Looking Statement**

*This Quarterly Report on Form 10-Q (Form 10-Q) contains certain forward-looking information relating to CA, Inc. (the Company, Registrant, CA Technologies, CA, we, our or us), that is based on the beliefs of, and assumptions made by, our management as well as information currently available to management. When used in this Form 10-Q, words like believes, plans, anticipates, expects, estimates, targets and similar expressions are intended to identify forward-looking information. Such information includes, for example, the statements made in this Management Discussion and Analysis of Financial Condition and Results of Operations (MD&A), but also appears in other parts of this Form 10-Q. This forward-looking information reflects our current views with respect to future events and is subject to certain risks, uncertainties, and assumptions.*

*The declaration and payment of future dividends is subject to the determination of the Company's Board of Directors, in its sole discretion, after considering various factors, including the Company's financial condition, historical and forecast operating results, and available cash flow, as well as any applicable laws and contractual covenants and any other relevant factors. The Company's practice regarding payment of dividends may be modified at any time and from time to time.*

*Repurchases under the Company's stock repurchase program are expected to be made with cash on hand and may be made from time to time, subject to market conditions and other factors, in the open market, through solicited or unsolicited privately negotiated transactions or otherwise. The program, which is authorized through fiscal year 2014, does not obligate the Company to acquire any particular amount of common stock, and it may be modified or suspended at any time at the Company's discretion.*

*A number of important factors could cause actual results or events to differ materially from those indicated by such forward-looking statements, including: the ability to achieve success in the Company's strategy by, among other things, increasing sales in new and emerging enterprises and markets, enabling the sales force to sell new products, improving the Company's brand in the marketplace and ensuring the Company's set of cloud computing, Software-as-a-Service and other new offerings address the needs of a rapidly changing market, while not adversely affecting the demand for the Company's traditional products or its profitability; global economic factors or political events beyond the Company's control; general economic conditions and credit constraints, or unfavorable economic conditions in a particular region, industry or business sector; failure to expand partner programs; the ability to adequately manage and evolve financial reporting and managerial systems and processes; acquisition opportunities that may or may not arise; the ability to integrate acquired companies and products into existing businesses; competition in product and service offerings and pricing; the ability to retain and attract qualified key personnel; the ability to adapt to rapid technological and market changes; the ability of the Company's products to remain compatible with ever-changing operating environments; access to software licensed from third parties; use of software from open source code sources; discovery of errors in the Company's software and potential product liability claims; significant amounts of debt and possible future credit rating changes; the failure to protect the Company's intellectual property rights and source code; fluctuations in the number, terms and duration of our license agreements as well as the timing of orders from customers and channel partners; reliance upon large transactions with customers; risks associated with sales to government customers; breaches of the Company's software products and the Company's and customers' data centers and IT environments; third-party claims of intellectual property infringement or royalty payments; fluctuations in foreign currencies; failure to effectively execute the Company's workforce reductions; successful outsourcing of various functions to third parties; potential tax liabilities; and other factors described more fully in this Form 10-Q and the Company's other filings with the Securities and Exchange Commission. Should one or more of these risks or uncertainties occur, or should our assumptions prove incorrect, actual results may vary materially from those described in this Form 10-Q as believed, planned, anticipated, expected, estimated, or targeted. We do not intend to update these forward-looking statements, except as otherwise required by law. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. This MD&A is provided as a supplement to, and should be read in conjunction with, our financial statements and the accompanying notes to the financial statements. References in this Form 10-Q to fiscal 2012 and fiscal 2011 are to our fiscal years ending on March 31, 2012 and 2011, respectively.*

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### **OVERVIEW**

We are the leading independent enterprise information technology (IT) management software and solutions company with expertise across IT environments from mainframe and physical to virtual and cloud. We develop and deliver software and services that help organizations manage, secure and automate their IT infrastructures and deliver more flexible IT services. This allows companies to more effectively and efficiently respond to business needs.

We address components of the computing environment, including people, information, processes, systems, networks, applications and databases, regardless of the hardware or software customers are using. We license our products worldwide. We service companies across most major industries worldwide, including banks, insurance companies, other financial services providers, government agencies, manufacturers, technology companies, retailers, educational organizations and health care institutions. These customers typically maintain IT infrastructures that are both complex and central to their objectives for operational excellence.

We are the leading independent software vendor in the mainframe space, and we continue to innovate on the mainframe platform, which runs many of our largest customers' most important applications. As the IT landscape continues to evolve, more companies are seeking to improve the efficiency and availability of their IT resources and applications through virtualization, which enables users to run multiple virtual machines on each physical machine and thereby reduce operating costs associated with physical infrastructure. Virtualization is essential to the evolution of cloud computing, the on-demand access to a shared pool of computing resources that can be configured and used as needed. At the same time, the consumption of IT assets is evolving through the adoption of Software-as-a-Service (SaaS), where customers can obtain software on a subscription, pay-as-you go model.

As more companies begin to adopt virtualization and cloud computing, data centers are becoming more complex, with mainframes, physical servers, virtualized servers and private, public and hybrid (a combination of public and private) cloud environments. We believe it is essential for companies to effectively manage and secure all of their various computing environments. We expect this evolution will allow business models to change more rapidly than in the past. While these technologies increase flexibility, they can also introduce significant management complexity. We believe that our years of experience and core strength in traditional IT management and security combined with our significant investments will position us as a leader in this portion of the IT industry.

We have a broad portfolio of software solutions that address customer needs, including mainframe; service assurance; security (identity and access management); project and portfolio management; service management; virtualization and service automation; and cloud computing. We deliver our products on-premises or, for certain products, using SaaS.

Our strategy is to help our customers manage, secure and automate IT and to make us their strategic partner as they deploy new technologies and maximize their investments in current systems and applications. This strategy emphasizes accelerating our growth by continuing to build on our portfolio of software and services to address customer needs in the above-mentioned areas of focus through a combination of internal development and acquired technologies. We believe this strategy builds on our core strengths in IT management while also positioning us to compete in high-growth markets, including virtualization, cloud and SaaS. We are also seeking to expand our business beyond our traditional core customers, generally consisting of large enterprises, to reach what we refer to as emerging enterprises or growth accounts (which we define as companies with annual revenue of \$300 million to \$2 billion) and customers in emerging geographies or growth geographies. We are increasing the number of our relationships and expanding existing relationships with various types of service providers, particularly global outsourcers, regional managed service providers and communication network operators.

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In the third quarter of fiscal 2012, we started rebalancing our sales force to add new quota carrying sales representatives in order to increase our focus on selling new products to new customers. Their compensation structure is designed to reward new business with new customers to the Company some of these in new geographies, driving new product sales and improving penetration of our acquisition products, particularly in markets outside the United States.

On January 24, 2012, we announced that our Board of Directors has approved a capital allocation program that targets the return of up to \$2.5 billion to shareholders through the fiscal year ending March 31, 2014. This includes a planned increase in the annual dividend from \$0.20 to \$1.00 per share of common stock and authorizes us to acquire up to \$1.5 billion of our common stock, including \$232 million remaining at December 31, 2011 under our current share repurchase authorization. We have declared a quarterly dividend of \$0.25 per share of common stock for the fourth quarter of fiscal year 2012 and a total of \$500 million of the planned repurchase is expected to be an accelerated share repurchase under an agreement executed in the fourth quarter of fiscal 2012. The timing and amount of share repurchases will be determined by our management based on evaluation of market conditions, trading price, legal requirements, and other factors.

As our business strategy has evolved, our management also looks within bookings at total new product and capacity sales, which we define as sales of products or mainframe capacity that are new or in addition to products or mainframe capacity previously contracted for by a customer. The amount of new product and capacity sales for a period, as currently tracked by us, requires estimation by management and has not been historically reported. Within a given period, the amount of new product and capacity sales may not be material to the change in our total bookings or revenue compared with prior periods. New product and capacity sales can be reflected as subscription and maintenance bookings in the period (for which revenue would be recognized ratably over the term of the contract) or in software fees and other bookings (which are recognized as software fees and other revenue in the current period).

In the first quarter of fiscal 2012, we changed our internal reporting used by our Chief Executive Officer for evaluating segment performance and allocating resources. The new reporting disaggregates our operations into three segments, two software segments and one service segment, which are described as follows:

**Mainframe Solutions** Our Mainframe Solutions segment addresses the mainframe market and is focused on making significant investments in order to be innovative in key management disciplines across our broad portfolio of products. Ongoing development is guided by customer needs, our cross-enterprise management philosophy and our Mainframe 2.0 strategy, which offers management capabilities designed to appeal to the next generation of mainframe staff while also offering productivity improvements to today's mainframe experts. Our mainframe business assists customers by addressing three major challenges: lowering costs, providing high service levels by sustaining critical workforce skills and increasing agility to help deliver on business goals.

**Enterprise Solutions** Our Enterprise Solutions segment includes products that operate on non-mainframe platforms, such as service assurance, security (identity and access management), project and portfolio management, service management, virtualization and service automation, SaaS, and cloud offerings. Our offerings help customers address their regulatory compliance demands, privacy needs, and internal security policies. Enterprise Solutions also focuses on delivering growth to the Company in the form of new customer acquisitions and revenue, while leveraging non-traditional routes-to-market and delivery models.

**Services** Our Services segment offers implementation, consulting, education and training services to customers, which is intended to promote a seamless customer experience and to increase the value that customers realize from our solutions.

The Company's performance is evaluated by our Chief Executive Officer based on a review of revenue and operating income for each of our operating segments. While our Chief Executive Officer evaluates results in a number of different ways, the operating segments are the primary basis on which resources are allocated and financial results are assessed.

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**EXECUTIVE SUMMARY**

The following is a summary of the analysis of our results contained in our MD&A.

During the first quarter of fiscal 2012, we sold our Internet Security business and during the first quarter of fiscal 2011, we sold our Information Governance business. The results of these business operations are presented in income from discontinued operations.

