SLM CORP Form 10-Q October 28, 2013 Table of Contents

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# Form 10-Q

(Mark One)

X QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2013

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

Commission File Number: 001-13251

# **SLM Corporation**

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of

52-2013874 (I.R.S. Employer

incorporation or organization)

Identification No.)

300 Continental Drive, Newark, Delaware (Address of principal executive offices)

19713 (Zip Code)

(302) 283-8000

(Registrant s telephone number, including area code)

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer x Accelerated filer

Non-accelerated filer " (Do not check if a smaller reporting company) Smaller reporting company "Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes "No x

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date:

Class
Common Stock, \$0.20 par value

Outstanding at September 30, 2013 436,264,071 shares

# SLM CORPORATION

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### PART I. FINANCIAL INFORMATION

### **Item 1.** Financial Statements

# SLM CORPORATION

# CONSOLIDATED BALANCE SHEETS

(In millions, except share and per share amounts)

# (Unaudited)

	Sep	tember 30, 2013	Dec	ember 31, 2012
Assets				
FFELP Loans (net of allowance for losses of \$130 and \$159, respectively)	\$	106,350	\$	125,612
Private Education Loans (net of allowance for losses of \$2,144 and \$2,171 respectively)		37,752		36,934
Investments				
Available-for-sale		85		72
Other		911		1,010
Total investments		996		1,082
Cash and cash equivalents		4,329		3,900
Restricted cash and investments		4,287		5,011
Goodwill and acquired intangible assets, net		436		448
Other assets		7,420		8,273
Total assets	\$	161,570	\$	181,260
Liabilities				
Short-term borrowings	\$	15,572	\$	19,856
Long-term borrowings		136,944		152,401
Other liabilities		3,422		3,937
Total liabilities		155,938		176,194
Commitments and contingencies				
Equity				
Preferred stock, par value \$0.20 per share, 20 million shares authorized				
Series A: 3.3 million and 3.3 million shares issued, respectively, at stated value of \$50 per share		165		165
Series B: 4 million and 4 million shares issued, respectively, at stated value of \$100 per share		400		400
Common stock, par value \$0.20 per share, 1.125 billion shares authorized: 544 million and 536 million shares issued, respectively		109		107
Additional paid-in capital		4,373		4,237
Accumulated other comprehensive income (loss) (net of tax (expense) benefit of \$(5) and \$3, respectively)		8		(6)
Retained earnings		2,385		1,451
Total SLM Corporation stockholders equity before treasury stock		7,440		6,354
Less: Common stock held in treasury at cost: 108 million and 83 million shares, respectively		(1,813)		(1,294)
Total SLM Corporation stockholders equity		5,627		5,060
Noncontrolling interest		5		6
Total equity		5,632		5,066

Total liabilities and equity \$ 161,570 \$ 181,260

# Supplemental information assets and liabilities of consolidated variable interest entities:

	Sept	tember 30, 2013	Dec	ember 31, 2012
FFELP Loans	\$	101,627	\$	121,059
Private Education Loans		26,018		26,072
Restricted cash and investments		4,044		4,826
Other assets		2,380		2,312
Short-term borrowings		4,678		9,551
Long-term borrowings		116,968		131,518
Net assets of consolidated variable interest entities	\$	12,423	\$	13,200

See accompanying notes to consolidated financial statements.

# SLM CORPORATION

# CONSOLIDATED STATEMENTS OF INCOME

# (In millions, except per share amounts)

# (Unaudited)

	Three Mon Septem 2013		September		
Interest income:	2013	2012	2013	2012	
FFELP Loans	\$ 698	\$ 840	\$ 2,138	\$ 2,459	
Private Education Loans	635	615	1,884	1,856	
Other loans	3	4	9	13	
Cash and investments	4	5	13	16	
Total interest income	1,340	1,464	4,044	4,344	
Total interest income Total interest expense	541	645	1,666	1,968	
Total interest expense	541	043	1,000	1,906	
No. 1. Annual Control of the Control	700	010	2.270	2.276	
Net interest income	799	819	2,378	2,376	
Less: provisions for loan losses	207	270	649	766	
Net interest income after provisions for loan losses	592	549	1,729	1,610	
Other income (loss):					
Gains on sales of loans and investments			307	1	
Losses on derivative and hedging activities, net	(127)	(233)	(140)	(600)	
Servicing revenue	83	71	223	212	
Contingency revenue	104	85	312	261	
Gains on debt repurchases		44	42	102	
Other	9	2	66	39	
Total other income (loss)	69	(31)	810	15	
Expenses:					
Salaries and benefits	128	113	380	343	
Other operating expenses	129	107	357	329	
Total operating expenses	257	220	737	672	
Goodwill and acquired intangible asset impairment and amortization expense	4	5	10	13	
Restructuring and other reorganization expenses	12	2	46	9	
Tooliustaning and outer rootgamenton enpenses		_	.0		
Total expenses	273	227	793	694	
Total expenses	213	221	193	094	
	200	201		004	
Income from continuing operations, before income tax expense	388	291	1,746	931	
Income tax expense	136	104	645	340	
Net income from continuing operations	252	187	1,101	591	
Income (loss) from discontinued operations, net of tax expense (benefit)	8		47	(2)	
Net income	260	187	1,148	589	
Less: net loss attributable to noncontrolling interest	200	(1)	(1)	(2)	
Less, her ross attributable to noncontrolling interest		(1)	(1)	(2)	
Net income attributable to SLM Corporation	260	188	1,149	591	
Preferred stock dividends	5	5	15	15	

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Net income attributable to SLM Corporation common stock	\$ 255	\$ 183	\$ 1,134	\$ 576
Basic earnings per common share attributable to SLM Corporation:				
Continuing operations	\$ .56	\$ .39	\$ 2.46	\$ 1.19
Discontinued operations	.02		.10	
Total	\$ .58	\$ .39	\$ 2.56	\$ 1.19
Average common shares outstanding	436	464	442	483
Diluted earnings per common share attributable to SLM Corporation:				
Continuing operations	\$ .55	\$ .39	\$ 2.42	\$ 1.18
Discontinued operations	.02		.10	
•				
Total	\$ .57	\$ .39	\$ 2.52	\$ 1.18
Average common and common equivalent shares outstanding	445	471	450	490
Dividends per common share attributable to SLM Corporation	\$ .15	\$ .125	\$ .45	\$ .375

See accompanying notes to consolidated financial statements.

### SLM CORPORATION

# CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(In millions)

(Unaudited)

		nths Ended nber 30, 2012	Nine Mon Septem 2013	ths Ended aber 30, 2012
Net income	\$ 260	\$ 187	\$ 1,148	\$ 589
Other comprehensive income (loss):				
Unrealized gains (losses) on derivatives:				
Unrealized hedging gains (losses) on derivatives	(3)	(3)	19	(14)
Reclassification adjustments for derivative losses included in net income (interest				
expense)	1	6	7	22
Total unrealized gains (losses) on derivatives	(2)	3	26	8
Unrealized gains (losses) on investments			(4)	1
Income tax (expense) benefit	1	(1)	(8)	(3)
Other comprehensive income (loss), net of tax	(1)	2	14	6
Comprehensive income	259	189	1.162	595
Less: comprehensive loss attributable to noncontrolling interest		(1)	(1)	(2)
Total comprehensive income attributable to SLM Corporation	\$ 259	\$ 190	\$ 1,163	\$ 597

See accompanying notes to consolidated financial statements.

### SLM CORPORATION

# CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS EQUITY

(Dollars in millions, except share and per share amounts)

# (Unaudited)

	Preferred Stock	Common Stock Shares referred Stock			Accumulated Additional Other Preferr <b>ec</b> ommon Paid <b>Co</b> mprehen <b>Ret</b> ained					Total d Treasur&tockh <b>Ndurs</b> ontrollif <b>&amp;</b> otal				
	Shares	Issued	Treasury	Outstanding				•		•	<b>Equity I</b>		0	
Balance at June 30, 2012 Comprehensive	7,300,000	532,672,974	(63,270,775)	469,402,199	\$ 565	\$ 107	\$ 4,196	\$ (10)	\$ 1,040	\$ (967)	\$ 4,931	\$ 7	\$ 4,938	
income: Net income														
(loss) Other									188		188	(1)	187	
comprehensive income, net of tax								2			2		2	
Total														
comprehensive income Cash dividends:											190	(1)	189	
Common stock (\$.125 per														
share) Preferred stock, series A (\$.87									(58)		(58)		(58)	
per share) Preferred stock,									(3)		(3)		(3)	
series B (\$.57 per share)									(2)		(2)		(2)	
Issuance of common shares Tax benefit		1,654,506		1,654,506			17				17		17	
related to employee stock-based														
compensation plans Stock-based							(2)				(2)		(2)	
compensation expense							8				8		8	
Common stock repurchased			(7,643,999)	(7,643,999)						(121)	(121)		(121)	
Shares repurchased related to														
employee stock-based compensation			4 0 - 2 0 - 2 - 2	/4 <b>a</b> - a c - ·										
plans			(1,253,922)	(1,253,922)						(20)	(20)		(20)	
Balance at September 30, 2012	7,300,000	534,327,480	(72,168,696)	462,158,784	\$ 565	\$ 107	\$ 4,219	\$ (8)	\$ 1,165	\$ (1,108)	\$ 4,940	\$ 6	\$ 4,946	

Balance at June 30, 2013	7,300,000	543,781,184	(107,592,332)	436,188,852	\$ 565	\$ 109	\$ 4,355	\$ 9	\$ 2,195	\$ (1,804)	\$ 5,429	\$ 5	\$ 5,434
Comprehensive income:													
Net income													
(loss) Other									260		260		260
comprehensive													
income, net of tax								(1)			(1)		(1)
tax								(1)			(1)		(1)
Total													
comprehensive income											259		259
Cash dividends:											237		237
Common stock (\$.15 per share)									(65)		(65)		(65)
Preferred stock,									(00)		(00)		(65)
series A (\$.87 per share)									(3)		(3)		(3)
Preferred stock,									(=)		(=)		(2)
series B (\$.50 per share)									(2)		(2)		(2)
Issuance of		224 500		22 ( 700			٥						
common shares Tax benefit		326,789		326,789			8				8		8
related to													
employee stock-based													
compensation							2				2		2
plans Stock-based							2				2		2
compensation							8				8		8
expense Shares							8				8		8
repurchased related to													
employee													
stock-based compensation													
plans			(251,570)	(251,570)						(9)	(9)		(9)
Dalamas at													
Balance at September 30,													
2013	7,300,000	544,107,973	(107,843,902)	436,264,071	\$ 565	\$ 109	\$ 4,373	\$ 8	\$ 2,385	\$ (1,813)	\$ 5,627	\$ 5	\$ 5,632

See accompanying notes to consolidated financial statements.

### SLM CORPORATION

# CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS EQUITY

(Dollars in millions, except share and per share amounts)

# (Unaudited)

	Preferred	Com	Common Stock Shares			Accumulated Additional Other Preferr <b>e</b> Common PaidComprehen <b>Ret</b> ained						Total				
	Stock Shares	Issued	Treasury	Outstanding			n Paid <b>Ub</b> n Capit <b>h</b> ic				Sto	-	Equity I			
Balance at December 31, 2011	7,300,000	529,075,322	(20,323,997)	508,751,325			_									
Comprehensive income:																
Net income (loss) Other comprehensive										591			591	(2)	589	
income, net of tax								6					6		6	
Total comprehensive income													597	(2)	595	
Cash dividends: Common stock (\$.375 per																
share) Preferred stock, series A (\$2.61									(:	180)			(180)		(180	
per share) Preferred stock, series B (\$1.69										(8)			(8)		(8	
per share) Dividend equivalent units related to employee stock-based compensation										(7)			(7)		(7	
plans Issuance of										(1)			(1)		(1	
common shares Tax benefit related to employee stock-based compensation		5,252,158		5,252,158		1	47						48		48	
plans Stock-based compensation							(5)						(5)		(5	
expense Common stock							41						41		41	
repurchased Shares repurchased related to employee			(48,184,145) (3,660,554)	(48,184,145 (3,660,554								730) (58)	(730) (58)		(730 (58	

stock-based compensation plans													
Balance at September 30, 2012	7,300,000	534,327,480	(72,168,696)	462,158,784	\$ 565	\$ 107	\$ 4,219	\$ (8)	\$ 1,165	\$ (1,108)	\$ 4,940	\$ 6	\$ 4,946
Balance at December 31, 2012 Comprehensive	7,300,000	535,507,965	(82,910,021)	452,597,944	\$ 565	\$ 107	\$ 4,237	\$ (6)	\$ 1,451	\$ (1,294)	\$ 5,060	\$ 6	\$ 5,066
income: Net income (loss) Other									1,149		1,149	(1)	1,148
comprehensive income, net of tax								14			14		14
Total comprehensive income											1,163	(1)	1,162
Cash dividends: Common stock (\$.45 per share) Preferred stock,									(199)		(199)		(199)
series A (\$2.61 per share) Preferred stock, series B (\$1.51									(9)		(9)		(9)
per share) Dividend equivalent units related to employee stock-based									(6)		(6)		(6)
compensation plans Issuance of									(1)		(1)		(1)
common shares Tax benefit related to employee stock-based		8,600,008		8,600,008		2	92				94		94
compensation plans Stock-based							7				7		7
compensation expense							37				37		37
Common stock repurchased Shares repurchased related to employee stock-based compensation			(19,316,948)	(19,316,948)						(400)	(400)		(400)
Balance at September 30, 2013	7,300,000	544,107,973	(5,616,933)	(5,616,933) 436,264,071	\$ 565	\$ 109	\$ 4,373	\$ 8	\$ 2,385	(119) \$ (1,813)	(119) \$ 5,627	\$ 5	(119) \$ 5,632

See accompanying notes to consolidated financial statements.

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# SLM CORPORATION

# CONSOLIDATED STATEMENTS OF CASH FLOWS

# (Dollars in millions)

# (Unaudited)

	Nine Mont Septem 2013	
Operating activities		
Net income	\$ 1,148	\$ 589
Adjustments to reconcile net income to net cash provided by operating activities:		_
(Income) loss from discontinued operations, net of tax	(47)	2
Gains on sales of loans and investments	(307)	(1)
Gains on debt repurchases	(42)	(102)
Goodwill and acquired intangible asset impairment and amortization expense	10	13
Stock-based compensation expense	37	41
Unrealized (gains) losses on derivative and hedging activities	(384)	51
Provisions for loan losses	649	766
(Increase) decrease in restricted cash other	(3)	5
(Increase) decrease in accrued interest receivable	(74)	204
Decrease in accrued interest payable	(61)	(55)
Decrease in other assets	545	403
(Decrease) increase in other liabilities	(85)	31
Cash provided by operating activities continuing operations	1,386	1,947
Cash provided by (used in) operating activities discontinued operations	46	(5)
Total net cash provided by operating activities	1,432	1,942
Investing activities		
Student loans acquired and originated	(3,689)	(5,497)
Reduction of student loans:		
Installment payments, claims and other	9,159	14,167
Proceeds from sales of student loans	707	428
Other investing activities, net	56	(101)
Purchases of available-for-sale securities	(44)	(39)
Proceeds from maturities of available-for-sale securities	28	56
Purchases of other securities	(288)	(182)
Proceeds from maturities of other securities	289	161
Decrease (increase) in restricted cash variable interest entities	422	(609)
Total net cash provided by investing activities	6,640	8,384
Financing activities		
Borrowings collateralized by loans in trust issued	8,542	10,004
Borrowings collateralized by loans in trust repaid	(10,815)	(11,565)
Asset-backed commercial paper conduits, net	4,341	140
ED Conduit Program facility, net	(9,551)	(8,960)
Other short-term borrowings issued		23
Other short-term borrowings repaid		(122)
Other long-term borrowings issued	2,712	3,769
Other long-term borrowings repaid	(2,343)	(2,952)
Other financing activities, net	(782)	224
Retail and other deposits, net	867	327

Common stock repurchased		(400)		(730)
Common stock dividends paid		(199)		(180)
Preferred stock dividends paid		(15)		(15)
Net cash used in financing activities		(7,643)	(	(10,037)
Net increase in cash and cash equivalents		429		289
Cash and cash equivalents at beginning of period		3,900		2,794
Cash and cash equivalents at end of period	\$	4,329	\$	3,083
Supplemental disclosures of cash flow information:				
Cash disbursements made (refunds received) for:				
Interest	\$	1,646	\$	1,913
Income taxes paid	\$	520	\$	416
Income taxes received	\$	(19)	\$	(5)
Noncash activity:				
Investing activity Student loans and other assets acquired	\$		\$	402
Student loans and other assets removed related to sale of Residual Interest in securitization	\$ (	(11,802)	\$	
Financing activity Borrowings assumed in acquisition of student loans and other assets	\$		\$	425
Borrowings removed related to sale of Residual Interest in securitization	\$ (	12,084)	\$	

See accompanying notes to consolidated financial statements.

#### SLM CORPORATION

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(Information at September 30, 2013 and for the three and nine months ended

September 30, 2013 and 2012 is unaudited)

# 1. Significant Accounting Policies Basis of Presentation

The accompanying unaudited, consolidated financial statements of SLM Corporation ( we, us, our, or the Company ) have been prepared in accordance with generally accepted accounting principles in the United States of America ( GAAP ) for interim financial information. Accordingly, they do not include all of the information and footnotes required by GAAP for complete consolidated financial statements. The consolidated financial statements include the accounts of SLM Corporation and its majority-owned and controlled subsidiaries and those Variable Interest Entities ( VIEs ) for which we are the primary beneficiary, after eliminating the effects of intercompany accounts and transactions. In the opinion of management, all adjustments considered necessary for a fair statement of the results for the interim periods have been included. The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from those estimates. Operating results for the three and nine months ended September 30, 2013 are not necessarily indicative of the results for the year ending December 31, 2013 or for any other period. These unaudited financial statements should be read in conjunction with the audited financial statements and related notes included in our Annual Report on Form 10-K for the year ended December 31, 2012 (the 2012 Form 10-K ). Definitions for certain capitalized terms used in this document can be found in the 2012 Form 10-K.

#### Consolidation

In the first six months of 2013, we sold Residual Interests in FFELP Loan securitization trusts to third parties. We will continue to service the student loans in the trusts under existing agreements. Prior to the sale of the Residual Interests, we had consolidated the trusts as VIEs because we had met the two criteria for consolidation. We had determined we were the primary beneficiary because (1) as servicer to the trust we had the power to direct the activities of the VIE that most significantly affected its economic performance and (2) as the residual holder of the trust, we had an obligation to absorb losses or receive benefits of the trust that could potentially be significant. Upon the sale of the Residual Interests we are no longer the residual holder, thus we determined we no longer met criterion (2) above and deconsolidated the trusts. As a result of these transactions, we removed securitization trust assets of \$12.5 billion and the related liabilities of \$12.1 billion from the balance sheet and recorded a \$312 million gain as part of gains on sales of loans and investments for the nine months ended September 30, 2013.

### Reclassifications

Certain reclassifications have been made to the balances as of and for the three and nine months ended September 30, 2012 to be consistent with classifications adopted for 2013, and had no effect on net income, total assets, or total liabilities.

### Recently Adopted Accounting Standards

Accumulated Other Comprehensive Income

On January 1, 2013, we adopted Accounting Standards Update No. 2013-02, Comprehensive Income (Topic 220), Reporting Amounts Reclassified out of Accumulated Other Comprehensive Income. The objective of this new guidance is to improve the reporting of reclassifications out of accumulated other comprehensive income. The impact of adopting this new guidance was immaterial and there was no impact on our results of operations.

#### SLM CORPORATION

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses

Our provisions for loan losses represent the periodic expense of maintaining an allowance sufficient to absorb incurred probable losses, net of expected recoveries, in the held-for-investment loan portfolios. The evaluation of the provisions for loan losses is inherently subjective as it requires material estimates that may be susceptible to significant changes. We believe that the allowance for loan losses is appropriate to cover probable losses incurred in the loan portfolios. We segregate our Private Education Loan portfolio into two classes of loans traditional and non-traditional. Non-traditional loans are loans to (i) customers attending for-profit schools with an original Fair Isaac and Company (FICO) score of less than 670 and (ii) customers attending not-for-profit schools with an original FICO score of less than 640. The FICO score used in determining whether a loan is non-traditional is the greater of the customer or cosigner FICO score at origination. Traditional loans are defined as all other Private Education Loans that are not classified as non-traditional.

### Allowance for Loan Losses Metrics

			Three Months Ended September 30, 2013 Private Education Other					
(Dollars in millions)	FFEL	P Loans	I	oans	L	oans	,	Γotal
Allowance for Loan Losses								
Beginning balance	\$	133	\$	2,149	\$	35	\$	2,317
Total provision		12		195				207
Charge-offs <sup>(1)</sup>		(15)		(205)		(3)		(223)
Reclassification of interest reserve <sup>(2)</sup>				5				5
Ending balance	\$	130	\$	2,144	\$	32	\$	2,306
Allowance:								
Ending balance: individually evaluated for								
impairment	\$		\$	1,091	\$	24	\$	1,115
Ending balance: collectively evaluated for								
impairment	\$	130	\$	1,053	\$	8	\$	1,191
Loans:								
Ending balance: individually evaluated for								
impairment	\$		\$	8,982	\$	49	\$	9,031
Ending balance: collectively evaluated for								
impairment	\$ 10	5,422	\$	31,640	\$	91	\$ 1	37,153
Charge-offs as a percentage of average loans in								
repayment (annualized)		.08%		2.57%		7.70%		
Charge-offs as a percentage of average loans in								
repayment and forbearance (annualized)		.06%		2.48%		7.70%		
Allowance as a percentage of the ending total loan								
balance		.12%		5.28%	2	22.90%		
Allowance as a percentage of the ending loans in								
repayment		.17%		6.77%	2	22.90%		
Allowance coverage of charge-offs (annualized)		2.2		2.6		2.8		
Ending total loans <sup>(3)</sup>		)5,422	\$	40,622	\$	140		
Average loans in repayment		78,012	\$	31,630	\$	148		
Ending loans in repayment	\$ 7	7,618	\$	31,651	\$	140		

- (1) Charge-offs are reported net of expected recoveries. For Private Education Loans, the expected recovery amount is transferred to the receivable for partially charged-off loan balance. Charge-offs include charge-offs against the receivable for partially charged-off loans which represents the difference between what was expected to be collected and any shortfalls in what was actually collected in the period. See Receivable for Partially Charged-Off Private Education Loans for further discussion.
- (2) Represents the additional allowance related to the amount of uncollectible interest reserved within interest income that is transferred in the period to the allowance for loan losses when interest is capitalized to a loan s principal balance.
- (3) Ending total loans for Private Education Loans includes the receivable for partially charged-off loans.

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### **SLM CORPORATION**

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

		Three Month	ıs Ended Se	ptember	30, 2012		
		Private Ed		•	ther		
(Dollars in millions)	FFELP Loans	Loar	18	Lo	oans	-	Fotal
Allowance for Loan Losses							
Beginning balance	\$ 173	\$	2,186	\$	59	\$	2,418
Total provision	18		252				270
Charge-offs <sup>(1)</sup>	(23)		(250)		(6)		(279)
Student loan sales	(2)						(2)
Reclassification of interest reserve <sup>(2)</sup>			8				8
Ending balance	\$ 166	\$	2,196	\$	53	\$	2,415
Allowance:							
Ending balance: individually evaluated for							
impairment	\$	\$	1,056	\$	40	\$	1,096
Ending balance: collectively evaluated for	<del>-</del>	*	-,	<del>-</del>		-	-,-,-
impairment	\$ 166	\$	1,140	\$	13	\$	1,319
Loans:							
Ending balance: individually evaluated for							
impairment	\$	\$	7,099	\$	76	\$	7,175
Ending balance: collectively evaluated for							
impairment	\$ 126,441	\$ 3	3,012	\$	146	\$ 1	59,599
Charge-offs as a percentage of average loans in							
repayment (annualized)	.10%		3.23%		9.58%		
Charge-offs as a percentage of average loans in							
repayment and forbearance (annualized)	.08%		3.11%		9.58%		
Allowance as a percentage of the ending total							
loan balance	.13%		5.48%	2	3.92%		
Allowance as a percentage of the ending loans in							
repayment	.18%		7.09%	2	3.92%		
Allowance coverage of charge-offs (annualized)	1.8		2.2		2.4		
Ending total loans <sup>(3)</sup>	\$ 126,441	\$ 4	0,111	\$	222		
Average loans in repayment	\$ 90,898	\$ 3	0,816	\$	231		
Ending loans in repayment	\$ 90,481	\$ 3	0,972	\$	222		

<sup>(1)</sup> Charge-offs are reported net of expected recoveries. For Private Education Loans, the expected recovery amount is transferred to the receivable for partially charged-off loan balance. Charge-offs include charge-offs against the receivable for partially charged-off loans which represents the difference between what was expected to be collected and any shortfalls in what was actually collected in the period. See Receivable for Partially Charged-Off Private Education Loans for further discussion.

<sup>(2)</sup> Represents the additional allowance related to the amount of uncollectible interest reserved within interest income that is transferred in the period to the allowance for loan losses when interest is capitalized to a loan s principal balance.

(3) Ending total loans for Private Education Loans includes the receivable for partially charged-off loans.

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### **SLM CORPORATION**

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

(Dollars in millions)	FFEL	P Loans	Private	onths Ended Se Education Loans	0	30, 2013 ther oans		Total
Allowance for Loan Losses								
Beginning balance	\$	159	\$	2,171	\$	47	\$	2,377
Total provision		42		607				649
Charge-offs <sup>(1)</sup>		(57)		(649)		(15)		(721)
Student loan sales		(14)						(14)
Reclassification of interest reserve <sup>(2)</sup>				15				15
Ending balance	\$	130	\$	2,144	\$	32	\$	2,306
Allowance:								
Ending balance: individually evaluated for								
impairment	\$		\$	1,091	\$	24	\$	1,115
Ending balance: collectively evaluated for								
impairment	\$	130	\$	1,053	\$	8	\$	1,191
Loans:								
Ending balance: individually evaluated for								
impairment	\$		\$	8,982	\$	49	\$	9,031
Ending balance: collectively evaluated for								
impairment	\$ 10	)5,422	\$	31,640	\$	91	\$ 1	37,153
Charge-offs as a percentage of average loans in repayment (annualized)		.09%		2.74%	1	2.14%		
Charge-offs as a percentage of average loans in								
repayment and forbearance (annualized)		.08%		2.65%	1	2.14%		
Allowance as a percentage of the ending total								
loan balance		.12%		5.28%	2	22.90%		
Allowance as a percentage of the ending loans in								
repayment		.17%		6.77%	2	22.90%		
Allowance coverage of charge-offs (annualized)		1.7		2.5		1.6		
Ending total loans <sup>(3)</sup>	\$ 10	)5,422	\$	40,622	\$	140		
Average loans in repayment	\$ 8	32,196	\$	31,631	\$	163		
Ending loans in repayment		7,618	\$	31.651	\$	140		

<sup>(1)</sup> Charge-offs are reported net of expected recoveries. For Private Education Loans, the expected recovery amount is transferred to the receivable for partially charged-off loan balance. Charge-offs include charge-offs against the receivable for partially charged-off loans which represents the difference between what was expected to be collected and any shortfalls in what was actually collected in the period. See Receivable for Partially Charged-Off Private Education Loans for further discussion.

<sup>(2)</sup> Represents the additional allowance related to the amount of uncollectible interest reserved within interest income that is transferred in the period to the allowance for loan losses when interest is capitalized to a loan s principal balance.

(3) Ending total loans for Private Education Loans includes the receivable for partially charged-off loans.

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### **SLM CORPORATION**

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

(Dollars in millions)	FFEL	P Loans	Nine Months Ended September 30, 2012 Private Education Other Loans Loans		,	Total		
Allowance for Loan Losses								
Beginning balance	\$	187	\$	2,171	\$	69	\$	2,427
Total provision		54		712				766
Charge-offs <sup>(1)</sup>		(68)		(709)		(16)		(793)
Student loan sales		(7)						(7)
Reclassification of interest reserve <sup>(2)</sup>				22				22
Ending balance	\$	166	\$	2,196	\$	53	\$	2,415
Allowance:								
Ending balance: individually evaluated for								
impairment	\$		\$	1,056	\$	40	\$	1,096
Ending balance: collectively evaluated for								
impairment	\$	166	\$	1,140	\$	13	\$	1,319
Loans:								
Ending balance: individually evaluated for								
impairment	\$		\$	7,099	\$	76	\$	7,175
Ending balance: collectively evaluated for								
impairment	\$ 12	26,441	\$	33,012	\$	146	\$ 1	59,599
Charge-offs as a percentage of average loans in repayment (annualized)		.10%		3.10%		8.79%		
Charge-offs as a percentage of average loans in								
repayment and forbearance (annualized)		.08%		2.97%		8.79%		
Allowance as a percentage of the ending total								
loan balance		.13%		5.48%	2	23.92%		
Allowance as a percentage of the ending loans in								
repayment		.18%		7.09%	2	23.92%		
Allowance coverage of charge-offs (annualized)		1.8		2.3		2.5		
Ending total loans <sup>(3)</sup>	\$ 12	26,441	\$	40,111	\$	222		
Average loans in repayment	\$ 9	92,157	\$	30,577	\$	242		
Ending loans in repayment	\$ 9	90,481	\$	30,972	\$	222		

<sup>(1)</sup> Charge-offs are reported net of expected recoveries. For Private Education Loans, the expected recovery amount is transferred to the receivable for partially charged-off loan balance. Charge-offs include charge-offs against the receivable for partially charged-off loans which represents the difference between what was expected to be collected and any shortfalls in what was actually collected in the period. See Receivable for Partially Charged-Off Private Education Loans for further discussion.

<sup>(2)</sup> Represents the additional allowance related to the amount of uncollectible interest reserved within interest income that is transferred in the period to the allowance for loan losses when interest is capitalized to a loan s principal balance.

(3) Ending total loans for Private Education Loans includes the receivable for partially charged-off loans.

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#### SLM CORPORATION

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

### Key Credit Quality Indicators

FFELP Loans are substantially insured and guaranteed as to their principal and accrued interest in the event of default; therefore, the key credit quality indicator for this portfolio is loan status. The impact of changes in loan status is incorporated quarterly into the allowance for loan losses calculation.

For Private Education Loans, the key credit quality indicators are school type, FICO scores, the existence of a cosigner, the loan status and loan seasoning. The school type/FICO score are assessed at origination and maintained through the traditional/non-traditional loan designation. The other Private Education Loan key quality indicators can change and are incorporated quarterly into the allowance for loan losses calculation. The following table highlights the principal balance (excluding the receivable for partially charged-off loans) of our Private Education Loan portfolio stratified by the key credit quality indicators.

#### **Private Education Loans Credit Quality Indicators** September 30, 2013 December 31, 2012 $Balance^{\overline{(3)}}$ (Dollars in millions) % of Balance Balance(3) % of Balance **Credit Quality Indicators** School Type/FICO Scores: Traditional \$ 36,353 93% \$35,347 92% Non-Traditional(1) 2,947 3,207 8 100% Total \$39,300 100% \$ 38.554 Cosigners: With cosigner 67% \$ 24,907 65% \$ 26,277 Without cosigner 13,023 33 35 13,647 Total \$39,300 100% \$ 38,554 100% Seasoning<sup>(2)</sup>: 1-12 payments \$ 5,855 15% \$ 7,371 19% 13-24 payments 5,765 15 6,137 16 25-36 payments 6,227 16 6,037 16 37-48 payments 4,871 12 4,780 12 10.041 25 22 More than 48 payments 8,325 6,541 Not yet in repayment 17 5,904 15 Total 100% \$39,300 100% \$ 38,554

- (1) Defined as loans to customers attending for-profit schools (with a FICO score of less than 670 at origination) and customers attending not-for-profit schools (with a FICO score of less than 640 at origination).
- (2) Number of months in active repayment for which a scheduled payment was due.
- (3) Balance represents gross Private Education Loans.

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### **SLM CORPORATION**

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

The following tables provide information regarding the loan status and aging of past due loans.

	Fl September 2013		Delinquencies December 2012	31,
(Dollars in millions)	Balance	%	Balance	%
Loans in-school/grace/deferment <sup>(1)</sup>	\$ 14,613		\$ 17,702	
Loans in forbearance <sup>(2)</sup>	13,191		15,902	
Loans in repayment and percentage of each status:				
Loans current	64,144	82.6%	75,499	83.2%
Loans delinquent 31-60 days <sup>(3)</sup>	3,798	4.9	4,710	5.2
Loans delinquent 61-90 days <sup>(3)</sup>	2,734	3.5	2,788	3.1
Loans delinquent greater than 90 days <sup>(3)</sup>	6,942	9.0	7,734	8.5
Total FFELP Loans in repayment	77,618	100%	90,731	100%
Total FFELP Loans, gross	105,422		124,335	
FFELP Loan unamortized premium	1,058		1,436	
Total FFELP Loans	106,480		125,771	
FFELP Loan allowance for losses	(130)		(159)	
FFELP Loans, net	\$ 106,350		\$ 125,612	
Percentage of FFELP Loans in repayment		73.6%		73.0%
Delinquencies as a percentage of FFELP Loans in repayment		17.4%		16.8%
FFELP Loans in forbearance as a percentage of loans in repayment and forbearance		14.5%		14.9%

<sup>(1)</sup> Loans for customers who may still be attending school or engaging in other permitted educational activities and are not required to make payments on their loans, e.g., residency periods for medical students or a grace period for bar exam preparation, as well as loans for customers who have requested and qualify for other permitted program deferments such as military, unemployment, or economic hardships.