Total revenue for the third quarter of fiscal 2012 increased 10% to \$1,263 million compared with \$1,144 million in the year-ago period. The increase in revenue was primarily attributable to an increase in our software fees and other revenue and an increase in subscription and maintenance revenue. The increase in software fees and other revenue was primarily due to a \$39 million license fee received as a final payment pursuant to a litigation settlement with Rocket Software, Inc. Revenue increased 8% from existing products and services and 2% from acquired technologies (which we define as technology acquired within the prior 12 months). The effect of foreign currency exchange rates was not material for the third quarter of fiscal 2012.

Total bookings in the third quarter of fiscal 2012 increased 1% from the year-ago period to \$1,284 million primarily due to the license fee received as final payment, referenced above, and to a lesser extent due to the increase in our bookings associated with our fiscal 2012 acquisitions of Base Technologies and Interactive TKO, Inc. (ITKO). These increases were partially offset by a decrease in new product sales within our Enterprise Solutions segment and mainframe capacity sales. Renewal bookings for the third quarter of fiscal 2012, which generally do not include new product and capacity sales and professional services arrangements, increased 1% for the third quarter of fiscal 2012. Total new product and capacity sales have increased by a low single digit percentage from the year-ago period. This increase was primarily the result of an increase in new product sales within the Mainframe Solutions segment (primarily attributable to the license fee received as final payment), offset by a decrease in mainframe capacity and sales of Enterprise Solutions new products. For the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011, there was an increase in license agreement duration due to several transactions that were renewed during the quarter with contract terms greater than five years. We continue to expect our fiscal 2012 renewal portfolio to be approximately 15% lower than fiscal 2011. For the third quarter of fiscal 2012, renewal yield was slightly below 90%. During the quarter, we executed an agreement with an entity that had merged with another customer which caused an unusually low yield that affected this metric. Excluding this agreement, renewal yield would have been in the mid 90% range.

Total expense before interest and income taxes of \$850 million for the third quarter of fiscal 2012 grew 5%, compared with \$812 million in the year-ago period. Operating expenses for the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011 increased primarily due to the increase in cost of professional services and an increase in product development and enhancement costs.

Income before interest and income taxes increased \$81 million, or 24%, in the third quarter of fiscal 2012 compared with the year-ago period, which reflects the growth rates in revenue and expenses over the same period.

Tax expense increased \$15 million for the third quarter of fiscal 2012 compared with the year-ago period, primarily as a result of an increase in income before taxes in the third quarter of fiscal 2012.

Diluted income from continuing operations per share for the third quarter of fiscal 2012 was \$0.54, compared with \$0.38 in the year-ago period, primarily reflecting an increase in operating income and our repurchases of common shares.

For the third quarter of fiscal 2012, our segment performance results were as follows:

Mainframe Solutions revenue increased \$54 million from the year-ago period primarily due to the license fee received as final payment (as referenced above), as well as a license agreement with one large IT outsourcer executed in the fourth quarter of fiscal 2011 and an increase in revenue recognized from new mainframe capacity sales booked in prior periods. Mainframe Solutions operating margin for the third quarter of fiscal 2012 was 59% compared with 54% in the third quarter of fiscal 2011. The increase in margin for the period was primarily due to the license received as final payment.

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Enterprise Solutions revenue increased \$50 million from the year-ago period primarily due to growth in revenue within our virtualization & automation and security products received on an up-front basis. Enterprise Solutions operating margin for the third quarter of fiscal 2012 was 12% compared with 9% in the third quarter of fiscal 2011. The increase in margin for the period was primarily attributable to the increase in revenue for the third quarter of fiscal 2012, offset by an increased investment in our Enterprise Solutions segment.

Services revenue and expenses increased \$15 million and \$13 million, respectively, from the year-ago period primarily due to our fiscal 2012 acquisition of Base Technologies. For the third quarter of fiscal 2012, margins on professional services increased 1% compared with the prior year period.

Total revenue backlog at December 31, 2011 of \$8,084 million increased 2% compared with \$7,962 million at December 31, 2010. The current portion of revenue backlog at December 31, 2011 of \$3,576 million increased by 1% compared with the balance of \$3,551 million at December 31, 2010. The current portion of revenue backlog represents revenue to be recognized within the next 12 months. Generally, we believe that an increase in the current portion of revenue backlog on a year-over-year basis is a positive indicator of future subscription and maintenance revenue growth.

For the third quarter of fiscal 2012, cash flows from continuing operating activities was \$396 million and declined 20% compared with the year-ago period. This decline reflects a decrease in cash collections on trade receivables of \$108 million, offset by a decrease in other disbursements of \$47 million.

**QUARTERLY UPDATE**

In November 2011, we held our user conference, CA World. CA World brought together IT professionals from around the world to exchange IT management strategies. During the conference, we announced key initiatives centered on our theme of IT at the Speed of Business which supports customers as they transition from simply managing IT to delivering business services.

**Table of Contents****PERFORMANCE INDICATORS**

Management uses several quantitative performance indicators to assess our financial results and condition. Following is a summary of the principal quantitative performance indicators that management uses to review performance:

	Third Quarter Comparison Fiscal Year 2012 versus Fiscal Year 2011			Percent Change
	2012	2011 <sup>(1)</sup>	Change <i>(dollars in millions)</i>	
Total revenue	\$ 1,263	\$ 1,144	\$ 119	10%
Income from continuing operations	\$ 263	\$ 196	\$ 67	34%
Cash provided by operating activities continuing operations	\$ 396	\$ 492	\$ (96)	(20)%
Total bookings	\$ 1,284	\$ 1,266	\$ 18	1%
Subscription and maintenance bookings	\$ 1,035	\$ 1,084	\$ (49)	(5)%
Weighted average subscription and maintenance license agreement duration in years	3.53	3.20	0.33	10%

  

	First Nine Months Comparison Fiscal Year 2012 versus Fiscal Year 2011			Percent Change
	2012	2011 <sup>(1)</sup>	Change <i>(dollars in millions)</i>	
Total revenue	\$ 3,626	\$ 3,301	\$ 325	10%
Income from continuing operations	\$ 727	\$ 636	\$ 91	14%
Cash provided by operating activities continuing operations	\$ 729	\$ 743	\$ (14)	(2)%
Total bookings	\$ 3,121	\$ 2,999	\$ 122	4%
Subscription and maintenance bookings	\$ 2,484	\$ 2,551	\$ (67)	(3)%
Weighted average subscription and maintenance license agreement duration in years	3.48	3.22	0.26	8%

  

	Dec. 31, 2011	March 31, 2011 <sup>(1)</sup>	Change From Year End	Dec. 31, 2010 <sup>(1)</sup>	Change From Prior Year Quarter
	<i>(dollars in millions)</i>				
Cash, cash equivalents and marketable securities <sup>(2)</sup>	\$ 2,539	\$ 3,228	\$ (689)	\$ 2,685	\$ (146)
Total debt	\$ 1,309	\$ 1,551	\$ (242)	\$ 1,555	\$ (246)
Total expected future cash collections from committed contracts <sup>(3)</sup>	\$ 5,800	\$ 6,043	\$ (243)	\$ 5,537	\$ 263
Total revenue backlog <sup>(3)</sup>	\$ 8,084	\$ 8,763	\$ (679)	\$ 7,962	\$ 122
Total current revenue backlog <sup>(3)</sup>	\$ 3,576	\$ 3,727	\$ (151)	\$ 3,551	\$ 25

(1) Previously reported information has been adjusted to exclude discontinued operations.

(2) At December 31, 2011, marketable securities was \$181 million. At March 31, 2011, marketable securities was \$179 million. At December 31, 2010, marketable securities was \$167 million.

(3) Refer to the discussion in the Liquidity and Capital Resources section of this MD&A for additional information on expected future cash collections from committed contracts, billings backlog and revenue backlog.

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Analyses of our performance indicators shown above and Segment performance, including general trends, can be found in the Results of Operations and Liquidity and Capital Resources sections of this MD&A.

**Total Revenue** Total revenue is the amount of revenue recognized during the reporting period from the sale of license, maintenance and professional services agreements. Amounts recognized as subscription and maintenance revenue are recognized ratably over the term of the agreement. Professional services revenue is generally recognized as the services are performed or recognized on a ratably basis over the term of the related software license. Software fees and other revenue generally represents revenue recognized at the inception of a license agreement (up-front basis) and also includes our SaaS revenue, which is recognized as services are provided.

**Total Bookings** Total bookings or sales includes the incremental value of all subscription, maintenance and professional service contracts and software fees and other contracts entered into during the reporting period and is generally reflective of the amount of products and services during the period that our customers have agreed to purchase from us. Revenue for bookings attributed to sales of software products for which revenue is recognized on an up-front basis is reflected in the Software fees and other line item of our Condensed Consolidated Statements of Operations.

**Subscription and Maintenance Bookings** Subscription and maintenance bookings is the aggregate incremental amount we expect to collect from our customers over the terms of the underlying subscription and maintenance agreements entered into during a reporting period. These amounts include the sale of products directly by us and may include additional products, services or other fees for which we have not established vendor specific objective evidence (VSOE). Subscription and maintenance bookings also includes indirect sales by distributors and volume partners, value-added resellers and exclusive representatives to end-users, where the contracts incorporate the right for end-users to receive unspecified future software products, and other contracts without these rights entered into in close proximity or contemplation of such agreements. These amounts are expected to be recognized ratably as subscription and maintenance revenue over the applicable term of the agreements. Subscription and maintenance bookings excludes the value associated with certain perpetual licenses, license-only indirect sales, SaaS offerings and professional services arrangements.

The license and maintenance agreements that contribute to subscription and maintenance bookings represent binding payment commitments by customers over periods that range generally from three to five years on a weighted average basis, although in certain cases customer commitments can be for longer or shorter periods. These current period bookings are often renewals of prior contracts that also had various durations, usually from three to five years. The amount of new subscription and maintenance bookings recorded in a period is affected by the volume, duration and value of contracts renewed during that period. Subscription and maintenance bookings typically increases in each consecutive quarter during a fiscal year, with the first quarter having the least bookings and the fourth quarter having the most bookings. However, subscription and maintenance bookings may not always follow the pattern of increasing in consecutive quarters during a fiscal year, and the quarter-to-quarter differences in subscription and maintenance bookings may vary. Given the varying durations of the contracts being renewed, year-over-year comparisons of bookings are not always indicative of the overall bookings trend.

Generally, we believe that an increase in the current portion of revenue backlog on a year-over-year basis is a positive indicator of future subscription and maintenance revenue growth due to the high percentage of our revenue that is recognized from license agreements that are already committed and being recognized ratably. Within bookings, we also consider the yield on our renewal portfolio. We define renewal yield as the percentage of prior contract value realized from renewals during the period. The baseline for calculating renewal yield is an estimate affected by various factors including contractual renewal terms and other conditions. We estimate the yield based on a review of material transactions representing a substantial majority of the dollar value of renewals during the current period. Year-over-year changes in renewal yield may not be material to year-over-year changes in bookings.

Additionally, period-to-period changes in subscription and maintenance bookings do not necessarily correlate to changes in cash receipts. The contribution to current period revenue from subscription and maintenance bookings from any single license or maintenance agreement is relatively small, since revenue is recognized ratably over the applicable term for these agreements.



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**Weighted Average Subscription and Maintenance License Agreement Duration in Years** The weighted average subscription and maintenance license agreement duration in years reflects the duration of all subscription and maintenance agreements executed during a period, weighted by the total contract value of each individual agreement. Weighted average subscription and maintenance license agreement duration in years can fluctuate from period to period depending on the mix of license agreements entered into during a period. Weighted average duration information is disclosed in order to provide additional understanding of the volume of our bookings.

**Total Revenue Backlog** Total revenue backlog represents the aggregate amount we expect to recognize as revenue in the future as either subscription and maintenance revenue, professional services revenue or software fees and other revenue associated with contractually committed amounts billed or to be billed as of the balance sheet date. Total revenue backlog is composed of amounts recognized as liabilities in our Condensed Consolidated Balance Sheets as deferred revenue (billed or collected) as well as unearned amounts yet to be billed under subscription and maintenance and software fees and other agreements. Classification of amounts as current and non-current depends on when such amounts are expected to be earned and therefore recognized as revenue. Amounts that are expected to be earned and therefore recognized as revenue in 12 months or less are classified as current, while amounts expected to be earned in greater than 12 months are classified as non-current. The portion of the total revenue backlog that relates to subscription and maintenance agreements is recognized as revenue evenly on a monthly basis over the duration of the underlying agreements and is reported as subscription and maintenance revenue in our Condensed Consolidated Statements of Operations.

Deferred revenue (billed or collected) is composed of: (i) amounts received from customers in advance of revenue recognition, (ii) amounts billed but not collected for which revenue has not yet been earned, and (iii) amounts received in advance of revenue recognition from financial institutions where we have transferred our interest in committed installments (referred to as Financing obligations and other in Note H, Deferred Revenue in the Notes to our Condensed Consolidated Financial Statements).

**Table of Contents****RESULTS OF OPERATIONS**

The following table presents revenue and expense line items reported in our Condensed Consolidated Statements of Operations for the third quarter and the first nine months of fiscal 2012 and fiscal 2011 and the period-over-period dollar and percentage changes for those line items. These comparisons of past financial results are not necessarily indicative of future results.

	Third Quarter Comparison - Fiscal Year 2012 versus Fiscal Year 2011				Percentage of Total Revenue	
	2012	2011 <sup>(1)</sup>	Dollar Change 2012/2011	Percentage Change 2012/2011	2012	2011
(dollars in millions)						
<b>Revenue</b>						
Subscription and maintenance revenue	\$ 1,006	\$ 974	\$ 32	3%	80%	85%
Professional services	103	88	15	17	8	8
Software fees and other	154	82	72	88	12	7
<b>Total revenue</b>	<b>1,263</b>	<b>1,144</b>	<b>119</b>	<b>10</b>	<b>100</b>	<b>100</b>
<b>Expenses</b>						
Costs of licensing and maintenance	69	74	(5)	(7)	5	6
Cost of professional services	91	77	14	18	7	7
Amortization of capitalized software costs	59	52	7	13	5	5
Selling and marketing	342	341	1		27	30
General and administrative	113	114	(1)	(1)	9	10
Product development and enhancements	126	110	16	15	10	10
Depreciation and amortization of other intangible assets	44	47	(3)	(6)	3	4
Other expenses (gains), net	6	(3)	9	NM		
<b>Total expenses before interest and income taxes</b>	<b>850</b>	<b>812</b>	<b>38</b>	<b>5</b>	<b>67</b>	<b>71</b>
Income before interest and income taxes	413	332	81	24	33	29
Interest expense, net	9	10	(1)	(10)	1	1
Income before income taxes	404	322	82	25	32	28
Income tax expense	141	126	15	12	11	11
<b>Income from continuing operations</b>	<b>\$ 263</b>	<b>\$ 196</b>	<b>\$ 67</b>	<b>34%</b>	<b>21%</b>	<b>17%</b>

Note Amounts may not add to their respective totals due to rounding.

(1) Previously reported information has been adjusted to exclude discontinued operations.

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	First Nine Months Comparison - Fiscal Year 2012 versus Fiscal Year 2011					
	2012	2011 <sup>(1)</sup>	Dollar Change 2012/2011	Percentage of Dollar Change 2012/2011	Percentage of Total Revenue	
	<i>(dollars in millions)</i>					
<b>Revenue</b>						
Subscription and maintenance revenue	\$ 3,035	\$ 2,852	\$ 183	6%	84%	87%
Professional services	289	245	44	18	8	7
Software fees and other	302	204	98	48	8	6
<b>Total revenue</b>	<b>3,626</b>	<b>3,301</b>	<b>325</b>	<b>10</b>	<b>100</b>	<b>100</b>
<b>Expenses</b>						
Costs of licensing and maintenance	207	207			6	6
Cost of professional services	270	223	47	21	7	7
Amortization of capitalized software costs	164	144	20	14	5	4
Selling and marketing	1,038	931	107	11	29	28
General and administrative	331	344	(13)	(4)	9	10
Product development and enhancements	384	363	21	6	11	11
Depreciation and amortization of other intangible assets	134	136	(2)	(1)	4	4
Other expenses (gains), net	10	(2)	12	NM		
<b>Total expenses before interest and income taxes</b>	<b>2,538</b>	<b>2,346</b>	<b>192</b>	<b>8</b>	<b>70</b>	<b>71</b>
Income before interest and income taxes	1,088	955	133	14	30	29
Interest expense, net	24	35	(11)	(31)	1	1
Income before income taxes	1,064	920	144	16	29	28
Income tax expense	337	284	53	19	9	9
<b>Income from continuing operations</b>	<b>\$ 727</b>	<b>\$ 636</b>	<b>\$ 91</b>	<b>14%</b>	<b>20%</b>	<b>19%</b>

Note Amounts may not add to their respective totals due to rounding.

(1) Previously reported information has been adjusted to exclude discontinued operations.

**Revenue****Total Revenue**

The increase in total revenue in the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011 was primarily attributable to an increase in software fees and other revenue and an increase in subscription and maintenance revenue. Total revenue for the first nine months of fiscal 2012 compared to the first nine months of fiscal 2011 increased primarily due to the increase in subscription and maintenance revenue, an increase in software fees and other revenue and an increase in professional services revenue. The increase in revenue both the third quarter and first nine months of fiscal 2012 is more fully described below.

During the third quarter and first nine months of fiscal 2012, revenue reflected a favorable foreign exchange effect of \$1 million and \$96 million, respectively, compared with the third quarter and first nine months of fiscal 2011.

**Subscription and Maintenance Revenue**

Subscription and maintenance revenue is the amount of revenue recognized ratably during the reporting period from: (i) subscription license agreements that were in effect during the period, generally including maintenance that is bundled with and not separately identifiable from

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software usage fees or product sales, (ii) maintenance agreements associated with providing customer technical support and access to software fixes and upgrades that are separately identifiable from software usage fees or product sales, and (iii) license agreements bundled with additional products, maintenance or professional services for which VSOE has not been established.

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These amounts include the sale of products directly by us, as well as by distributors and volume partners, value-added resellers and exclusive representatives to end-users, where the contracts incorporate the right for end-users to receive unspecified future software products, and other contracts entered into in close proximity or contemplation of such agreements. The increase in subscription and maintenance revenue for the third quarter and first nine months of fiscal 2012 compared with the third quarter and first nine months of fiscal 2011 was primarily due to revenue associated with a license agreement with one large IT outsourcer for approximately \$500 million that was executed in the fourth quarter of fiscal 2011 with a term ending in fiscal 2016 and, to a lesser extent, an increase in subscription and maintenance revenue from sales booked in prior periods. In addition, for the third quarter and first nine months of fiscal 2012, there was a favorable foreign exchange effect of \$1 million and \$85 million, respectively, compared with the comparable prior year periods.

## Professional Services

Professional services revenue primarily includes product implementation, consulting, customer training and customer education. Professional services revenue increased in the third quarter and first nine months of fiscal 2012 compared with the third quarter and first nine months of fiscal 2011, primarily due to our fiscal 2012 acquisition of Base Technologies.

## Software Fees and Other

Software fees and other revenue primarily consists of revenue that is recognized on an up-front basis. This includes revenue associated with Enterprise Solutions products sold on an up-front basis directly by our sales force or through transactions with distributors and volume partners, value-added resellers and exclusive representatives (sometimes referred to as our indirect or channel revenue). It also includes our SaaS revenue, which is recognized as the services are provided rather than up-front.

During the third quarter of fiscal 2012, we recognized \$39 million in revenue under a license agreement we entered into in connection with a litigation settlement with Rocket Software, Inc. (Rocket) during fiscal 2009 that resolved our claims against Rocket for copyright infringement and trade secret misappropriation. Rocket did not admit any wrongdoing in connection with this settlement. As part of this settlement, Rocket agreed to license technology from us, including source code authored several years ago and related trade secrets that were the subject of the litigation. The amount received during the third quarter of fiscal 2012 reflects the final amount owed to us, which was not scheduled to be paid in full until fiscal 2014 (the Final License Payment). Rocket paid this amount in advance at their discretion, unsolicited by us and without any discount or concession by us.