<sup>(2)</sup> Loans for customers who have used their allowable deferment time or do not qualify for deferment, that need additional time to obtain employment or who have temporarily ceased making full payments due to hardship or other factors.

(3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

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### **SLM CORPORATION**

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

	Privat	te Education Delingu	Traditional Loar encies	1
	Septembe 2013	r 30,	December 2012	31,
(Dollars in millions)	Balance	%	Balance	%
Loans in-school/grace/deferment <sup>(1)</sup>	\$ 6,112		\$ 5,421	
Loans in forbearance <sup>(2)</sup>	971		996	
Loans in repayment and percentage of each status:				
Loans current	27,015	92.3%	26,597	91.9%
Loans delinquent 31-60 days <sup>(3)</sup>	812	2.8	837	2.9
Loans delinquent 61-90 days <sup>(3)</sup>	519	1.7	375	1.3
Loans delinquent greater than 90 days <sup>(3)</sup>	924	3.2	1,121	3.9
Total traditional loans in repayment	29,270	100%	28,930	100%
Total traditional loans, gross	36,353		35,347	
Traditional loans unamortized discount	(650)		(713)	
Total traditional loans	35,703		34,634	
Traditional loans receivable for partially charged-off loans	798		797	
Traditional loans allowance for losses	(1,611)		(1,637)	
Traditional loans, net	\$ 34,890		\$ 33,794	
Percentage of traditional loans in repayment		80.5%		81.9%
Delinquencies as a percentage of traditional loans in repayment		7.7%		8.1%
Loans in forbearance as a percentage of loans in repayment and forbearance		3.2%		3.3%

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<sup>(1)</sup> Deferment includes customers who have returned to school or are engaged in other permitted educational activities and are not required to make payments on their loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

<sup>(2)</sup> Loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.

### **SLM CORPORATION**

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

		Loan Delir	Non-Traditional equencies Decembe	
	Septembe 2013		2012	,
(Dollars in millions)	Balance	%	Balance	%
Loans in-school/grace/deferment <sup>(1)</sup>	\$ 429		\$ 483	
Loans in forbearance <sup>(2)</sup>	137		140	
Loans in repayment and percentage of each status:				
Loans current	1,841	77.3%	1,978	76.5%
Loans delinquent 31-60 days <sup>(3)</sup>	154	6.5	175	6.8
Loans delinquent 61-90 days <sup>(3)</sup>	122	5.1	106	4.1
Loans delinquent greater than 90 days <sup>(3)</sup>	264	11.1	325	12.6
Total non-traditional loans in repayment	2,381	100%	2,584	100%
Total non-traditional loans, gross	2,947		3,207	
Non-traditional loans unamortized discount	(76)		(83)	
Total non-traditional loans	2,871		3,124	
Non-traditional loans receivable for partially charged-off loans	524		550	
Non-traditional loans allowance for losses	(533)		(534)	
Non-traditional loans, net	\$ 2,862		\$ 3,140	
Percentage of non-traditional loans in repayment		80.8%		80.6%
Delinquencies as a percentage of non-traditional loans in repayment		22.7%		23.4%
Loans in forbearance as a percentage of loans in repayment and forbearance		5.4%		5.1%

<sup>(1)</sup> Deferment includes customers who have returned to school or are engaged in other permitted educational activities and are not required to make payments on their loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

<sup>(2)</sup> Loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due. **Receivable for Partially Charged-Off Private Education Loans** 

At the end of each month, for loans that are 212 days past due, we charge off the estimated loss of a defaulted loan balance. Actual recoveries are applied against the remaining loan balance that was not charged off. We refer to this remaining loan balance as the receivable for partially charged-off loans. If actual periodic recoveries are less than expected, the difference is immediately charged off through the allowance for loan losses with an offsetting reduction in the receivable for partially charged-off Private Education Loans. If actual periodic recoveries are greater than expected, they will be reflected as a recovery through the allowance for Private Education Loan losses once the cumulative recovery amount exceeds the cumulative amount originally expected to be recovered. Private Education Loans which defaulted between 2008 and 2012 for which we have previously charged off estimated losses have, to varying degrees, not met our post-default recovery expectations to date and may continue not to do so. Our allowance for loan losses takes into account these potential recovery uncertainties. In the third quarter of

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### SLM CORPORATION

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

2013 we increased our allowance related to these potential recovery shortfalls by approximately \$112 million. According to our policy, we have been charging off these periodic shortfalls in expected recoveries against our allowance for Private Education Loan losses and the related receivable for partially charged-off Private Education Loans and we will continue to do so. There was \$329 million and \$187 million in allowance for Private Education Loan losses at September 30, 2013 and 2012, respectively, providing for possible additional future charge-offs related to the receivable for partially charged-off Private Education Loans.

The following table summarizes the activity in the receivable for partially charged-off Private Education Loans.

	Three Months Ended September 30,		Nine Mon Septem	
(Dollars in millions)	2013	2012	2013	2012
Receivable at beginning of period	\$ 1,334	\$ 1,277	\$ 1,347	\$ 1,241
Expected future recoveries of current period defaults <sup>(1)</sup>	68	86	216	237
Recoveries <sup>(2)</sup>	(55)	(45)	(177)	(139)
Charge-offs <sup>(3)</sup>	(25)	(15)	(64)	(36)
Receivable at end of period	1,322	1,303	1,322	1,303
Allowance for estimated recovery shortfalls <sup>(4)</sup>	(329)	(187)	(329)	(187)
Net receivable at end of period	\$ 993	\$ 1,116	\$ 993	\$1,116

### Troubled Debt Restructurings ( TDRs )

We modify the terms of loans for certain customers when we believe such modifications may increase the ability and willingness of a customer to make payments and thus increase the ultimate overall amount collected on a loan. These modifications generally take the form of a forbearance, a temporary interest rate reduction or an extended repayment plan. For customers experiencing financial difficulty, certain Private Education Loans for which we have granted either cumulative forbearance of greater than three months, an interest rate reduction or an extended

<sup>(1)</sup> Represents the difference between the loan balance and our estimate of the amount to be collected in the future.

<sup>(2)</sup> Current period cash collections.

<sup>(3)</sup> Represents the current period recovery shortfall the difference between what was expected to be collected and what was actually collected. These amounts are included in the Private Education Loan total charge-offs as reported in the Allowance for Loan Losses Metrics tables.

<sup>(4)</sup> The allowance for estimated recovery shortfalls of the receivable for partially charged-off Private Education Loans is a component of the \$2.1 billion and \$2.2 billion overall allowance for Private Education Loan losses as of September 30, 2013 and 2012, respectively.

repayment plan are classified as TDRs. Forbearance provides customers the ability to defer payments for a period of time, but does not result in the forgiveness of any principal or interest. While in forbearance status, interest continues to accrue and is capitalized to principal when the loan re-enters repayment status. At September 30, 2013 and December 31, 2012, the percentage of loans granted forbearance that have migrated to a TDR classification due to the extension of the original forbearance period was 43 percent for each period. The unpaid principal balance of TDR loans that were in an interest rate reduction plan as of September 30, 2013 and December 31, 2012 was \$1.5 billion and \$1.0 billion, respectively.

### **SLM CORPORATION**

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

At September 30, 2013 and December 31, 2012, all of our TDR loans had a related allowance recorded. The following table provides the recorded investment, unpaid principal balance and related allowance for our TDR loans.

(Dollars in millions)		Recorded Investment <sup>(1)</sup>	TDR Loans Unpaid Principal Balance	 elated lowance
September 30, 2013				
Private Education Loans	Traditional	\$ 7,251	\$ 7,307	\$ 830
Private Education Loans	Non-Traditional	1,423	1,424	261
Total		\$ 8,674	\$ 8,731	\$ 1,091
December 31, 2012				
Private Education Loans	Traditional	\$ 5,999	\$ 6,074	\$ 844
Private Education Loans	Non-Traditional	1,295	1,303	282
Total		\$ 7,294	\$ 7,377	\$ 1,126

			Three	Months E	nded September 30,		
		:	2013		20	012	
		Average	Int	terest	Average	Int	terest
		Recorded	Inc	come	Recorded	Inc	come
(Dollars in millions)		Investment	Reco	gnized	Investment	Reco	gnized
Private Education Loans	Traditional	\$ 7,246	\$	108	\$ 5,481	\$	87
Private Education Loans	Non-Traditional	1,477		29	1,274		27
Total		\$ 8,723	\$	137	\$ 6,755	\$	114

Nine Months Ended September 30, 2013 201

(Dollars in millions)

<sup>(1)</sup> The recorded investment is equal to the unpaid principal balance and accrued interest receivable net of unamortized deferred fees and costs. The following table provides the average recorded investment and interest income recognized for our TDR loans.

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		Average	Interest	Average	Int	terest
		Recorded Investment	Income Recognized	Recorded Investment \$ 5,010 1,197		come ognized
Private Education Loans	Traditional	\$ 6,768	\$ 304	\$ 5,010	\$	241
Private Education Loans	Non-Traditional	1,420	83	1,197		78
Total		\$ 8,188	\$ 387	\$ 6,207	\$	319

#### SLM CORPORATION

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 2. Allowance for Loan Losses (Continued)

The following table provides information regarding the loan status and aging of TDR loans that are past due.

		TDR Loan Delinquencies September 30,				
	201	December 31, 2012				
(Dollars in millions)	Balance	%	Balance	%		
Loans in deferment <sup>(1)</sup>	\$ 789		\$ 574			
Loans in forbearance <sup>(2)</sup>	768		544			
Loans in repayment and percentage of each status:						
Loans current	5,384	75.1%	4,619	73.8%		
Loans delinquent 31-60 days <sup>(3)</sup>	555	7.7	478	7.6		
Loans delinquent 61-90 days <sup>(3)</sup>	408	5.7	254	4.1		
Loans delinquent greater than 90 days <sup>(3)</sup>	827	11.5	908	14.5		
Total TDR loans in repayment	7,174	100%	6,259	100%		
Total TDR loans, gross	\$ 8,731		\$ 7,377			

<sup>(1)</sup> Deferment includes loans for customers who have returned to school and are not currently required to make payments on their loans.

			Three Months Ended September 30,										
			2013					2012					
		Mo	dified	Charge-		Payment		Modified	l Charge-		Payment		
(Dollars in millions)		Lo	Loans(1)		Offs(2)		fault	Loans(1)	Of	Offs(2)		Default	
Private Education Loans	Traditional	\$	651	\$	88	\$	168	\$ 573	\$	96	\$	332	
Private Education Loans	Non-Traditional		94		32		48	101		37		97	

<sup>(2)</sup> Loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due. The following table provides the amount of modified loans that resulted in a TDR in the periods presented. Additionally, the table summarizes charge-offs occurring in the TDR portfolio, as well as TDRs for which a payment default occurred in the current period within 12 months of the loan first being designated as a TDR. We define payment default as 60 days past due for this disclosure. The majority of our loans that are considered TDRs involve a temporary forbearance of payments and do not change the contractual interest rate of the loan.

Total	\$ 745	\$ 120	\$ 216	\$ 674	\$ 133	\$ 429

			Nine Months Ended September 30,							
			2013		2012					
(Dollars in millions)		Modified Loans <sup>(1)</sup>	Charge- Offs <sup>(2)</sup>	Payment Default	Modified Loans <sup>(1)</sup>	Charge- Offs <sup>(2)</sup>	Payment Default			
Private Education Loans	Traditional	\$ 1,686	\$ 269	\$ 547	\$ 1,783	\$ 244	\$ 1,111			
Private Education Loans	Non-Traditional	259	97	150	346	99	350			
Total		\$ 1,945	\$ 366	\$ 697	\$ 2,129	\$ 343	\$ 1,461			

<sup>(1)</sup> Represents period ending balance of loans that have been modified during the period and resulted in a TDR.

<sup>(2)</sup> Represents loans that charged off that were classified as TDRs.

## **SLM CORPORATION**

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 2. Allowance for Loan Losses (Continued)

# Accrued Interest Receivable

The following table provides information regarding accrued interest receivable on our Private Education Loans. The table also discloses the amount of accrued interest on loans greater than 90 days past due as compared to our allowance for uncollectible interest. The allowance for uncollectible interest exceeds the amount of accrued interest on our 90 days past due portfolio for all periods presented.

			Accrued Interest Receivable					
(Dollars in millions)		Total	Greate 90 I Past	Days	Allowa Uncoll Inte	ectible		
September 30, 2013		10001	2 450	2	11100	Los		
Private Education Loans	Traditional	\$ 940	\$	33	\$	46		
Private Education Loans	Non-Traditional	97		13		21		
Total		\$ 1,037	\$	46	\$	67		
December 31, 2012								
Private Education Loans	Traditional	\$ 798	\$	39	\$	45		
Private Education Loans	Non-Traditional	106		16		22		
Total		\$ 904	\$	55	\$	67		

#### 3. Borrowings

The following table summarizes our borrowings.

	Short Short	eptember 30, 20 Long	013	December 31, 2012 Short Long				
(Dollars in millions)	Term	Term	Total	Term	Term	Total		
Unsecured borrowings:								
Senior unsecured debt	\$ 3,201	\$ 15,509	\$ 18,710	\$ 2,319	\$ 15,446	\$ 17,765		
Bank deposits	5,732	1,896	7,628	4,226	3,088	7,314		
Other <sup>(1)</sup>	806		806	1,609		1,609		
Total unsecured borrowings	9,739	17,405	27,144	8,154	18,534	26,688		
Secured borrowings:								
FFELP Loan securitizations		91,690	91,690		105,525	105,525		

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Private Education Loan securitizations		19,434	19,434		19,656	19,656
FFELP Loans other facilities	5,794	5,394	11,188	11,651	4,827	16,478
Private Education Loans other facilities		878	878		1,070	1,070
Total secured borrowings	5,794	117,396	123,190	11,651	131,078	142,729
Total before hedge accounting adjustments	15,533	134,801	150,334	19,805	149,612	169,417
Hedge accounting adjustments	39	2,143	2,182	51	2,789	2,840
Total	\$ 15,572	\$ 136,944	\$ 152,516	\$ 19,856	\$ 152,401	\$ 172,257

<sup>(1)</sup> Other primarily consists of the obligation to return cash collateral held related to derivative exposures.

#### **SLM CORPORATION**

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# 3. Borrowings (Continued)

# Secured Borrowings

The tables below summarize all of our financing entities that are VIEs which we consolidate as a result of being the entities primary beneficiary. As such, these financing VIEs are accounted for as secured borrowings. We consolidate the following financing VIEs:

	September 30, 2013											
				Carrying Amount of Assets Securing								
		Debt Outstand	ling	Debt Outstanding								
	Short	Long										
(Dollars in millions)	Term	Term	Total	Loans	Cash	Other Assets	Total					
Secured Borrowings VIEs:												
FFELP Loan securitizations	\$	\$ 91,690	\$ 91,690	\$ 92,865	\$3,538	\$ 715	\$ 97,118					
Private Education Loan securitizations		19,434	19,434	24,413	337	575	25,325					
FFELP Loans other facilities	4,678	3,777	8,455	8,762	151	108	9,021					
Private Education Loans other facilities		878	878	1,605	18	31	1,654					
Total before hedge accounting adjustments	4,678	115,779	120,457	127,645	4,044	1,429	133,118					
Hedge accounting adjustments		1,189	1,189			951	951					
Total	\$ 4,678	\$ 116,968	\$ 121,646	\$ 127,645	\$ 4,044	\$ 2,380	\$ 134,069					

	Short	nt of Assets Secu Outstanding	ıring				
(Dollars in millions)	Term	Long Term	Total	Loans	Cash	Other Assets	Total
Secured Borrowings VIEs:							
FFELP Loan securitizations	\$	\$ 105,525	\$ 105,525	\$ 107,009	\$3,652	\$ 608	\$ 111,269
Private Education Loan securitizations		19,656	19,656	24,618	385	545	25,548
FFELP Loans other facilities	9,551	4,154	13,705	14,050	487	197	14,734
Private Education Loans other facilities		1,070	1,070	1,454	302	33	1,789
Total before hedge accounting adjustments	9,551	130,405	139,956	147,131	4,826	1,383	153,340
Hedge accounting adjustments		1,113	1,113			929	929
	<b>40.551</b>	<b>0.101.510</b>	<b>0.141.060</b>	Φ 1 45 101	<b>4.02</b> 6	<b>*</b> 2.212	<b>\$154.26</b>
Total	\$ 9,551	\$ 131,518	\$ 141,069	\$ 147,131	\$ 4,826	\$ 2,312	\$ 154,269

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## **SLM CORPORATION**

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# 3. Borrowings (Continued)

# Securitizations

The following table summarizes the securitization transactions that occurred during the year ended December 31, 2012 and the nine months ended September 30, 2013.

(Dollars in millions)			AAA-rated bonds	
Issue	Date Issued	Total Issued	Weighted Average Interest Rate	Weighted Average Life
FFELP:				
2012-1	January 2012	\$ 765	1 month LIBOR plus 0.91%	4.6 years
2012-2	March 2012	824	1 month LIBOR plus 0.70%	4.7 years
2012-3	May 2012	1,252	1 month LIBOR plus 0.65%	4.6 years
2012-4	June 2012	1,491(1)	1 month LIBOR plus 1.10%	8.2 years
2011-3	July 2012	24	N/A (Retained B Notes sold)	
2012-4	July 2012	45	N/A (Retained B Notes sold)	
2012-5	July 2012	1,252	1 month LIBOR plus 0.67%	4.5 years
2012-6	September 2012	1,249	1 month LIBOR plus 0.62%	4.6 years
2012-7	November 2012	1,251	1 month LIBOR plus 0.55%	4.5 years
2012-8	December 2012	1,527	1 month LIBOR plus 0.90%	7.8 years
Total bonds issued in 2012		\$ 9,680		
Total loan amount securitized in 2012		\$ 9,565		
2013-1	February 2013	\$ 1,249	1 month LIBOR plus 0.46%	4.3 years
2013-2	April 2013	1,246	1 month LIBOR plus 0.45%	4.4 years
2013-3	June 2013	1,246	1 month LIBOR plus 0.54%	4.5 years
2013-4	August 2013	747	1 month LIBOR plus 0.55%	4.4 years
2013-5	September 2013	996	1 month LIBOR plus 0.64%	4.6 years
Total bonds issued in nine months ended September 30, 2013		\$ 5,484		
Total loan amount securitized in nine months ended September 30, 2013		\$ 5,496		
Private Education:				
2012-A	February 2012	\$ 547	1 month LIBOR plus 2.17%	3.0 years
2012-В	April 2012	891	1 month LIBOR plus 2.12%	2.9 years
2012-C	May 2012	1,135	1 month LIBOR plus 1.77%	2.6 years

2012-D	July 2012	640	1 month LIBOR plus 1.69%	2.5 years
2012-E	October 2012	976	1 month LIBOR plus 1.22%	2.6 years
Total bonds issued in 2012		\$ 4,189		
Total loan amount securitized in 2012		\$ 5,557		
2013-R1	January 2013	\$ 254	1 month LIBOR plus 1.75%	6.3 years
2013-A	March 2013	1,108	1 month LIBOR plus 0.81%	2.6 years
2013-В	May 2013	1,135	1 month LIBOR plus 0.89%	2.7 years
2013-C	September 2013	624	1 month LIBOR plus 1.21%	3.1 years
Total bonds issued in nine months ended September 30,				
2013		\$ 3,121		
Total loan amount securitized in nine months ended				
September 30, 2013		\$ 3,387		

<sup>(1)</sup> Total size excludes subordinated tranche that was retained at issuance totaling \$45 million.

#### SLM CORPORATION

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 3. Borrowings (Continued)

2013 Sales of FFELP Securitization Trust Residual Interests

On February 13, 2013, we sold the Residual Interest in a FFELP Loan securitization trust to a third party. We will continue to service the student loans in the trust under existing agreements. The sale removed securitization trust assets of \$3.82 billion and related liabilities of \$3.68 billion from our balance sheet.

On April 11, 2013, we sold the Residual Interest in a FFELP Loan securitization trust to a third party. We will continue to service the student loans in the trust under existing agreements. The sale removed securitization trust assets of \$2.03 billion and related liabilities of \$1.99 billion from our balance sheet.

On June 13, 2013, we sold the three Residual Interests in FFELP Loan securitization trusts to a third party. We will continue to service the student loans in the trusts under existing agreements. The sale removed securitization trust assets of \$6.60 billion and related liabilities of \$6.42 billion from our balance sheet.

## Additional, Recent Borrowing-Related Transactions

Senior Unsecured Debt

On January 28, 2013 and September 20, 2013, we issued \$1.5 billion and \$1.25 billion of senior unsecured bonds, respectively.

FFELP ABCP Facility

On June 10, 2013, we closed on a new \$6.8 billion asset-backed commercial paper ( ABCP ) credit facility that matures in June 2014 to facilitate the term securitization of FFELP Loans. The facility was used in June 2013 to refinance all of the FFELP Loans previously financed through the U.S. Department of Education s ( ED ) Conduit Program. The facility cannot be used to borrow any additional amounts. As a result, we ended our participation in the ED Conduit Program.

The cost of borrowing under the facility is the yield rate (either 30-day LIBOR daily average or commercial paper issuance cost) plus 0.50 percent, excluding up-front-commitment fees. Failure to pay off the facility on the maturity date would result in a 90-day extension of the facility with the interest rate increasing from LIBOR plus 0.75 percent to LIBOR plus 1.50 percent over that period. If, at the end of that period the facility has not been repaid, a default rate of LIBOR plus 3.00 percent would be payable until either the notes are repaid in full or the collateral is foreclosed upon. This default rate would also be triggered by the occurrence of a termination event. The facility is subject to termination under certain circumstances. Our borrowings under the facility are non-recourse. As of September 30, 2013, there was \$4.7 billion outstanding under the facility. The book basis of the assets securing the facility as of September 30, 2013 was \$4.9 billion.

Private Education Loan Facility

On July 17, 2013, we closed on a \$1.1 billion asset-backed borrowing facility that matures on August 15, 2015. The facility was used to fund the call and redemption of our SLM 2009-D Private Education Loan Trust ABS, which occurred on August 15, 2013. The cost of borrowing under the facility is commercial paper issuance cost plus 0.75 percent, excluding up-front commitment fees. If outstanding borrowings under the facility exceed \$825 million after July 15, 2014 and \$550 million after January 15, 2015, the cost of borrowing increases to commercial paper issuance cost plus 1.50 percent. Failure to pay off the facility on the maturity date would result in the interest rate increasing to LIBOR plus 3.00 percent until the notes are repaid in full or the collateral is foreclosed upon. Our borrowings under the facility are non-recourse. As of

September 30, 2013, there was \$878 million outstanding under the facility. The book basis of the assets securing the facility as of September 30, 2013 was \$1.7 billion.

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#### SLM CORPORATION

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### 4. Derivative Financial Instruments

Our risk management strategy and use of and accounting for derivatives have not materially changed from that discussed in our 2012 Form 10-K. Please refer to Note 7 Derivative Financial Instruments in our 2012 Form 10-K for a full discussion.

#### Summary of Derivative Financial Statement Impact

The following tables summarize the fair values and notional amounts of all derivative instruments at September 30, 2013 and December 31, 2012, and their impact on other comprehensive income and earnings for the three and nine months ended September 30, 2013 and 2012.

Impact of Derivatives on Consolidated Balance Sheet

		Cash	Flow	Fair V	Value	Trac	ling	Tot	tal
(Dollars in millions)	Hedged Risk Exposure	Sept. 30, 2013	Dec. 31, 2012						
Fair Values <sup>(1)</sup>	•								
Derivative Assets:									
Interest rate swaps	Interest rate	\$ 16	\$	\$ 881	\$ 1,396	\$ 69	\$ 150	\$ 966	\$ 1,546
Cross-currency interest rate swaps	Foreign currency & interest rate			1,163	1,165	1	70	1,164	1,235
Other <sup>(2)</sup>	Interest rate					3	4	3	4
Total derivative assets <sup>(3)</sup>		16		2,044	2,561	73	224	2,133	2,785
Derivative Liabilities:									
Interest rate swaps	Interest rate	(1)	(11)	(98)	(1)	(202)	(197)	(301)	(209)
Floor Income Contracts	Interest rate					(1,564)	(2,154)	(1,564)	(2,154)
Cross-currency interest rate swaps	Foreign currency & interest rate			(175)	(136)	(7)		(182)	(136)
Other <sup>(2)</sup>	Interest rate					(21)		(21)	
Total derivative liabilities <sup>(3)</sup>		(1)	(11)	(273)	(137)	(1,794)	(2,351)	(2,068)	(2,499)
Net total derivatives		\$ 15	\$ (11)	\$ 1,771	\$ 2,424	\$ (1,721)	\$ (2,127)	\$ 65	\$ 286

<sup>(1)</sup> Fair values reported are exclusive of collateral held and pledged and accrued interest. Assets and liabilities are presented without consideration of master netting agreements. Derivatives are carried on the balance sheet based on net position by counterparty under master netting agreements, and classified in other assets or other liabilities depending on whether in a net receivable or payable position.

<sup>(2)</sup> Other includes embedded derivatives bifurcated from securitization debt as well as derivatives related to our Total Return Swap Facility and back-to-back private credit floors.

 $^{(3)}$  The following table reconciles gross positions without the impact of master netting agreements to the balance sheet classification:

	Othe	r Assets	Other Liabilities			
(Dollar in millions)	September 30, 2013	December 31, 2012	September 30, 2013	December 31, 2012		
Gross position	\$ 2,133	\$ 2,785	\$ (2,068)	\$ (2,499)		
Impact of master netting agreements	(404)	(544)	404	544		
Derivative values with impact of master netting agreements (as						
carried on balance sheet)	1,729	2,241	(1,664)	(1,955)		
Cash collateral (held) pledged	(804)	(1,423)	872	973		
Net position	\$ 925	\$ 818	\$ (792)	\$ (982)		

#### **SLM CORPORATION**

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 4. Derivative Financial Instruments (Continued)

The above fair values include adjustments for counterparty credit risk both for when we are exposed to the counterparty, net of collateral postings, and when the counterparty is exposed to us, net of collateral postings. The net adjustments decreased the overall net asset positions at September 30, 2013 and December 31, 2012 by \$111 million and \$111 million, respectively. In addition, the above fair values reflect adjustments for illiquid derivatives as indicated by a wide bid/ask spread in the interest rate indices to which the derivatives are indexed. These adjustments decreased the overall net asset positions at September 30, 2013 and December 31, 2012 by \$89 million and \$107 million, respectively.

	Cash Flow		Fair Value		Trading		Total	
	Sept. 30,	Dec. 31,	Sept. 30,	Dec. 31,	Sept. 30,	Dec. 31,	Sept. 30,	Dec. 31,
(Dollars in billions)	2013	2012	2013	2012	2013	2012	2013	2012
Notional Values:								
Interest rate swaps	\$ 0.5	\$ 0.7	\$ 16.7	\$ 15.8	\$48.0	\$ 56.9	\$ 65.2	\$ 73.4
Floor Income Contracts					31.8	51.6	31.8	51.6
Cross-currency interest rate swaps			11.7	13.7	0.3	0.3	12.0	14.0
Other <sup>(1)</sup>					3.3	1.4	3.3	1.4
Total derivatives	\$ 0.5	\$ 0.7	\$ 28.4	\$ 29.5	\$83.4	\$ 110.2	\$ 112.3	\$ 140.4

<sup>(1)</sup> Other includes embedded derivatives bifurcated from securitization debt, as well as derivatives related to our Total Return Swap Facility and back to back private credit floors.

Impact of Derivatives on Consolidated Statements of Income

	Three Months Ended September 30,									
	Unrealized Gain (Loss) on Derivatives <sup>(1)(2)</sup>			ized nin s) on tives <sup>(3)</sup>	Unrea Ga (Loss Hed Iter	nin s) on lged n <sup>(1)</sup>	Total (Lo	oss)		
(Dollars in millions)	2013	2012	2013	2012	2013	2012	2013	2012		
Fair Value Hedges:										
Interest rate swaps	\$ (36)	\$ 20	\$ 103	\$ 111	\$ 33	\$ (33)	\$ 100	\$ 98		
Cross-currency interest rate swaps	482	203	29	37	(531)	(239)	(20)	1		
Total fair value derivatives	446	223	132	148	(498)	(272)	80	99		
	440	223	132	148	(498)	(272)	80	99		
Cash Flow Hedges:										
Interest rate swaps			(1)	(6)			(1)	(6)		
Total cash flow derivatives			(1)	(6)			(1)	(6)		
Trading:										

Interest rate swaps	(8)	(6)	21	24			13	18
Floor Income Contracts	115	(12)	(201)	(206)			(86)	(218)
Cross-currency interest rate swaps	3	14		2			3	16
Other	(4)		(1)				(5)	
Total trading derivatives	106	(4)	(181)	(180)			(75)	(184)
Total	552	219	(50)	(38)	(498)	(272)	4	(91)
Less: realized gains (losses) recorded in interest expense			131	142			131	142
Gains (losses) on derivative and hedging activities, net	\$ 552	\$ 219	\$ (181)	\$ (180)	\$ (498)	\$ (272)	\$ (127)	\$ (233)

<sup>(1)</sup> Recorded in Gains (losses) on derivative and hedging activities, net in the consolidated statements of income.

<sup>(2)</sup> Represents ineffectiveness related to cash flow hedges.

<sup>(3)</sup> For fair value and cash flow hedges, recorded in interest expense. For trading derivatives, recorded in Gains (losses) on derivative and hedging activities, net.

## **SLM CORPORATION**

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 4. Derivative Financial Instruments (Continued)

	Ga (Los	alized ain s) on ives <sup>(1)(2)</sup>	Realized Gain ( (Loss) on			ber 30, alized ain s) on lged m <sup>(1)</sup>	Total (Lo	
(Dollars in millions)	2013	2012	2013	2012	2013	2012	2013	2012
Fair Value Hedges:								
Interest rate swaps	\$ (613)	\$ 66		\$ 339	\$ 671	\$ (98)	\$ 375	\$ 307
Cross-currency interest rate swaps	(40)	(260	) 76	139	(58)	126	(22)	5
Total fair value derivatives  Cash Flow Hedges: Interest rate swaps	(653)	(194	<i>,</i>	478	613	28	353	312
interest rate swaps		(1	) (0)	(21)			(0)	(22)
Total cash flow derivatives		(1	) (6)	(21)			(6)	(22)
Trading:		Ì	` ` `	· ·			, ,	
Interest rate swaps	(85)	(55	) 58	91			(27)	36
Floor Income Contracts	601	174	(612)	(643)			(11)	(469)
Cross-currency interest rate swaps	(76)	(9	) 31	5			(45)	(4)
Other	(16)	5	(1)	(1)			(17)	4
Total trading derivatives	424	115	(524)	(548)			(100)	(433)
Total	(229)	(80	) (137) 387	(91) 457	613	28	247 387	(143) 457
Less: realized gains (losses) recorded in interest expense			387	437			387	437
Gains (losses) on derivative and hedging activities, net	\$ (229)	\$ (80	\$ (524)	\$ (548)	\$ 613	\$ 28	\$ (140)	\$ (600)

<sup>(1)</sup> Recorded in Gains (losses) on derivative and hedging activities, net in the consolidated statements of income.

Collateral held and pledged related to derivative exposures between us and our derivative counterparties are detailed in the following table:

## (Dollars in millions)

<sup>(2)</sup> Represents ineffectiveness related to cash flow hedges.

<sup>(3)</sup> For fair value and cash flow hedges, recorded in interest expense. For trading derivatives, recorded in Gains (losses) on derivative and hedging activities, net. *Collateral* 

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	ember 30, 2013	ember 31, 2012
Collateral held:		
Cash (obligation to return cash collateral is recorded in short-term borrowings) <sup>(1)</sup>	\$ 804	\$ 1,423
Securities at fair value on-balance sheet securitization derivatives (not recorded in financial statements) <sup>(2)</sup>	555	613
,		
Total collateral held	\$ 1,359	\$ 2,036
Derivative asset at fair value including accrued interest	\$ 1,946	\$ 2,570
Collateral pledged to others:		
Cash (right to receive return of cash collateral is recorded in investments)	\$ 872	\$ 973
Total collateral pledged	\$ 872	\$ 973
Derivative liability at fair value including accrued interest and premium receivable	\$ 1,072	\$ 1,204

Our corporate derivatives contain credit contingent features. At our current unsecured credit rating, we have fully collateralized our corporate derivative liability position (including accrued interest and net of premiums receivable) of \$883 million with our counterparties. Further downgrades would not result in any additional

<sup>(1)</sup> At September 30, 2013 and December 31, 2012, \$0 and \$9 million, respectively, were held in restricted cash accounts.

 $<sup>^{(2)}</sup>$  The trusts do not have the ability to sell or re-pledge securities they hold as collateral.