Also, in the third quarter of fiscal 2012, there was a year-over-year increase in sales associated with our perpetual Enterprise Solutions products of \$20 million, of which \$10 million was for products that were newly eligible for up-front revenue recognition in the third quarter of fiscal 2012.

Software fees and other revenue increased during the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011, primarily due to the activity described above and \$28 million in revenue from our SaaS offerings.

**Table of Contents****Total Revenue by Geography**

The following table presents the amount of revenue earned from sales to unaffiliated customers in the United States and international regions and corresponding percentage changes for the third quarter and first nine months of fiscal 2012 and the third quarter and first nine months of fiscal 2011.

**Third Quarter Comparison Fiscal Year 2012****versus Fiscal Year 2011**

	2012	%	2011 <sup>(1)</sup>	%	Dollar Change	Percentage Change
<i>(dollars in millions)</i>						
United States	\$ 745	59%	\$ 639	56%	\$ 106	17%
International	518	41%	505	44%	13	3%
	\$ 1,263	100%	\$ 1,144	100%	\$ 119	10%

(1) Previously reported information has been adjusted to exclude discontinued operations.

**First Nine Months Comparison Fiscal Year 2012****versus Fiscal Year 2011**

	2012	%	2011 <sup>(1)</sup>	%	Dollar Change	Percentage Change
<i>(dollars in millions)</i>						
United States	\$ 2,107	58%	\$ 1,874	57%	\$ 233	12%
International	1,519	42%	1,427	43%	92	6%
	\$ 3,626	100%	\$ 3,301	100%	\$ 325	10%

(1) Previously reported information has been adjusted to exclude discontinued operations.

Revenue in the United States increased by \$106 million, or 17%, for the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011 primarily due to higher subscription and maintenance revenue and revenue recognized in connection with the Final License Payment. International revenue increased by \$13 million, or 3%, for the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011. Excluding the favorable foreign exchange effect of \$1 million, international revenue would have increased by \$12 million, primarily as a result of the increase in revenue from our Latin America and Europe, Middle East and Africa regions due to an increase in sales associated with our perpetual up-front Enterprise Solutions products.

Revenue in the United States increased by \$233 million, or 12%, for the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011 primarily due to higher subscription and maintenance revenue and software fees and other revenue. International revenue increased by \$92 million, or 6%, for the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011, due to a favorable foreign exchange effect of \$96 million. Excluding the favorable foreign exchange effect, international revenue would have decreased by \$4 million, primarily as a result of the decline in subscription and maintenance revenue from the Europe, Middle East and Africa region.

Price changes do not have a material effect on revenue in a given period as a result of our ratable subscription model.

*Expenses*

Operating expenses for the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011 increased primarily due to the increase in cost of professional services and an increase in product development and enhancement costs. Operating expenses for the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011 increased primarily due to higher selling and marketing costs and cost of professional services. The effect of foreign currency exchange rates was not material for the third quarter of fiscal 2012. During the first nine months of fiscal 2012, operating expenses reflected an unfavorable foreign exchange effect of \$47 million compared with the prior comparable period.

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On July 20, 2011, we announced that we would incur a charge in the second quarter of fiscal 2012 in connection with a workforce reduction. The total amount incurred in the second quarter of fiscal 2012 in connection with the Fiscal 2012 Plan was \$44 million, of which \$27 million is included in Selling and marketing, \$9 million is included in Product development and enhancements, \$5 million is included in General and administrative, \$2 million is included in Costs of licensing and maintenance and \$1 million is included in Cost of professional services on the Condensed Consolidated Statements of Operations. This action is a continuation of the work we have been doing to optimize our business by reallocating resources in connection with our strategy. This workforce reduction is expected to be substantially completed by the end of fiscal 2012. Refer to Note D, Severance and Exit Costs, in the Notes to the Condensed Consolidated Financial Statements for additional information.

**Costs of Licensing and Maintenance**

Costs of licensing and maintenance include technical support, royalties, and other manufacturing and distribution costs. Costs of licensing and maintenance for the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011 decreased slightly due to lower expenses associated with our Enterprise Solutions hardware products and a decrease in personnel-related costs. Costs of licensing and maintenance for the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011 was relatively flat as result of the decrease in expenses described above, which were offset by an increase in costs associated with our acquisitions completed within the last 12 months.

**Cost of Professional Services**

Cost of professional services consists primarily of our personnel-related costs associated with providing professional services and training to customers. For the third quarter of fiscal 2012 compared with the prior year period, cost of professional services increased primarily as a result of our fiscal 2012 acquisition of Base Technologies. For the third quarter of fiscal 2012 and 2011, margins on professional services were 12% and 13%, respectively.

For the first nine months of fiscal 2012 compared with the prior year period, cost of professional services increased primarily as a result of our fiscal 2012 acquisition of Base Technologies and due to an increase in the use of external consultants to expand our capacity and improve the response time to our customers in order to deliver a higher level of customer satisfaction. As a result of the increase in expenses, margins on professional services decreased to 7% in the first nine months of fiscal 2012 compared with 9% in the first nine months of fiscal 2011.

**Amortization of Capitalized Software Costs**

Amortization of capitalized software costs consist of the amortization of both purchased software and internally generated capitalized software development costs. Internally generated capitalized software development costs relate to new products and significant enhancements to existing software products that have reached the technological feasibility stage.

The increase in amortization of capitalized software costs for the third quarter and first nine months of fiscal 2012 compared with the third quarter and first nine months of fiscal 2011 was primarily due to the increase in projects that have reached general availability in recent periods and amortization associated with assets acquired from our recent acquisitions.

**Selling and Marketing**

Selling and marketing expenses include the costs relating to our sales force, channel partners, corporate and business marketing and sales training programs. For the third quarter of fiscal 2012, selling and marketing expenses increased primarily due to an increase in personnel-related costs of \$17 million, offset by a decrease in commission expense of \$6 million and a decrease in external consultant expenses of \$5 million.

For the first nine months of fiscal 2012, the increase in selling and marketing expenses was primarily attributable to an increase in personnel-related costs of \$101 million, which includes an unfavorable foreign exchange effect of \$18 million compared with the prior comparable period and an increase in commission expense of \$9 million. The increase in personnel-related costs includes severance costs of \$27 million associated with the Fiscal 2012 Plan.



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### General and Administrative

General and administrative expenses include the costs of corporate and support functions, including our executive leadership and administration groups, finance, legal, human resources, corporate communications and other costs such as provisions for doubtful accounts. The decrease in general and administrative expenses for the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011 was primarily due to a decrease in personnel-related expenses, partially offset by an increase in expenses associated with our recent acquisitions.

The decrease in general and administrative expenses for the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011 was primarily attributable to a decrease in external consultant expenses and a decrease in personnel-related costs. These decreases in expenses were partially offset by an increase in costs associated with our recent acquisitions and severance costs associated with the Fiscal 2012 Plan.

### Product Development and Enhancements

For the third quarter of fiscal 2012 and fiscal 2011, product development and enhancements expenses represented approximately 10% of total revenue. For the first nine months of fiscal 2012 and fiscal 2011, product development and enhancements expenses represented approximately 11% of total revenue. The increase in product development and enhancements expenses for the third quarter and first nine months of fiscal 2012 was primarily due to additional costs incurred for our investment in technologies to broaden our Enterprise Solutions product offerings through our recent acquisitions and an increase in personnel-related costs, which includes \$9 million of severance costs associated with the Fiscal 2012 Plan incurred during the first nine months of fiscal 2012.

### Depreciation and Amortization of Other Intangible Assets

Depreciation and amortization of other intangible assets for the third quarter and first nine months of fiscal 2012 compared with the third quarter and first nine months of fiscal 2011 was relatively consistent between periods.

### Other Expenses (Gains), Net

Other expenses (gains), net increased \$9 million for the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011. Other expenses (gains), net includes gains and losses attributable to divested assets, foreign currency exchange rate fluctuations, and certain other items. For the third quarter of fiscal 2012, other expenses (gains), net included \$8 million of expenses relating to our foreign exchange derivative contracts and \$4 million of gains from foreign currency exchange rate fluctuations. For the third quarter of fiscal 2011, other expenses (gains), net included \$1 million of expenses relating to our foreign exchange derivative contracts and \$3 million of expenses in connection with litigation claims, offset by a one-time litigation settlement of \$10 million.

Other expenses (gains), net increased \$12 million for the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011. For the first nine months of fiscal 2012, other expenses (gains), net included \$9 million of expenses relating to our foreign exchange derivative contracts and \$4 million of expenses in connection with litigation claims, partially offset by \$4 million of gains from foreign currency exchange rate fluctuations. For the first nine months of fiscal 2011, other expenses (gains), net included \$9 million of expenses relating to our foreign exchange derivative contracts and \$8 million of expenses in connection with litigation claims, offset by a \$10 million gain associated with the sale of an investment and a \$10 million gain from a one-time litigation settlement.

### Interest Expense, Net

The decrease in interest expense, net for the third quarter and first nine months of fiscal 2012 compared with the third quarter and first nine months of fiscal 2011 was primarily due to the decrease in interest expense resulting from our overall decrease in debt outstanding. During the first quarter of fiscal 2012, we repaid \$250 million of our revolving credit facility.

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**Income Taxes**

Income tax expense for the third quarter of fiscal 2012 was \$141 million compared with income tax expense of \$126 million for the third quarter of fiscal 2011. Income tax expense for the first nine months of fiscal 2012 was \$337 million compared with income tax expense of \$284 million for the first nine months of fiscal 2011.

For the third quarter and first nine months of fiscal 2012, we recognized a net tax expense of approximately \$10 million and a net tax benefit of approximately \$8 million, respectively, resulting primarily from international tax rate changes and the recognition of tax benefits related to an investment in a foreign subsidiary. For the third quarter and first nine months of fiscal 2011, we recognized a net tax expense of approximately \$26 million and a net tax benefit of approximately \$10 million, respectively, resulting primarily from refinements of tax positions taken in prior periods, assertion of affirmative claims in the context of tax audits, the resolutions and accruals of uncertain tax positions relating to non-U.S. jurisdictions, and the retroactive reinstatement in December 2010 of the research and development tax credit in the United States.

In April 2011, the U.S. Internal Revenue Service (IRS) completed its examination of our federal income tax returns for the tax years ended March 31, 2005, March 31, 2006 and March 31, 2007 and issued a report of its findings in connection with the examination. We disagree with certain proposed adjustments in the report and we are vigorously disputing these matters through the IRS appellate process. While we believe that we have recorded reserves sufficient to cover exposures related to these issues, such that the ultimate disposition of this matter will not have a material adverse effect on our consolidated financial position or results of operations, the resolution of such matters involves uncertainties and there are no assurances that the ultimate resolution will not exceed the amounts recorded. We do not believe it is reasonably possible that the amount of unrecognized tax benefits will significantly increase or decrease within the next 12 months.

Our effective income tax rate, excluding the impact of discrete items, for the first nine months of fiscal 2012 and 2011 was 32.4% and 31.9%, respectively. Changes in the anticipated results of our international operations, the outcome of tax audits and any other changes in potential tax liabilities may result in additional tax expense or benefit in future periods, which are not considered in our estimated annual effective tax rate. We do not currently view any such items as individually material to our consolidated financial position or results of operations, the impact of such items may yield additional tax expense or benefit in the remaining quarter of fiscal 2012 and future periods and we are anticipating a fiscal 2012 effective tax rate of approximately 31% to 32%.

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### ***Performance of Segments***

In the first quarter of fiscal 2012, we changed the internal reporting used by our Chief Executive Officer for evaluating segment performance and allocating resources. The new reporting disaggregates our operations into Mainframe Solutions, Enterprise Solutions and Services segments.

Our Mainframe Solutions and Enterprise Solutions operating segments comprise our software business organized by the nature of our software offerings and the product hierarchy in which the platform operates. The Mainframe Solutions segment products, including Mainframe 2.0, help customers and partners simplify mainframe management, gain more value from existing technology and extend mainframe capabilities. Our Enterprise Solutions segment consists of various product offerings, including service assurance, security (identity and access management), project and portfolio management, service management, virtualization and service automation, SaaS, and cloud offerings. These offerings are providing us with additional access to emerging enterprises, which we define as companies with annual revenue between \$300 million and \$2 billion. The Services segment comprises implementation, consulting, education and training services, including those directly related to the Mainframe Solutions and Enterprise Solutions software that we sell to our customers.

We regularly enter into a single arrangement with a customer that includes Mainframe Solutions segment software products, Enterprise Solutions segment software products and Services. The amount of contract revenue assigned to segments is generally based on the manner in which the proposal is made to the customer. The software product revenue is assigned to the Mainframe Solutions and Enterprise Solutions segments based on either: (1) a list price allocation method (which allocates a discount in the total contract price to the individual products in proportion to the list price of the product); (2) allocations included within internal contract approval documents; or (3) the value for individual software products as stated in the customer contract. The price for the implementation, consulting, education and training services is separately stated in the contract and these amounts of contract revenue are assigned to the Services segment. The contract value assigned to each segment is then recognized in a manner consistent with the revenue recognition policies we apply to the customer contract for purposes of preparing the Condensed Consolidated Financial Statements.

Segment expenses include costs that are controllable by segment managers (i.e., direct costs) and, in the case of the Mainframe Solutions and Enterprise Solutions segments, an allocation of shared and indirect costs (i.e., allocated costs). Segment-specific direct costs include a portion of selling and marketing costs, licensing and maintenance costs, product development costs, general and administrative costs and amortization of the cost of internally developed software. Allocated segment costs primarily include indirect selling and marketing costs and general and administrative costs that are not directly attributable to a specific segment. The basis for allocating shared and indirect costs between the Mainframe Solutions and Enterprise Solutions segments is dependent on the nature of the cost being allocated and is either in proportion to segment revenues or in proportion to the related direct cost category. Expenses for the Services segment consist only of direct costs and there are no allocated or indirect costs for the Services segment.

Segment expenses do not include the following: share-based compensation expense; amortization of purchased software; amortization of other intangible assets; derivative hedging gains and losses; and severance, exit costs and related charges associated with the fiscal 2007 restructuring plan.

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Segment information for the three and nine months ended December 31, 2011 and 2010 is as follows:

## Three Months Ended December 31, 2011

<i>(in millions)</i>	Mainframe Solutions	Enterprise Solutions	Services
Revenue	\$ 682	\$ 478	\$ 103
Expenses	277	419	92
Segment profit	\$ 405	\$ 59	\$ 11
Segment operating margin	59%	12%	11%

## Nine Months Ended December 31, 2011

<i>(in millions)</i>	Mainframe Solutions	Enterprise Solutions	Services
Revenue	\$ 1,983	\$ 1,354	\$ 289
Expenses	861	1,223	272
Segment profit	\$ 1,122	\$ 131	\$ 17
Segment operating margin	57%	10%	6%

## Three Months Ended December 31, 2010

<i>(in millions)</i>	Mainframe Solutions	Enterprise Solutions	Services
Revenue	\$ 628	\$ 428	\$ 88
Expenses	289	391	79
Segment profit	\$ 339	\$ 37	\$ 9
Segment operating margin	54%	9%	10%

## Nine Months Ended December 31, 2010

<i>(in millions)</i>	Mainframe Solutions	Enterprise Solutions	Services
Revenue	\$ 1,858	\$ 1,198	\$ 245
Expenses	834	1,104	230
Segment profit	\$ 1,024	\$ 94	\$ 15
Segment operating margin	55%	8%	6%

For the third quarter of fiscal 2012, Mainframe Solutions revenue increased \$54 million from the year-ago period. The year-over-year increase in Mainframe Solutions revenue for the third quarter of fiscal 2012 was primarily due to \$39 million in revenue from the Final License Payment and also due to a license agreement with one large IT outsourcer executed in the fourth quarter of fiscal 2011. Mainframe Solutions operating margin for the third quarter of fiscal 2012 was 59% compared with 54% in the third quarter of fiscal 2011. The increase in operating margin for the third quarter of fiscal 2012 was primarily due to the Final License Payment.

For the first nine months of fiscal 2012, Mainframe Solutions revenue increased \$125 million from the year-ago period. The year-over-year increase in Mainframe Solutions revenue for the first nine months of fiscal 2012 was primarily attributable to the above-referenced IT outsourcer

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agreement, the Final License Payment and revenue recognized from new mainframe capacity sales that were primarily sold in the second half of fiscal 2011. For the first nine months of fiscal 2012, Mainframe Solutions revenue reflected a favorable foreign exchange effect of \$57 million compared with the comparable prior year period. Mainframe Solutions operating margin for the first nine months of fiscal 2012 was 57% compared with 55% for the first nine months of fiscal 2011.

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The increase in operating margin for first nine months of fiscal 2012 was primarily due to the Final License Payment. Mainframe Solutions operating margin was unfavorably affected by a \$23 million severance charge relating to our Fiscal 2012 Plan. The impact of this charge was partially offset by the benefit of improved revenue performance for the first nine months of fiscal 2012.

For the third quarter of fiscal 2012, Enterprise Solutions revenue increased \$50 million from the year-ago period primarily due to growth in revenue within our virtualization & automation and security products. Revenue from these products is recognized in either subscription and maintenance revenue or software fees and other revenue. For the third quarter of fiscal 2012 compared with the third quarter of fiscal 2011, the increase in Enterprise Solutions profit from \$37 million to \$59 million and the increase in operating margin from 9% to 12% was primarily attributable to the increase in revenue for the third quarter of fiscal 2012, offset by an increased investment in our Enterprise Solutions segment.

For the first nine months of fiscal 2012, Enterprise Solutions revenue increased \$156 million from the year-ago period primarily due to growth in revenue within our security, virtualization & automation and service assurance products. Revenue from these products is recognized in either subscription and maintenance revenue or software fees and other revenue. For the first nine months of fiscal 2012, Enterprise Solutions revenue reflected a favorable foreign exchange effect of \$31 million compared with the prior year period. For the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011, the increase in Enterprise Solutions profit from \$94 million to \$131 million and the increase in operating margin from 8% to 10% was primarily attributable to the increase in revenue for the first nine months of fiscal 2012, offset by the increased investment in our Enterprise Solutions segment, as well as a charge of \$20 million during the second quarter related to the Fiscal 2012 Plan.

For the third quarter of fiscal 2012, Services revenue and expenses compared with the prior year period increased primarily as a result of our fiscal 2012 acquisition of Base Technologies. For the third quarter of fiscal 2012 and the third quarter of fiscal 2011, Services profit was \$11 million and \$9 million, respectively, and operating margin was 11% and 10%, respectively.

For the first nine months of fiscal 2012, Services revenue and expenses compared with the prior year period increased as a result of our fiscal 2012 acquisition of Base Technologies. Expenses were also higher due to an increase in the use of external consultants to expand our capacity and improve the response time to our customers in order to deliver a higher level of customer satisfaction. For the first nine months of fiscal 2012, Services revenue reflected a favorable foreign exchange effect of \$8 million compared with the prior year period. For the first nine months of fiscal 2012 compared with the first nine months of fiscal 2011, Services profit and operating margin remained consistent.

Refer to Note Q, Segment Information, in the Notes to the Condensed Consolidated Financial Statements for additional information.

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***Bookings***

**Total Bookings**

For the third quarter of fiscal 2012 and fiscal 2011, total bookings were \$1,284 million and \$1,266 million, respectively. The 1% increase in bookings was primarily a result of an increase in bookings from the Final License Payment and to a lesser extent due to the increase in our bookings associated with our fiscal 2012 acquisitions of Base Technologies and ITKO. These increases were partially offset by a decrease in new product sales within our Enterprise Solutions segment and mainframe capacity sales. For the third quarter of fiscal 2012, total new product and capacity sales increased by a low single digit percentage from the year-ago period. The increase in sales of new products within the Mainframe Solutions segment was primarily from the Final License Payment, offset by a decrease in new product sales within our Enterprise Solutions segment and mainframe capacity sales.