#### SLM CORPORATION

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 4. Derivative Financial Instruments (Continued)

collateral requirements, except to increase the frequency of collateral calls. Two counterparties have the right to terminate the contracts with further downgrades. We currently have a liability position with these derivative counterparties (including accrued interest and net of premiums receivable) of \$203 million and have posted \$196 million of collateral to these counterparties. If the credit contingent feature was triggered for these two counterparties and the counterparties exercised their right to terminate, we would be required to deliver additional assets of \$7 million to settle the contracts. Trust related derivatives do not contain credit contingent features related to our or the trusts credit ratings.

#### 5. Other Assets

The following table provides the detail of our other assets.

	Septembe	r 30, 2013	December	31, 2012	
	Ending	% of	Ending	% of	
(Dollars in millions)	Balance	Balance	Balance	Balance	
Accrued interest receivable, net	\$ 2,167	29%	\$ 2,147	26%	
Derivatives at fair value	1,729	23	2,241	27	
Income tax asset, net current and deferred	1,344	18	1,478	18	
Accounts receivable	873	12	1,111	13	
Benefit and insurance-related investments	477	6	474	6	
Fixed assets, net	240	3	215	3	
Other loans, net	108	1	137	2	
Other	482	8	470	5	
Total	\$ 7,420	100%	\$ 8,273	100%	

The Derivatives at fair value line in the above table represents the fair value of our derivatives in a gain position by counterparty, exclusive of accrued interest and collateral. At September 30, 2013 and December 31, 2012, these balances included \$1.8 billion and \$2.4 billion, respectively, of cross-currency interest rate swaps and interest rate swaps designated as fair value hedges that were offset by an increase in interest-bearing liabilities related to the hedged debt. As of September 30, 2013 and December 31, 2012, the cumulative mark-to-market adjustment to the hedged debt was \$(2.2) billion and \$(2.8) billion, respectively.

#### SLM CORPORATION

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### 6. Stockholders Equity

The following table summarizes our common share repurchases and issuances.

		onths Ended mber 30,		ths Ended iber 30,
	2013	2012	2013	2012
Common shares repurchased <sup>(1)</sup>		7,643,999	19,316,948	48,184,145
Average purchase price per share <sup>(2)</sup>	\$	\$ 15.81	\$ 20.72	\$ 15.16
Shares repurchased related to employee stock-based				
compensation plans <sup>(3)</sup>	251,570	1,253,922	5,616,933	3,660,554
Average purchase price per share	\$ 24.73	\$ 16.13	\$ 21.23	\$ 15.56
Common shares issued <sup>(4)</sup>	326,789	1,654,506	8,600,008	5,252,158

<sup>(1)</sup> Common shares purchased under our share repurchase program, of which \$400 million remained available as of September 30, 2013.

## Dividend and Share Repurchase Program

In the third quarter 2013, we paid a common stock dividend of \$0.15 per common share.

In July 2013, the Company authorized \$400 million to be utilized in a new common share repurchase program that does not have an expiration date. There were no share repurchases in the third-quarter 2013. We repurchased an aggregate of 19 million shares for \$400 million in the six months ended June 30, 2013, fully utilizing the Company s February 2013 share repurchase program.

In 2012, we authorized the repurchase of up to \$900 million of outstanding common stock in open market transactions and we repurchased 58 million shares for an aggregate purchase price of \$900 million.

<sup>(2)</sup> Average purchase price per share includes purchase commission costs.

<sup>(3)</sup> Comprises shares withheld from stock option exercises and vesting of restricted stock for employees tax withholding obligations and shares tendered by employees to satisfy option exercise costs.

<sup>(4)</sup> Common shares issued under our various compensation and benefit plans. The closing price of our common stock on September 30, 2013 was \$24.90.

## **SLM CORPORATION**

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# 7. Earnings per Common Share

Basic earnings per common share ( EPS ) are calculated using the weighted average number of shares of common stock outstanding during each period. A reconciliation of the numerators and denominators of the basic and diluted EPS calculations follows.

(In millions, except per share data)		onths Ended mber 30, 2012	Nine Months Ended September 30, 2013 2012		
Numerator:					
Net income attributable to SLM Corporation	\$ 260	\$ 188	\$ 1,149	\$ 591	
Preferred stock dividends	5	5	15	15	
Net income attributable to SLM Corporation common stock	\$ 255	\$ 183	\$ 1,134	\$ 576	
Denominator:					
Weighted average shares used to compute basic EPS Effect of dilutive securities:	436	464	442	483	
Dilutive effect of stock options, non-vested deferred compensation and restricted stock, restricted stock units and Employee Stock Purchase Plan ( ESPP <sup>(1)</sup> )	9	7	8	7	
Dilutive potential common shares <sup>(2)</sup>	9	7	8	7	
Weighted average shares used to compute diluted EPS	445	471	450	490	
Basic earnings (loss) per common share attributable to SLM Corporation:					
Continuing operations	\$ .56	\$ .39	\$ 2.46	\$ 1.19	
Discontinued operations	.02		.10		
Total	\$ .58	\$ .39	\$ 2.56	\$ 1.19	
Diluted earnings (loss) per common share attributable to SLM Corporation:					
Continuing operations	\$ .55	\$ .39	\$ 2.42	\$ 1.18	
Discontinued operations	.02		.10		
Total	\$ .57	\$ .39	\$ 2.52	\$ 1.18	

<sup>(1)</sup> Includes the potential dilutive effect of additional common shares that are issuable upon exercise of outstanding stock options, non-vested deferred compensation and restricted stock, restricted stock units, and the outstanding commitment to issue shares under the ESPP, determined by the treasury stock method.

(2) For the three months ended September 30, 2013 and 2012, securities covering approximately 3 million and 10 million shares, respectively, were outstanding but not included in the computation of diluted earnings per share because they were anti-dilutive. For the nine months ended September 30, 2013 and 2012, securities covering approximately 4 million and 13 million shares, respectively, were outstanding but not included in the computation of diluted earnings per share because they were anti-dilutive.

#### 8. Fair Value Measurements

We use estimates of fair value in applying various accounting standards in our financial statements.

We categorize our fair value estimates based on a hierarchical framework associated with three levels of price transparency utilized in measuring financial instruments at fair value. Please refer to Note 13 Fair Value Measurements in our 2012 Form 10-K for a full discussion.

During the three and nine months ended September 30, 2013, there were no significant transfers of financial instruments between levels, or changes in our methodology or assumptions used to value our financial instruments.

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## **SLM CORPORATION**

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 8. Fair Value Measurements (Continued)

The following table summarizes the valuation of our financial instruments that are marked-to-market on a recurring basis.

	Fair Value Measurements on a Recurring Basis September 30, 2013 December 31, 2012						2	
(Dollars in millions)	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3	Total
Assets								
Available-for-sale investments:								
Agency residential mortgage-backed securities	\$	\$ 77	\$	\$ 77	\$	\$ 63	\$	\$ 63
Guaranteed investment contracts		8		8		9		9
Other		8		8		9		9
Total available-for-sale investments		93		93		81		81
Derivative instruments: <sup>(1)</sup>								
Interest rate swaps		917	49	966		1,444	102	1,546
Cross-currency interest rate swaps		32	1,132	1,164		48	1,187	1,235
Other			3	3			4	4
Total derivative assets <sup>(3)</sup>		949	1,184	2,133		1,492	1,293	2,785
Total	\$	\$ 1,042	\$ 1,184	\$ 2,226	\$	\$ 1,573	\$ 1,293	\$ 2,866
Liabilities <sup>(2)</sup>								
Derivative instruments <sup>(1)</sup>								
Interest rate swaps	\$	\$ (164)	\$ (137)	\$ (301)	) \$	\$ (34)	\$ (175)	\$ (209)
Floor Income Contracts		(1,564)		(1,564)	)	(2,154)		(2,154)
Cross-currency interest rate swaps		(11)	(171)	(182)	)	(2)	(134)	(136)
Other			(21)	(21)	)			
Total derivative liabilities <sup>(3)</sup>		(1,739)	(329)	(2,068)	)	(2,190)	(309)	(2,499)
		(-,,-)	(==>)	(=,=00)		(=,-,0)	(= ")	(=,)
Total	\$	\$ (1,739)	\$ (329)	\$ (2,068)	) \$	\$ (2,190)	\$ (309)	\$ (2,499)

<sup>(1)</sup> Fair value of derivative instruments excludes accrued interest and the value of collateral.

<sup>(2)</sup> Borrowings which are the hedged items in a fair value hedge relationship and which are adjusted for changes in value due to benchmark interest rates only are not carried at full fair value and are not reflected in this table.

(3) See Note 4 Derivative Financial Instruments for a reconciliation of gross positions without the impact of master netting agreements to the balance sheet classification.

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## **SLM CORPORATION**

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# 8. Fair Value Measurements (Continued)

The following tables summarize the change in balance sheet carrying value associated with level 3 financial instruments carried at fair value on a recurring basis.

				Thi	ee Mo	nths En	ded Septem	ber 3	30,				
			20	13			_		20	12			
		De	rivative i	instrumen	ts			De	rivative i	instr	umen	its	
		C	ross					C	cross				
		Cur	rency		T	otal		Cu	rrency			T	otal
	Interest	Int	erest		Der	ivative	Interest	In	terest			Der	ivative
(Dollars in millions)	Rate Swaps	s Rate	Swaps	Other	Instr	uments	Rate Swaps	Rate	Swaps	Ot	her	Instr	uments
Balance, beginning of period	\$ (88)	\$	486	\$ (15)	\$	383	\$ (83)	\$	620	\$	5	\$	542
Total gains/(losses) (realized and													
unrealized):													
Included in earnings <sup>(1)</sup>	10		499	(5)		504	19		251				270
Included in other comprehensive income													
Settlements	(10)		(24)	2		(32)	(4)		(28)				(32)
Transfers in and/or out of level 3													
Balance, end of period	\$ (88)	\$	961	\$ (18)	\$	855	\$ (68)	\$	843	\$	5	\$	780
Change in unrealized gains/(losses) relating to instruments still held at the reporting													
date <sup>(2)</sup>	\$ 8	\$	475	\$ (4)	\$	479	\$ 15	\$	224	\$	(1)	\$	238

	Nine Months Ended September 30,												
		2012											
		Derivative instruments						Derivative instruments					
		(	Cross					(	Cross				
		Cu	irrency		7	Fotal		Cu	rrency			T	otal
	Interest	In	iterest		De	rivative	Interest	Ir	iterest			Der	ivative
(Dollars in millions)	Rate Swaps	Rat	e Swaps	Other	Inst	ruments	Rate Swaps	Rat	e Swaps	Otl	her	Instr	uments
Balance, beginning of period	\$ (73)	\$	1,053	\$ 4	\$	984	\$ (40)	\$	1,021	\$	1	\$	982
Total gains/(losses) (realized and													
unrealized):													
Included in earnings <sup>(1)</sup>	6			(18)		(12)	(3)		(73)		4		(72)
Included in other comprehensive income													
Settlements	(21)		(92)	(4)		(117)	(25)		(105)				(130)
Transfers in and/or out of level 3													
Balance, end of period	\$ (88)	\$	961	\$ (18)	\$	855	\$ (68)	\$	843	\$	5	\$	780
	\$ (3)	\$	45	\$ (16)	\$	26	\$ (26)	\$	(178)	\$	5	\$	(199)

Change in unrealized gains/(losses) relating to instruments still held at the reporting date<sup>(2)</sup>

(1) Included in earnings is comprised of the following amounts recorded in the specified line item in the consolidated statements of income:

		onths Ended mber 30,	Nine Months Ended September 30,			
(Dollars in millions)	2013	2012	2013	2012		
Gains (losses) on derivative and hedging activities, net	\$ 480	\$ 245	\$ (73)	\$ (172)		
Interest expense	24	25	61	100		
Total	\$ 504	\$ 270	\$ (12)	\$ (72)		

(2) Recorded in gains (losses) on derivative and hedging activities, net in the consolidated statements of income.

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#### SLM CORPORATION

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 8. Fair Value Measurements (Continued)

The following table presents the significant inputs that are unobservable or from inactive markets used in the recurring valuations of the level 3 financial instruments detailed above.

(Dollars in millions)	 Value at er 30, 2013	Valuation Technique	Input	Range (Weighted Average)
Derivatives				
Consumer Price Index/ LIBOR basis swaps			Bid/ask adjustment	0.05% 0.05%
	\$ 41	Discounted cash flow	to discount rate	(0.05%)
Prime/LIBOR basis				
swaps	(129)	Discounted cash flow	Constant prepayment rate	4.3%
				0.08%  0.08%
			Bid/ask adjustment to	
			discount rate	(0.08%)
Cross-currency interest				
rate swaps	961	Discounted cash flow	Constant prepayment rate	2.6%
Other	(18)			
Total	\$ 855			

The significant inputs that are unobservable or from inactive markets related to our level 3 derivatives detailed in the table above would be expected to have the following impacts to the valuations:

Consumer Price Index/LIBOR basis swaps These swaps do not actively trade in the markets as indicated by a wide bid/ask spread. A wider bid/ask spread will result in a decrease in the overall valuation.

Prime/LIBOR basis swaps These swaps do not actively trade in the markets as indicated by a wide bid/ask spread. A wider bid/ask spread will result in a decrease in the overall valuation. In addition, the unobservable inputs include constant prepayment rates of the underlying securitization trust the swap references. A decrease in this input will result in a longer weighted average life of the swap which will increase the value for swaps in a gain position and decrease the value for swaps in a loss position, everything else equal. The opposite is true for an increase in the input.

Cross-currency interest rate swaps The unobservable inputs used in these valuations are constant prepayment rates of the underlying securitization trust the swap references. A decrease in this input will result in a longer weighted average life of the swap. All else equal in a typical currency market, this will result in a decrease to the valuation due to the delay in the cash flows of the currency

exchanges as well as diminished liquidity in the forward exchange markets as you increase the term. The opposite is true for an increase in the input.

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#### SLM CORPORATION

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 8. Fair Value Measurements (Continued)

The following table summarizes the fair values of our financial assets and liabilities, including derivative financial instruments.

		eptember 30, 201		<b>December 31, 2012</b>				
~ · · · · · · · ·	Fair	Carrying			Fair	Carrying		
(Dollars in millions)	Value	Value	Di	fference	Value	Value	Di	fference
Earning assets								
FFELP Loans	\$ 105,809	\$ 106,350	\$	(541)	\$ 125,042	\$ 125,612	\$	(570)
Private Education Loans	37,625	37,752		(127)	36,081	36,934		(853)
Cash and investments <sup>(1)</sup>	9,612	9,612			9,994	9,994		
Total earning assets	153,046	153,714		(668)	171,117	172,540		(1,423)
Interest-bearing liabilities								
Short-term borrowings	15,588	15,572		(16)	19,861	19,856		(5)
Long-term borrowings	133,102	136,944		3,842	146,210	152,401		6,191
Total interest-bearing liabilities	148,690	152,516		3,826	166,071	172,257		6,186
Derivative financial instruments								
Floor Income Contracts	(1,564)	(1,564)			(2,154)	(2,154)		
Interest rate swaps	665	665			1,337	1,337		
Cross-currency interest rate swaps	982	982			1,099	1,099		
Other	(18)	(18)			4	4		
Excess of net asset fair value over carrying value			\$	3,158			\$	4,763

<sup>(1)</sup> Cash and investments includes available-for-sale investments that consist of investments that are primarily agency securities whose cost basis is \$94 million and \$78 million at September 30, 2013 and December 31, 2012, respectively, versus a fair value of \$93 million and \$81 million at September 30, 2013 and December 31, 2012, respectively.

## Student Loans

#### FFELP Loans

Fair values for FFELP Loans were determined by modeling loan cash flows using stated terms of the loans and internally-developed assumptions. The significant assumptions used to determine fair value are prepayment speeds, default rates, cost of funds, capital levels, and expected Repayment Borrower Benefits to be earned. In addition, the Floor Income component of our FFELP Loan portfolio is valued with

The following includes a discussion of financial instruments whose fair value is included for disclosure purposes only in the table above along with their level in the fair value hierarchy.

option models using both observable market inputs and internally developed inputs. A number of significant inputs into the models are internally derived and not observable to market participants. While the resulting fair value can be validated against market transactions where we are a participant, these markets are not considered active. As such, these are level 3 valuations.

#### Private Education Loans

Fair values for Private Education Loans were determined by modeling loan cash flows using stated terms of the loans and internally-developed assumptions. The significant assumptions used to determine fair value are prepayment speeds, default rates, recovery rates, cost of funds and capital levels. A number of significant inputs into the models are internally derived and not observable to market participants nor can the resulting fair values be validated against market transactions. As such, these are level 3 valuations.

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#### SLM CORPORATION

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 8. Fair Value Measurements (Continued)

Cash and Investments (Including Restricted Cash and Investments )

Cash and cash equivalents are carried at cost. Carrying value approximated fair value. These are level 2 valuations.

#### **Borrowings**

The full fair value of all borrowings is disclosed. Fair value was determined through standard bond pricing models and option models (when applicable) using the stated terms of the borrowings, observable yield curves, foreign currency exchange rates, volatilities from active markets or from quotes from broker-dealers. Fair value adjustments for unsecured corporate debt are made based on indicative quotes from observable trades and spreads on credit default swaps specific to the Company. Fair value adjustments for secured borrowings are based on indicative quotes from broker-dealers. These fair value adjustments are based on inputs from inactive markets. As such, these are level 3 valuations.

# 9. Commitments and Contingencies

At the time of this filing, Sallie Mae Bank (the Bank ) remains subject to a cease and desist order originally issued in August 2008 by the Federal Deposit Insurance Corporation (FDIC) and the Utah Department of Financial Institutions (UDFI). In July 2013, the FDIC notified the Bank that it plans to replace the existing cease and desist order with a new formal enforcement action that will more specifically address certain cited violations of Section 5 of the Federal Trade Commission Act, including with respect to the Servicemembers Civil Relief Act (SCRA), and the Equal Credit Opportunity Act (ECOA) and its implementing regulation, Regulation B, which will likely include civil money penalties and restitution. The Bank has been notified by the UDFI that it does not intend to join the FDIC in issuing the new enforcement action.

With respect to the alleged civil violations of Section 5 of the Federal Trade Commission Act relating to the SCRA, we are also in discussions with the Department of Justice ( DOJ ), as the agency having primary authority for enforcement of SCRA matters, regarding settlement, remediation and a comprehensive restitution plan. In September 2013, we also received a Civil Investigative Demand from the Consumer Financial Protection Bureau ( CFPB ) as part of its separate investigation regarding allegations relating to our existing payment allocation practices and procedures, the same as those previously raised by the FDIC.

We have made and continue to make changes to the Bank s oversight of significant activities performed outside the Bank by Company affiliates and to our business practices in order to comply with all applicable laws and regulations and the terms of any cease and desist orders, including in connection with our pursuit of a strategic plan to separate our existing organization into two publicly traded companies. We are cooperating fully with the FDIC, DOJ and CFPB in response to their investigations and requests for information and are in active discussions with each with respect to any potential actions to be taken against us. We could be required to, or otherwise determine to, make further changes to the business practices and products of the Bank and our other affiliates to respond to regulatory concerns. At the time of the filing, it is not possible to estimate a range of potential exposure, if any, to amounts that may be payable or costs that must be incurred to comply with the terms of any order.

In the ordinary course of business, we and our subsidiaries are defendants in or parties to pending and threatened legal actions and proceedings including actions brought on behalf of various classes of claimants. These actions and proceedings may be based on alleged violations of consumer protection, securities,

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#### SLM CORPORATION

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 9. Commitments and Contingencies (Continued)

employment and other laws. In certain of these actions and proceedings, claims for substantial monetary damage are asserted against us and our subsidiaries.

In the ordinary course of business, we and our subsidiaries are subject to regulatory examinations, information gathering requests, inquiries and investigations. In connection with formal and informal inquiries in these cases, we and our subsidiaries receive numerous requests, subpoenas and orders for documents, testimony and information in connection with various aspects of our regulated activities.

In view of the inherent difficulty of predicting the outcome of such litigation and regulatory matters, we cannot predict what the eventual outcome of the pending matters will be, what the timing or the ultimate resolution of these matters will be, or what the eventual loss, fines or penalties related to each pending matter may be.

We are required to establish reserves for litigation and regulatory matters where those matters present loss contingencies that are both probable and estimable. When loss contingencies are not both probable and estimable, we do not establish reserves.

Based on current knowledge, reserves have been established for certain litigation or regulatory matters where the loss is both probable and estimable. Based on current knowledge, management does not believe that loss contingencies, if any, arising from pending investigations, litigation or regulatory matters will have a material adverse effect on our consolidated financial position, liquidity, results of operations or cash flows.

# 10. Segment Reporting Consumer Lending Segment

In this segment, we originate, acquire, finance and service Private Education Loans. The Private Education Loans we make are primarily to bridge the gap between the cost of higher education and the amount funded through financial aid, federal loans or customers—resources. In this segment, we earn net interest income on the Private Education Loan portfolio (after provision for loan losses) as well as servicing fees, primarily consisting of late fees.

The following table includes asset information for our Consumer Lending segment.

(Dollars in millions)	September 30, 2013	December 31, 2012		
Private Education Loans, net	\$ 37,752	\$	36,934	
Cash and investments <sup>(1)</sup>	2,268		2,731	
Other	3,599		3,275	
Total assets	\$ 43,619	\$	42,940	

(1) Includes restricted cash and investments.

## **Business Services Segment**

Our Business Services segment generates the majority of its revenue from servicing our FFELP Loan portfolio. We also provide servicing, loan default aversion and defaulted loan collection services for loans on behalf of Guarantors of FFELP Loans and other institutions, including ED. We also operate a consumer savings network that provides financial rewards on everyday purchases to help families save for college.

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#### SLM CORPORATION

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### 10. Segment Reporting (Continued)

On September 25, 2013, we announced the sale of our 529 college savings plan administration business. Upon the transaction s closing, which is anticipated to occur in the fourth-quarter 2013, we will recognize a gain of approximately \$0.14 per diluted share. Due to the pending sale, the results of this business were moved to discontinued operations for all periods presented.

At September 30, 2013 and December 31, 2012, the Business Services segment had total assets of \$826 million and \$867 million, respectively.

#### FFELP Loans Segment

Our FFELP Loans segment consists of our \$106.3 billion FFELP Loan portfolio at September 30, 2013 and underlying debt and capital funding these loans. FFELP Loans are no longer originated but we continue to seek to acquire FFELP Loan portfolios to leverage our servicing scale to generate incremental earnings and cash flow. This segment is expected to generate significant amounts of cash as the FFELP portfolio amortizes.

The following table includes asset information for our FFELP Loans segment.

	September 30,	December 31,
(Dollars in millions)	2013	2012
FFELP Loans, net	\$ 106,350	\$ 125,612
Cash and investments <sup>(1)</sup>	5,025	5,766
Other	3,114	4,286
Total assets	\$ 114,489	\$ 135,664

<sup>(1)</sup> Includes restricted cash and investments.

## Other Segment

Our Other segment primarily consists of activities of our holding company, including the repurchase of debt, the corporate liquidity portfolio and all overhead. We also include results from smaller wind-down and discontinued operations within this segment

At September 30, 2013 and December 31, 2012, the Other segment had total assets of \$2.6 billion and \$1.8 billion, respectively.

# Measure of Profitability

The tables below include the condensed operating results for each of our reportable segments. Management, including the chief operating decision makers, evaluates the Company on certain performance measures that we refer to as Core Earnings performance measures for each operating segment. We use Core Earnings to manage each business segment because Core Earnings reflect adjustments to GAAP financial results for two items, discussed below, that create significant volatility mostly due to timing factors generally beyond the control of management. Accordingly, we believe that Core Earnings provide management with a useful basis from which to better evaluate results from ongoing operations against the business plan or against results from prior periods. Consequently, we disclose this information as we believe it provides investors with additional information regarding the operational and performance indicators that are most closely assessed by

management.

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#### SLM CORPORATION

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### 10. Segment Reporting (Continued)

The two items adjusted for in our Core Earnings presentations are (1) our use of derivative instruments to hedge our economic risks that do not qualify for hedge accounting treatment or do qualify for hedge accounting treatment but result in ineffectiveness and (2) the accounting for goodwill and acquired intangible assets. The tables presented below reflect Core Earnings operating measures reviewed and utilized by management to manage the business. Reconciliation of the Core Earnings segment totals to our consolidated operating results in accordance with GAAP is also included in the tables below.

Our Core Earnings performance measures are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. Unlike financial accounting, there is no comprehensive, authoritative guidance for management reporting. The management reporting process measures the performance of the operating segments based on the management structure of the Company and is not necessarily comparable with similar information for any other financial institution. Our operating segments are defined by the products and services they offer or the types of customers they serve, and they reflect the manner in which financial information is currently evaluated by management. Intersegment revenues and expenses are netted within the appropriate financial statement line items consistent with the income statement presentation provided to management. Changes in management structure or allocation methodologies and procedures may result in changes in reported segment financial information.

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# SLM CORPORATION

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# 10. Segment Reporting (Continued)

Segment Results and Reconciliations to GAAP

	Three Months Ended September 30, 2013									
						Total		Adjustmen		
	Consumer		FFELP			Core		Additions/	Total	Total
(Dollars in millions)	Lending	Services	Loans	Other	Eliminations <sup>(1)</sup>	Earningse	classificati	(Insbtractions)	Adjustments(2)	GAAP
Interest income:										
Student loans	\$ 635	\$	\$ 574	\$	\$	\$ 1,209	\$ 201	\$ (77)	\$ 124	\$ 1,333
Other loans				3		3				3
Cash and investments	1	1	2	1	(1)	4				4
Total interest income	636	1	576	4	(1)	1,216	201	(77)	124	1.340
Total interest expense	203		313	13	(1)	528	12	1(4)	13	541
Net interest income (loss)	433	1	263	(9)		688	189	(78)	111	799
Less: provisions for loan losses	195		12			207		, ,		207
Net interest income (loss) after provisions for loan losses	238	1	251	(9)		481	189	(78)	111	592
Other income (loss):										
Gains on sales of loans and investments										
Servicing revenue	11	174	21		(123)	83				83
Contingency revenue		104				104				104
Gains on debt repurchases										
Other income (loss)		6		6		12	(189)	59(5)	(130)	(118)
Total other income (loss)	11	284	21	6	(123)	199	(189)	59	(130)	69
Expenses: Direct operating expenses	85	103	129	4	(123)	198				198
Overhead expenses	63	105	129	59	(123)	59				59
Overnead expenses				39		39				39
Operating expenses	85	103	129	63	(123)	257				257
Goodwill and acquired intangible asset impairment and										
amortization								4	4	4
Restructuring and other reorganization expenses	1			12		12				12
Total expenses	85	103	129	75	(123)	269		4	4	273
Income (loss) from continuing operations, before income tax expense		100	1.42	(AC)		44.4		(22)	<b>(22)</b>	200
(benefit) Income tay expense (benefit)(3)	164 59	182 66	143 51	(78) (28)		411 148		(23) (12)	(23)	388 136
Income tax expense (benefit) <sup>(3)</sup>	39	00	31	(28)		148		(12)	(12)	130

Net income (loss) from continuing									
operations	105	116	92	(50)		263	(11)	(11)	252
Income from discontinued operations,									
net of tax expense		8				8			8
Net income (loss)	105	124	92	(50)		271	(11)	(11)	260
Less: net loss attributable to									
noncontrolling interest									
Net income (loss) attributable to SLM Corporation	\$ 105	\$ 124	\$ 92	\$ (50)	\$	\$ 271 <b>\$</b>	\$ (11)	\$ (11)	\$ 260
Corporation	Ψ 105	Ψ 12-	Ψ /2	Ψ (50)	Ψ	Ψ 2/1 Ψ	ψ (11)	ψ (11)	Ψ 200

<sup>(1)</sup> The eliminations in servicing revenue and direct operating expense represent the elimination of intercompany servicing revenue where the Business Services segment performs the loan servicing function for the FFELP Loans segment.

## (2) Core Earnings adjustments to GAAP:

	Three Model Impact of Derivative	Months Endo Net Ii Good	2013	
(Dollars in millions)	Accounting	Acquired	Intangibles	Total
Net interest income after provisions for loan losses	\$ 111	\$	_	\$ 111
Total other loss	(130)			(130)
Goodwill and acquired intangible asset impairment and amortization			4	4
Core Earnings adjustments to GAAP	\$ (19)	\$	(4)	(23)
Income tax benefit				(12)
Net loss				\$ (11)

<sup>(3)</sup> Income taxes are based on a percentage of net income before tax for the individual reportable segment.

<sup>(4)</sup> Represents a portion of the \$(4) million of other derivative accounting adjustments.

<sup>(5)</sup> Represents the \$62 million of unrealized gains on derivative and hedging activities, net as well as the remaining portion of the \$(4) million of other derivative accounting adjustments.

# SLM CORPORATION

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

# 10. Segment Reporting (Continued)

Three Months Ended September 30, 2012

						Total	Adjustments			
	Consumer		FFELP			Core		Additions/	Total	Total
(Dollars in millions)	Lending	Services	Loans	Other	Eliminations <sup>(1)</sup>	Earning	eclassificati	( <b>Sis</b> btractions)	Adjustments(2)	GAAP
Interest income:										
Student loans	\$ 615	\$	\$ 712	\$	\$	\$ 1,327	\$ 206	\$ (78)	\$ 128	\$ 1,455
Other loans				4		4				4
Cash and investments	2	2	3		(2)	5				5
Total interest income	617	2	715	4	(2)	1,336	206	(78)	128	1,464
Total interest meome  Total interest expense	209	<u> </u>	399	12	(2)	618	26	1(4)	27	645
Total interest expense	209		399	12	(2)	010	20	1(1)	21	043
Net interest income (loss)	408	2	316	(8)		718	180	(79)	101	819
Less: provisions for loan losses	252		18			270				270
Net interest income (loss) after										
provisions for loan losses	156	2	298	(8)		448	180	(79)	101	549
Other income (loss):								·		
Gains on sales of loans and										
investments										
Servicing revenue	12	201	22		(164)	71				71
Contingency revenue		85				85				85
Gains on debt repurchases				44		44				44
Other income (loss)		7		3		10	(180)	$(61)^{(5)}$	(241)	(231)
, í							ì	ì	· · ·	ì
Total other income (loss)	12	293	22	47	(164)	210	(180)	(61)	(241)	(31)
Expenses:	12	293	22	47	(104)	210	(100)	(01)	(241)	(31)
Direct operating expenses	68	88	171	3	(164)	166				166
Overhead expenses	00	00	1/1	54	(104)	54				54
Overnead expenses				34		34				54
Operating expenses	68	88	171	57	(164)	220				220
Goodwill and acquired intangible	00	00	1/1	31	(104)	220				220
asset impairment and amortization								5	5	5
Restructuring and other								3	3	3
reorganization expenses	1			1		2				2
reorganization expenses	1			1		2				2
Total expenses	69	88	171	58	(164)	222		5	5	227
Income (loss) from continuing										
operations, before income tax										
expense (benefit)	99	207	149	(19)		436		(145)	(145)	291
Income tax expense (benefit) <sup>(3)</sup>	36	76	55	(7)		160		(56)	(56)	104
•										
Net income (loss) from continuing										
operations	63	131	94	(12)		276		(89)	(89)	187
Income (loss) from discontinued	03	151	94	(12)		2/0		(89)	(89)	16/
operations, net of tax expense										
(benefit)	(1)	1								
(beliefit)	(1)	1								

Net income (loss)	62	132	ç	94	(12)		276		(89)	(89)	187
Less: net loss attributable to											
noncontrolling interest		(1)					(1)				(1)
Net income (loss) attributable to SLM Corporation	\$ 62	\$ 133	\$ 9	94	\$ (12)	\$ \$	277	\$ \$	(89)	\$ (89)	\$ 188

<sup>(1)</sup> The eliminations in servicing revenue and direct operating expense represent the elimination of intercompany servicing revenue where the Business Services segment performs the loan servicing function for the FFELP Loans segment.

### (2) Core Earnings adjustments to GAAP:

	Three M	ed September 30	c 30, 2012		
	Net Impact of Derivative		npact of will and		
(Dollars in millions)	Accounting	Acquired	Intangibles	Total	
Net interest income after provisions for loan losses	\$ 101	\$		\$ 101	
Total other loss	(241)			(241)	
Goodwill and acquired intangible asset impairment and amortization			5	5	
Core Earnings adjustments to GAAP	\$ (140)	\$	(5)	(145)	
Income tax benefit				(56)	
Net loss				\$ (89)	

<sup>(3)</sup> Income taxes are based on a percentage of net income before tax for the individual reportable segment.

<sup>(4)</sup> Represents a portion of the \$(9) million of other derivative accounting adjustments.

<sup>(5)</sup> Represents the \$(53) million of unrealized gains (losses) on derivative and hedging activities, net as well as the remaining portion of the \$(9) million of other derivative accounting adjustments.