For the third quarter of fiscal 2012, mainframe capacity decreased primarily due to the lower level of capacity within our contract renewals during the period as compared to the prior year period. The decrease in Enterprise Solutions sales was primarily driven by a decrease in service assurance sales and services portfolio management sales. Mainframe new product sales increased as described above.

Total bookings in the United States increased for the third quarter of fiscal 2012 from the year-ago period primarily due to the Final License Payment and an increase in other sales within our Mainframe Solutions segment, and to a lesser extent an increase in bookings associated with our fiscal 2012 acquisitions of Base Technologies and ITKO. These increases were partially offset by a decrease in new product sales within our Enterprise Solutions segment and mainframe capacity sales. Total international bookings for the third quarter of fiscal 2012 increased from the year-ago period. Total bookings in the Latin America region for the third quarter of fiscal 2012 increased primarily as a result of several large renewals and to a lesser extent new product and capacity sales. Total bookings in the Europe, Middle East and Africa region for the third quarter of fiscal 2012 decreased compared with the third quarter of fiscal 2011 due primarily to the decrease in renewals.

For the first nine months of fiscal 2012 and fiscal 2011, total bookings were \$3,121 million and \$2,999 million, respectively, an increase of 4% primarily due to the increase in professional services bookings (primarily attributable to our fiscal 2012 acquisition of Base Technologies) and an increase in bookings that are recognized as software fees and other revenue. This was partially offset by a decrease in subscription and maintenance bookings.

For the first nine months of fiscal 2012, total new product and capacity sales increased by a low single digit percentage from the year-ago period. The increase was primarily a result of new product sales within the Mainframe Solutions segment from the Final License Payment and to a lesser extent an increase in mainframe capacity, offset by a decrease in sales of our Enterprise Solutions new products which are reflected in subscription and maintenance bookings.

Total bookings in the United States for the first nine months of fiscal 2012 increased from the first nine months of fiscal 2011 primarily due to an increase in professional services bookings and the Final License Payment. Total international bookings for the first nine months of fiscal 2012 increased from the year-ago period. Total bookings in the Latin America region for the first nine months of fiscal 2012 increased primarily as a result of several large renewals in the third quarter of fiscal 2012 and to a lesser extent new product and capacity sales. Total bookings in the Europe, Middle East and Africa and Asia Pacific regions for the first nine months of fiscal 2012 decreased from the first nine months of fiscal 2011 primarily due to a decrease in license and maintenance renewals.

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**Table of Contents****Subscription and Maintenance Bookings**

For the third quarter of fiscal 2012 and fiscal 2011, subscription and maintenance bookings were \$1,035 million and \$1,084 million, respectively. The decrease in subscription and maintenance bookings was primarily attributable to a decrease in new product sales and renewals within the Enterprise Solutions segment and a decrease in mainframe capacity sales, partially offset by an increase in new product sales within the Mainframe Solutions segment. For the first nine months of fiscal 2012 and fiscal 2011, subscription and maintenance bookings were \$2,484 million and \$2,551 million, respectively. The decrease in subscription and maintenance bookings was primarily attributable to a decrease in new product sales and renewals within the Enterprise Solutions segment, partially offset by an increase in renewals and new product and capacity sales within the Mainframe Solutions segment.

During the third quarter of fiscal 2012, we renewed a total of 12 license agreements with incremental contract values in excess of \$10 million each, for an aggregate contract value of \$452 million. During the third quarter of fiscal 2011, we renewed a total of 15 license agreements with incremental contract values in excess of \$10 million each, for an aggregate contract value of \$456 million.

Generally, quarters with smaller renewal inventories result in a lower level of bookings both because renewal bookings will be reduced and, to a lesser extent, because renewals also remain an important selling opportunity for new products. Renewal bookings for the third quarter of fiscal 2012, which generally do not include new product and capacity sales and professional services arrangements, increased 1% primarily due to the timing of renewals. In addition, there was an increase in duration for several transactions that were renewed during the third quarter of fiscal 2012. We continue to expect our fiscal 2012 renewal portfolio to be lower by approximately 15% compared with fiscal 2011, primarily due to a \$500 million renewal contract with a large IT outsourcer that was executed in the fourth quarter of fiscal 2011. For the third quarter of fiscal 2012, renewal yield was slightly below 90%. During the quarter, we executed an agreement with an entity that had merged with another customer which caused an unusually low yield that affected this metric. Excluding this agreement, renewal yield would have been in the mid 90% range.

During the second quarter of fiscal 2012, we took steps to improve our performance in Europe, Middle East and Africa. Some of the steps include: (1) the appointment of a new regional executive with the intent to bring a more disciplined approach to our renewal process; and (2) the remapping of our sales coverage model to better align and focus on countries with the most resilient IT spending. Both of these steps are designed to accelerate new product sales and improve account penetration. We believe that over time these steps will help improve performance in Europe, Middle East and Africa, although we also believe that the macro-economic climate will continue to be a challenge in this region.

Annualized subscription and maintenance bookings is an indicator that normalizes the bookings recorded in the current period to account for contract length. It is calculated by dividing the total value of all new subscription and maintenance license agreements entered into during a period by the weighted average subscription and license agreement duration in years for all such subscription and maintenance license agreements recorded during the same period. For the third quarter of fiscal 2012, annualized subscription and maintenance bookings decreased from \$339 million in the prior year period to \$293 million. The weighted average subscription and maintenance license agreement duration in years increased from 3.20 in the third quarter of fiscal 2011 to 3.53 in the third quarter of fiscal 2012. This increase was primarily attributable to the execution of several license agreement renewals during the third quarter of fiscal 2012 that included terms of five years or greater. Although each contract is subject to terms negotiated by the respective parties, we do not currently expect the weighted average subscription and maintenance agreement duration in years to change materially from current levels for end-user contracts.

**LIQUIDITY AND CAPITAL RESOURCES**

Our cash and cash equivalent balances are held in numerous locations throughout the world, with 64% held in our subsidiaries outside the United States at December 31, 2011. Cash, cash equivalents and marketable securities totaled \$2,539 million at December 31, 2011, representing a decrease of \$689 million from the March 31, 2011 balance of \$3,228 million. The decrease in cash was primarily due to the utilization of cash to pay for our fiscal 2012 acquisitions, repurchase our common stock and repay our previous revolving credit facility. During the first nine months of fiscal 2012, there was a \$96 million unfavorable translation effect from foreign currency exchange rates on cash held outside the United States in currencies other than the U.S. dollar.



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Although 64% of our cash and cash equivalents is held by foreign subsidiaries, we currently neither intend nor anticipate a need to repatriate these funds to the United States in the foreseeable future. We expect existing domestic cash, cash equivalents, short-term investments, and cash flows from operations to be sufficient to fund our domestic operating activities and our investing and financing activities, including, among other things, the payment of regular quarterly dividends, compliance with our debt repayment schedules, repurchases of our common stock and the funding for capital expenditures, for at least the next 12 months and for the foreseeable future thereafter. In addition, we expect existing foreign cash, cash equivalents and cash flows from foreign operations to be sufficient to fund our foreign operating activities and investing activities, including, among other things, the funding for capital expenditures for acquisitions and research and development, for at least the next 12 months and for the foreseeable future thereafter.

### **Sources and Uses of Cash**

Under our subscription and maintenance agreements, customers generally make installment payments over the term of the agreement, often with at least one payment due at contract execution, for the right to use our software products and receive product support, software fixes and new products when available. The timing and actual amounts of cash received from committed customer installment payments under any specific agreement can be affected by several factors, including the time value of money and the customer's credit rating. Often, the amount received is the result of direct negotiations with the customer when establishing pricing and payment terms. In certain instances, the customer negotiates a price for a single up-front installment payment and seeks its own internal or external financing sources. In other instances, we may assist the customer by arranging financing on its behalf through a third party financial institution. Alternatively, we may decide to transfer our rights to the future committed installment payments due under the license agreement to a third-party financial institution in exchange for a cash payment. Once transferred, the future committed installments are payable by the customer to the third-party financial institution. Whether the future committed installments have been financed directly by the customer with our assistance or by the transfer of our rights to future committed installments to a third-party, such financing agreements may contain limited recourse provisions with respect to our continued performance under the license agreements. Based on our historical experience, we believe that any liability that we may incur as a result of these limited recourse provisions will be immaterial.

Amounts billed or collected as a result of a single installment for the entire contract value, or a substantial portion of the contract value, rather than being invoiced and collected over the life of the license agreement are reflected in the liability section of our Condensed Consolidated Balance Sheets as Deferred revenue (billed or collected). Amounts received from either a customer or a third-party financial institution that are attributable to later years of a license agreement have a positive impact on billings and cash provided by operating activities in the current period. Accordingly, to the extent such collections are attributable to the later years of a license agreement, billings and cash provided by operating activities during the license's later years will be lower than if the payments were received over the license term. We are unable to predict with certainty the amount of cash to be collected from single installments for the entire contract value, or a substantial portion of the contract value, under new or renewed license agreements to be executed in future periods.

For the third quarter of fiscal 2012, gross receipts related to single installments for the entire contract value, or a substantial portion of the contract value, were \$107 million compared with \$152 million in the third quarter of fiscal 2011.

In any quarter, we may receive payments in advance of the contractually committed date on which the payments were otherwise due. In certain instances, the customer may elect to make such a payment without any discount from us.

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Amounts due from customers are offset by deferred revenue related to these license agreements, leaving no or minimal net carrying value on the balance sheets for such amounts. The fair value of such amounts may exceed or be less than this carrying value but cannot be practically assessed since there is no existing market for a pool of customer receivables with contractual commitments similar to those owned by us. The actual fair value may not be known until these amounts are sold, securitized or collected. Although these customer license agreements commit the customer to payment under a fixed schedule, to the extent amounts are not yet due and payable by the customer, the agreements are considered executory in nature due to our ongoing commitment to provide maintenance and unspecified future software products as part of the agreement terms.