## SLM CORPORATION

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 10. Segment Reporting (Continued)

Nine Months Ended September 30, 2013

						Total	Adjustmen			
	Consumer	Business	<b>FFELP</b>			Core		Additions/	Total	Total
(Dollars in millions)	Lending	Services	Loans	Other	Eliminations(1	Earnin <b>g</b>	eclassificati	(Susbtractions)	Adjustments(2)	GAAP
Interest income:										
Student loans	\$ 1,884	\$	\$ 1,755	\$	\$	\$ 3,639	\$ 612	\$ (229)	\$ 383	\$ 4,022
Other loans				9		9				9
Cash and investments	5	4	5	3	(4)	13				13
Total interest income	1,889	4	1,760	12	(4)	3,661	612	(229)	383	4,044
Total interest expense	613		978	36	(4)	1,623	44	$(1)^{(4)}$	43	1,666
Net interest income (loss)	1,276	4	782	(24)		2,038	568	(228)	340	2,378
Less: provisions for loan losses	607		42			649				649
Net interest income (loss) after										
provisions for loan losses	669	4	740	(24)		1,389	568	(228)	340	1,729
Other income (loss):										
Gains (losses) on sales of loans										
and investments			312	(5)		307				307
Servicing revenue	31	541	60	(-)	(409)	223				223
Contingency revenue	01	312	00		(.0)	312				312
Gains on debt repurchases		312		48		48	(6)		(6)	42
Other income (loss)		20		6		26	(562)	462(5)	(100)	(74)
Other meome (1088)		20		O .		20	(302)	40207	(100)	(/4)
Total other income (loss)	31	873	372	49	(409)	916	(568)	462	(106)	810
Expenses:										
Direct operating expenses	228	299	430	9	(409)	557				557
Overhead expenses				180		180				180
•										
Operating expenses	228	299	430	189	(409)	737				737
Goodwill and acquired intangible										
asset impairment and amortization								10	10	10
Restructuring and other										
reorganization expenses	2	1		43		46				46
8										
Total expenses	230	300	430	232	(409)	783		10	10	793
Income (loss) from continuing										
operations, before income tax										
expense (benefit)	470	577	682	(207)		1,522		224	224	1,746
Income tax expense (benefit) <sup>(3)</sup>	171	211	249	(75)		556		89	89	645
meente un expense (senent)	1,1	211	217	(13)		550		- 0)		0.13
Net income (loss) from continuing										
operations	299	366	433	(132)		966		135	135	1,101
Income (loss) from discontinued										
operations, net of tax expense										
(benefit)	(1)	49				48		(1)	(1)	47
	. ,								. ,	

Net income (loss)	298	415	433	(132)	1,014	134	134	1,148
Less: net loss attributable to								
noncontrolling interest		(1)			(1)			(1)
Net income (loss) attributable to SLM Corporation	\$ 298	\$ 416	\$ 433	\$ (132)	\$ 1,015	\$ \$ 134	\$ 134	\$ 1,149

<sup>(1)</sup> The eliminations in servicing revenue and direct operating expense represent the elimination of intercompany servicing revenue where the Business Services segment performs the loan servicing function for the FFELP Loans segment.

## (2) Core Earnings adjustments to GAAP:

	Nine M Net Impact of Derivative	onths Ende Net It Good	2013	
(Dollars in millions)	Accounting	Acquired	Intangibles	Total
Net interest income after provisions for loan losses	\$ 340	\$		\$ 340
Total other loss	(106)			(106)
Goodwill and acquired intangible asset impairment and amortization			10	10
Core Earnings adjustments to GAAP	\$ 234	\$	(10)	224
Income tax expense				89
Loss from discontinued operations, net of tax benefit				(1)
Net income				\$ 134

<sup>(3)</sup> Income taxes are based on a percentage of net income before tax for the individual reportable segment.

<sup>(4)</sup> Represents a portion of the \$41 million of other derivative accounting adjustments.

<sup>(5)</sup> Represents the \$422 million of unrealized gains on derivative and hedging activities, net as well as the remaining portion of the \$41 million of other derivative accounting adjustments.

### **SLM CORPORATION**

# $NOTES\ TO\ CONSOLIDATED\ FINANCIAL\ STATEMENTS\ (Continued)$

## 10. Segment Reporting (Continued)

Nine Months Ended September 30, 2012

					Total			Adjustmen		
	Consumer		<b>FFELP</b>			Core		Additions/	Total	Total
(Dollars in millions)	Lending	Services	Loans	Other	Eliminations <sup>(1)</sup>	Earning	eclassificati(	(Susbtractions)	Adjustments(2)	GAAP
Interest income:										
Student loans	\$ 1,856	\$	\$ 2,090	\$	\$	\$ 3,946	\$ 643	\$ (274)	\$ 369	\$ 4,315
Other loans				13		13				13
Cash and investments	6	5	10		(5)	16				16
Total interest income	1,862	5	2,100	13	(5)	3,975	643	(274)	369	4,344
Total interest expense	616		1,233	26	(5)	1,870	95	3(4)	98	1,968
Net interest income (loss)	1,246	5	867	(13)		2,105	548	(277)	271	2,376
Less: provisions for loan losses	712		54			766				766
Net interest income (loss) after										
provisions for loan losses	534	5	813	(13)		1,339	548	(277)	271	1,610
Other income (loss):										
Gains on sales of loans and				1		1				1
investments	36	619	68	1	(512)	1 212				1 212
Servicing revenue	30		08	1	(512)					
Contingency revenue		261		102		261				261
Gains on debt repurchases		25		9		102	(5.40)	(47)(5)	(505)	102
Other income (loss)		25		9		34	(548)	$(47)^{(5)}$	(595)	(561)
Total other income (loss) Expenses:	36	905	68	113	(512)	610	(548)	(47)	(595)	15
Direct operating expenses	199	269	537	10	(512)	503				503
Overhead expenses				169		169				169
•										
Operating expenses	199	269	537	179	(512)	672				672
Goodwill and acquired intangible										
asset impairment and amortization								13	13	13
Restructuring and other										
reorganization expenses	3	2		4		9				9
Total expenses	202	271	537	183	(512)	681		13	13	694
Income (loss) from continuing										
operations, before income tax										
expense (benefit)	368	639	344	(83)		1,268		(337)	(337)	931
Income tax expense (benefit) <sup>(3)</sup>	134	234	126	(29)		465		(125)	(125)	340
-								,		
Net income (loss) from continuing										
operations	234	405	218	(54)		803		(212)	(212)	591
Loss from discontinued operations,										
net of tax benefit	(1)					(1)		(1)	(1)	(2)

Net income (loss)	233	405	218	(54)	802		(213)	(213)	589
Less: net loss attributable to									
noncontrolling interest		(2)			(2)				(2)
Net income (loss) attributable to SLM Corporation	\$ 233	\$ 407	\$ 218	\$ (54)	\$ \$ 804	\$ \$	(213)	\$ (213)	\$ 591

<sup>(1)</sup> The eliminations in servicing revenue and direct operating expense represent the elimination of intercompany servicing revenue where the Business Services segment performs the loan servicing function for the FFELP Loans segment.

## (2) Core Earnings adjustments to GAAP:

	Nine M Net Impact of Derivative	Ionths Ende Net In Good	2012	
(Dollars in millions)	Accounting		Intangibles	Total
Net interest income after provisions for loan losses	\$ 271	\$	_	\$ 271
Total other loss	(595)			(595)
Goodwill and acquired intangible asset impairment and amortization			13	13
Core Earnings adjustments to GAAP	\$ (324)	\$	(13)	(337)
Income tax benefit				(125)
Loss from discontinued operations, net of tax benefit				(1)
Net loss				\$ (213)

<sup>(3)</sup> Income taxes are based on a percentage of net income before tax for the individual reportable segment.

<sup>(4)</sup> Represents a portion of the \$2 million of other derivative accounting adjustments.

<sup>(5)</sup> Represents the \$(52) million of unrealized gains (losses) on derivative and hedging activities, net as well as the remaining portion of the \$2 million of other derivative accounting adjustments.

#### SLM CORPORATION

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

#### 10. Segment Reporting (Continued)

#### Summary of Core Earnings Adjustments to GAAP

The two adjustments required to reconcile from our Core Earnings results to our GAAP results of operations relate to differing treatments for: (1) our use of derivative instruments to hedge our economic risks that do not qualify for hedge accounting treatment or do qualify for hedge accounting treatment but result in ineffectiveness and (2) the accounting for goodwill and acquired intangible assets. The following table reflects aggregate adjustments associated with these areas.

		nths Ended nber 30,	Nine Months Ended September 30,			
(Dollars in millions)	2013	2012	2013	2012		
Core Earnings adjustments to GAAP:						
Net impact of derivative accounting <sup>(1)</sup>	\$ (19)	\$ (140)	\$ 234	\$ (324)		
Net impact of goodwill and acquired intangibles assets <sup>(2)</sup>	(4)	(5)	(10)	(13)		
Net tax effect <sup>(3)</sup>	12	56	(89)	125		
Net effect from discontinued operations			(1)	(1)		
Total Core Earnings adjustments to GAAP	\$ (11)	\$ (89)	\$ 134	\$ (213)		

- (1) **Derivative accounting:** Core Earnings exclude periodic unrealized gains and losses that are caused by the mark-to-market valuations on derivatives that do not qualify for hedge accounting treatment under GAAP as well as the periodic unrealized gains and losses that are a result of ineffectiveness recognized related to effective hedges under GAAP. These unrealized gains and losses occur in our Consumer Lending, FFELP Loans and Other business segments. Under GAAP, for our derivatives that are held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0 except for Floor Income Contracts where the cumulative unrealized gain will equal the amount for which we sold the contract. In our Core Earnings presentation, we recognize the economic effect of these hedges, which generally results in any net settlement cash paid or received being recognized ratably as an interest expense or revenue over the hedged item s life.
- (2) Goodwill and acquired intangible assets: Our Core Earnings exclude goodwill and intangible asset impairment and amortization of acquired intangible assets.
- (3) Net tax effect: Such tax effect is based upon our Core Earnings effective tax rate for the year.

## 11. Discontinued Operations

In the second quarter of 2013, we sold our Campus Solutions business and recorded an after-tax gain of \$38 million. This business provided processing capabilities to educational institutions. The Campus Solutions business comprises operations and cash flows that can be clearly distinguished operationally and for financial reporting purposes from the rest of the Company and we will have no continuing involvement. As a result, our Campus Solutions business is presented in discontinued operations for the current and prior periods.

On September 25, 2013, we announced the sale of our 529 college savings plan administration business. Upon the transaction s closing, which is anticipated to occur in the fourth-quarter 2013, we will recognize a gain of approximately \$0.14 per diluted share. Due to the pending sale, the results of this business were moved to discontinued operations for all periods presented.

## SLM CORPORATION

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 11. Discontinued Operations (Continued)

The following table summarizes the discontinued operations.

	Three Mon Septem		Nine Month Septemb	
(Dollars in millions)	2013	2012	2013	2012
Operations:				
Income (loss) from discontinued operations before income taxes	\$ 1	\$	\$ 36	\$ (3)
Income tax benefit	(7)		(11)	(1)
Income (loss) from discontinued operations, net of taxes	\$ 8	\$	\$ 47	\$ (2)

#### Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations

The following discussion and analysis should be read in conjunction with our consolidated financial statements and related notes included elsewhere in this Quarterly Report on Form 10-Q and our audited consolidated financial statements and related notes thereto and Management s Discussion and Analysis of Financial Condition and Results of Operations included in the 2012 Form 10-K.

This report contains forward-looking statements and information based on management s current expectations as of the date of this document. Statements that are not historical facts, including statements about our beliefs, opinions, or expectations and statements that assume or are dependent upon future events, are forward-looking statements. Forward-looking statements are subject to risks, uncertainties, assumptions and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in Item 1A Risk Factors and elsewhere in this Quarterly Report on Form 10-Q, our 2012 Form 10-K and subsequent filings with the Securities and Exchange Commission (SEC); increases in financing costs; limits on liquidity; increases in costs associated with compliance with laws and regulations; changes in accounting standards and the impact of related changes in significant accounting estimates; any adverse outcomes in any significant litigation to which we are a party; credit risk associated with our exposure to third parties, including counterparties to our derivative transactions; and changes in the terms of student loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws). We could also be affected by, among other things: changes in our funding costs and availability; reductions to our credit ratings or the credit ratings of the United States of America; failures of our operating systems or infrastructure, including those of third-party vendors; damage to our reputation; failures to successfully implement cost-cutting initiatives and adverse effects of such initiatives on our business; risks associated with restructuring initiatives, including our recently announced strategic plan to separate our existing operations into two, separate, publicly traded companies; changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students and their families; changes in law and regulations with respect to the student lending business and financial institutions generally; increased competition from banks and other consumer lenders; the creditworthiness of our customers; changes in the general interest rate environment, including the rate relationships among relevant money-market instruments and those of our earning assets versus our funding arrangements; changes in general economic conditions; our ability to successfully effectuate any acquisitions and other strategic initiatives; and changes in the demand for debt management services. The preparation of our consolidated financial statements also requires management to make certain estimates and assumptions including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect. All forward-looking statements contained in this report are qualified by these cautionary statements and are made only as of the date of this document. We do not undertake any obligation to update or revise these forward-looking statements to conform the statement to actual results or changes in our expectations.

Definitions for certain capitalized terms used in this document can be found in the 2012 Form 10-K.

Certain reclassifications have been made to the balances as of and for the three and nine months ended September 30, 2012 to be consistent with classifications adopted for 2013, and had no effect on net income, total assets, or total liabilities.

Through this discussion and analysis, we intend to provide the reader with some narrative context for how our management views our consolidated financial statements, additional context within which to assess our operating results, and information on the quality and variability of our earnings, liquidity and cash flows.

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#### **Selected Financial Information and Ratios**

	,	Three Mon Septem		ed	Nine Months September					
(In millions, except per share data)	2	013	2	012		2013	2	2012		
GAAP Basis										
Net income attributable to SLM Corporation	\$	260	\$	188	\$	1,149	\$	591		
Diluted earnings per common share attributable to SLM										
Corporation	\$	.57	\$	.39	\$	2.52	\$	1.18		
Weighted average shares used to compute diluted earnings										
per share		445		471		450		490		
Return on assets		.67%		.42%		.95%		.43%		
Core Earnings Basis										
Core Earnings attributable to SLM Corporation	\$	271	\$	277	\$	1,015	\$	804		
Core Earnings diluted earnings per common share	Φ.		Φ.	<b>5</b> 0	Φ.	2.22	Φ.	1.61		
attributable to SLM Corporation	\$	.60	\$	.58	\$	2.22	\$	1.61		
Weighted average shares used to compute diluted earnings		445		47.1		450		400		
per share		445		471		450		490		
Core Earnings return on assets		.70%		.62%		.84%		.59%		
Other Operating Statistics										
Ending FFELP Loans, net	\$ 10	06,350	\$ 12	27,747	\$ 1	.06,350	\$ 1:	27,747		
Ending Private Education Loans, net	3	37,752	3	37,101		37,752	:	37,101		
Ending total student loans, net	\$ 14	14,102	\$ 16	54,848	\$ 1	44,102	\$ 1	64,848		
Average student loans	\$ 14	15,585	\$ 16	57,166	\$ 1	52,607	\$ 1	71,499		

Core Earnings are non-GAAP financial measures and do not represent a comprehensive basis of accounting. For a greater explanation of Core Earnings, see the section titled Core Earnings Definition and Limitations and subsequent sections.

## Overview

Our primary business is to originate, service and collect loans we make to students and their families to finance the cost of education. The core of our marketing strategy is to generate student loan originations by promoting our products on campus through the financial aid office and through direct marketing to students and their families. We also provide servicing, loan default aversion and defaulted loan collection services for loans owned by other institutions, including ED, as well as a consumer savings network.

In addition we are the largest holder, servicer and collector of loans made under FFELP, a program that was discontinued in 2010.

We monitor and assess our ongoing operations and results based on the following four reportable segments:

(1) Consumer Lending, (2) Business Services, (3) FFELP Loans and (4) Other.

## **Consumer Lending Segment**

In this segment, we originate, acquire, finance and service Private Education Loans. The Private Education Loans we make are primarily to bridge the gap between the cost of higher education and the amount funded through financial aid, federal loans or customers resources. In this segment, we earn net interest income on the Private Education Loan portfolio (after provision for loan losses) as well as servicing fees, primarily consisting of late fees.

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### **Business Services Segment**

Our Business Services segment generates the majority of its revenue from servicing our FFELP Loan portfolio. We also provide servicing, loan default aversion and defaulted loan collection services for loans on behalf of Guarantors of FFELP Loans and other institutions, including ED. We also operate a consumer savings network that provides financial rewards on everyday purchases to help families save for college.

#### FFELP Loans Segment

Our FFELP Loans segment consists of our \$106.3 billion FFELP Loan portfolio at September 30, 2013 and underlying debt and capital funding these loans. FFELP Loans are no longer originated but we continue to seek to acquire FFELP Loan portfolios to leverage our servicing scale to generate incremental earnings and cash flow. This segment is expected to generate significant amounts of cash as the FFELP portfolio amortizes.

#### Other

Our Other segment primarily consists of activities of our holding company, including the repurchase of debt, the corporate liquidity portfolio and all overhead. We also include results from smaller wind-down and discontinued operations within this segment.

### **Recent Developments**

Strategic Plan to Create Separate Education Loan Management and Consumer Banking Companies

On May 29, 2013, our Board of Directors authorized a plan to pursue the separation of the Company s existing businesses into two, separate, publicly traded entities an education loan management business and a consumer banking business.

The separation transaction will be effected as a pro-rata dividend of shares of the education loan management business to our shareholders. Upon consummation of the separation, the education loan management business will become a separate public company and will trade under a new stock ticker symbol. The consumer banking business will retain the stock ticker symbol SLM and will operate under the Sallie Mae brand.

The completion of the separation will be subject to certain customary conditions, including final approval by the Company s Board of Directors, confirmation of the tax-free nature of the separation transaction and the effectiveness of a registration statement that will be filed with the SEC. The contemplated separation and distribution will not require a shareholder vote. Subject to the satisfaction of all necessary conditions, including the conditions described above, the separation is currently anticipated to occur in the first half of 2014; however, there can be no assurance that the separation and distribution will ultimately occur.

Sale of 529 College Savings Plan Administration Business

On September 25, 2013, we announced the sale of our 529 college savings plan administration business. Upon the transaction s closing, which is anticipated to occur in the fourth-quarter 2013, we will recognize a gain of approximately \$0.14 per diluted share. Due to the pending sale, the results of this business were moved to discontinued operations for all periods presented.

### **Key Financial Measures**

Our operating results are primarily driven by net interest income from our student loan portfolios (which include financing costs), provision for loan losses, the revenues and expenses generated by our service businesses, and gains and losses on loan sales and debt repurchases. We manage and assess the performance of each business segment separately as each is focused on different customers and each derives its revenue from different activities and services. A brief summary of our key financial measures (net interest income; provisions

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for loan losses; charge-offs and delinquencies; servicing and contingency revenues; other income (loss); operating expenses; and Core Earnings ) can be found in Item 7 Management s Discussion and Analysis of Financial Condition and Results of Operations in our 2012 Form 10-K.

## **Third-Quarter 2013 Summary of Results**

We report financial results on a GAAP basis and also present certain Core Earnings performance measures. Our management, equity investors, credit rating agencies and debt capital providers use these Core Earnings measures to monitor our business performance. See Core Earnings Definition and Limitations for a further discussion and a complete reconciliation between GAAP net income and Core Earnings.

Third-quarter 2013 GAAP net income was \$260 million (\$.57 diluted earnings per share), versus net income of \$188 million (\$0.39 diluted earnings per share) in the third-quarter 2012. The changes in GAAP net income are driven by the same types of Core Earnings items discussed below as well as changes in mark-to-market unrealized gains and losses on derivative contracts and amortization and impairment of goodwill and intangible assets that are recognized in GAAP but not in Core Earnings results. Third-quarter 2013 results included \$19 million of losses from derivative accounting treatment that are excluded from Core Earnings results, compared with losses of \$140 million in the year-ago period.

Core Earnings for the quarter were \$271 million (\$.60 diluted earnings per share), compared with \$277 million (\$0.58 diluted earnings per share) in the year-ago period. The increase in third-quarter 2013 core diluted earnings per share was primarily the result of a \$63 million decline in the provision for loan losses, a \$31 million increase in servicing and contingency revenue, as well as fewer common shares outstanding. These items more than offset lower debt repurchase gains of \$44 million, a decrease in net interest income before provision for loan losses of \$30 million (primarily as a result of the sales of residual interests in FFELP loan securitization trusts), higher operating expenses of \$37 million (in part due to higher servicing and contingency volumes) and higher restructuring and other reorganization expenses of \$10 million.

During the first nine months of 2013, we:

issued \$5.5 billion of FFELP asset-backed securities ( ABS ), \$3.1 billion of Private Education Loan ABS and \$2.8 billion of unsecured bonds;

closed on a new \$6.8 billion credit facility that matures in June 2014, to facilitate the term securitization of FFELP Loans;

closed on a new \$1.1 billion asset-backed borrowing facility that matures in August 2015, which was used to fund the call and redemption of our SLM 2009-D Private Education Loan Trust ABS.

repurchased \$997 million of debt and realized Core Earnings gains of \$48 million, compared with \$520 million of debt repurchased and \$102 million of gains in the first nine months of 2012;

repurchased 19 million common shares for \$400 million on the open market, fully utilizing our February 2013 share repurchase program authorization;

authorized \$400 million in July 2013 to be utilized in a new common share repurchase program; and

sold Residual Interests in FFELP Loan securitization trusts to third parties. We will continue to service the student loans in the trusts under existing agreements. The sales removed securitization trust assets of \$12.5 billion and related liabilities of \$12.1 billion from our balance sheet.

sold our Campus Solutions business for an after-tax gain of \$38 million.

announced the pending sale of our 529 college savings plan administration business in September 2013; upon the transaction s closing, which is anticipated to occur in the fourth-quarter 2013, we expect to recognize a gain of approximately \$0.14 per diluted share.

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#### 2013 Management Objectives

In 2013 we have set out five major goals to create shareholder value. They are: (1) prudently grow Consumer Lending segment assets and revenues; (2) maximize cash flows from FFELP Loans; (3) reduce operating expenses while improving efficiency and customer experience; (4) maintain our financial strength; and (5) expand the capabilities of the Bank. Here is how we plan to achieve these objectives and the progress we have made to date:

#### Prudently Grow Consumer Lending Segment Assets and Revenues

We will continue to pursue managed growth in our Private Education Loan portfolio in 2013 by leveraging our Sallie Mae and Upromise brand while sustaining the credit quality of, and percentage of cosigners for, new originations. We are currently targeting \$3.8 billion in new loan originations for 2013, compared with \$3.3 billion in 2012. We will also continue to help our customers manage their borrowings and succeed in its payoff, which we expect will result in lower charge-offs and provision for loan losses. Originations were 11 percent higher in the third quarter of 2013 compared with the year-ago quarter. Charge-offs were 2.6 percent in the current quarter, down from 3.2 percent in the year-ago quarter. Provision for Private Education Loan losses decreased \$57 million from the year-ago quarter. Our quarterly charge-off rate in the third-quarter of 2013 was at the lowest level in five years.

### Maximize Cash Flows from FFELP Loans

In 2013, we will continue to purchase additional FFELP Loan portfolios. Through September 30, 2013, we sold our ownership interest in five of our FFELP Loan securitization trusts (\$12.5 billion of securitization trust assets and \$12.1 billion of related liabilities). We will continue to explore alternative transactions and structures that can increase our ability to maximize the value of our ownership interests in these trusts and allow us to diversify our holdings while maintaining servicing fee income. We must also continue to reduce operating and overhead costs attributable to the maintenance and management of this segment. During the first nine months of 2013, we purchased \$396 million of FFELP Loans

### Reduce Operating Expenses While Improving Efficiency and Customer Experience

For 2013, we will reduce unit costs, and balance our Private Education Loan growth and the challenge of increased regulatory oversight. We also plan to improve efficiency and customer experience by replacing certain of our legacy systems and making enhancements to our self-service platform and call centers (including improved call segmentation that routes an in-bound customer call directly to the appropriate agent who can answer the customer sinquiry). Third-quarter 2013 operating expenses were \$257 million compared with \$220 million in the year-ago quarter. The increase is primarily the result of increases in our third-party servicing and collections activities, increased Private Education Loan marketing activities, continued investments in technology, and an increase in pending litigation settlement expense. An example of becoming more efficient can be seen in our Consumer Lending segment; direct operating expenses as a percentage of revenues (revenues calculated as net interest income after provision plus total other income) were 34 percent and 40 percent in the three months ended September 30, 2013 and 2012, respectively, and 33 percent and 35 percent in the nine months ended September 30, 2013 and 2012, respectively.

#### Maintain Our Financial Strength

In February 2013, we announced an increase in our quarterly common stock dividend to \$0.15 per share and a new \$400 million common share repurchase program. It is management s objective for 2013 to provide these shareholder distributions while ending 2013 with capital and reserve positions as strong as those with which we ended 2012. We repurchased an aggregate of 19 million shares for \$400 million in the six months ended June 30, 2013, fully utilizing the Company s February 2013 share repurchase program authorization. On July 16, 2013, we authorized \$400 million to be utilized in a new common share repurchase program that does not have an expiration date. There were no share repurchases during the third-quarter 2013. Additionally, on June 10, 2013,

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we closed on a new \$6.8 billion credit facility that matures in June 2014, to facilitate the term securitization of FFELP Loans. The facility was used in June 2013 to refinance all of the FFELP Loans previously financed through the ED Conduit Program. As a result, we ended our participation in the ED Conduit Program. On July 17, 2013, we closed on a \$1.1 billion asset-backed borrowing facility that matures on August 15, 2015. The facility was used to fund the call and redemption of our SLM 2009-D Private Education Loan Trust ABS, which occurred on August 15, 2013.

### **Expand Bank Capabilities**

The Bank continues to fund our Private Education Loan originations in 2013. We are continuing to evolve the operational and enterprise risk oversight program at the Bank in preparation for expected growth and designation as a large bank, which will entail enhanced regulatory scrutiny. In addition, we plan to voluntarily make similar changes at SLM Corporation. See the 2012 10-K, Item 1 Business Supervision and Regulation Regulatory Outlook Evolving Regulation of the Bank for additional information about the Bank s regulatory environment once it becomes a large bank.

#### **Results of Operations**

We present the results of operations below first on a consolidated basis in accordance with GAAP. Following our discussion of consolidated earnings results on a GAAP basis, we present our results on a segment basis. We have four business segments: FFELP Loans, Consumer Lending, Business Services and Other. Since these segments operate in distinct business environments and we manage and evaluate the financial performance of these segments using non-GAAP financial measures, these segments are presented on a Core Earnings basis (see Core Earnings Definition and Limitations ).

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# **GAAP Statements of Income (Unaudited)**

(In millions, except per share data)	Three Months Ended September 30, 2013 2012			Incre (Decr		Nine Months Ended September 30, 2013 2012			Increase (Decrease) \$ %			
Interest income:		7013		012		Ψ	70	2013		2012	Ψ	70
	ď	600	\$	0.40	<b>d</b> (	1.42)	(17)0/	¢ 2 120	ф	2.450	¢ (221)	(12)0/
FFELP Loans	\$	698	Э	840	<b>Þ</b> (	142)	(17)%	\$ 2,138	ф	2,459	\$ (321)	(13)%
Private Education Loans		635		615		20	3	1,884		1,856	28	2
Other loans		3		4		(1)	(25)	9		13	(4)	(31)
Cash and investments		4		5		(1)	(20)	13		16	(3)	(19)
Total interest income		1,340		1,464	(	124)	(8)	4,044		4,344	(300)	(7)
Total interest expense		541		645	(	104)	(16)	1,666		1,968	(302)	(15)
Net interest income		799		819		(20)	(2)	2,378		2,376	2	
Less: provisions for loan losses		207		270		(63)	(23)	649		766	(117)	(15)
Net interest income after provisions for loan losses Other income (loss):		592		549		43	8	1,729		1,610	119	7
Gains on sales of loans and investments								307		1	306	30,600
Gains (losses) on derivative and hedging activities, net		(127)		(233)		106	(45)	(140)		(600)	460	(77)
Servicing revenue		83		71		12	17	223		212	11	5
· ·												
Contingency revenue		104		85		19	22	312		261	51	20
Gains on debt repurchases				44		(44)	(100)	42		102	(60)	(59)
Other income (loss)		9		2		7	350	66		39	27	69
Total other income (loss)		69		(31)		100	323	810		15	795	5,300
Expenses:												
Operating expenses		257		220		37	17	737		672	65	10
Goodwill and acquired intangible asset impairment and amortization expense		4		5		(1)	(20)	10		13	(3)	(23)
Restructuring and other reorganization expenses		12		2		10	500	46		9	37	411
Restructuring and other reorganization expenses		12		2		10	300	40		9	31	411
Total expenses		273		227		46	20	793		694	99	14
Income from continuing operations, before income tax												
expense		388		291		97	33	1,746		931	815	88
Income tax expense		136		104		32	31	645		340	305	90
Net income from continuing operations		252		187		65	35	1,101		591	510	86
Income (loss) from discontinued operations, net of tax								-,				
expense (benefit)		8				8	100	47		(2)	49	2,450
Net income		260		187		73	39	1,148		589	559	95
		200									_	
Less: net loss attributable to noncontrolling interest				(1)		1	(100)	(1)		(2)	l	(50)
Net income attributable to SLM Corporation		260		188		72	38	1,149		591	558	94
Preferred stock dividends		5		5				15		15		
Net income attributable to SLM Corporation common stock	\$	255	\$	183	\$	72	39%	\$ 1,134	\$	576	\$ 558	97%
Basic earnings per common share attributable to SLM Corporation:												
Continuing operations	\$	.56	\$	.39	\$	.17	44%	\$ 2.46	\$	1.19	\$ 1.27	107%
Discontinued operations	-	.02	_		Ť	.02	100	.10	-		.10	100
Total	\$	.58	\$	.39	\$	.19	49%	\$ 2.56	\$	1.19	\$ 1.37	115%

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Diluted earnings per common share attributable to SLM Corporation:								
Continuing operations	\$ .55	\$ .39	\$ .16	41%	\$ 2.42	\$ 1.18	\$ 1.24	105%
Discontinued operations	.02		.02	100	.10		.10	100
Total	\$ .57	\$ .39	\$ .18	46%	\$ 2.52	\$ 1.18	\$ 1.34	114%
Dividends per common share attributable to SLM Corporation	\$ .15	\$ .125	\$ .025	20%	\$ .45	\$ .375	\$ .075	20%

#### Consolidated Earnings Summary GAAP-basis

### Three Months Ended September 30, 2013 Compared with Three Months Ended September 30, 2012

For the three months ended September 30, 2013, net income was \$260 million, or \$0.57 diluted earnings per common share, compared with net income of \$188 million, or \$0.39 diluted earnings per common share, for the three months ended September 30, 2012. The increase in net income was primarily due to a \$106 million decrease in net losses on derivative and hedging activities, a \$63 million decline in the provision for loan losses, and a \$31 million increase in servicing and contingency revenue, which more than offset a \$44 million decline in debt repurchase gains, higher operating expenses of \$37 million, a \$20 million decline in net interest income and higher restructuring and other reorganization expenses of \$10 million.

The primary contributors to each of the identified drivers of changes in net income for the current quarter compared with the year-ago quarter are as follows:

Net interest income decreased by \$20 million in the current quarter compared with the prior-year quarter primarily due to a reduction in FFELP net interest income from a \$22 billion decline in average FFELP Loans outstanding in part due to the sale of Residual Interests in FFELP Loan securitization trusts in the first half of 2013. There were approximately \$12 billion of FFELP Loans in these trusts.

Provisions for loan losses declined \$63 million compared with the year-ago quarter primarily as a result of the overall improvement in Private Education Loans credit quality, delinquency and charge-off trends leading to decreases in expected future charge-offs.

Losses on derivative and hedging activities, net, resulted in a net loss of \$127 million in the current quarter compared with a net loss of \$233 million in the year-ago period. The primary factors affecting the change were interest rate and foreign currency fluctuations, which primarily affected the valuations of our Floor Income Contracts, basis swaps and foreign currency hedges during each period. Valuations of derivative instruments vary based upon many factors including changes in interest rates, credit risk, foreign currency fluctuations and other market factors. As a result, net gains and losses on derivative and hedging activities may continue to vary significantly in future periods.

Servicing and contingency revenue increased \$31 million primarily from an increase in the number of accounts serviced and in collection volumes in third-quarter 2013.

Gains on debt repurchases decreased \$44 million from third-quarter 2012 as we did not repurchase any debt in the current period. Debt repurchase activity will fluctuate based on market fundamentals and our liability management strategy.

Operating expenses increased \$37 million primarily as a result of increases in our third-party servicing and collections activities, continued investments in technology, increased Private Education Loan marketing and an increase in pending litigation settlement expense.

Restructuring and other reorganization expenses were \$12 million compared with \$2 million in the year-ago quarter. For third-quarter 2013, these consisted of expenses primarily related to third-party costs incurred in connection with the Company s previously announced plan to separate its existing organization into two, separate, publicly traded companies. The \$2 million of expenses in third-quarter 2012 related to restructuring expenses.

There were no share repurchases during the third-quarter 2013. Primarily as a result of common share repurchases in previous quarters, our average outstanding diluted shares decreased by 26 million shares from the year-ago quarter.

## Nine Months Ended September 30, 2013 Compared with Nine Months Ended September 30, 2012

For the nine months ended September 30, 2013, net income was \$1.1 billion, or \$2.52 diluted earnings per common share, compared with net income of \$591 million, or \$1.18 diluted earnings per common share, for the

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nine months ended September 30, 2012. The increase in net income was primarily due to a \$460 million decrease in net losses on derivative and hedging activities, a \$306 million increase in net gains on sales of loans and investments, a \$117 million decrease in provisions for loan losses, a \$49 million after-tax increase in income from discontinued operations and a \$62 million increase in servicing and contingency revenue, which were partially offset by \$60 million of lower gains on debt repurchases, higher operating expenses of \$65 million and higher restructuring and other reorganization expenses of \$37 million.

The primary contributors to each of the identified drivers of changes in net income for the current nine-month period compared with the year-ago nine-month period are as follows:

Net interest income increased by \$2 million primarily due to a \$50 million acceleration of non-cash premium expense recorded in the first half of 2012 related to ED s consolidation of \$5.2 billion of loans under the Special Direct Consolidation Loan (SDCL) initiative that ended June 30, 2012. Offsetting this increase was a \$19.5 billion decline in average FFELP Loans outstanding in part due to the sale of Residual Interests in FFELP Loan securitization trusts in the first half of 2013. There were approximately \$12 billion of FFELP Loans in these trusts.

Provisions for loan losses declined \$117 million primarily as a result of the overall improvement in Private Education Loans credit quality, delinquency and charge-off trends leading to decreases in expected future charge-offs.

Gains on sales of loans and investments increased by \$306 million as a result of \$312 million in gains on the sales of the Residual Interests in FFELP Loan securitization trusts in 2013. See Business Segment Earnings Summary Core Earnings Basis FFELP Loans Segment for further discussion.

Losses on derivative and hedging activities, net, resulted in a net loss of \$140 million in the current nine-month period compared with a net loss of \$600 million in the year-ago period. The primary factors affecting the change were interest rate and foreign currency fluctuations, which primarily affected the valuations of our Floor Income Contracts, basis swaps and foreign currency hedges during each period. Valuations of derivative instruments vary based upon many factors including changes in interest rates, credit risk, foreign currency fluctuations and other market factors. As a result, net gains and losses on derivative and hedging activities may continue to vary significantly in future periods.

Servicing and contingency revenue increased \$62 million primarily from an increase in the number of accounts serviced and collection volumes in the nine months ended September 30, 2013 compared with the prior-year period.

Gains on debt repurchases decreased \$60 million as we repurchased less debt in the current period. Debt repurchase activity will fluctuate based on market fundamentals and our liability management strategy.

Operating expenses increased \$65 million primarily as a result of increases in our third-party servicing and collections activities, investments in technology, increased Private Education Loan marketing and an increase in pending litigation settlement expense.

Restructuring and other reorganization expenses were \$46 million compared with \$9 million in the year-ago period. For 2013, these consisted of \$24 million primarily related to third-party costs incurred in connection with the Company s previously announced plan to separate its existing organization into two, separate, publicly traded companies and \$22 million related to severance. The \$9 million of expenses in 2012 related to restructuring expenses.

Income from discontinued operations increased \$49 million primarily as a result of the sale of our Campus Solutions business in the second quarter of 2013 which resulted in a \$38 million after-tax gain.

We repurchased 19 million shares of our common stock for \$400 million during the nine months ended September 30, 2013, as part of a common share repurchase program. Primarily as a result of these common share repurchases, our average outstanding diluted shares decreased by 40 million shares from the year-ago period.

### **Core Earnings** Definition and Limitations

We prepare financial statements in accordance with GAAP. However, we also evaluate our business segments on a basis that differs from GAAP. We refer to this different basis of presentation as Core Earnings. We provide this Core Earnings basis of presentation on a consolidated basis for each business segment because this is what we review internally when making management decisions regarding our performance and how we allocate resources. We also refer to this information in our presentations with credit rating agencies, lenders and investors. Because our Core Earnings basis of presentation corresponds to our segment financial presentations, we are required by GAAP to provide Core Earnings disclosure in the notes to our consolidated financial statements for our business segments. For additional information, see Note 10 Segment Reporting.

Core Earnings are not a substitute for reported results under GAAP. We use Core Earnings to manage each business segment because Core Earnings reflect adjustments to GAAP financial results for two items, discussed below, that create significant volatility mostly due to timing factors generally beyond the control of management. Accordingly, we believe that Core Earnings provide management with a useful basis from which to better evaluate results from ongoing operations against the business plan or against results from prior periods. Consequently, we disclose this information as we believe it provides investors with additional information regarding the operational and performance indicators that are most closely assessed by management. The two items for which we adjust our Core Earnings presentations are (1) our use of derivative instruments to hedge our economic risks that do not qualify for hedge accounting treatment or do qualify for hedge accounting treatment but result in ineffectiveness and (2) the accounting for goodwill and acquired intangible assets.

While GAAP provides a uniform, comprehensive basis of accounting, for the reasons described above, our Core Earnings basis of presentation does not. Core Earnings are subject to certain general and specific limitations that investors should carefully consider. For example, there is no comprehensive, authoritative guidance for management reporting. Our Core Earnings are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. Accordingly, our Core Earnings presentation does not represent a comprehensive basis of accounting. Investors, therefore, may not be able to compare our performance with that of other financial services companies based upon Core Earnings. Core Earnings results are only meant to supplement GAAP results by providing additional information regarding the operational and performance indicators that are most closely used by management, our board of directors, rating agencies, lenders and investors to assess performance.

Specific adjustments that management makes to GAAP results to derive our Core Earnings basis of presentation are described in detail in the section titled Core Earnings Definition and Limitations Differences between Core Earnings and GAAP of this Item 2.

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The following tables show Core Earnings for each business segment and our business as a whole along with the adjustments made to the income/expense items to reconcile the amounts to our reported GAAP results as required by GAAP and reported in Note 10 Segment Reporting.

	Consumer	Business	FFELP	Т	hree Months Ei	nded Septen Total Core	nber 30, 20	)13 Adjustm Additions/		Total
(Dollars in millions)	Lending	Services	Loans	Other	$Eliminations ^{(1)}\\$	Earnin <b>gs</b> e	classificati	(Sousbtraction	s) Adjustme	nts <sup>(2)</sup> GAAP
Interest income:										
Student loans	\$ 635	\$	\$ 574	\$	\$	\$ 1,209	\$ 201	\$ (77)	\$ 1	24 \$ 1,333
Other loans				3		3				3
Cash and investments	1	1	2	1	(1)	4				4
Total interest income	636	1	576	4	(1)	1,216	201	(77)	1	24 1,340
Total interest expense	203		313	13	(1)	528	12	10	4)	13 541
Net interest income (loss)	433	1	263	(9)		688	189	(78)	1	11 799
Less: provisions for loan losses	195		12			207		,		207
Net interest income (loss) after provisions for loan losses	238	1	251	(9)		481	189	(78)	1	11 592
Other income (loss):										
Gains on sales of loans and										
investments		17.4	0.1		(122)	0.2				0.2
Servicing revenue	11	174	21		(123)	83				83
Contingency revenue		104				104				104
Gains on debt repurchases Other income (loss)		6		6		12	(189)	59(	5) (1	30) (118)
Other income (loss)		U		U		12	(109)	390	(1	30) (118)
Total other income (loss)	11	284	21	6	(123)	199	(189)	59	(1	30) 69
Expenses:										
Direct operating expenses	85	103	129	4	(123)	198				198
Overhead expenses				59		59				59
Operating expenses	85	103	129	63	(123)	257				257
Goodwill and acquired intangible										
asset impairment and amortization								4		4 4
Restructuring and other reorganization										
expenses				12		12				12
Total expenses	85	103	129	75	(123)	269		4		4 273
1					( )					
Income (loss) from continuing operations, before income tax expense										
(benefit)	164	182	143	(78)		411		(23)	(	23) 388
Income tax expense (benefit) <sup>(3)</sup>	59	66	51	(28)		148		(12)	(	12) 136
Net income (loss) from continuing operations	105	116	92	(50)		263		(11)	(	11) 252
Income from discontinued operations,										
net of tax expense		8				8				8
Net income (loss)	105	124	92	(50)		271		(11)	(	11) 260
Less: net loss attributable to	100	121	/-	(50)		2,1		(11)		200
noncontrolling interest										
<u> </u>										
Net income (loss) attributable to SLM Corporation	\$ 105	\$ 124	\$ 92	\$ (50)	\$	\$ 271	\$	\$ (11)	\$ (	11) \$ 260

- (1) The eliminations in servicing revenue and direct operating expense represent the elimination of intercompany servicing revenue where the Business Services segment performs the loan servicing function for the FFELP Loans segment.
- (2) Core Earnings adjustments to GAAP:

	Three Months Ended September 30, 2013							
	Net Impact of Derivative	Net Ir Good						
(Dollars in millions)	Accounting	Acquired	Intangibles	Total				
Net interest income after provisions for loan losses	\$ 111	\$		\$ 111				
Total other loss	(130)			(130)				
Goodwill and acquired intangible asset impairment and amortization			4	4				
Core Earnings adjustments to GAAP	\$ (19)	\$	(4)	(23)				
Income tax benefit				(12)				
Net loss				\$ (11)				

- (3) Income taxes are based on a percentage of net income before tax for the individual reportable segment.
- (4) Represents a portion of the \$(4) million of other derivative accounting adjustments.
- (5) Represents the \$62 million of unrealized gains on derivative and hedging activities, net as well as the remaining portion of the \$(4) million of other derivative accounting adjustments.

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Three Months Ended September 30, 2012

				1,1	hree Months E	_	mber 30, 20		4_	
	Consumer	Ducinoss	FFELP			Total Core		Adjustmen Additions/	ts Total	Total
(Dollars in millions)	Lending		Loans	Other 1	Fliminations(1)		eleccificatio		Adjustments(2)	
Interest income:	Lending	Services	Loans	Other	Elillilliauons(+)	carmingse	ciassificati	bisotractions)	Aujustinents(2)	GAAF
	\$ 615	\$	\$ 712	\$	¢	¢ 1 227	\$ 206	¢ (70)	\$ 128	\$ 1,455
Student loans	\$ 013	ý.	\$ /12	4	\$	\$ 1,327	\$ 206	\$ (78)	\$ 128	
Other loans	2	2	2	4	(2)	4				4
Cash and investments	2	2	3		(2)	5				5
m . 1:	(17	2	715	4	(2)	1.226	206	(70)	120	1.464
Total interest income	617	2	715	4	(2)	1,336	206	(78)	128	1,464
Total interest expense	209		399	12	(2)	618	26	1(4)	27	645
Net interest income (loss)	408	2	316	(8)		718	180	(79)	101	819
Less: provisions for loan losses	252		18	, ,		270		, i		270
Net interest income (loss) after										
provisions for loan losses	156	2	298	(8)		448	180	(79)	101	549
Other income (loss):	130	2	270	(0)		770	100	(1)	101	377
Gains on sales of loans and										
investments										
Servicing revenue	12	201	22		(164)	71				71
Contingency revenue		85				85				85
Gains on debt repurchases				44		44				44
Other income (loss)		7		3		10	(180)	$(61)^{(5)}$	(241)	(231)
other mediae (1655)		,		5		10	(100)	(01)	(211)	(231)
Total other income (loss) Expenses:	12	293	22	47	(164)	210	(180)	(61)	(241)	(31)
Direct operating expenses	68	88	171	3	(164)	166				166
Overhead expenses	00	00	1/1	54	(101)	54				54
Overnead expenses				J <b>-</b> T		34				JT
Operating expenses	68	88	171	57	(164)	220				220
Goodwill and acquired intangible	00	00	1/1	31	(104)	220				220
asset impairment and amortization								5	5	5
Restructuring and other										
reorganization expenses	1			1		2				2
reorganization empenses	-			•		_				-
Total expenses	69	88	171	58	(164)	222		5	5	227
Income (loss) from continuing										
operations, before income tax										
expense (benefit)	99	207	149	(19)		436		(145)	(145)	291
Income tax expense (benefit)(3)	36	76	55	(7)		160		(56)	(56)	104
Net income (loss) from continuing										
operations	63	131	94	(12)		276		(89)	(89)	187
Income (loss) from discontinued										
operations, net of tax expense										
(benefit)	(1)	1								
Net income (loss)	62	132	94	(12)		276		(89)	(89)	187
Less: net loss attributable to										
noncontrolling interest		(1)				(1)				(1)
Net income (loss) attributable to										
SLM Corporation	\$ 62	\$ 133	\$ 94	\$ (12)	\$	\$ 277	\$	\$ (89)	\$ (89)	\$ 188
- · r · · · · -				. ()				. (/	. (~~)	

<sup>(1)</sup> The eliminations in servicing revenue and direct operating expense represent the elimination of intercompany servicing revenue where the Business Services segment performs the loan servicing function for the FFELP Loans segment.

#### (2) Core Earnings adjustments to GAAP:

	Three Months Ended September 3							
	Net Impact of Derivative	Net II Good						
(Dollars in millions)	Accounting	Acquired	Intangibles	Total				
Net interest income after provisions for loan losses	\$ 101	\$		\$ 101				
Total other loss	(241)			(241)				
Goodwill and acquired intangible asset impairment and amortization			5	5				
Core Earnings adjustments to GAAP	\$ (140)	\$	(5)	(145)				
Income tax benefit				(56)				
Net loss				\$ (89)				

<sup>(3)</sup> Income taxes are based on a percentage of net income before tax for the individual reportable segment.

<sup>(4)</sup> Represents a portion of the \$(9) million of other derivative accounting adjustments.

<sup>(5)</sup> Represents the \$(53) million of unrealized gains (losses) on derivative and hedging activities, net as well as the remaining portion of the \$(9) million of other derivative accounting adjustments.

Total other income (loss)

Direct operating expenses Overhead expenses

Goodwill and acquired intangible

asset impairment and amortization

Income (loss) from continuing operations, before income tax

Income tax expense (benefit)(3)

Net income (loss) from continuing

Income (loss) from discontinued operations, net of tax expense

Less: net loss attributable to noncontrolling interest

Net income (loss) attributable to

Operating expenses

Restructuring and other

reorganization expenses

Total expenses

expense (benefit)

operations

(benefit)

Net income (loss)

**SLM Corporation** 

Expenses:

Nine Months Ended September 30, 2013 Total Adjustments **Consumer Business FFELP** Additions/ Total Total Core (Dollars in millions) Lending Services Loans Other Eliminations<sup>(1)</sup> Earning eclassification btractions Adjustments<sup>(2)</sup> **GAAP** Interest income: \$ 1,884 \$ \$ \$ 3,639 \$4,022 Student loans \$ \$ 1,755 \$ 612 \$ (229)\$ 383 Other loans 9 9 9 5 13 5 4 3 (4) 13 Cash and investments 1,889 1,760 12 (4) 3,661 612 (229)383 4,044 Total interest income Total interest expense 613 978 36 (4) 1,623 44  $(1)^{(4)}$ 43 1,666 782 (24) 2,038 568 340 2,378 Net interest income (loss) 1,276 (228)Less: provisions for loan losses 607 42 649 649 Net interest income (loss) after provisions for loan losses 669 740 (24)1.389 568 (228)340 1,729 Other income (loss): Gains (losses) on sales of loans and investments 312 (5) 307 307 (409)Servicing revenue 31 541 60 223 223 312 312 312 Contingency revenue Gains on debt repurchases 48 42 48 (6) (6) 462(5) Other income (loss) 20 6 26 (562)(100)(74)

49

9

180

189

43

232

(207)

(75)

(132)

(132)

\$ (132)

372

430

430

430

682

249

433

433

433

(409)

(409)

(409)

(409)

916

557

180

737

46

783

1,522

556

966

48

(1)

1,014

\$ 1,015

(568)

462

10

10

224

89

135

(1)

134

134

\$

(106)

10

10

224

89

135

(1)

134

134

810

557

180

737

10

46

793

1,746

1,101

47

(1)

1,148

\$1,149

645

873

299

299

1

300

577

211

366

49

415

(1)

\$ 416

31

228

228

2

230

470

171

299

(1)

298

298

segment performs the loan servicing function for the FFELP Loans segment.

<sup>(1)</sup> The eliminations in servicing revenue and direct operating expense represent the elimination of intercompany servicing revenue where the Business Services

#### (2) Core Earnings adjustments to GAAP:

	Nine M Net Impact of Derivative	Net I	ed September 30 mpact of lwill and	), 2013
(Dollars in millions)	Accounting	Acquired	l Intangibles	Total
Net interest income after provisions for loan losses	\$ 340	\$		\$ 340
Total other loss	(106)			(106)
Goodwill and acquired intangible asset impairment and amortization			10	10
Core Earnings adjustments to GAAP	\$ 234	\$	(10)	224
Income tax expense				89
Loss from discontinued operations, net of tax benefit				(1)
Net income				\$ 134

<sup>(3)</sup> Income taxes are based on a percentage of net income before tax for the individual reportable segment.

<sup>(4)</sup> Represents a portion of the \$41 million of other derivative accounting adjustments.

<sup>(5)</sup> Represents the \$422 million of unrealized gains on derivative and hedging activities, net as well as the remaining portion of the \$41 million of other derivative accounting adjustments.

Nine Months Ended September 30, 20	012
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				Ni	ne Months End	•	ber 30, 201		4		
		ъ .	EEEE D			Total		Adjustmen			TD 4.1
(D. II	Consumer		FFELP	041	FIL	Core	1	Additions/	Tot		Total
(Dollars in millions)	Lending	Services	Loans	Other	Eliminations <sup>(1)</sup>	Earningse	classificati	(misbtractions)	Adjustm	ents(2)	GAAP
Interest income:	<b></b>		A 2 000			<b>* 2</b> 0.46	0.610	A (27.1)		2.00	
Student loans	\$ 1,856	\$	\$ 2,090	\$	\$	\$ 3,946	\$ 643	\$ (274)	\$	369	\$ 4,315
Other loans				13		13					13
Cash and investments	6	5	10		(5)	16					16
Total interest income	1,862	5	2,100	13	(5)	3,975	643	(274)		369	4,344
Total interest expense	616	3	1,233	26	(5)	1,870	95	3(4)		98	1,968
Total interest expense	010		1,233	20	(3)	1,670	93	3(1)		90	1,900
Net interest income (loss)	1,246	5	867	(13)		2,105	548	(277)		271	2,376
Less: provisions for loan losses	712		54			766					766
•											
N-+:											
Net interest income (loss) after	50.4	_	012	(10)		1 220	5.40	(255)		271	1.610
provisions for loan losses	534	5	813	(13)		1,339	548	(277)		271	1,610
Other income (loss):											
Gains on sales of loans and											
investments				1		1					1
Servicing revenue	36	619	68	1	(512)	212					212
Contingency revenue		261				261					261
Gains on debt repurchases				102		102					102
Other income (loss)		25		9		34	(548)	(47)(5)	(	(595)	(561)
, ,								` /			
<b></b>	2.6	007		440	(710)	<b></b>	(5.40)	(45)		(505)	
Total other income (loss)	36	905	68	113	(512)	610	(548)	(47)	(	(595)	15
Expenses:											
Direct operating expenses	199	269	537	10	(512)	503					503
Overhead expenses				169		169					169
Operating expenses	199	269	537	179	(512)	672					672
Goodwill and acquired intangible	177	20)	331	1//	(312)	072					072
								13		13	13
asset impairment and amortization								13		13	15
Restructuring and other	2	2									0
reorganization expenses	3	2		4		9					9
Total expenses	202	271	537	183	(512)	681		13		13	694
					(- )						
T (1 ) 6											
Income (loss) from continuing											
operations, before income tax											
expense (benefit)	368	639	344	(83)		1,268		(337)		(337)	931
Income tax expense (benefit) <sup>(3)</sup>	134	234	126	(29)		465		(125)	(	(125)	340
Net income (loss) from continuing											
operations	234	405	218	(54)		803		(212)		(212)	591
Loss from discontinued operations,		403	210	(34)		803		(212)	,	(212)	391
						(1)		(1)		(1)	(2)
net of tax benefit	(1)					(1)		(1)		(1)	(2)
Net income (loss)	233	405	218	(54)		802		(213)		(213)	589
Less: net loss attributable to				. ,				` ′			
noncontrolling interest		(2)				(2)					(2)
3.10.200		(-)				(2)					(-)
Net income (loss) attributable to		1		1	_		_		_		
SLM Corporation	\$ 233	\$ 407	\$ 218	\$ (54)	\$	\$ 804	\$	\$ (213)	\$	(213)	\$ 591

<sup>(1)</sup> The eliminations in servicing revenue and direct operating expense represent the elimination of intercompany servicing revenue where the Business Services segment performs the loan servicing function for the FFELP Loans segment.

### (2) Core Earnings adjustments to GAAP:

	Nine M Net Impact of Derivative	Net I	ed September 30 mpact of lwill and	, 2012
(Dollars in millions)	Accounting	Acquire	l Intangibles	Total
Net interest income after provisions for loan losses	\$ 271	\$		\$ 271
Total other loss	(595)			(595)
Goodwill and acquired intangible asset impairment and amortization			13	13
Core Earnings adjustments to GAAP	\$ (324)	\$	(13)	(337)
Income tax benefit				(125)
Loss from discontinued operations, net of tax benefit				(1)
Net loss				\$ (213)

<sup>(3)</sup> Income taxes are based on a percentage of net income before tax for the individual reportable segment.

<sup>(4)</sup> Represents a portion of the \$2 million of other derivative accounting adjustments.

<sup>(5)</sup> Represents the \$(52) million of unrealized gains (losses) on derivative and hedging activities, net as well as the remaining portion of the \$2 million of other derivative accounting adjustments.

#### Differences between Core Earnings and GAAP

The two adjustments required to reconcile from our Core Earnings results to our GAAP results of operations relate to differing treatments for: (1) our use of derivative instruments to hedge our economic risks that do not qualify for hedge accounting treatment or do qualify for hedge accounting treatment but result in ineffectiveness and (2) the accounting for goodwill and acquired intangible assets. The following table reflects aggregate adjustments associated with these areas.

		nths Ended nber 30,	Nine Months Ender September 30,		
(Dollars in millions)	2013	2012	2013	2012	
Core Earnings adjustments to GAAP:					
Net impact of derivative accounting	\$ (19)	\$ (140)	\$ 234	\$ (324)	
Net impact of goodwill and acquired intangible assets	(4)	(5)	(10)	(13)	
Net income tax effect	12	56	(89)	125	
Net effect from discontinued operations			(1)	(1)	
Total Core Earnings adjustments to GAAP	\$ (11)	\$ (89)	\$ 134	\$ (213)	

1) **Derivative Accounting:** Core Earnings exclude periodic unrealized gains and losses that are caused by the mark-to-market valuations on derivatives that do not qualify for hedge accounting treatment under GAAP as well as the periodic unrealized gains and losses that are a result of ineffectiveness recognized related to effective hedges under GAAP. These unrealized gains and losses occur in our Consumer Lending, FFELP Loans and Other business segments. Under GAAP, for our derivatives that are held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0 except for Floor Income Contracts where the cumulative unrealized gain will equal the amount for which we sold the contract. In our Core Earnings presentation, we recognize the economic effect of these hedges, which generally results in any net settlement cash paid or received being recognized ratably as an interest expense or revenue over the hedged item s life.

The accounting for derivatives requires that changes in the fair value of derivative instruments be recognized currently in earnings, with no fair value adjustment of the hedged item, unless specific hedge accounting criteria are met. We believe that our derivatives are effective economic hedges, and as such, are a critical element of our interest rate and foreign currency risk management strategy. However, some of our derivatives, primarily Floor Income Contracts and certain basis swaps, do not qualify for hedge accounting treatment and the stand-alone derivative must be marked-to-market in the income statement with no consideration for the corresponding change in fair value of the hedged item. These gains and losses recorded in Gains (losses) on derivative and hedging activities, net are primarily caused by interest rate and foreign currency exchange rate volatility and changing credit spreads during the period as well as the volume and term of derivatives not receiving hedge accounting treatment.

Our Floor Income Contracts are written options that must meet more stringent requirements than other hedging relationships to achieve hedge effectiveness. Specifically, our Floor Income Contracts do not qualify for hedge accounting treatment because the pay down of principal of the student loans underlying the Floor Income embedded in those student loans does not exactly match the change in the notional amount of our written Floor Income Contracts. Additionally, the term, the interest rate index, and the interest rate index reset frequency of the Floor Income Contract can be different than that of the student loans. Under derivative accounting treatment, the upfront payment is deemed a liability and changes in fair value are recorded through income throughout the life of the contract. The change in the value of Floor Income Contracts is primarily caused by changing interest rates that cause the amount of Floor Income earned on the underlying student loans and paid to the counterparties to vary. This is economically offset by the change in value of the student loan portfolio earning Floor Income but that offsetting change in value is not recognized. We believe the Floor Income Contracts are economic hedges because they effectively fix the amount of Floor Income earned over the contract period, thus eliminating the timing and uncertainty that changes in interest rates can have on Floor Income for that period. Therefore, for

purposes of Core Earnings, we have removed the unrealized gains and losses related to these contracts and added back the amortization of the net premiums received on the Floor Income Contracts. The amortization of the net premiums received on the Floor Income Contracts for Core Earnings is reflected in student loan interest income. Under GAAP accounting, the premiums received on the Floor Income Contracts are recorded as revenue in the losses on derivative and hedging activities, net line item by the end of the contracts lives.

Basis swaps are used to convert floating rate debt from one floating interest rate index to another to better match the interest rate characteristics of the assets financed by that debt. We primarily use basis swaps to hedge our student loan assets that are primarily indexed to LIBOR, Prime or Treasury bill index (for \$128 billion of our FFELP assets as of April 1, 2012, we elected to change the index from commercial paper to LIBOR). In addition, we use basis swaps to convert debt indexed to the Consumer Price Index to three-month LIBOR debt. The accounting for derivatives requires that when using basis swaps, the change in the cash flows of the hedge effectively offset both the change in the cash flows of the asset and the change in the cash flows of the liability. Our basis swaps hedge variable interest rate risk; however, they generally do not meet this effectiveness test because the index of the swap does not exactly match the index of the hedged assets as required for hedge accounting treatment. Additionally, some of our FFELP Loans can earn at either a variable or a fixed interest rate depending on market interest rates and therefore swaps economically hedging these FFELP Loans do not meet the criteria for hedge accounting treatment. As a result, under GAAP, these swaps are recorded at fair value with changes in fair value reflected currently in the income statement.

The table below quantifies the adjustments for derivative accounting between GAAP and Core Earnings net income.

	Three Mor Septem		Nine Mon Septem	
(Dollars in millions)	2013	2012	2013	2012
Core Earnings derivative adjustments:				
Gains (losses) on derivative and hedging activities, net, included in				
other income	\$ (127)	\$ (233)	\$ (140)	\$ (600)
Plus: Realized losses on derivative and hedging activities, net <sup>(1)</sup>	189	180	562	548
Unrealized gains on derivative and hedging activities, net <sup>(2)</sup>	62	(53)	422	(52)
Amortization of net premiums on Floor Income Contracts in net interest				
income for Core Earnings	(77)	(78)	(229)	(274)
Other derivative accounting adjustments <sup>(3)</sup>	(4)	(9)	41	2
Total net impact of derivative accounting <sup>(4)</sup>	\$ (19)	\$ (140)	\$ 234	\$ (324)

<sup>(1)</sup> See Reclassification of Realized Gains (Losses) on Derivative and Hedging Activities below for a detailed breakdown of the components of realized losses on derivative and hedging activities.

(2) Unrealized gains on derivative and hedging activities, net comprises the following unrealized mark-to-market gains (losses):

	Three Mor Septem		Nine Months Ended September 30,		
(Dollars in millions)	2013	2012	2013	2012	
Floor Income Contracts	\$ 115	\$ (12)	\$ 601	\$ 174	
Basis swaps	5	(7)	(13)	(55)	
Foreign currency hedges	(45)	(22)	(145)	(144)	
Other	(13)	(12)	(21)	(27)	
Total unrealized gains on derivative and hedging activities, net	\$ 62	\$ (53)	\$ 422	\$ (52)	

- (3) Other derivative accounting adjustments consist of adjustments related to: (1) foreign currency denominated debt that is adjusted to spot foreign exchange rates for GAAP where such adjustment are reversed for Core Earnings and (2) certain terminated derivatives that did not receive hedge accounting treatment under GAAP but were economic hedges under Core Earnings and, as a result, such gains or losses amortized into Core Earnings over the life of the hedged item.
- (4) Negative amounts are subtracted from Core Earnings net income to arrive at GAAP net income and positive amounts are added to Core Earnings net income to arrive at GAAP net income.

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Reclassification of Realized Gains (Losses) on Derivative and Hedging Activities

Derivative accounting requires net settlement income/expense on derivatives and realized gains/losses related to derivative dispositions (collectively referred to as realized gains (losses) on derivative and hedging activities ) that do not qualify as hedges to be recorded in a separate income statement line item below net interest income. Under our Core Earnings presentation, these gains and losses are reclassified to the income statement line item of the economically hedged item. For our Core Earnings net interest margin, this would primarily include:

(a) reclassifying the net settlement amounts related to our Floor Income Contracts to student loan interest income and (b) reclassifying the net settlement amounts related to certain of our basis swaps to debt interest expense. The table below summarizes the realized losses on derivative and hedging activities and the associated reclassification on a Core Earnings basis.

	Three Months Ended September 30,		Nine Months Ended September 30,	
(Dollars in millions)	2013	2012	2013	2012
Reclassification of realized gains (losses) on derivative and hedging				
activities:				
Net settlement expense on Floor Income Contracts reclassified to net				
interest income	\$ (201)	\$ (206)	\$ (612)	\$ (643)
Net settlement income on interest rate swaps reclassified to net interest				
income	12	26	44	95
Net realized gains on terminated derivative contracts reclassified to				
other income			6	
Total reclassifications of realized losses on derivative and hedging				
activities	\$ (189)	\$ (180)	\$ (562)	\$ (548)

Cumulative Impact of Derivative Accounting under GAAP compared to Core Earnings

As of September 30, 2013, derivative accounting has reduced GAAP equity by approximately \$936 million as a result of cumulative net unrealized losses (after tax) recognized under GAAP, but not in Core Earnings. The following table rolls forward the cumulative impact to GAAP equity due to these unrealized after tax net losses related to derivative accounting.

	Three Months Ended September 30,		Nine Months Ended September 30,	
(Dollars in millions)	2013	2012	2013	2012
Beginning impact of derivative accounting on GAAP equity	\$ (923)	\$ (1,098)	\$ (1,080)	\$ (977)
Net impact of net unrealized gains (losses) under derivative accounting <sup>(1)</sup>	(13)	(85)	144	(206)
Ending impact of derivative accounting on GAAP equity	\$ (936)	\$ (1,183)	\$ (936)	\$ (1,183)

(1) Net impact of net unrealized gains (losses) under derivative accounting is composed of the following:

	Three Months Ended September 30,		Nine Months Ended September 30,	
(Dollars in millions)	2013	2012	2013	2012
Total pre-tax net impact of derivative accounting recognized in net				
income <sup>(a)</sup>	\$ (19)	\$ (140)	\$ 234	\$ (324)
Tax impact of derivative accounting adjustments recognized in net				
income	7	53	(107)	112
Change in unrealized gain (losses) on derivatives, net of tax				
recognized in other comprehensive income	(1)	2	17	6

Net impact of net unrealized gains (losses) under derivative accounting \$ (13) \$ (85) \$ 144 \$ (206)

(a) See Core Earnings derivative adjustments table above.

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Net Floor premiums received on Floor Income Contracts that have not been amortized into Core Earnings as of the respective year-ends are presented in the table below. These net premiums will be recognized in Core Earnings in future periods and are presented net of tax. As of September 30, 2013, the remaining amortization term of the net floor premiums was approximately 2.75 years for existing contracts. Historically, we have sold Floor Income Contracts on a periodic basis and depending upon market conditions and pricing, we may enter into additional Floor Income Contracts in the future. The balance of unamortized Floor Income Contracts will increase as we sell new contracts and decline due to the amortization of existing contracts.

	Septem	ber 30,
(Dollars in millions)	2013	2012
Unamortized net Floor premiums (net of tax)	\$ (403)	\$ (600)

2) **Goodwill and Acquired Intangible Assets:** Our Core Earnings exclude goodwill and intangible asset impairment and the amortization of acquired intangible assets. The following table summarizes the goodwill and acquired intangible asset adjustments.

		nths Ended aber 30,	- ,	nths Ended nber 30,
(Dollars in millions)	2013	2012	2013	2012
Core Earnings goodwill and acquired intangible asset adjustments	\$ (4)	\$ (5)	\$ (10)	\$ (13)

(1) Negative amounts are subtracted from Core Earnings net income to arrive at GAAP net income.