We can estimate the total amounts to be billed from committed contracts, referred to as our billings backlog, and the total amount to be recognized as revenue from committed contracts, referred to as our revenue backlog. The aggregate amounts of our billings backlog and trade and installment receivables already reflected on our Condensed Consolidated Balance Sheets represent the amounts we expect to collect in the future from committed contracts.

<i>(Amounts in millions)</i>	Dec. 31, 2011	March 31, 2011	Dec. 31, 2010 <sup>(1)</sup>
<b>Billings backlog:</b>			
Amounts to be billed current	\$ 2,237	\$ 2,234	\$ 2,033
Amounts to be billed noncurrent	2,723	2,960	2,638
Total billings backlog	\$ 4,960	\$ 5,194	\$ 4,671
<b>Revenue backlog:</b>			
Revenue to be recognized within the next 12 months current	\$ 3,576	\$ 3,727	\$ 3,551
Revenue to be recognized beyond the next 12 months noncurrent	4,508	5,036	4,411
Total revenue backlog	\$ 8,084	\$ 8,763	\$ 7,962
Deferred revenue (billed or collected)	\$ 3,124	\$ 3,569	\$ 3,291
Unearned revenue yet to be billed	4,960	5,194	4,671
Total revenue backlog	\$ 8,084	\$ 8,763	\$ 7,962

Note: Revenue backlog includes deferred subscription and maintenance, professional services and software fees and other revenue.

(1) Previously reported information has been adjusted to exclude discontinued operations.

We can also estimate the total cash to be collected in the future from committed contracts, referred to as our Expected future cash collections, by adding the total billings backlog to the trade accounts receivable, which represent amounts already billed but not collected, from our Condensed Consolidated Balance Sheets.

<i>(Amounts in millions)</i>	Dec. 31, 2011	March 31, 2011	Dec. 31, 2010 <sup>(1)</sup>
<b>Expected future cash collections:</b>			
Total billings backlog	\$ 4,960	\$ 5,194	\$ 4,671
Trade accounts receivable, net	840	849	866
Total expected future cash collections	\$ 5,800	\$ 6,043	\$ 5,537

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(1) Previously reported information has been adjusted to exclude discontinued operations.

The decreases in our total revenue and billings backlogs as well as our expected future cash collections at December 31, 2011 compared with March 31, 2011 were driven by the decrease in committed value associated with customer contracts due to the timing of our renewals. Revenue to be recognized in the next 12 months decreased by 4% at December 31, 2011 compared with March 31, 2011.

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The increases in our total revenue and billings backlogs as well as our expected future cash collections at December 31, 2011 compared with December 31, 2010 were driven by the increase in committed value associated with customer contracts. Total revenue backlog increased 2% at December 31, 2011 compared with December 31, 2010. Excluding the effect of foreign exchange total revenue backlog increased 2% at December 31, 2011 compared with December 31, 2010. Revenue to be recognized in the next 12 months increased by 1% at December 31, 2011 compared with December 31, 2010. This increase includes revenue to be recognized in future periods attributable to a license agreement with one large IT outsourcer for approximately \$500 million that was executed in the fourth quarter of fiscal 2011. This license agreement extends through fiscal year 2016. Excluding the effect of foreign exchange, revenue to be recognized in the next 12 months increased by 2% at December 31, 2011 compared with December 31, 2010.

Generally, we believe that an increase in the current portion of revenue backlog on a year-over-year basis is a positive indicator of future subscription and maintenance revenue growth.

**Cash Generated by Operating Activities**

	Third Quarter of Fiscal 2012	2011 <sup>(1)</sup>	Change 2012/ 2011
	<i>(in millions)</i>		
Cash collections from billings <sup>(2)</sup>	\$ 1,164	\$ 1,272	\$ (108)
Vendor disbursements and payroll <sup>(2)</sup>	(757)	(726)	(31)
Income tax (payments) receipts, net	(31)	(27)	(4)
Other disbursements, net <sup>(3)</sup>	20	(27)	47
<b>Cash generated by continuing operating activities</b>	<b>\$ 396</b>	<b>\$ 492</b>	<b>\$ (96)</b>

(1) Previously reported information has been adjusted to exclude discontinued operations.

(2) Amounts include VAT and sales taxes.

(3) Amounts include interest, restructuring and miscellaneous receipts and disbursements.

	First Nine Months of Fiscal 2012	2011 <sup>(1)</sup>	Change 2012/ 2011
	<i>(in millions)</i>		
Cash collections from billings <sup>(2)</sup>	\$ 3,404	\$ 3,287	\$ 117
Vendor disbursements and payroll <sup>(2)</sup>	(2,422)	(2,299)	(123)
Income tax (payments) receipts, net	(252)	(161)	(91)
Other disbursements, net <sup>(3)</sup>	(1)	(84)	83
<b>Cash generated by continuing operating activities</b>	<b>\$ 729</b>	<b>\$ 743</b>	<b>\$ (14)</b>

(1) Previously reported information has been adjusted to exclude discontinued operations.

(2) Amounts include VAT and sales taxes.

(3) Amounts include interest, restructuring and miscellaneous receipts and disbursements.

**Third Quarter Comparison - Fiscal Year 2012 versus Fiscal Year 2011***Operating Activities:*

Cash generated by continuing operating activities for the third quarter of fiscal 2012 was \$396 million, representing a decrease of \$96 million compared with the third quarter of fiscal 2011. The decrease was primarily due to a \$108 million decrease in cash collections on trade receivables, offset by a decrease in other disbursements, net of \$47 million.



**Table of Contents***Investing Activities:*

Cash used in investing activities for the third quarter of fiscal 2012 was \$60 million, compared with \$459 million for the third quarter of fiscal 2011. The decrease in cash used in investing activities was primarily due to the decrease in cash paid for acquisitions of \$220 million and the decrease in our net investment activities in marketable securities of \$166 million during the third quarter of fiscal 2012, compared with the third quarter of fiscal 2011.

*Financing Activities:*

Cash used in financing activities for the third quarter of fiscal 2012 was \$166 million compared with \$52 million in the third quarter of fiscal 2011. The increase in cash used in financing activities was primarily due to the increase of \$167 million in common shares repurchased during the third quarter of fiscal 2012, compared with the third quarter of fiscal 2011.

**First Nine Months Comparison - Fiscal Year 2012 versus Fiscal Year 2011***Operating Activities:*

Cash generated by continuing operating activities for the first nine months of fiscal 2012 was \$729 million, representing a decrease of \$14 million compared with the first nine months of fiscal 2011. The decrease was primarily due to an increase in income tax payments of \$91 million and an increase in vendor, payroll and other disbursements of \$40 million, offset by an increase in cash collections on trade receivables.

*Investing Activities:*

Cash used in investing activities for the first nine months of fiscal 2012 was \$560 million compared with \$613 million for the first nine months of fiscal 2011. The decrease in cash used in investing activities was primarily due to the decrease in our net investment activities in marketable securities of \$165 million and a decrease in cash paid for property and equipment of \$20 million. These decreases were partially offset by an increase in cash paid for acquisitions of \$121 million, which includes \$47 million in purchase price payments for prior period acquisitions and an increase of \$21 million in capitalized software development costs. Cash used in investing activities for the first nine months of fiscal 2011 included a \$15 million equity investment in Watermark Medical, Inc., a privately-held medical products and services company.

*Financing Activities:*

Cash used in financing activities for the first nine months of fiscal 2012 was \$747 million compared with \$251 million in the first nine months of fiscal 2011. The increase in cash used in financing activities was primarily due to the repayment of \$250 million under our revolving credit facility due August 2012 and an increase in common shares repurchased of \$365 million, offset by an increase in borrowing positions outstanding of \$120 million relating to our notional pooling arrangement.

**Debt Obligations**

As of December 31, 2011 and March 31, 2011, our debt obligations consisted of the following:

	December 31, 2011	March 31, 2011
	<i>(in millions)</i>	
Revolving credit facility due August 2012	\$	\$ 250
Revolving credit facility due August 2016		
5.375% Senior Notes due November 2019	750	750
6.125% Senior Notes due December 2014, net of unamortized premium from fair value hedge of \$27 and \$15	527	515
Other indebtedness, primarily capital leases	38	42
Unamortized discount for Notes	(6)	(6)
<b>Total debt outstanding</b>	<b>1,309</b>	<b>1,551</b>

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Less the current portion	(18)	(269)
<b>Total long-term debt portion</b>	<b>\$ 1,291</b>	<b>\$ 1,282</b>

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Our debt obligations at December 31, 2011 decreased by \$242 million compared with March 31, 2011. This decrease was primarily a result of our repayment of the outstanding revolving credit facility balance of \$250 million, offset by the fair value adjustment of \$12 million relating to our interest rate swaps on our 6.125% Senior Notes due December 2014.

In August 2011, we terminated our revolving credit facility due August 2012 and entered into a new revolving credit facility due August 2016. The maximum committed amount available under the revolving credit facility due August 2016 is \$1 billion. The facility also provides us with an option to increase the available credit by up to \$500 million. This option is subject to certain conditions and the agreement of the facility lenders. There are no outstanding borrowings at December 31, 2011.

Refer to Note I, Debt, in the Notes to the Condensed Consolidated Financial Statements for additional information.

*Other Indebtedness*

We have available an unsecured and uncommitted multi-currency line of credit to meet short-term working capital needs for our subsidiaries operating outside the United States. We use guarantees and letters of credit issued by financial institutions to guarantee performance on certain contracts. At December 31, 2011 and March 31, 2011, approximately \$51 million and \$55 million, respectively, was pledged in support of bank guarantees and other local credit lines and none of these arrangements had been drawn down by third parties.