**Business Segment Earnings Summary** Core Earnings Basis

# **Consumer Lending Segment**

The following table includes 
Core Earnings results for our Consumer Lending segment.

		nths Ended nber 30,	% Increase (Decrease)		nths Ended aber 30,	% Increase (Decrease)
(Dollars in millions)	2013	2012	2013 vs. 2012	2013	2012	2013 vs. 2012
Core Earnings interest income:						
Private Education Loans	\$ 635	\$ 615	3%	\$ 1,884	\$ 1,856	2%
Cash and investments	1	2	(50)	5	6	(17)
Total Core Earnings interest income	636	617	3	1,889	1,862	1
Total Core Earnings interest expense	203	209	(3)	613	616	
Net Core Earnings interest income	433	408	6	1,276	1,246	2
Less: provision for loan losses	195	252	(23)	607	712	(15)
-						
Net Core Earnings interest income after						
provision for loan losses	238	156	53	669	534	25
Servicing revenue	11	12	(8)	31	36	(14)
Direct operating expenses	85	68	25	228	199	15
Restructuring and other reorganization						
expenses		1	(100)	2	3	(33)
Total expenses	85	69	23	230	202	14

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Income from continuing operations, before						
income tax expense	164	99	66	470	368	28
Income tax expense	59	36	64	171	134	28
Net income from continuing operations	105	63	67	299	234	28
Loss from discontinued operations, net of tax						
benefit		(1)	(100)	(1)	(1)	
Core Earnings	\$ 105	\$ 62	69%	\$ 298	\$ 233	28%

Quarterly core earnings were \$105 million, compared with \$62 million in the year-ago quarter. The increase is primarily the result of a \$57 million decrease in the provision for Private Education Loan losses.

Third-quarter 2013 Private Education Loan portfolio results vs. third-quarter 2012 included:

Loan originations of \$1.5 billion, up 11 percent.

Delinquencies of 90 days or more of 3.8 percent of loans in repayment, down from 5.3 percent.

Loans in forbearance of 3.4 percent of loans in repayment and forbearance, up from 3.2 percent.

Annualized charge-off rate of 2.6 percent of average loans in repayment, down from 3.2 percent.

Provision for Private Education Loan losses of \$195 million, down from \$252 million.

Core net interest margin, before loan loss provision, of 4.24 percent, up from 4.05 percent.

The portfolio balance, net of loan loss allowance, totaled \$37.8 billion, a \$651 million increase over the year-ago quarter. *Consumer Lending Net Interest Margin* 

The following table shows the Core Earnings basis Consumer Lending net interest margin along with reconciliation to the GAAP-basis Consumer Lending net interest margin before provision for loan losses.

	Three Months Ended		Nine Month	s Ended
	Septemb		Septemb	
	2013	2012	2013	2012
Core Earnings basis Private Education Loan yield	6.42%	6.35%	6.38%	6.38%
Discount amortization	.19	.17	.21	.22
Core Earnings basis Private Education Loan net yield	6.61	6.52	6.59	6.60
Core Earnings basis Private Education Loan cost of funds	(2.01)	(2.08)	(2.02)	(2.05)
Core Earnings basis Private Education Loan spread	4.60	4.44	4.57	4.55
Core Earnings basis other interest-earning asset spread impact	(.36)	(.39)	(.40)	(.40)
Core Earnings basis Consumer Lending net interest margin	4.24%	4.05%	4.17%	4.15%
Core Fermines - basis Consumer Landing not interest marille	4.24%	4.05%	4.17%	4.15%
Core Earnings basis Consumer Lending net interest margin				
Adjustment for GAAP accounting treatment <sup>(2)</sup>	(.03)	(.08)	(.04)	(.11)
GAAP basis Consumer Lending net interest margin <sup>(1)</sup>	4.21%	3.97%	4.13%	4.04%

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(1) The average balances of our Consumer Lending Core Earnings basis interest-earning assets for the respective periods are:

	Three Months Ended		Nine Mon	ths Ended
	Septem	ber 30,	September 30,	
(Dollars in millions)	2013	2012	2013	2012
Private Education Loans	\$ 38,102	\$ 37,545	\$ 38,220	\$ 37,612
Other interest-earning assets	2,385	2,436	2,660	2,436
Total Consumer Lending Core Earnings basis interest-earning assets	\$ 40,487	\$ 39,981	\$ 40,880	\$ 40,048

<sup>(2)</sup> Represents the reclassification of periodic interest accruals on derivative contracts from net interest income to other income and other derivative accounting adjustments. For further discussion of these adjustments, see section titled Core Earnings Definition and Limitations Difference between Core Earnings and GAAP above.

### Private Education Loan Provision for Loan Losses and Charge-Offs

The following table summarizes the total Private Education Loan provision for loan losses and charge-offs.

	Three Mon	Three Months Ended		nths Ended
	Septem	ber 30,	Septer	mber 30,
(Dollars in millions)	2013	2012	2013	2012
Private Education Loan provision for loan losses	\$ 195	\$ 252	\$ 607	\$ 712
Private Education Loan charge-offs	205	250	649	709

In establishing the allowance for Private Education Loan losses as of September 30, 2013, we considered several factors with respect to our Private Education Loan portfolio. In particular, we continue to see improvement in credit quality and continuing positive delinquency and charge-off trends in connection with this portfolio. Improving credit quality is seen in higher FICO scores and cosigner rates as well as a more seasoned portfolio. Total loans delinquent (as a percentage of loans in repayment) have decreased to 8.8 percent from 10.0 percent in the year-ago quarter. Loans greater than 90 days delinquent (as a percentage of loans in repayment) have decreased to 3.8 percent from 5.3 percent in the year-ago quarter. The charge-off rate decreased to 2.6 percent from 3.2 percent in the year-ago quarter. Loans in forbearance (as a percentage of loans in repayment and forbearance) increased to 3.4 percent from 3.2 percent in the year-ago quarter.

Total loans delinquent, however, increased to 8.8 percent from 7.7 percent in the prior quarter. Our collections and servicing personnel invested significant time this quarter answering customer questions, routing payments and addressing other issues resulting from the transition of our Private Education Loan portfolio to a new loan servicing platform. We are increasing our communication efforts with our customers to ensure a smooth transition. Based on the information we have, we do not believe this increase is indicative of future performance trends of these loans.

Apart from these overall improvements in credit quality, delinquency trends and charge-off trends that had the effect of reducing the provision for loan loss in the third quarter of 2013, Private Education Loans that have defaulted between 2008 and 2012 for which we have previously charged off estimated losses have, to varying degrees, not met our post-default recovery expectations to date and may continue to not do so. Our allowance for loan losses takes into account these potential recovery uncertainties. In the third quarter of 2013 we increased our allowance related to these potential recovery shortfalls by approximately \$112 million. See Financial Condition Consumer Lending Portfolio Performance Receivable for Partially Charged-Off Private Education Loans for further discussion.

The Private Education Loan provision for loan losses was \$195 million in the third quarter of 2013, down \$57 million from the third quarter of 2012, and \$607 million for the first nine months of 2013, down \$105 million from the year-ago period. The decline in both periods was a result of the overall improvement in credit quality and performance trends discussed above, leading to decreases in expected future charge-offs. This overall decrease in expected future charge-offs is the net effect of a decrease in expected future defaults less a smaller decrease in what we expect to recover on such defaults.

For a more detailed discussion of our policy for determining the collectability of Private Education Loans and maintaining our allowance for Private Education Loan losses, see Item 7 Management s Discussion and Analysis of Financial Condition and Results of Operations Critical Accounting Policies and Estimates Allowance for Loan Losses in our Annual Report on Form 10-K for the year ended December 31, 2012.

## Operating Expenses Consumer Lending Segment

Operating expenses for our Consumer Lending segment include costs incurred to originate Private Education Loans and to service and collect on our Private Education Loan portfolio. The increase in operating expenses in the quarter ended September 30, 2013 compared with the year-ago quarter was primarily the result of increased loan marketing activities and collection costs as well as continued investments in technology and an increase in pending

litigation settlement expense. Direct operating expenses as a percentage of revenues (revenues calculated as net interest income after provision plus total other income) were 34 percent and 40 percent in the quarters ended September 30, 2013 and 2012, respectively, and 33 percent and 35 percent in the nine months ended September 30, 2013 and 2012, respectively.

### **Business Services Segment**

The following table includes 
Core Earnings results for our Business Services segment.

(Dollars in millions)		onths Ended nber 30, 2012	% Increase (Decrease) 2013 vs. 2012		oths Ended ober 30, 2012	% Increase (Decrease) 2013 vs. 2012
Net interest income	\$ 1	\$ 2	(50)%	\$ 4	\$ 5	(20)%
Servicing revenue:	·	·	(= = / )			( -)
Intercompany loan servicing	123	164	(25)	409	512	(20)
Third-party loan servicing	40	26	54	101	74	36
Guarantor servicing	10	11	(9)	29	33	(12)
Other servicing	1		100	2		100
Total servicing revenue	174	201	(13)	541	619	(13)
Contingency revenue	104	85	22	312	261	20
Other Business Services revenue	6	7	(14)	20	25	(20)
Total other income	284	293	(3)	873	905	(4)
Direct operating expenses	103	88	17	299	269	11
Restructuring and other reorganization expenses				1	2	(50)
Total expenses	103	88	17	300	271	11
Income from continuing operations, before income tax expense Income tax expense	182 66	207 76	(12) (13)	577 211	639 234	(10) (10)
Net income from continuing operations	116	131	(11)	366	405	(10)
Income from discontinued operations, net of tax expense	8	1	700	49		100
Core Earnings	124	132	(6)	415	405	2
Less: net loss attributable to noncontrolling interest		(1)	(100)	(1)	(2)	(50)
Core Earnings attributable to SLM Corporation	\$ 124	\$ 133	(7)%	\$ 416	\$ 407	2%

Core Earnings were \$124 million in the third quarter of 2013, compared with \$133 million in the year-ago quarter. The decrease was primarily the result of a lower outstanding principal balance in the underlying FFELP portfolio serviced.

Our Business Services segment includes intercompany loan servicing fees from servicing the FFELP Loans in our FFELP Loans segment. The average balance of this portfolio was \$106 billion and \$129 billion for the quarters ended September 30, 2013 and 2012, respectively, and \$115 billion and \$132 billion for the nine months ended September 30, 2013 and 2012, respectively. The decline in average balance of FFELP loans outstanding along with the related intercompany loan servicing revenue from the year-ago period is primarily the result of normal amortization of the portfolio as well as the sale of approximately \$12 billion of securitized FFELP loans in the first half of 2013.

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We are servicing approximately 5.7 million accounts under the ED Servicing Contract as of September 30, 2013, compared with 5.2 million and 4.1 million accounts serviced at June 30, 2013 and September 30, 2012, respectively. Third-party loan servicing fees in the quarters ended September 30, 2013 and 2012 included \$29 million and \$23 million, respectively, of servicing revenue related to the ED Servicing Contract. The increase in ED loan servicing fees for both the quarter and nine-month periods was driven by the increase in the number of accounts serviced.

Third-party loan servicing income increased \$14 million from the year-ago quarter and \$27 million for the first nine months compared with the prior-year period primarily due to the increase in ED servicing revenue (discussed above) as well as a result of the sale of Residual Interests in FFELP Loan securitization trusts in 2013. (See FFELP Loans Segment for further discussion.) When we sold the Residual Interests, we retained the right to service the loans in the trusts. As such, servicing income that had previously been recorded as intercompany loan servicing is now recognized as third-party loan servicing income.

At September 30, 2013, we serviced approximately \$301 billion principal balance of student loans compared with approximately \$252 billion serviced at December 31, 2012. The increase in the principal balance serviced in 2013 was primarily due to the growth in the ED serviced accounts discussed above.

Our contingency revenue consists of fees we receive for collections of delinquent debt on behalf of third-party clients performed on a contingent basis. Contingency revenue increased \$19 million in the current quarter compared with the year-ago quarter and \$51 million for the first nine months of 2013 compared with the prior-year period as a result of the higher volume of collections.

The following table presents the outstanding inventory of contingent collections receivables that our Business Services segment will collect on behalf of others. We expect the inventory of contingent collections receivables to decline over time as a result of the elimination of FFELP.

(Dollars in millions)	Sept	tember 30, 2013	ember 31, 2012	•	ember 30, 2012
Contingent collections receivables:					
Student loans	\$	12,852	\$ 13,189	\$	11,866
Other		2,357	2,139		2,018
Total	\$	15,209	\$ 15,328	\$	13,884

In the second quarter of 2013, we sold our Campus Solutions business and recorded an after-tax gain of \$38 million. The results related to this business for all periods presented have been reclassified as discontinued operations and are shown on an after-tax basis. In addition, on September 25, 2013, we announced the sale of our 529 college savings plan administration business. This sale is expected to close in the fourth quarter of 2013, at which time we expect to recognize a gain of \$0.14 per diluted share. As a result of this pending sale, the results of this business were moved to discontinued operations for all periods presented.

Revenues related to services performed on FFELP Loans accounted for 76 percent and 82 percent, respectively, of total segment revenues for the quarters ended September 30, 2013 and 2012 and 78 percent and 82 percent, respectively, of total segment revenues for the nine months ended September 30, 2013 and 2012.

## Operating Expenses Business Services Segment

Operating expenses for our Business Services segment primarily include costs incurred to service our FFELP Loan portfolio, third-party servicing and collection costs, and other operating costs. The increase in operating expenses in the quarter ended September 30, 2013 compared with the year-ago quarter was primarily the result of an increase in our third-party servicing and collection activities as well as continued investments in technology.

## **FFELP Loans Segment**

The following table includes Core Earnings results for our FFELP Loans segment.

(Dollars in millions)		onths Ended mber 30, 2012	% Increase (Decrease) 2013 vs. 2012		ths Ended aber 30, 2012	% Increase (Decrease) 2013 vs. 2012
Core Earnings interest income:	2013	2012	2013 VS. 2012	2013	2012	2013 VS. 2012
FFELP Loans	\$ 574	\$ 712	(19)%	\$ 1,755	\$ 2,090	(16)%
Cash and investments	2	3	(33)	5	10	(50)
			(42)			(23)
Total Core Earnings interest income	576	715	(19)	1,760	2,100	(16)
Total Core Earnings interest expense	313	399	(22)	978	1,233	(21)
8					,	
Net Core Earnings interest income	263	316	(17)	782	867	(10)
Less: provision for loan losses	12	18	(33)	42	54	(22)
•						
Net Core Earnings interest income after						
provision for loan losses	251	298	(16)	740	813	(9)
Gains on sales of loans and investments				312		100
Servicing revenue	21	22	(5)	60	68	(12)
Total other income	21	22	(5)	372	68	447
Direct operating expenses	129	171	(25)	430	537	(20)
Restructuring and other reorganization						
expenses						
Total expenses	129	171	(25)	430	537	(20)
Income from continuing operations, before						
income tax expense	143	149	(4)	682	344	98
Income tax expense	51	55	(7)	249	126	98
Core Earnings	\$ 92	\$ 94	(2)%	\$ 433	\$ 218	99%

Core Earnings from the FFELP Loans segment were \$92 million in the third quarter of 2013, compared with \$94 million in the year-ago quarter. Key financial measures include:

Net interest margin of .93 percent in the third quarter of 2013 compared with .92 percent in the year-ago quarter (see FFELP Loan Net Interest Margin for a further discussion of this increase).

The provision for loan losses of \$12 million in the third quarter of 2013 decreased from \$18 million in the year-ago quarter.

## FFELP Loan Net Interest Margin

The following table includes the Core Earnings basis FFELP Loan net interest margin along with reconciliation to the GAAP-basis FFELP Loan net interest margin.

	Three Months Ended September 30,		Nine Month Septemb	
	2013	2012	2013	2012
Core Earnings basis FFELP Loan yield	2.60%	2.65%	2.60%	2.65%
Hedged Floor Income	.28	.24	.27	.27
Unhedged Floor Income	.10	.13	.09	.10
Consolidation Loan Rebate Fees	(.64)	(.66)	(.66)	(.66)
Repayment Borrower Benefits	(.11)	(.11)	(.11)	(.12)
Premium amortization	(.11)	(.07)	(.14)	(.16)
Core Earnings basis FFELP Loan net yield	2.12	2.18	2.05	2.08
Core Earnings basis FFELP Loan cost of funds	(1.09)	(1.13)	(1.07)	(1.15)
Core Earnings basis FFELP Loan spread	1.03	1.05	.98	.93
Core Earnings basis other interest-earning asset spread impact	(.10)	(.13)	(.11)	(.11)
Core Earnings basis FFELP Loan net interest margin	.93%	.92%	.87%	.82%
Core Earnings basis FFELP Loan net interest margin	.93%	.92%	.87%	.82%
Adjustment for GAAP accounting treatment <sup>(2)</sup>	.41	.32	.40	.30
ragistment for Oraci accounting treatment	,71	.52	.40	.50
GAAP-basis FFELP Loan net interest margin <sup>(1)</sup>	1.34%	1.24%	1.27%	1.12%
UAAF-Dasis Freder Loan net micrest margin	1.34%	1.24%	1.27%	1.12%

<sup>(1)</sup> The average balances of our FFELP Core Earnings basis interest-earning assets for the respective periods are:

	Three Months Ended September 30,		Nine Months Ended September 30,		
(Dollars in millions)	2013	2012	2013	2012	
FFELP Loans	\$ 107,483	\$ 129,621	\$ 114,387	\$ 133,887	
Other interest-earning assets	4,751	7,601	5,187	6,776	
Total FFELP Core Earnings basis interest-earning assets	\$ 112,234	\$ 137,222	\$ 119,574	\$ 140,663	

Represents the reclassification of periodic interest accruals on derivative contracts from net interest income to other income, the reversal of the amortization of premiums received on Floor Income Contracts, and other derivative accounting adjustments. For further discussion of these adjustments, see section titled Core Earnings Definition and Limitations Difference between Core Earnings and GAAP above.

As of September 30, 2013, our FFELP Loan portfolio totaled approximately \$106.3 billion, comprised of \$40.8 billion of FFELP Stafford and \$65.5 billion of FFELP Consolidation Loans. The weighted-average life of these portfolios is 4.9 years and 9.4 years, respectively, assuming a Constant Prepayment Rate (CPR) of 4 percent and 3 percent, respectively.

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#### Floor Income

The following table analyzes the ability of the FFELP Loans in our portfolio to earn Floor Income after September 30, 2013 and 2012, based on interest rates as of those dates.

	September 30, 2013			Se	2	
	Fixed Borrower	Variable Borrower		Fixed Borrower	Variable Borrower	
(Dollars in billions)	Rate	Rate	Total	Rate	Rate	Total
Student loans eligible to earn Floor Income	\$ 91.4	\$ 13.6	\$ 105.0	\$ 110.3	\$ 15.5	\$ 125.8
Less: post-March 31, 2006 disbursed loans required to						
rebate Floor Income	(46.1)	(1.0	(47.1)	(58.2)	(1.1)	(59.3)
Less: economically hedged Floor Income Contracts	(31.7)		(31.7)	(35.2)		(35.2)
Student loans eligible to earn Floor Income	\$ 13.6	\$ 12.6	\$ 26.2	\$ 16.9	\$ 14.4	\$ 31.3
Student loans earning Floor Income	\$ 13.5	\$ 1.7	\$ 15.2	\$ 9.3	\$ .8	\$ 10.1

We have sold Floor Income Contracts to hedge the potential Floor Income from specifically identified pools of FFELP Consolidation Loans that are eligible to earn Floor Income.

The following table presents a projection of the average balance of FFELP Consolidation Loans for which Fixed Rate Floor Income has been economically hedged through Floor Income Contracts for the period October 1, 2013 to June 30, 2016. The hedges related to these loans do not qualify as accounting hedges.

(Dollars in billions)	 r 1, 2013 to er 31, 2013	2014	2015	2016
Average balance of FFELP Consolidation Loans whose Floor Income is				
economically hedged	\$ 31.7	\$ 28.3	\$ 27.2	\$ 10.4

## FFELP Loan Provision for Loan Losses and Charge-Offs

The following table summarizes the total FFELP Loan provision for loan losses and charge-offs for the three and nine months September 30, 2013 and 2012.

	Three Months Ended Nine Mon September 30, Septem				
(Dollars in millions)	2013	2012	2013	2012	
FFELP Loan provision for loan losses	\$ 12	\$ 18	\$ 42	\$ 54	
FFELP Loan charge-offs	15	23	57	68	

Gains on Sales of Loans and Investments

The increase in gains on sales of loans and investments for the nine months ended September 30, 2013 from the nine months ended September 30, 2012, was the result of \$312 million in gains from the sale of Residual Interests in FFELP Loan securitization trusts in 2013.

We will continue to service the student loans in the trusts that were sold under existing agreements. The sales removed securitization trust assets of \$12.5 billion and related liabilities of \$12.1 billion from the balance sheet during the nine months ended September 30, 2013.

## Operating Expenses FFELP Loans

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Operating expenses for our FFELP Loans segment primarily include the contractual rates we pay to service loans in term asset-backed securitization trusts or a similar rate if a loan is not in a term financing facility (which

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is presented as an intercompany charge from the Business Services segment who services the loans), the fees we pay for third-party loan servicing and costs incurred to acquire loans. The intercompany revenue charged by the Business Services segment and included in those amounts was \$123 million and \$164 million for the quarters ended September 30, 2013 and 2012, respectively, and \$409 million and \$512 million for the nine months ended September 30, 2013 and 2012, respectively. These amounts exceed the actual cost of servicing the loans. Operating expenses were 48 basis points and 53 basis points of average FFELP Loans in the quarters ended September 30, 2013 and 2012, respectively, and 50 basis points and 54 basis points of average FFELP Loans in the nine months ended September 30, 2013 and 2012, respectively. The decline in operating expenses from the prior-year quarter was primarily the result of the reduction in the average outstanding balance of our FFELP Loan portfolio.

### Other Segment

The following table includes Core Earnings results of our Other segment.

(Dollars in millions)	Three Mon Septem 2013		% Increase (Decrease) 2013 vs. 2012	Nine Mon Septem 2013		% Increase (Decrease) 2013 vs. 2012
Net interest loss after provision for loan losses	\$ (9)	\$ (8)	13%	\$ (24)	\$ (13)	85%
Gains (losses) on sales of loans and investments	Ψ (>)	Ψ (σ)	10 /0	(5)	1	(600)
Gains on debt repurchases		44	(100)	48	102	(53)
Other	6	3	100	6	10	(40)
Total other income	6	47	(87)	49	113	(57)
Direct operating expenses	4	3	33	9	10	(10)
Overhead expenses:						
Corporate overhead	27	27		90	89	1
Unallocated information technology costs	32	27	19	90	80	13
Total overhead expenses	59	54	9	180	169	7
Total operating expenses	63	57	11	189	179	6
Restructuring and other reorganization expenses	12	1	1,100	43	4	975
Total expenses	75	58	29	232	183	27
Loss before income tax benefit	(78)	(19)	311	(207)	(83)	149
Income tax benefit	(28)	(7)	300	(75)	(29)	159
	, ,			, ,	, í	
Core Earnings (loss)	\$ (50)	\$ (12)	317%	\$ (132)	\$ (54)	144%

## Net Interest Loss after Provision for Loan Losses

Net interest loss after provision for loan losses includes net interest income related to our corporate liquidity portfolio as well as net interest income and provision expense related to our mortgage and consumer loan portfolios.

## Gains on Debt Repurchases

We repurchased \$0 and \$230 million face amount of our debt for the quarters ended September 30, 2013 and 2012, respectively and \$997 million and \$520 million face amount of our debt for the nine months ended September 30, 2013 and 2012, respectively. Debt repurchase activity will fluctuate based on market fundamentals and our liability management strategy.

## **Overhead**

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Corporate overhead is comprised of costs related to executive management, the board of directors, accounting, finance, legal, human resources and stock-based compensation expense. Unallocated information

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technology costs are related to infrastructure and operations. The increase in overhead for the nine months ended September 30, 2013 compared with the year-ago period was primarily the result of a non-recurring \$10 million pension termination gain in the first nine months of 2012.

## Restructuring and Other Reorganization Expenses

Restructuring and other reorganization expenses for the quarter ended September 30, 2013 were \$12 million compared with \$1 million in the year-ago quarter. For the quarter ended September 30, 2013, these consisted of expenses primarily related to third-party costs incurred in connection with the Company s previously announced plan to separate its existing organization into two, separate, publicly traded companies.

For the nine months ended September 30, 2013, restructuring and other reorganization expenses were \$43 million compared with \$4 million in the year-ago period. For the nine months ended September 30, 2013, these consisted of \$24 million of expenses related to third-party costs incurred in connection with the Company s previously announced plan to separate its existing organization into two, separate publicly traded companies and \$19 million related to severance. The \$4 million of expenses in the nine months ended September 30, 2012 was related to restructuring expenses.

## **Financial Condition**

This section provides additional information regarding the changes in our loan portfolio assets and related liabilities as well as credit quality and performance indicators related to our loan portfolio.

### Average Balance Sheets GAAP

The following table reflects the rates earned on interest-earning assets and paid on interest-bearing liabilities and reflects our net interest margin on a consolidated basis.

	Three Months Ended September 30, 2013 2012			1 /			ed September 3	,
(Dollars in millions)	Balance	Rate	Balance	Rate	2013 Balance	Rate	Balance	Rate
Average Assets								
FFELP Loans	\$ 107,483	2.58%	\$ 129,621	2.58%	\$ 114,387	2.50%	\$ 133,887	2.45%
Private Education Loans	38,102	6.61	37,545	6.52	38,220	6.59	37,612	6.59
Other loans	113	10.39	173	9.20	123	9.77	180	9.40
Cash and investments	8,721	.17	11,578	.19	9,327	.18	10,340	.21
Total interest-earning assets	154,419	3.44%	178,917	3.26%	162,057	3.34%	182,019	3.19%
Non-interest-earning assets	4,356		4,842		4,402		4,802	
Total assets	\$ 158,775		\$ 183,759		\$ 166,459		\$ 186,821	
Average Liabilities and Equity								
Short-term borrowings	\$ 16,365	1.01%	\$ 22,935	.85%	\$ 17,509	1.01%	\$ 26,070	.89%
Long-term borrowings	133,542	1.48	152,013	1.56	140,181	1.46	151,865	1.58
Total interest-bearing liabilities	149,907	1.43%	174,948	1.47%	157,690	1.41%	177,935	1.48%
Non-interest-bearing liabilities	3,315		3,938		3,458		3,896	
Equity	5,553		4,873		5,311		4,990	
Total liabilities and equity	\$ 158,775		\$ 183,759		\$ 166,459		\$ 186,821	
Net interest margin		2.05%		1.82%		1.96%		1.74%

## Rate/Volume Analysis GAAP

The following rate/volume analysis shows the relative contribution of changes in interest rates and asset volumes.

	Increase		e Due To <sup>(1)</sup>
(Dollars in millions)	(Decrease)	Rate	Volume
Three Months Ended September 30, 2013 vs. 2012			
Interest income	\$ (124)	\$ 81	\$ (205)
Interest expense	(104)	(15)	(89)
Net interest income	\$ (20)	\$ 97	\$ (117)
Nine Months Ended September 30, 2013 vs. 2012			
Interest income	\$ (300)	\$ 195	\$ (495)
Interest expense	(302)	(84)	(218)
Net interest income	\$ 2	\$ 280	\$ (278)

## Summary of our Student Loan Portfolio

Ending Student Loan Balances, net

(Dollars in millions)	FFELP Stafford and Other	FFELP Consolidation Loans	September 30, 2013 Total FFELP Loans	Private Education Loans	Total Portfolio
Total student loan portfolio:					
In-school <sup>(1)</sup>	\$ 844	\$	\$ 844	\$ 2,540	\$ 3,384
Grace, repayment and other <sup>(2)</sup>	39,425	65,153	104,578	36,760	141,338
Total, gross	40,269	65,153	105,422	39,300	144,722
Unamortized premium/(discount)	618	440	1,058	(726)	332
Receivable for partially charged-off loans				1,322	1,322
Allowance for loan losses	(82)	(48)	(130)	(2,144)	(2,274)
Total student loan portfolio	\$ 40,805	\$ 65,545	\$ 106,350	\$ 37,752	\$ 144,102
% of total FFELP	38%	62%	100%		
% of total	28%	46%	74%	26%	100%
(Dollars in millions)	FFELP Stafford and Other	FFELP Consolidation Loans	December 31, 2012 Total FFELP Loans	Private Education Loans	Total Portfolio
Total student loan portfolio:					

<sup>(1)</sup> Changes in income and expense due to both rate and volume have been allocated in proportion to the relationship of the absolute dollar amounts of the change in each. The changes in income and expense are calculated independently for each line in the table. The totals for the rate and volume columns are not the sum of the individual lines.

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In-school <sup>(1)</sup>	\$ 1,506	\$	\$ 1,506	\$ 2,194	\$ 3,700
Grace, repayment and other(2)	42,189	80,640	122,829	36,360	159,189
Total, gross	43,695	80,640	124,335	38,554	162,889
Unamortized premium/(discount)	691	745	1,436	(796)	640
Receivable for partially charged-off loans				1,347	1,347
Allowance for loan losses	(97)	(62)	(159)	(2,171)	(2,330)
Total student loan portfolio	\$ 44,289	\$ 81,323	\$ 125,612	\$ 36,934	\$ 162,546
% of total FFELP	35%	65%	100%		
% of total	27%	50%	77%	23%	100%

<sup>(1)</sup> Loans for customers still attending school and are not yet required to make payments on the loan.

<sup>(2)</sup> Includes loans in deferment or forbearance.

Average Student Loan Balances (net of unamortized premium/discount)

	Three Months Ended September 30, 2013								
	FFELP	FFELP	Total	Private					
	Stafford and	Consolidation	FFELP	Education	Total				
(Dollars in millions)	Other	Loans	Loans	Loans	Portfolio				
Total	\$ 41,445	\$ 66,038	\$ 107,483	\$ 38,102	\$ 145,585				
% of FFELP	39%	61%	100%						
% of total	29%	45%	74%	26%	100%				

	Three Months Ended September 30, 2012								
	FFELP Stafford and	FFELP Consolidation	Total FFELP	Private Education	Total				
(Dollars in millions)	Other	Loans	Loans	Loans	Portfolio				
Total	\$ 46,294	\$ 83,327	\$ 129,621	\$ 37,545	\$ 167,166				
% of FFELP	36%	64%	100%						
% of total	28%	50%	78%	22%	100%				

	Nine Months Ended September 30, 2013								
	FFELP Stafford and	FFELP Consolidation	Total FFELP	Private Education	Total				
(Dollars in millions)	Other	Loans	Loans	Education Loans	Portfolio				
Total	\$ 42,552	\$ 71,835	\$ 114,387	\$ 38,220	\$ 152,607				
% of FFELP	37%	63%	100%						
% of total	28%	47%	75%	25%	100%				

	Nine Months Ended September 30, 2012							
	FFELP	FFELP	Total	Private	T-4-1			
(Dollars in millions)	Stafford and Other	Consolidation Loans	FFELP Loans	Education Loans	Total Portfolio			
Total	\$ 48,526	\$ 85,361	\$ 133,887	\$ 37,612	\$ 171,499			
% of FFELP	36%	64%	100%					
% of total	28%	50%	78%	22%	100%			

Student Loan Activity

	Three Months Ended September 30, 2013							
	FFELP	FFELP FFELP Total		Total	Tot	tal Private		
	Stafford and	Cor	Consolidation FFELP		E	ducation	Total	
(Dollars in millions)	Other		Loans	Loans		Loans	Portfolio	
Beginning balance	\$ 41,874	\$	66,617	\$ 108,491	\$	37,116	\$ 145,607	
Acquisitions and originations	57		54	111		1,498	1,609	
Capitalized interest and premium/discount amortization	294		277	571		112	683	
Consolidations to third parties	(382)		(254)	(636)		(19)	(655)	
Sales								
Repayments and other	(1,038)		(1,149)	(2,187)		(955)	(3,142)	
Ending balance	\$ 40,805	\$	65,545	\$ 106,350	\$	37,752	\$ 144,102	

	Three Months Ended September 30, 2012							
	FFELP FFELP Total		Total	Total Private				
	Stafford and	rd and Consolidation FFELP Education		Consolidation FFELP		ducation	Total	
(Dollars in millions)	Other		Loans	Loans		Loans	Portfolio	
Beginning balance	\$ 48,113	\$	84,720	\$ 132,833	\$	36,454	\$ 169,287	
Acquisitions and originations	225		63	288		1,384	1,672	
Capitalized interest and premium/discount amortization	335		371	706		193	899	
Consolidations to third parties	(2,071)		(1,276)	(3,347)		(13)	(3,360)	
Sales	(144)			(144)			(144)	
Repayments and other	(1,180)		(1,409)	(2,589)		(917)	(3,506)	
Ending balance	\$ 45,278	\$	82,469	\$ 127,747	\$	37,101	\$ 164,848	

	Nine Months Ended September 30, 2013							
	FFELP	FFELP FFELP Total		Tot	al Private			
	Stafford and	Cor	solidation	FFELP	E	ducation	Total	
(Dollars in millions)	Other		Loans	Loans		Loans	Portfolio	
Beginning balance	\$ 44,289	\$	81,323	\$ 125,612	\$	36,934	\$ 162,546	
Acquisitions and originations	215		181	396		3,293	3,689	
Capitalized interest and premium/discount amortization	874		862	1,736		522	2,258	
Consolidations to third parties	(1,205)		(764)	(1,969)		(68)	(2,037)	
Sales <sup>(1)</sup>	(102)		(12,147)	(12,249)			(12,249)	
Repayments and other	(3,266)		(3,910)	(7,176)		(2,929)	(10,105)	
Ending balance	\$ 40,805	\$	65,545	\$ 106,350	\$	37,752	\$ 144,102	

	Nine Months Ended September 30, 2012								
	FFELP FFELP		Total	Tot	tal Private				
	Stafford and	Con	solidation	FFELP	E	ducation	Total		
(Dollars in millions)	Other		Loans	Loans		Loans	Portfolio		
Beginning balance	\$ 50,440	\$	87,690	\$ 138,130	\$	36,290	\$ 174,420		
Acquisitions and originations	2,375		636	3,011		2,876	5,887		
Capitalized interest and premium/discount amortization	980		1,118	2,098		701	2,799		

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Consolidations to third parties	(4,501)	(2,536)	(7,037)	(55)	(7,092)
Sales	(428)		(428)		(428)
Repayments and other	(3,588)	(4,439)	(8,027)	(2,711)	(10,738)
Ending balance	\$ 45,278	\$ 82,469	\$ 127,747	\$ 37,101	\$ 164,848

<sup>(1)</sup> Includes \$12.0 billion of student loans in connection with the sale of Residual Interests in FFELP Loan securitization trusts.

Student Loan Allowance for Loan Losses Activity

		Three Months Ended September 30,					
		2013		_	2012		
		Private			Private		
	FFELP	Education	Total	FFELP	Education	Total	
(Dollars in millions)	Loans	Loans	Portfolio	Loans	Loans	Portfolio	
Beginning balance	\$ 133	\$ 2,149	\$ 2,282	\$ 173	\$ 2,186	\$ 2,359	
Less:							
Charge-offs <sup>(1)</sup>	(15)	(205)	(220)	(23)	(250)	(273)	
Student loan sales				(2)		(2)	
Plus:							
Provision for loan losses	12	195	207	18	252	270	
Reclassification of interest reserve <sup>(2)</sup>		5	5		8	8	
Ending balance	\$ 130	\$ 2,144	\$ 2,274	\$ 166	\$ 2,196	\$ 2,362	
Ending buttinee	ψ 150	Ψ 2,111	Ψ 2,271	Ψ100	Ψ 2,170	Ψ 2,302	
Troubled debt restructuring <sup>(3)</sup>	\$	\$ 8,674	\$ 8,674	\$	\$ 6,897	¢ 6.907	
Housied dest festilicitiffig (*)	Ф	\$ 8,674	φ 0,074	Φ	\$ 6,897	\$ 6,897	

	Nine Months Ended September 30,					
		2013			2012	
		Private			Private	
	FFELP	Education	Total	<b>FFELP</b>	Education	Total
(Dollars in millions)	Loans	Loans	Portfolio	Loans	Loans	Portfolio
Beginning balance	\$ 159	\$ 2,171	\$ 2,330	\$ 187	\$ 2,171	\$ 2,358
Less:						
Charge-offs <sup>(1)</sup>	(57)	(649)	(706)	(68)	(709)	(777)
Student loan sales	(14)		(14)	(7)		(7)
Plus:						
Provision for loan losses	42	607	649	54	712	766
Reclassification of interest reserve <sup>(2)</sup>		15	15		22	22
Ending balance	\$ 130	\$ 2,144	\$ 2,274	\$ 166	\$ 2,196	\$ 2,362
Troubled debt restructuring <sup>(3)</sup>	\$	\$ 8,674	\$ 8,674	\$	\$ 6,897	\$ 6,897

<sup>(1)</sup> Charge-offs are reported net of expected recoveries. For Private Education Loans, the expected recovery amount is transferred to the receivable for partially charged-off loan balance. Charge-offs include charge-offs against the receivable for partially charged-off loans which represents the difference between what was expected to be collected and any shortfalls in what was actually collected in the period. See Receivable for Partially Charged-Off Private Education Loans for further discussion.

The following table summarizes our Private Education Loan originations.

<sup>(2)</sup> Represents the additional allowance related to the amount of uncollectible interest reserved within interest income that is transferred in the period to the allowance for loan losses when interest is capitalized to a loan s principal balance.

<sup>(3)</sup> Represents the recorded investment of loans classified as troubled debt restructuring. Private Education Loan Originations

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	Three Mo	nths Ended	Nine Months Ended		
	Septen	nber 30,	September 30,		
(Dollars in millions)	2013	2012	2013	2012	
Smart Option interest only)	\$ 361	\$ 351	\$ 811	\$ 809	
Smart Option fixed pa(y)	481	428	1,026	845	
Smart Option deferred)	643	555	1,378	1,108	
Other	13	15	62	69	
Total Private Education Loan originations	\$ 1,498	\$ 1,349	\$ 3,277	\$ 2,831	

<sup>(1)</sup> Interest only, fixed pay and deferred describe the payment option while in school or in grace period. See Consumer Lending Portfolio Performance Private Education Loan Repayment Options for further discussion.

# Consumer Lending Portfolio Performance

Private Education Loan Delinquencies and Forbearance

The table below presents our Private Education Loan delinquency trends.

	Private 1	Education L Septeml	oan Delinquenc oer 30,	ies
	2013	-	2012	
(Dollars in millions)	Balance	%	Balance	%
Loans in-school/grace/deferment <sup>(1)</sup>	\$ 6,541		\$ 6,800	
Loans in forbearance <sup>(2)</sup>	1,108		1,036	
Loans in repayment and percentage of each status:				
Loans current	28,856	91.2%	27,886	90.0%
Loans delinquent 31-60 days <sup>(3)</sup>	966	3.0	954	3.1
Loans delinquent 61-90 days <sup>(3)</sup>	641	2.0	504	1.6
Loans delinquent greater than 90 days <sup>(3)</sup>	1,188	3.8	1,628	5.3
Total Private Education Loans in repayment	31,651	100%	30,972	100%
Total Private Education Loans, gross	39,300		38,808	
Private Education Loan unamortized discount	(726)		(814)	
Total Private Education Loans	38,574		37,994	
Private Education Loan receivable for partially charged-off loans	1,322		1,303	
Private Education Loan allowance for losses	(2,144)		(2,196)	
Private Education Loans, net	\$ 37,752		\$ 37,101	
Percentage of Private Education Loans in repayment		80.5%		79.8%
Delinquencies as a percentage of Private Education Loans in repayment		8.8%		10.0%
Loans in forbearance as a percentage of loans in repayment and forbearance		3.4%		3.2%
Loans in repayment greater than 12 months as a percentage of loans in repayment (4)		83.2%		77.1%

<sup>(1)</sup> Deferment includes customers who have returned to school or are engaged in other permitted educational activities and are not required to make payments on their loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

<sup>(2)</sup> Loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.

<sup>(4)</sup> Based on number of months in an active repayment status for which a scheduled monthly payment was due.

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Allowance for Private Education Loan Losses

The following table summarizes changes in the allowance for Private Education Loan losses.

	Three Mont Septemb	er 30,	Nine Month Septemb	oer 30,
(Dollars in millions)	2013	2012	2013	2012
Allowance at beginning of period	\$ 2,149	\$ 2,186	\$ 2,171	\$ 2,171
Provision for Private Education Loan losses	195	252	607	712
Charge-offs <sup>(1)</sup>	(205)	(250)	(649)	(709)
Reclassification of interest reserve <sup>(2)</sup>	5	8	15	22
Allowance at end of period	\$ 2,144	\$ 2,196	\$ 2,144	\$ 2,196
Charge-offs as a percentage of average loans in repayment (annualized)	2.6%	3.2%	2.7%	3.1%
Charge-offs as a percentage of average loans in repayment and forbearance				
(annualized)	2.5%	3.1%	2.6%	3.0%
Allowance as a percentage of ending total loans	5.3%	5.5%	5.3%	5.5%
Allowance as a percentage of ending loans in repayment	6.8%	7.1%	6.8%	7.1%
Average coverage of charge-offs (annualized)	2.6	2.2	2.5	2.3
Ending total loans <sup>(3)</sup>	\$ 40,622	\$ 40,111	\$ 40,622	\$ 40,111
Average loans in repayment	\$ 31,630	\$ 30,816	\$ 31,631	\$ 30,577
Ending loans in repayment	\$ 31,651	\$ 30,972	\$ 31,651	\$ 30,972

<sup>(1)</sup> Charge-offs are reported net of expected recoveries. The expected recovery amount is transferred to the receivable for partially charged-off loan balance. Charge-offs include charge-offs against the receivable for partially charged-off loans which represents the difference between what was expected to be collected and any shortfalls in what was actually collected in the period. See Receivable for Partially Charged-Off Private Education Loans for further discussion.

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<sup>(2)</sup> Represents the additional allowance related to the amount of uncollectible interest reserved within interest income that is transferred in the period to the allowance for loan losses when interest is capitalized to a loan s principal balance.

<sup>(3)</sup> Ending total loans represents gross Private Education Loans, plus the receivable for partially charged-off loans.

The following table provides the detail for our traditional and non-traditional Private Education Loans for the quarters ended.

	September 30, 2013 Non-			September 30, 2012 Non-			
(Dollars in millions)	Traditional	Tra	ditional	Total	Traditional	Traditional	Total
Ending total loans <sup>(1)</sup>	\$ 37,151	\$	3,471	\$ 40,622	\$ 36,250	\$ 3,861	\$ 40,111
Ending loans in repayment	29,270		2,381	31,651	28,356	2,616	30,972
Private Education Loan allowance for losses	1,611		533	2,144	1,634	562	2,196
Charge-offs as a percentage of average loans in repayment							
(annualized)	2.1%		8.8%	2.6%	2.6%	10.5%	3.2%
Allowance as a percentage of ending total loan balance	4.3%		15.4%	5.3%	4.5%	14.6%	5.5%
Allowance as a percentage of ending loans in repayment	5.5%		22.4%	6.8%	5.8%	21.5%	7.1%
Average coverage of charge-offs (annualized)	2.7		2.5	2.6	2.3	2.0	2.2
Delinquencies as a percentage of Private Education Loans in							
repayment	7.7%		22.7%	8.8%	8.6%	25.1%	10.0%
Delinquencies greater than 90 days as a percentage of Private							
Education Loans in repayment	3.2%		11.1%	3.8%	4.4%	14.6%	5.3%
Loans in forbearance as a percentage of loans in repayment and							
forbearance	3.2%		5.4%	3.4%	3.1%	5.0%	3.2%
Loans that entered repayment during the period <sup>(2)</sup>	\$ 1,009	\$	13	\$ 1,022	\$ 884	\$ 23	\$ 907
Percentage of Private Education Loans with a cosigner	70%		31%	67%	67%	30%	64%
Average FICO at origination	729		625	722	727	624	719

<sup>(1)</sup> Ending total loans represent gross Private Education Loans, plus the receivable for partially charged-off loans.

As part of concluding on the adequacy of the allowance for loan losses, we review key allowance and loan metrics. The most significant of these metrics considered are the allowance coverage of charge-offs ratio; the allowance as a percentage of total loans and of loans in repayment; and delinquency and forbearance percentages.

## Receivable for Partially Charged-Off Private Education Loans

At the end of each month, for loans that are 212 days past due, we charge off the estimated loss of a defaulted loan balance. Actual recoveries are applied against the remaining loan balance that was not charged off. We refer to this remaining loan balance as the receivable for partially charged-off loans. If actual periodic recoveries are less than expected, the difference is immediately charged off through the allowance for loan losses with an offsetting reduction in the receivable for partially charged-off Private Education Loans. If actual periodic recoveries are greater than expected, they will be reflected as a recovery through the allowance for Private Education Loan losses once the cumulative recovery amount exceeds the cumulative amount originally expected to be recovered. Private Education Loans which defaulted between 2008 and 2012 for which we have previously charged off estimated losses have, to varying degrees, not met our post-default recovery expectations to date and may continue not to do so. According to our policy, we have been charging off these periodic shortfalls in expected recoveries against our allowance for Private Education Loan losses and the related receivable for partially charged-off Private Education Loans and we will continue to do so. There was \$329 million and \$187 million in allowance for Private Education Loan losses at September 30, 2013 and 2012, respectively, providing for possible additional future charge-offs related to the receivable for partially charged-off Private Education Loans (see Consumer Lending Segment Private Education Loan Provision for Loan Losses and Charge-Offs for a further discussion).

<sup>(2)</sup> Includes loans that are required to make a payment for the first time.

The following table summarizes the activity in the receivable for partially charged-off Private Education Loans.

		nths Ended nber 30,		nths Ended nber 30,
(Dollars in millions)	2013	2012	2013	2012
Receivable at beginning of period	\$ 1,334	\$ 1,277	\$ 1,347	\$ 1,241
Expected future recoveries of current period defaults <sup>(1)</sup>	68	86	216	237
Recoveries <sup>(2)</sup>	(55)	(45)	(177)	(139)
Charge-offs <sup>(3)</sup>	(25)	(15)	(64)	(36)
Receivable at end of period	1,322	1,303	1,322	1,303
Allowance for estimated recovery shortfalls <sup>(4)</sup>	(329)	(187)	(329)	(187)
Net receivable at end of period	\$ 993	\$ 1,116	\$ 993	\$ 1,116

- (1) Represents the difference between the defaulted loan balance and our estimate of the amount to be collected in the future.
- (2) Current period cash collections.
- (3) Represents the current period recovery shortfall the difference between what was expected to be collected and what was actually collected. These amounts are included in total charge-offs as reported in the Allowance for Private Education Loan Losses table.
- (4) The allowance for estimated recovery shortfalls of the receivable for partially charged-off Private Education Loans is a component of the \$2.1 billion and \$2.2 billion overall allowance for Private Education Loan losses as of September 30, 2013 and 2012, respectively.

Use of Forbearance as a Private Education Loan Collection Tool

Forbearance involves granting the customer a temporary cessation of payments (or temporary acceptance of smaller than scheduled payments) for a specified period of time. Using forbearance extends the original term of the loan. Forbearance does not grant any reduction in the total repayment obligation (principal or interest). While in forbearance status, interest continues to accrue and is capitalized to principal when the loan re-enters repayment status. Our forbearance policies include limits on the number of forbearance months granted consecutively and the total number of forbearance months granted over the life of the loan. In some instances, we require good-faith payments before granting forbearance. Exceptions to forbearance policies are permitted when such exceptions are judged to increase the likelihood of collection of the loan. Forbearance as a collection tool is used most effectively when applied based on a customer—s unique situation, including historical information and judgments. We leverage updated customer information and other decision support tools to best determine who will be granted forbearance based on our expectations as to a customer—s ability and willingness to repay their obligation. This strategy is aimed at mitigating the overall risk of the portfolio as well as encouraging cash resolution of delinquent loans.

Forbearance may be granted to customers who are exiting their grace period to provide additional time to obtain employment and income to support their obligations, or to current customers who are faced with a hardship and request forbearance time to provide temporary payment relief. In these circumstances, a customer s loan is placed into a forbearance status in limited monthly increments and is reflected in the forbearance status at month-end during this time. At the end of their granted forbearance period, the customer will enter repayment status as current and is expected to begin making their scheduled monthly payments on a go-forward basis.

Forbearance may also be granted to customers who are delinquent in their payments. In these circumstances, the forbearance cures the delinquency and the customer is returned to a current repayment status. In more limited instances, delinquent customers will also be granted additional forbearance time.

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The table below reflects the historical effectiveness of using forbearance. Our experience has shown that three years after being granted forbearance for the first time, 66 percent of the loans are current, paid in full, or receiving an in-school grace or deferment, and 20 percent have defaulted. The default experience associated with loans which utilize forbearance is considered in our allowance for loan losses. The number of loans in a forbearance status as a percentage of loans in repayment and forbearance increased to 3.4 percent in the third quarter of 2013 compared

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with 3.2 percent in the year-ago quarter. As of September 30, 2013, one percent of loans in current status were delinquent as of the end of the prior month, but were granted a forbearance that made them current as of September 30, 2013 (customers made payments on approximately 29 percent of these loans as a prerequisite to being granted forbearance).

### Tracking by First Time in Forbearance Compared to All Loans Entering Repayment

### Portfolio data through September 30, 2013

	Status distribution 36 months after being granted forbearance for the first time	Status distribution 36 months after entering repayment (all loans)	Status distribution 36 months after entering repayment for loans never entering forbearance
In-school/grace/deferment	9.6%	9.0%	5.4%
Current	51.0	59.5	67.3
Delinquent 31-60 days	3.1	2.0	0.4
Delinquent 61-90 days	1.9	1.1	0.1
Delinquent greater than 90 days	4.7	2.7	0.3
Forbearance	3.9	3.0	
Defaulted	20.2	11.5	7.5
Paid	5.6	11.2	19.0
Total	100%	100%	100%

The tables below show the composition and status of the Private Education Loan portfolio aged by number of months in active repayment status (months for which a scheduled monthly payment was due). As indicated in the tables, the percentage of loans in forbearance status decreases the longer the loans have been in active repayment status. At September 30, 2013, loans in forbearance status as a percentage of loans in repayment and forbearance were 6.2 percent for loans that have been in active repayment status for less than 25 months. The percentage drops to 1.4 percent for loans that have been in active repayment status for more than 48 months. Approximately 65 percent of our Private Education Loans in forbearance status has been in active repayment status less than 25 months.

# (Dollars in millions)

# **Monthly Scheduled Payments Due**

						Not Yet in	
September 30, 2013	0 to 12	13 to 24	25 to 36	37 to 48	More than 48	Repayment	Total
Loans in-school/grace/deferment	\$	\$	\$	\$	\$	\$ 6,541	\$ 6,541
Loans in forbearance	529	187	157	97	138		1,108
Loans in repayment current	4,482	4,987	5,568	4,424	9,395		28,856
Loans in repayment delinquent 31-60 days	247	193	180	134	212		966
Loans in repayment delinquent 61-90 days	214	131	109	77	110		641
Loans in repayment delinquent greater than 90 days	383	267	213	139	186		1,188
Total	\$ 5,855	\$ 5,765	\$ 6,227	\$ 4,871	\$ 10,041	\$ 6,541	39,300
Unamortized discount							(726)
Receivable for partially charged-off loans							1,322
Allowance for loan losses							(2,144)
Total Private Education Loans, net							\$ 37,752

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Loans in forbearance as a percentage of loans in repayment and forbearance 9.0% 3.2% 2.5% 2.0% 1.4% % 3.4%

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## (Dollars in millions)

## Monthly Scheduled Payments Due

							Not Yet in	
September 30, 2012		1 to 12	13 to 24	25 to 36	37 to 48	More than 48	Repayment	Total
Loans in-school/grace	e/deferment	\$	\$	\$	\$	\$	\$ 6,800	\$ 6,800
Loans in forbearance		588	169	122	65	92		1,036
Loans in repayment	current	5,697	6,078	5,115	3,913	7,083		27,886
Loans in repayment	delinquent 31-60 days	341	198	165	104	146		954
Loans in repayment	delinquent 61-90 days	221	94	80	46	63		504
Loans in repayment	delinquent greater than 90 days	841	306	221	116	144		1,628
Total		\$ 7,688	\$ 6,845	\$ 5,703	\$ 4,244	\$ 7,528	\$ 6,800	38,808
Unamortized discoun Receivable for partial	lly charged-off loans							(814) 1,303
Allowance for loan lo	osses							(2,196)
Total Private Educati	,							\$ 37,101
repayment and forbea	as a percentage of loans in arance	7.7%	2.5%	2.1%	1.5%	1.2%	ć.	% 3.2%

The table below stratifies the portfolio of Private Education Loans in forbearance by the cumulative number of months the customer has used forbearance as of the dates indicated. As detailed in the table below, 6 percent of loans currently in forbearance have cumulative forbearance of more than 24 months.

	September 3	<b>September 30, 2013</b>		30, 2012
	Forbearance	% of	Forbearance	% of
(Dollars in millions)	Balance	Total	Balance	Total
Cumulative number of months customer has used				
forbearance				
Up to 12 months	\$ 838	76%	\$ 796	77%
13 to 24 months	202	18	180	17
More than 24 months	68	6	60	6
Total	\$ 1.108	100%	\$ 1.036	100%

## Private Education Loan Repayment Options

Certain loan programs allow customers to select from a variety of repayment options depending on their loan type and their enrollment/loan status, which include the ability to extend their repayment term or change their monthly payment. The chart below provides the optional repayment offerings in addition to the standard level principal and interest payments as of September 30, 2013.

	Loan Program				
	Signature and		Career		
(Dollars in millions)	Other	Smart Option	Training	Total	
\$ in repayment	\$ 23,090	\$ 7,278	\$ 1,283	\$31,651	
\$ in total	27,838	10,127	1,335	39,300	
Payment method by enrollment status:					
In-school/grace	Deferred <sup>(1)</sup>	Deferred <sup>(1)</sup> ,	Interest-only or fixed		

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interest-only or fixed

\$25/month

		\$25/month		
Repayment	Level principal and	Level principal and	Level principal and	
	interest or graduated	interest	interest	

<sup>(1)</sup> Deferred includes loans for which no payments are required and interest charges are capitalized into the loan balance.

The graduated repayment program that is part of Signature and Other Loans includes an interest-only payment feature that may be selected at the option of the customer. Customers elect to participate in this program at the time they enter repayment following their grace period. This program is available to customers in repayment, after their grace period, who would like a temporary lower payment from the required principal and interest payment amount. Customers participating in this program pay monthly interest with no amortization of their principal balance for up to 48 payments after entering repayment (dependent on the loan product type). The maturity date of the loan is not extended when a customer participates in this program. As of September 30, 2013 and 2012, customers in repayment owing approximately \$5.0 billion (16 percent of loans in repayment) and \$6.7 billion (22 percent of loans in repayment), respectively, were enrolled in the interest-only program. Of these amounts, 10 percent and 11 percent were non-traditional loans as of September 30, 2013 and 2012, respectively.

### Accrued Interest Receivable

The following table provides information regarding accrued interest receivable on our Private Education Loans. The table also discloses the amount of accrued interest on loans greater than 90 days past due as compared to our allowance for uncollectible interest. The allowance for uncollectible interest exceeds the amount of accrued interest on our 90 days past due portfolio for all periods presented.

	A	Accrued Interest Receival				
			er Than Days		nce for ectible	
(Dollars in millions)	Total	Past	Due	Inte	rest	
September 30, 2013	\$ 1,037	\$	46	\$	67	
December 31, 2012	\$ 904	\$	55	\$	67	
September 30, 2012	\$ 1.015	\$	62	\$	72	

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## FFELP Loan Portfolio Performance

FFELP Loan Delinquencies and Forbearance

The table below presents our FFELP Loan delinquency trends.

	FFELP Loan Delinquencies				
	September 30,				
	2013		2012		
(Dollars in millions)	Balance	%	Balance	%	
Loans in-school/grace/deferment <sup>(1)</sup>	\$ 14,613		\$ 19,512		
Loans in forbearance <sup>(2)</sup>	13,191		16,448		
Loans in repayment and percentage of each status:					
Loans current	64,144	82.6%	75,085	83.0%	
Loans delinquent 31-60 days <sup>(3)</sup>	3,798	4.9	4,970	5.5	
Loans delinquent 61-90 days <sup>(3)</sup>	2,734	3.5	2,546	2.8	
Loans delinquent greater than 90 days <sup>(3)</sup>	6,942	9.0	7,880	8.7	
Total FFELP Loans in repayment	77,618	100%	90,481	100%	
• •					
Total FFELP Loans, gross	105,422		126,441		
FFELP Loan unamortized premium	1,058		1,472		
Total FFELP Loans	106,480		127,913		
FFELP Loan allowance for losses	(130)		(166)		
FFELP Loans, net	\$ 106,350		\$ 127,747		
Percentage of FFELP Loans in repayment		73.6%		71.6%	
Tay					
Delinquencies as a percentage of FFELP Loans in repayment		17.4%		17.0%	
FFELP Loans in forbearance as a percentage of loans in repayment and					
forbearance		14.5%		15.4%	
Torocaranee		17.5/0		13.7/0	

<sup>(1)</sup> Loans for customers who may still be attending school or engaging in other permitted educational activities and are not required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation, as well as loans for customers who have requested extension of grace period during employment transition or who have temporarily ceased making payments due to hardship or other factors.

<sup>(2)</sup> Loans for customers who have used their allowable deferment time or do not qualify for deferment, that need additional time to obtain employment or who have temporarily ceased making payments due to hardship or other factors.

<sup>(3)</sup> The period of delinquency is based on the number of days scheduled payments are contractually past due.

Allowance for FFELP Loan Losses

The following table summarizes changes in the allowance for FFELP Loan losses.

	Three Months Ended September 30,		Nine Mont Septemb	
(Dollars in millions)	2013	2012	2013	2012
Allowance at beginning of period	133	173	159	187
Provision for FFELP Loan losses	12	18	42	54
Charge-offs	(15)	(23)	(57)	(68)
Student loan sales		(2)	(14)	(7)
Allowance at end of period	\$ 130	\$ 166	\$ 130	\$ 166
Charge-offs as a percentage of average loans in repayment (annualized)	.08%	.10%	.09%	.10%
Charge-offs as a percentage of average loans in repayment and				
forbearance (annualized)	.06%	.08%	.08%	.08%
Allowance as a percentage of ending total loans, gross	.12%	.13%	.12%	.13%
Allowance as a percentage of ending loans in repayment	.17%	.18%	.17%	.18%
Allowance coverage of charge-offs (annualized)	2.2	1.8	1.7	1.8
Ending total loans, gross	\$ 105,422	\$ 126,441	\$ 105,422	\$ 126,441
Average loans in repayment	\$ 78,012	\$ 90,898	\$ 82,196	\$ 92,157
Ending loans in repayment	\$ 77,618	\$ 90,481	\$ 77,618	\$ 90,481

## **Liquidity and Capital Resources**

#### Funding and Liquidity Risk Management

The following Liquidity and Capital Resources discussion concentrates on our Consumer Lending and FFELP Loans segments. Our Business Services and Other segments require minimal capital and funding.

We define liquidity risk as the potential inability to meet our obligations when they become due without incurring unacceptable losses, such as the ability to fund liability maturities and deposit withdrawals, or invest in future asset growth and business operations at reasonable market rates, as well as the potential inability to fund Private Education Loan originations. Our three primary liquidity needs include our ongoing ability to meet our funding needs for our businesses throughout market cycles, including during periods of financial stress and to avoid any mismatch between the maturity of assets and liabilities, our ongoing ability to fund originations of Private Education Loans and servicing our indebtedness and bank deposits. To achieve these objectives we analyze and monitor our liquidity needs, maintain excess liquidity and access diverse funding sources including the issuance of unsecured debt, the issuance of secured debt primarily through asset-backed securitizations and/or other financing facilities and through deposits at the Bank.

We define liquidity as cash and high-quality liquid securities that we can use to meet our funding requirements. Our primary liquidity risk relates to our ability to fund new originations and raise replacement funding at a reasonable cost as our unsecured debt and bank deposits mature. In addition, we must continue to obtain funding at reasonable rates to meet our other business obligations and to continue to grow our business. Key risks associated with our liquidity relate to our ability to access the capital markets and bank deposits and access them at reasonable rates. This ability may be affected by our credit ratings, as well as the overall availability of funding sources in the marketplace. In addition, credit ratings may be important to customers or counterparties when we compete in certain markets and when we seek to engage in certain transactions, including over-the-counter derivatives.

Credit ratings and outlooks are opinions subject to ongoing review by the ratings agencies and may change from time to time based on our financial performance, industry dynamics and other factors. Other factors that influence our credit ratings include the ratings agencies assessment of the general operating environment, our

relative positions in the markets in which we compete, reputation, liquidity position, the level and volatility of earnings, corporate governance and risk management policies, capital position and capital management practices. A negative change in our credit rating could have a negative effect on our liquidity because it would raise the cost and availability of funding and potentially require additional cash collateral or restrict cash currently held as collateral on existing borrowings or derivative collateral arrangements. It is our objective to improve our credit ratings so that we can continue to efficiently access the capital markets even in difficult economic and market conditions.

We expect to fund our ongoing liquidity needs, including the origination of new Private Education Loans and the repayment of \$3.2 billion of senior unsecured notes that mature in the next twelve months, primarily through our current cash and investment portfolio, the issuance of additional bank deposits and unsecured debt, the predictable operating cash flows provided by earnings, the repayment of principal on unencumbered student loan assets and the distributions from our securitization trusts (including servicing fees which are priority payments within the trusts). We may also draw down on our secured FFELP facilities.

Currently, new Private Education Loan originations are initially funded through deposits and subsequently securitized to term. We have \$1.2 billion of cash at the Bank as of September 30, 2013 available to fund future originations. We no longer originate FFELP Loans and therefore no longer have liquidity requirements for new FFELP Loan originations, but will continue to opportunistically purchase FFELP Loan portfolios from others.

#### Sources of Liquidity and Available Capacity

**Ending Balances** 

(Dollars in millions)	Septemb	er 30, 2013	Decembe	er 31, 2012
Sources of primary liquidity:				
Unrestricted cash and liquid investments:				
Holding Company and other non-bank subsidiaries	\$	3,194	\$	2,376
Sallie Mae Bank <sup>(1)</sup>		1,222		1,598
Total unrestricted cash and liquid investments	\$	4,416	\$	3,974
Unencumbered FFELP Loans	\$	2,013	\$	1,656
Average Balances		•	·	•

	Three Mor Septem		Nine Months Ended September 30,		
(Dollars in millions)	2013	2012	2013	2012	
Sources of primary liquidity:					
Unrestricted cash and liquid investments:					
Holding Company and other non-bank subsidiaries	\$ 2,270	\$ 2,785	\$ 2,445	\$ 2,343	
Sallie Mae Bank <sup>(1)</sup>	1,375	794	1,432	778	
Total unrestricted cash and liquid investments	\$ 3,645	\$ 3,579	\$ 3,877	\$ 3,121	
Unencumbered FFELP Loans	\$ 1,932	\$ 1,040	\$ 1,839	\$ 1,132	

<sup>(1)</sup> This amount will be used primarily to originate or acquire student loans at the Bank. See discussion below on restrictions on the Bank to pay dividends. Liquidity may also be available under secured credit facilities to the extent we have eligible collateral and capacity available. Maximum borrowing capacity under the FFELP Loan—other facilities will vary and be subject to each agreement—s borrowing conditions, including, among others, facility size, current usage and availability of qualifying collateral from unencumbered FFELP Loans. As of September 30, 2013 and December 31, 2012, the maximum additional capacity under these facilities was \$11.2 billion and \$11.8 billion, respectively. For the three months ended September 30, 2013 and 2012, the average maximum additional

capacity under these facilities was \$11.4 billion and \$11.1 billion, respectively. For the nine months ended September 30, 2013 and 2012, the average maximum additional capacity under these facilities was \$11.1 billion and \$11.3 billion, respectively.

We also hold a number of other unencumbered assets, consisting primarily of Private Education Loans and other assets. Total unencumbered student loans, net, comprised \$13.5 billion of our unencumbered assets of which \$11.5 billion and \$2.0 billion related to Private Education Loans, net and FFELP Loans, net, respectively. At September 30, 2013, we had a total of \$22.8 billion of unencumbered assets inclusive of those described above as sources of primary liquidity and exclusive of goodwill and acquired intangible assets.

The Bank s ability to pay dividends is subject to the laws of Utah and the regulations of the FDIC. Generally, under Utah s industrial bank laws and regulations as well as FDIC regulations, the Bank may pay dividends from its net profits without regulatory approval if, following the payment of the dividend, the Bank s capital and surplus would not be impaired. While applicable Utah and FDIC regulations differ in approach as to determinations of impairment of capital and surplus, neither method of determination has historically required the Bank to obtain consent to the payment of dividends. The Bank paid no dividends for the three months ended September 30, 2013. For the three months ended September 30, 2012, the Bank paid dividends of \$75 million. For the nine months ended September 30, 2013 and 2012, the Bank paid dividends of \$120 million and \$345 million, respectively.

For further discussion of our various sources of liquidity, such as the FFELP Loan other facilities, the Bank, our continued access to the ABS market, our Private Education Loans other facilities and our issuance of unsecured debt, see Note 6 Borrowings in our 2012 Form 10-K.

The following table reconciles encumbered and unencumbered assets and their net impact on total tangible equity.

(Dollars in billions)	•	mber 30, 2013	nber 31, 012
Net assets of consolidated variable interest entities (encumbered			
assets) FFELP Loans	\$	5.8	\$ 6.6
Net assets of consolidated variable interest entities			
(encumbered assets) Private Education Loans		6.6	6.6
Tangible unencumbered assets <sup>(1)</sup>		22.8	21.2
Unsecured borrowings		(27.1)	(26.7)
Mark-to-market on unsecured hedged debt <sup>(2)</sup>		(1.0)	(1.7)
Other liabilities, net		(1.9)	(1.4)
Total tangible equity	\$	5.2	\$ 4.6

Transactions during the Nine Months Ended September 30, 2013

The following financing transactions have taken place in the first nine months of 2013:

**Unsecured Financings:** 

January 28, 2013 issued \$1.5 billion senior unsecured bonds.

<sup>(1)</sup> Excludes goodwill and acquired intangible assets.

<sup>(2)</sup> At September 30, 2013 and December 31, 2012, there were \$1.0 billion and \$1.4 billion, respectively, of net gains on derivatives hedging this debt in unencumbered assets, which partially offset these losses.

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September 20, 2013 issued \$1.25 billion senior unsecured bonds.

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FFELP ABS Financings:

February 14, 2013 issued \$1.2 billion FFELP ABS.

April 11, 2013 issued \$1.2 billion FFELP ABS.