We use a notional pooling arrangement with an international bank to help manage global liquidity requirements. Under this pooling arrangement, the Company and its participating subsidiaries may maintain either cash deposit or borrowing positions through local currency accounts with the bank, so long as the aggregate position of the global pool is a notionally calculated net cash deposit. Because it maintains a security interest in the cash deposits, and has the right to offset the cash deposits against the borrowings, the bank provides us and our participating subsidiaries favorable interest terms on both. At December 31, 2011 and March 31, 2011, the borrowing positions outstanding under this cash pooling arrangement were as follows:

	December 31, 2011	March 31, 2011
	<i>(in millions)</i>	
Borrowings	\$ 240	\$ 260
Repayments	(112)	(260)
Foreign currency exchange effect	(8)	
Total borrowing positions outstanding <sup>(1)</sup>	\$ 120	\$

(1) Included in the Accrued expenses and other current liabilities line item on the Company's Condensed Consolidated Balance Sheet.

For additional information concerning our debt obligations, refer to our Consolidated Financial Statements and Notes thereto included in our 2011 Form 10-K.

**Effect of Exchange Rate Changes**

There was a \$96 million unfavorable impact to our cash balances in the first nine months of fiscal 2012 predominantly due to the strengthening of the U.S. dollar against the South African rand (19%), the Indian rupee (19%), the Brazilian real (14%), the euro (9%) and the Canadian dollar (5%).

There was a \$40 million favorable impact to our cash balances in the first nine months of fiscal 2011 predominantly due to the weakening of the U.S. dollar against the Japanese yen (15%), the Australian dollar (12%), the Brazilian real (8%), the New Zealand dollar (10%) and the Swiss franc (13%).

**CRITICAL ACCOUNTING POLICIES AND BUSINESS PRACTICES**



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The preparation of financial statements in accordance with generally accepted accounting principles requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenue and expenses. We base our estimates on historical experience and various other assumptions that we believe are reasonable under the circumstances. Our estimates form the basis for making judgments about amounts and timing of revenue and expenses, the carrying values of assets and the recorded amounts of liabilities that are not readily apparent from other sources. Actual results may differ from these estimates and such estimates may change if the underlying conditions or assumptions change. Information with respect to our critical accounting policies that we believe could have the most significant effect on our reported results or require subjective or complex judgments by management is contained in our 2011 Form 10-K under Management's Discussion and Analysis of Financial Condition and Results of Operations. At December 31, 2011, there has been no material change to this information.

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### **New Accounting Pronouncements**

**Testing Goodwill for Impairment:** In September 2011, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update No. 2011-08, *Intangibles - Goodwill and Other (Topic 350) Testing Goodwill for Impairment* (ASU 2011-08), to allow an entity to use a qualitative approach to test goodwill for impairment. ASU 2011-08 permits an entity to first perform a qualitative assessment to determine whether it is more likely than not that the fair value of a reporting unit is less than its carrying value. If it is concluded that this is the case, it is necessary to perform the currently prescribed two-step goodwill impairment test. Otherwise, the two-step goodwill impairment test is not required. ASU 2011-08 is effective for fiscal years beginning after December 15, 2011, and early adoption is permitted. The implementation of this accounting guidance is not expected to have a material impact on our condensed consolidated financial position and results of operations.

**Presentation of Comprehensive Income:** In June 2011, the FASB issued Accounting Standards Update No. 2011-05, *Comprehensive Income (Topic 220) Presentation of Comprehensive Income* (ASU 2011-05), to require an entity to present the total of comprehensive income, the components of net income, and the components of other comprehensive income either in a single continuous statement of comprehensive income or in two separate but consecutive statements. ASU 2011-05 eliminates the option to present the components of other comprehensive income as part of the statement of equity. ASU 2011-05 is effective for interim and annual periods beginning on or after December 15, 2011. The implementation of this accounting guidance is not expected to have a material impact on our condensed consolidated financial position and results of operations.

### **Item 3: QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

We are exposed to a variety of risks, including foreign currency exchange rate fluctuations, interest rate changes and changes in the market value of our investments. In the normal course of business, we employ established policies and procedures to manage these risks including the use of derivative instruments. There have been no material changes in our financial risk management strategy or our portfolio management strategy, which is described in our 2011 Form 10-K, subsequent to March 31, 2011.

### **Item 4: CONTROLS AND PROCEDURES**

#### *Evaluation of Disclosure Controls and Procedures*

Under the supervision and with the participation of the Company's management, including the Chief Executive Officer and the Chief Financial Officer, the Company has evaluated the effectiveness of its disclosure controls and procedures, as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (Exchange Act). Based on that evaluation, the Chief Executive Officer and the Chief Financial Officer have concluded that these disclosure controls and procedures are effective as of the end of the period covered by this quarterly report.

#### *Changes in Internal Control over Financial Reporting*

Except as disclosed in the following paragraph, there were no changes in the Company's internal control over financial reporting, as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act, that occurred during the period covered by this quarterly report that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

As disclosed above, in the first quarter of fiscal 2012, the Company changed its operating segments under ASC 280, *Segment Reporting*. This change in segments gave rise to changes in the Company's internal control over financial reporting that included the implementation of control procedures to address the completeness, accuracy and consistency of the processing of our business transactions to derive the segment information disclosed in our financial statements. The Company expects that further changes to internal control over financial reporting associated with our segment reporting will continue through the fourth quarter of fiscal 2012 as these procedures are further improved and enhanced.

**Table of Contents****PART II. OTHER INFORMATION****Item 1. LEGAL PROCEEDINGS**

Refer to Note L, Commitments and Contingencies, in the Notes to the Condensed Consolidated Financial Statements for information regarding certain legal proceedings, the contents of which are herein incorporated by reference.

**Item 1A. RISK FACTORS**

Current and potential stockholders should consider carefully the risk factors described in more detail in our 2011 Form 10-K. We believe that as of December 31, 2011, there has been no material change to this information, except as noted below. Any of these factors, or others, many of which are beyond our control, could materially adversely affect our business, financial condition, operating results, cash flow and stock price.

*Failure by us to effectively execute on our announced workforce reductions could result in total costs that are greater than expected or revenues that are less than anticipated.*

We have announced workforce reductions and other cost reduction initiatives to reallocate resources to growth areas of our business as part of our strategy. We may have further workforce reductions in the future. Risks associated with these actions and other workforce management issues include delays in implementation, changes in plans that increase or decrease the number of employees affected, adverse effects on employee morale and the failure to meet operational targets due to the loss of employees, any of which may impair our ability to achieve anticipated cost reductions or may otherwise harm our business, which could materially adversely affect our financial condition, operating results and cash flow.

**Item 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

The following table sets forth, for the months indicated, our purchases of common stock in the third quarter of fiscal 2012:

**ISSUER PURCHASES OF EQUITY SECURITIES**

Period	Total Number of Shares Purchased	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs
	<i>(amounts in thousands, except average price paid per share)</i>			
October 1, 2011 - October 31, 2011	2,979	\$ 20.94	2,979	\$ 369,406
November 1, 2011 - November 30, 2011	3,954	\$ 20.90	3,954	\$ 286,765
December 1, 2011 - December 31, 2011	2,635	\$ 20.85	2,635	\$ 231,807
Total	9,568		9,568	

On May 12, 2010, our Board of Directors approved a stock repurchase program that authorizes us to acquire up to \$500 million of our common stock. On May 11, 2011, our Board of Directors approved a stock repurchase program that authorizes us to acquire up to an additional \$500 million of our common stock, in addition to the previous program approved on May 12, 2010.

Under these programs, we repurchased approximately 9.6 million shares of our common stock for approximately \$200 million during the third quarter of fiscal 2012. At December 31, 2011 we remained authorized to repurchase approximately \$232 million of common stock under these programs.



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On January 24, 2012, we announced that our Board of Directors has approved a capital allocation program that authorizes us to acquire up to \$1.5 billion of our common stock through our fiscal year ending March 31, 2014, including \$232 million remaining at December 31, 2011 under our current share repurchase authorization. A total of \$500 million of the planned repurchase is expected to be an accelerated share repurchase under an agreement executed in the fourth quarter of fiscal 2012. The timing and amount of share repurchases will be determined by our management based on evaluation of market conditions, trading price, legal requirements, and other factors.

**Item 3. DEFAULTS UPON SENIOR SECURITIES**

None.

**Item 4. REMOVED AND RESERVED**

**Item 5. OTHER INFORMATION**

None.

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**Item 6. EXHIBITS**

**Regulation S-K**

<b>Exhibit Number</b>		
3.1	Amended and Restated Certificate of Incorporation.	Filed as Exhibit 3.3 to the Company's Current Report on Form 8-K dated March 6, 2006.*
3.2	By-Laws of the Company, as amended.	Filed as Exhibit 3.1 to the Company's Current Report on Form 8-K dated February 23, 2007.*
12.1	Statement of Ratio of Earnings to Fixed Charges.	Filed herewith.
15	Accountants' acknowledgment letter.	Filed herewith.
31.1	Certification of the Principal Executive Officer pursuant to §302 of the Sarbanes-Oxley Act of 2002.	Filed herewith.
31.2	Certification of the Principal Financial Officer pursuant to §302 of the Sarbanes-Oxley Act of 2002.	Filed herewith.
32	Certification pursuant to §906 of the Sarbanes-Oxley Act of 2002.	Furnished herewith.
101	The following financial statements from CA, Inc.'s Quarterly Report on Form 10-Q for the quarterly period ended, December 31, 2011 formatted in XBRL (eXtensible Business Reporting Language):	Filed herewith.
	(i) Condensed Consolidated Balance Sheets – December 31, 2011 (Unaudited) and March 31, 2011.	
	(ii) Unaudited Condensed Consolidated Statements of Operations – Three and Nine Months Ended December 31, 2011 and 2010.	
	(iii) Unaudited Condensed Consolidated Statements of Cash Flows – Nine Months Ended December 31, 2011 and 2010.	
	(iv) Notes to unaudited Condensed Consolidated Financial Statements – December 31, 2011.	

\* Incorporated herein by reference.

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CA, INC.

By: /s/ WILLIAM E. McCracken  
**William E. McCracken**  
**Chief Executive Officer**

By: /s/ RICHARD J. BECKERT  
**Richard J. Beckert**  
**Executive Vice President and**  
**Chief Financial Officer**

Dated: January 25, 2012