June 20, 2013 issued \$1.2 billion FFELP ABS.

August 15, 2013 issued \$747 million FFELP ABS.

September 19, 2013 issued \$996 million FFELP ABS.

Private Education Loan ABS Financings:

January 31, 2013 issued \$0.3 billion Private Education Loan ABS funding a portfolio of previously issued auction rate securities that we had reacquired.

March 7, 2013 issued \$1.1 billion Private Education Loan ABS.

May 2, 2013 issued \$1.1 billion Private Education Loan ABS.

September 26, 2013 issued \$624 million Private Education Loan ABS.

FFELP ABCP Facility

On June 10, 2013, we closed on a new \$6.8 billion credit facility that matures in June 2014 to facilitate the term securitization of FFELP Loans. The facility was used in June 2013 to refinance all of the FFELP Loans previously financed through the ED Conduit Program. As a result, we ended our participation in the ED Conduit Program.

Private Education Loan Facility

On July 17, 2013, we closed on a \$1.1 billion asset-backed borrowing facility that matures on August 15, 2015. The facility was used to fund the call and redemption of our SLM 2009-D Private Education Loan Trust ABS, which occurred on August 15, 2013.

Shareholder Distributions

In third-quarter 2013, we paid a common stock dividend of \$0.15 per share.

In July 2013, we authorized \$400 million to be utilized in a new common share repurchase program that does not have an expiration date. There were no share repurchases in the third-quarter 2013.

2013 Sales of FFELP Loan Securitization Trust Residual Interests

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On February 13, 2013, we sold the Residual Interest in a FFELP Loan securitization trust to a third party. We will continue to service the student loans in the trust under existing agreements. The sale removed securitization trust assets of \$3.82 billion and related liabilities of \$3.68 billion from our balance sheet.

On April 11, 2013, we sold the Residual Interest in a FFELP Loan securitization trust to a third party. We will continue to service the student loans in the trust under existing agreements. The sale removed securitization trust assets of \$2.03 billion and related liabilities of \$1.99 billion from our balance sheet.

On June 13, 2013, we sold the three Residual Interests in FFELP Loan securitization trusts to a third party. We will continue to service the student loans in the trusts under existing agreements. The sale removed securitization trust assets of \$6.60 billion and related liabilities of \$6.42 billion from our balance sheet.

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# Counterparty Exposure

Counterparty exposure related to financial instruments arises from the risk that a lending, investment or derivative counterparty will not be able to meet its obligations to us. Risks associated with our lending portfolio are discussed in Item 2 Management s Discussion and Analysis of Financial Condition and Results of Operations Financial Condition Consumer Lending Portfolio Performance and FFELP Loan Portfolio Performance.

Our investment portfolio is composed of very short-term securities issued by a diversified group of highly rated issuers, limiting our counterparty exposure. Additionally, our investing activity is governed by Board approved limits on the amount that is allowed to be invested with any one issuer based on the credit rating of the issuer, further minimizing our counterparty exposure. Counterparty credit risk is considered when valuing investments and considering impairment.

Related to derivative transactions, protection against counterparty risk is generally provided by International Swaps and Derivatives Association, Inc. (ISDA) Credit Support Annexes (CSAs). CSAs require a counterparty to post collateral if a potential default would expose the other party to a loss. All derivative contracts entered into by SLM Corporation and the Bank are covered under such agreements and require collateral to be exchanged based on the net fair value of derivatives with each counterparty. Our securitization trusts require collateral in all cases if the counterparty is credit rating is withdrawn or downgraded below a certain level. Additionally, securitizations involving foreign currency notes issued after November 2005 also require the counterparty to post collateral to the trust based on the fair value of the derivative, regardless of credit rating. The trusts are not required to post collateral to the counterparties. In all cases, our exposure is limited to the value of the derivative contracts in a gain position net of any collateral we are holding. We consider counterparties credit risk when determining the fair value of derivative positions on our exposure net of collateral.

We have liquidity exposure related to collateral movements between us and our derivative counterparties. Movements in the value of the derivatives, which are primarily affected by changes in interest rate and foreign exchange rates, may require us to return cash collateral held or may require us to access primary liquidity to post collateral to counterparties. If our credit ratings are downgraded from current levels, we may be required to segregate additional unrestricted cash collateral into restricted accounts.

The table below highlights exposure related to our derivative counterparties at September 30, 2013.

	Corpo and Sallie	LM oration Mae Bank		ation Trust
(Dollars in millions)	Con	tracts	Con	tracts
Exposure, net of collateral <sup>(1)</sup>	\$	83	\$	860
Percent of exposure to counterparties with				
credit ratings below S&P AA- or Moody s Aa3		90%		37%
Percent of exposure to counterparties with				
credit ratings below S&P A- or Moody s A3		0%		0%

(1) Recent turmoil in the European markets has led to increased disclosure of exposure to those markets. Our securitization trusts had total net exposure of \$740 million related to financial institutions located in France; of this amount, \$540 million carries a guaranty from the French government. The total exposure relates to \$5.7 billion notional amount of cross-currency interest rate swaps held in our securitization trusts, of which \$3.4 billion notional amount carries a guaranty from the French government. Counterparties to the cross currency interest rate swaps are required to post collateral when their credit rating is withdrawn or downgraded below a certain level. As of September 30, 2013, no collateral was required to be posted and we are not holding any collateral related to these contracts. Adjustments are made to our derivative valuations for counterparty credit risk. The adjustments made at September 30, 2013 related to derivatives with French financial institutions (including those that carry a guaranty from the French government) decreased the derivative asset value by \$90 million. Credit risks for all derivative counterparties are assessed internally on a continual basis.

# Core Earnings Basis Borrowings

The following tables present the ending balances of our Core Earnings basis borrowings at September 30, 2013 and December 31, 2012, and average balances and average interest rates of our Core Earnings basis borrowings for the three and nine months ended September 30, 2013 and 2012. The average interest rates include derivatives that are economically hedging the underlying debt but do not qualify for hedge accounting treatment. (See Core Earnings Definition and Limitations Differences between Core Earnings and GAAP Reclassification of Realized Gains (Losses) on Derivative and Hedging Activities of this Item 2).

**Ending Balances** 

	S	eptember 30, 20	December 31, 2012				
(D. II	Short	Long	T 1	Short	Long	m	
(Dollars in millions)	Term	Term	Total	Term	Term	Total	
Unsecured borrowings:							
Senior unsecured debt	\$ 3,201	\$ 15,509	\$ 18,710	\$ 2,319	\$ 15,446	\$ 17,765	
Bank deposits	5,732	1,896	7,628	4,226	3,088	7,314	
Other <sup>(1)</sup>	806		806	1,609		1,609	
Total unsecured borrowings	9,739	17,405	27,144	8,154	18,534	26,688	
Secured borrowings:							
FFELP Loan securitizations		91,690	91,690		105,525	105,525	
Private Education Loan securitizations		19,434	19,434		19,656	19,656	
FFELP Loan other facilities	5,794	5,394	11,188	11,651	4,827	16,478	
Private Education Loan other facilities		878	878		1,070	1,070	
Total secured borrowings	5,794	117,396	123,190	11,651	131,078	142,729	
Total before hedge accounting adjustments	15,533	134,801	150,334	19,805	149,612	169,417	
Hedge accounting adjustments	39	2,143	2,182	51	2,789	2,840	
Total	\$ 15,572	\$ 136,944	\$ 152,516	\$ 19,856	\$ 152,401	\$ 172,257	

Other primarily consists of the obligation to return cash collateral held related to derivative exposures.

Secured borrowings comprised 82 percent and 84 percent of our Core Earnings basis debt outstanding at September 30, 2013 and December 31, 2012, respectively.

Average Balances

	Three Months Ended September 30, 2013 2012				Nine Months Ended September 30, 2013 2012				
(Dollars in millions)	Average Balance	Average Rate	Average Balance	Average Rate	Average Balance	Average Rate	Average Balance	Average Rate	
Unsecured borrowings:									
Senior unsecured debt	\$ 17,642	3.24%	\$ 18,342	3.03%	\$ 17,936	3.21%	\$ 18,225	2.95%	
Bank deposits	7,418	1.11	5,191	1.37	7,471	1.16	5,409	1.49	
Other <sup>(1)</sup>	759	.09	1,508	.24	1,108	.16	1,425	.17	
Total unsecured borrowings	25,819	2.53	25,041	2.52	26,515	2.50	25,059	2.47	
Secured borrowings:									
FFELP Loan securitizations	91,777	1.00	106,652	1.10	96,949	.98	106,962	1.12	
Private Education Loan									
securitizations	19,689	2.00	19,647	2.13	20,001	2.04	19,147	2.11	
FFELP Loan other facilities	12,079	1.01	22,030	.98	13,678	1.01	24,646	.97	
Private Education Loan other facilities	543	1.37	1,578	1.73	547	1.70	2,121	1.77	
Total secured borrowings	124,088	1.16	149,907	1.22	131,175	1.15	152,876	1.23	
Total	\$ 149,907	1.40%	\$ 174,948	1.41%	\$ 157,690	1.38%	\$ 177,935	1.40%	
Core Earnings average balance and rate	¢ 140 007	1 4007	¢ 174 049	1 4107	¢ 157 (00	1 2007	¢ 177 025	1 4007	
Adjustment for GAAP accounting	\$ 149,907	1.40%	\$ 174,948	1.41%	\$ 157,690	1.38%	\$ 177,935	1.40%	
treatment		.03		.06		.03		.08	
GAAP basis average balance and	<b>4.140.007</b>	1 12%	<b>4.74.040</b>	1.45%	ф.15 <b>7</b> . соо	1 4167	ф.1 <b>55</b> .005	1 40%	
rate	\$ 149,907	1.43%	\$ 174,948	1.47%	\$ 157,690	1.41%	\$ 177,935	1.48%	

<sup>(1)</sup> Other primarily consists of the obligation to return cash collateral held related to derivative exposure.

# **Critical Accounting Policies and Estimates**

Management s Discussion and Analysis of Financial Condition and Results of Operations addresses our consolidated financial statements, which have been prepared in accordance with GAAP. A discussion of our critical accounting policies, which include allowance for loan losses, premium and discount amortization related to our loan portfolio, fair value measurement, transfers of financial assets and the VIE consolidation model, derivative accounting and goodwill and intangible assets can be found in our 2012 Form 10-K. There were no significant changes to these critical accounting policies during the first nine months of 2013.

# Item 3. Quantitative and Qualitative Disclosures about Market Risk Interest Rate Sensitivity Analysis

Our interest rate risk management seeks to limit the impact of short-term movements in interest rates on our results of operations and financial position. The following tables summarize the potential effect on earnings over the next 12 months and the potential effect on fair values of balance sheet assets and liabilities at September 30, 2013 and December 31, 2012, based upon a sensitivity analysis performed by management assuming a hypothetical increase in market interest rates of 100 basis points and 300 basis points while funding spreads remain constant. Additionally, as it relates to the effect on earnings, a sensitivity analysis was performed assuming the funding index increases 25 basis points while holding the asset index constant, if the funding index is different than the asset index. The earnings sensitivity is applied only to financial assets and liabilities, including hedging instruments that existed at the balance sheet date and does not take into account new assets, liabilities or hedging instruments that may arise over the ensuing twelve months.

	As of September 30, 2013 Impact on Annual Earnings If: Interest Rates Funding Indices				•			ptember 30, 2012 Annual Earnings If: es Funding Indices		
(Dollars in millions, except	Increase 100 Basis	300	crease ) Basis	25	Crease Basis	Increase 100 Basis	300	crease Basis	25	Crease Basis
per share amounts) Effect on Earnings:	Points	P	oints	Po	oints <sup>(1)</sup>	Points	Р	oints	P	oints <sup>(1)</sup>
Change in pre-tax net income before unrealized gains (losses) on derivative and hedging activities	\$ (41)	\$	5	\$	(244)	\$ (27)	\$	6	\$	(313)
Unrealized gains (losses) on derivative and hedging activities	273	Ψ	446	Ψ	1	548	Ψ	952	Ψ	(6)
Increase in net income before taxes	\$ 232	\$	451	\$	(243)	\$ 521	\$	958	\$	(319)
Increase in diluted earnings per common share	\$ .52	\$	1.01	\$	(.55)	\$ 1.06	\$	1.96	\$	(.651)

<sup>(1)</sup> If an asset is not funded with the same index/frequency reset of the asset then it is assumed the funding index increases 25 basis points while holding the asset index constant.

At Contember 20, 2012

	At September 30, 2013 Interest Rates:				
	Est.	Change f Increase 100 Ba Point	from e of sis	Change fr Increase 300 Bas Points	of is
(Dollars in millions)	Fair Value	\$	%	\$	%
Effect on Fair Values:		· ·		Ť	, ,
Assets					
FFELP Loans	\$ 105,809	\$ (510)	%	\$ (1,047)	(1)%
Private Education Loans	37,625				
Other earning assets	9,612			(1)	
Other assets	7,855	(340)	(4)	(604)	(8)%
Total assets gain/(loss)	\$ 160,901	\$ (850)	(1)%	\$ (1,652)	(1)%
Liabilities					
Interest-bearing liabilities	\$ 148,690	\$ (804)	(1)%	\$ (2,239)	(2)%
Other liabilities	3,422	(28)	(1)	595	17

Total liabilities (gain)/loss \$152,112 \$(832) (1)% \$(1,644) (1)%

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		At December 31, 2012 Interest Rates:				
	Fair	Increase of Incre 100 Basis 300		Change fr Increase 300 Bas Points	of is	
(Dollars in millions)	Value	\$	%	\$	%	
Effect on Fair Values:						
Assets						
FFELP Loans	\$ 125,042	\$ (738)	(1)%	\$ (1,438)	(1)%	
Private Education Loans	36,081					
Other earning assets	9,994			(1)		
Other assets	8,721	(560)	(6)	(1,187)	(14)%	
Total assets gain/(loss)	\$ 179,838	\$ (1,298)	(1)%	\$ (2,626)	(1)%	
Liabilities						
Interest-bearing liabilities	\$ 166,071	\$ (829)	%	\$ (2,298)	(1)%	
Other liabilities	3,937	(422)	(11)	(274)	(7)	
Total liabilities (gain)/loss	\$ 170,008	\$ (1,251)	(1)%	\$ (2,572)	(2)%	

A primary objective in our funding is to minimize our sensitivity to changing interest rates by generally funding our floating rate student loan portfolio with floating rate debt. However, due to the ability of some FFELP loans to earn Floor Income, we can have a fixed versus floating mismatch in funding if the student loan earns at the fixed borrower rate and the funding remains floating. In addition, we can have a mismatch in the index (including the frequency of reset) of floating rate debt versus floating rate assets.

During the three months ended September 30, 2013 and 2012, certain FFELP Loans were earning Floor Income and we locked in a portion of that Floor Income through the use of Floor Income contracts. The result of these hedging transactions was to convert a portion of the fixed rate nature of student loans to variable rate, and to fix the relative spread between the student loan asset rate and the variable rate liability.

In the preceding tables, under the scenario where interest rates increase 100 and 300 basis points, the change in pre-tax net income before the unrealized gains (losses) on derivative and hedging activities is primarily due to the impact of (i) our unhedged loans being in a fixed-rate mode due to Floor Income, while being funded with variable debt in low interest rate environments; and (ii) a portion of our variable assets being funded with fixed rate liabilities and equity. Item (i) will generally cause income to decrease when interest rates increase from a low interest rate environment, whereas item (ii) will generally offset this decrease.

Under the scenario in the tables above labeled Impact on Annual Earnings If: Funding Indices Increase 25 Basis Points, the main driver of the decrease in pre-tax income before unrealized gains (losses) on derivative and hedging activities in both the September 30, 2013 and September 30, 2012 analyses is the result of one-month LIBOR-indexed FFELP Loans (loans formerly indexed to commercial paper) being funded with three-month LIBOR and other non-discrete indexed liabilities. See Asset and Liability Funding Gap of this Item 7A for a further discussion. Increasing the spread between indices will also impact the unrealized gains (losses) on derivative and hedging activities as it relates to basis swaps that hedge the mismatch between the asset and funding indices.

In addition to interest rate risk addressed in the preceding tables, we are also exposed to risks related to foreign currency exchange rates. Foreign currency exchange risk is primarily the result of foreign currency denominated debt issued by us. When we issue foreign denominated corporate unsecured and securitization debt, our policy is to use cross currency interest rate swaps to swap all foreign currency denominated debt payments (fixed and floating) to U.S. dollar LIBOR using a fixed exchange rate. In the tables above, there would be an immaterial impact on earnings if exchange rates were to decrease or increase, due to the terms of the hedging instrument and hedged items

matching. The balance sheet interest bearing liabilities would be affected by a change in exchange rates; however, the change would be materially offset by the cross currency interest rate swaps in other assets or other liabilities. In the current economic environment, volatility in the spread between spot and forward foreign exchange rates has resulted in material mark-to-market impacts to current-period earnings which have not been factored into the above analysis. The earnings impact is noncash, and at maturity of the instruments the cumulative mark-to-market impact will be zero.

# **Asset and Liability Funding Gap**

The tables below present our assets and liabilities (funding) arranged by underlying indices as of September 30, 2013. In the following GAAP presentation, the funding gap only includes derivatives that qualify as effective hedges (those derivatives which are reflected in net interest margin, as opposed to those reflected in the gains (losses) on derivatives and hedging activities, net line on the consolidated statements of income). The difference between the asset and the funding is the funding gap for the specified index. This represents our exposure to interest rate risk in the form of basis risk and repricing risk, which is the risk that the different indices may reset at different frequencies or may not move in the same direction or at the same magnitude.

Management analyzes interest rate risk and in doing so includes all derivatives that are economically hedging our debt whether they qualify as effective hedges or not ( Core Earnings basis). Accordingly, we are also presenting the asset and liability funding gap on a Core Earnings basis in the table that follows the GAAP presentation.

GAAP-Basis

Index	Frequency of Variable			F 4:
(Dollars in billions)	Variable Resets	Assets(1)	Funding(2)	Funding Gap
3-month Treasury bill	weekly	\$ 5.6	\$	\$ 5.6
Prime	annual	0.6		0.6
Prime	quarterly	4.1		4.1
Prime	monthly	19.3		19.3
Prime	daily		0.1	(0.1)
PLUS Index	annual	0.4		0.4
3-month LIBOR	daily			
3-month LIBOR	quarterly		87.6	(87.6)
1-month LIBOR	monthly	14.1	36.3	(22.2)
1-month LIBOR daily	daily	99.9		99.9
CMT/CPI Index	monthly/quarterly		1.3	(1.3)
Non-Discrete reset <sup>(3)</sup>	monthly		14.3	(14.3)
Non-Discrete reset <sup>(4)</sup>	daily/weekly	9.6	4.9	4.7
Fixed Rate <sup>(5)</sup>		8.0	17.1	(9.1)
Total		\$ 161.6	\$ 161.6	\$

<sup>(1)</sup> FFELP Loans of \$46.9 billion (\$42.5 billion LIBOR index and \$4.4 billion Treasury bill index) are currently earning a fixed rate of interest as a result of the low interest rate environment.

<sup>(2)</sup> Funding (by index) includes all derivatives that qualify as hedges.

<sup>(3)</sup> Funding consists of auction rate securities and FFELP Loan-other facilities.

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- (4) Assets include restricted and unrestricted cash equivalents and other overnight type instruments. Funding includes retail and other deposits and the obligation to return cash collateral held related to derivatives exposures.
- (5) Assets include receivables and other assets (including goodwill and acquired intangibles). Funding includes other liabilities and stockholders equity (excluding series B Preferred Stock).

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The Funding Gaps in the above table are primarily interest rate mismatches in short-term indices between our assets and liabilities. We address this issue typically through the use of basis swaps that typically convert quarterly reset three-month LIBOR to other indices that are more correlated to our asset indices. These basis swaps do not qualify as effective hedges and as a result the effect on the funding index is not included in our interest margin and is therefore excluded from the GAAP presentation.

Core Earnings Basis

Index	Frequency of Variable			Funding
(Dollars in billions)	Resets	Assets(1)	Funding(2)	Funding Gap
3-month Treasury bill	weekly	\$ 5.6	\$	\$ 5.6
Prime	annual	0.6		0.6
Prime	quarterly	4.1		4.1
Prime	monthly	19.3	2.5	16.8
Prime	daily		0.1	(0.1)
PLUS Index	annual	0.4		0.4
3-month LIBOR	daily			
3-month LIBOR	quarterly		71.6	(71.6)
1-month LIBOR	monthly	14.1	48.4	(34.3)
1-month LIBOR	daily	99.9	5.0	94.9
Non-Discrete reset <sup>(3)</sup>	monthly		14.3	(14.3)
Non-Discrete reset <sup>(4)</sup>	daily/weekly	9.6	4.9	4.7
Fixed Rate <sup>(5)</sup>		5.7	12.5	(6.8)
Total		\$ 159.3	\$ 159.3	\$

- (1) FFELP Loans of \$15.2 billion (\$13.9 billion LIBOR index and \$1.3 billion Treasury bill index) are currently earning a fixed rate of interest as a result of the low interest rate environment.
- (2) Funding (by index) includes all derivatives that management considers economic hedges of interest rate risk and reflects how we internally manage our interest rate exposure.
- (3) Funding consists of auction rate securities and FFELP Loan-other facilities.
- (4) Assets include restricted and unrestricted cash equivalents and other overnight type instruments. Funding includes retail and other deposits and the obligation to return cash collateral held related to derivatives exposures.
- (5) Assets include receivables and other assets (including goodwill and acquired intangibles). Funding includes other liabilities and stockholders equity (excluding series B Preferred Stock).

We use interest rate swaps and other derivatives to achieve our risk management objectives. Our asset liability management strategy is to match assets with debt (in combination with derivatives) that have the same underlying index and reset frequency or, when economical, have interest rate characteristics that we believe are highly correlated. The use of funding with index types and reset frequencies that are different from our assets exposes us to interest rate risk in the form of basis and repricing risk. This could result in our cost of funds not moving in the same direction or with the same magnitude as the yield on our assets. While we believe this risk is low, as all of these indices are short-term with rate movements that are highly correlated over a long period of time, market disruptions (which have occurred in recent years) can lead to a temporary divergence between indices resulting in a negative impact to our earnings.

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# Weighted Average Life

The following table reflects the weighted average life of our earning assets and liabilities at September 30, 2013.

(4	Weighted Average
(Averages in Years)	Life
Earning assets	
Student loans	7.5
Other loans	7.2
Cash and investments	.1
Total earning assets	7.1
Borrowings	
Short-term borrowings	.3
Long-term borrowings	6.4
Total borrowings	5.8

# Item 4. Controls and Procedures Disclosure Controls and Procedures

Our management, with the participation of our chief principal executive and principal financial officers, evaluated the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the Exchange Act )) as of September 30, 2013. Based on this evaluation, our chief principal executive and principal financial officers concluded that, as of September 30, 2013, our disclosure controls and procedures were effective to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is (a) recorded, processed, summarized and reported within the time periods specified in the SEC s rules and forms and (b) accumulated and communicated to our management, including our chief principal executive and principal financial officers as appropriate, to allow timely decisions regarding required disclosure.

### Changes in Internal Control over Financial Reporting

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) occurred during the fiscal quarter ended September 30, 2013 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

#### PART II. OTHER INFORMATION

#### Item 1. Legal Proceedings

At the time of this filing, the Bank remains subject to a cease and desist order originally issued in August 2008 by the FDIC and the UDFI. In July 2013, the FDIC notified the Bank that it plans to replace the existing cease and desist order with a new formal enforcement action that will more specifically address certain cited violations of Section 5 of the Federal Trade Commission Act, including with respect to the SCRA, and the ECOA and its implementing regulation, Regulation B, which will likely include civil money penalties and restitution. The Bank has been notified by the UDFI that it does not intend to join the FDIC in issuing the new enforcement action.

With respect to the alleged civil violations of Section 5 of the Federal Trade Commission Act relating to the SCRA, we are also in discussions with the DOJ, as the agency having primary authority for enforcement of SCRA matters, regarding settlement, remediation and a comprehensive restitution plan. In September 2013, we also received a Civil Investigative Demand from the CFPB as part of its separate investigation regarding allegations relating to our existing payment allocation practices and procedures, the same as those previously raised by the FDIC.

We have made and continue to make changes to the Bank s oversight of significant activities performed outside the Bank by Company affiliates and to our business practices in order to comply with all applicable laws and regulations and the terms of any cease and desist orders, including in connection with our pursuit of a strategic plan to separate our existing organization into two publicly traded companies. We are cooperating fully with the FDIC, DOJ and CFPB in response to their investigations and requests for information and are in active discussions with each with respect to any potential actions to be taken against us. We could be required to, or otherwise determine to, make further changes to the business practices and products of the Bank and our other affiliates to respond to regulatory concerns. At the time of the filing, it is not possible to estimate a range of potential exposure, if any, to amounts that may be payable or costs that must be incurred to comply with the terms of any order.

We and our subsidiaries and affiliates are subject to various claims, lawsuits and other actions that arise in the normal course of business. Most of these matters are claims by borrowers disputing the manner in which their loans have been processed or the accuracy of our reports to credit bureaus. In addition, our collections subsidiaries are routinely named in individual plaintiff or class action lawsuits in which the plaintiffs allege that those subsidiaries have violated a federal or state law in the process of collecting their accounts. We believe that these claims, lawsuits and other actions will not have a material adverse effect on our business, financial condition or results of operations. Finally, from time to time, we and our subsidiaries and affiliates receive information and document requests from state attorneys general, legislative committees and administrative agencies concerning certain business practices. Our practice has been and continues to be to cooperate with these bodies and to be responsive to any such requests.

For a description of these items and other litigation to which we are a party, see our 2012 Form 10-K and subsequent filings with the SEC.

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#### Item 1A. Risk Factors

Readers should carefully consider the following risk factors, in addition to the risk factors disclosed in Item 1A, Risk Factors, of our 2012 Form 10-K.

Our businesses are regulated by various state and federal laws and regulations, and our failure to comply with these laws and regulations may result in significant costs, sanctions, litigation or the loss of insurance and guarantees on affected FFELP Loans.

The Bank is subject to state and FDIC regulation, oversight and regular examination, including by the CFPB. The FDIC and state regulators have the authority to impose fines, penalties or other limitations on the Bank s operations should they conclude that its operations are not compliant with applicable laws and regulations. At the time of this filing, the Bank is subject to a 2008 cease and desist order issued jointly by the FDIC and the UDFI for weaknesses in its compliance function. Many of these weaknesses have previously been attributed to the Bank s oversight of significant activities performed outside the Bank by Company affiliates.

At the time of this filing, the Bank remains subject to a cease and desist order originally issued in August 2008 by the FDIC and the UDFI. In July 2013, the FDIC notified the Bank that it plans to replace the existing cease and desist order with a new formal enforcement action that will more specifically address certain cited violations of Section 5 of the Federal Trade Commission Act, including with respect to the SCRA, and the ECOA and its implementing regulation, Regulation B, which will likely include civil money penalties and restitution. The Bank has been notified by the UDFI that it does not intend to join the FDIC in issuing the new enforcement action.

With respect to the alleged civil violations of Section 5 of the Federal Trade Commission Act relating to the SCRA, we are also in discussions with the DOJ, as the agency having primary authority for enforcement of SCRA matters, regarding settlement, remediation and a comprehensive restitution plan. In September 2013, we also received a Civil Investigative Demand from the CFPB as part of its separate investigation regarding allegations relating to our existing payment allocation practices and procedures, the same as those previously raised by the FDIC.

We have made and continue to make changes to the Bank soversight of significant activities performed outside the Bank by Company affiliates and to our business practices in order to comply with all applicable laws and regulations and the terms of any cease and desist orders, including in connection with our pursuit of a strategic plan to separate our existing organization into two publicly traded companies. We are cooperating fully with the FDIC, DOJ and CFPB in response to their investigations and requests for information and are in active discussions with each with respect to any potential actions to be taken against us. We could be required to, or otherwise determine to, make further changes to the business practices and products of the Bank and our other affiliates to respond to regulatory concerns. Such changes to the business practices and products of the Bank or our other affiliates in response to current or future regulatory concerns and enforcement, or other action by the above referenced or other regulators, which may include civil money penalties and require restitution to customers, could materially and adversely impact our business, financial condition and results of operations.

The proposed separation of our current business into two, separate, publicly traded entities is contingent upon the satisfaction of a number of conditions, which may not be consummated on the terms or timeline currently contemplated or may not achieve the intended results. Though we are unaware of any applicable requirement that the FDIC, UDFI or CFPB approve of the proposed separation, we can give no assurances that they or other consumer or financial regulators will not affect the timing, manner or terms of the separation.

We are currently pursuing a strategic plan to separate our existing organization into two publicly traded companies, an education loan management company and a consumer banking company. It is expected the separation, if completed, will occur in the first half of 2014. Our ability to timely effect the separation is subject

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to several conditions, including, among others, the receipt of a favorable private letter ruling from the Internal Revenue Service and the SEC declaring effective a registration statement relating to the securities of the separated entity. We cannot assure that we will be able to complete the separation in a timely fashion, if at all. For these and other reasons, the separation may not be completed on the terms or timeline contemplated. Further, if the separation is completed, it may not achieve the intended results. Any such difficulties could adversely affect our business, results of operations or financial condition.

The Bank is subject to state and FDIC regulation, oversight and regular examination and it remains subject to a cease and desist order originally issued in 2008 citing weaknesses in its compliance function. Many of these weaknesses have previously been attributed to the Bank s oversight of significant activities performed outside the Bank by Company affiliates-a condition that we are seeking, in part, to eliminate through the separation of our current business into two companies. There can be no assurance the FDIC, UDFI and CFPB will approve of our efforts to operationalize the Bank and minimize the number of activities performed by Company affiliates or acknowledge these efforts under the existing cease and desist order. Our failure to comply with various laws and regulations or with the terms of the cease and desist order, or any assertion of any such failure that is raised by any regulator could result in litigation expenses, restitution, fines, business sanctions, and limitations on our ability to fund Private Education Loans, which are currently funded by deposits raised by the Bank, or restrictions on the operations of the Bank. Furthermore, the FDIC, UDFI or CFPB could require us to undertake significant changes to the manner in which we currently provide services to the Bank through our affiliates. If we are unable to demonstrate to the FDIC, UDFI and CFPB the benefits of the design and execution of the proposed separation, these changes could come at significant cost and impede or delay our ability to complete the separation of our business in the time or manner we currently estimate. The imposition of fines, penalties or other limitations on the Bank s business or our ability to complete the separation could materially and adversely impact our business, financial condition and results of operations.

Our credit ratings are important to our liquidity. A reduction in our credit ratings could adversely affect our liquidity, increase our borrowing costs, limit our access to the markets or trigger obligations under certain provisions in collateralized agreements.

As a result of the proposed separation, the rating agencies have taken certain negative ratings actions with regard to the Company, including, in one instance, the lowering of the Company s senior unsecured long-term credit rating to below investment grade level with negative implications and with respect to certain other rating agencies, placing the senior unsecured long-term credit ratings on negative watch. The Company s senior unsecured long-term credit rating had already been rated below investment grade level by one agency. There can be no assurance that the Company s credit ratings will not be reduced further or reduced by other rating agencies at the conclusion of their credit review. There can be no assurance as to the ratings, if any, of the new entities or holding companies if the separation occurs as currently contemplated.

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# Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Share Repurchases

The following table provides information relating to our purchase of shares of our common stock in the three months ended September 30, 2013.

	Total Number of Shares	Average Price Paid per	Total Number of Shares Purchased as Part of Publicly Announced Plans or	Approximate Dollar Value of Shares That May Yet Be Purchased Under Publicly Announced Plans or	
(In millions, except per share data)	Purchased <sup>(1)</sup>	Share	Programs <sup>(2)</sup>	Prog	grams <sup>(2)</sup>
Period:					
July 1 July 31, 2013	.1	\$ 24.72		\$	400
August 1 August 31, 2013	.1	24.85			400
September 1 September 30, 2013	.1	24.89			400
Total third-quarter 2013	.3	\$ 24.73			

# Item 3. Defaults upon Senior Securities

Nothing to report.

### Item 4. Mine Safety Disclosures

Nothing to report.

#### Item 5. Other Information

Nothing to report.

# Item 6. Exhibits

The following exhibits are furnished or filed, as applicable:

<sup>(1)</sup> The total number of shares purchased includes: (i) shares purchased under the stock repurchase program discussed below, and (ii) shares of our common stock tendered to us to satisfy the exercise price in connection with cashless exercise of stock options, and tax withholding obligations in connection with exercise of stock options and vesting of restricted stock and restricted stock units.

<sup>(2)</sup> In July 2013, our board of directors authorized us to purchase up to \$400 million of shares of our common stock. The closing price of our common stock on the NASDAQ Global Select Market on September 30, 2013 was \$24.90.

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12.1	Computation of Ratio of Earnings to Fixed Charges and Preferred Stock Dividends
31.1	Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.2	Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32.1	Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
32.2	Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
101.INS	XBRL Instance Document.
101.SCH	XBRL Taxonomy Extension Schema Document.
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document.
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document.
101.LAB	XBRL Taxonomy Extension Label Linkbase Document.
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document.

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# **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

SLM CORPORATION

(Registrant)

(Principal Financial Officer)

Date: October 28, 2013

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