

NORFOLK SOUTHERN CORP
Form 10-Q
October 24, 2018
UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, DC 20549
FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 for the quarterly period ended SEPTEMBER 30, 2018

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 for the transition period from _____ to _____

Commission file number 1-8339

NORFOLK SOUTHERN CORPORATION

(Exact name of registrant as specified in its charter)

Virginia 52-1188014
(State or other jurisdiction of incorporation) (IRS Employer Identification No.)

Three Commercial Place
Norfolk, Virginia 23510-2191
(Address of principal executive offices) (Zip Code)

(757) 629-2680
(Registrant's telephone number, including area code)

No Change
(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files).

Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

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Yes [] No [X]

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

| Class | Outstanding at September 30, 2018 |
|---|--|
| Common Stock (\$1.00 par value per share) | 272,346,940 (excluding 20,320,777 shares held by the registrant's consolidated subsidiaries) |

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PART I. FINANCIAL INFORMATION

Item 1. Financial Statements.

Norfolk Southern Corporation and Subsidiaries
 Consolidated Statements of Income
 (Unaudited)

| | Third Quarter | | First Nine Months | |
|----------------------------------|--|---------|-------------------|---------|
| | 2018 | 2017 | 2018 | 2017 |
| | (\$ in millions, except per share amounts) | | | |
| Railway operating revenues | \$2,947 | \$2,670 | \$8,562 | \$7,882 |
| Railway operating expenses: | | | | |
| Compensation and benefits | 725 | 771 | 2,168 | 2,249 |
| Purchased services and rents | 450 | 377 | 1,281 | 1,146 |
| Fuel | 274 | 198 | 812 | 601 |
| Depreciation | 276 | 265 | 821 | 788 |
| Materials and other | 202 | 164 | 599 | 574 |
| Total railway operating expenses | 1,927 | 1,775 | 5,681 | 5,358 |
| Income from railway operations | 1,020 | 895 | 2,881 | 2,524 |
| Other income – net | 30 | 39 | 67 | 127 |
| Interest expense on debt | 142 | 134 | 409 | 416 |
| Income before income taxes | 908 | 800 | 2,539 | 2,235 |
| Income taxes | 206 | 294 | 575 | 799 |
| Net income | \$702 | \$506 | \$1,964 | \$1,436 |
| Per share amounts: | | | | |
| Net income | | | | |
| Basic | \$2.54 | \$1.76 | \$7.00 | \$4.96 |
| Diluted | 2.52 | 1.75 | 6.95 | 4.93 |
| Dividends | 0.80 | 0.61 | 2.24 | 1.83 |

See accompanying notes to consolidated financial statements.

Norfolk Southern Corporation and Subsidiaries
Consolidated Statements of Comprehensive Income
(Unaudited)

| | Third Quarter | | First Nine Months | |
|---|------------------|-------|-------------------|---------|
| | 2018 | 2017 | 2018 | 2017 |
| | (\$ in millions) | | | |
| Net income | \$702 | \$506 | \$1,964 | \$1,436 |
| Other comprehensive income, before tax: | | | | |
| Pension and other postretirement benefit | 8 | 7 | 9 | 21 |
| Other comprehensive income (loss) of equity investees | — | — | 2 | (1) |
| Other comprehensive income, before tax | 8 | 7 | 11 | 20 |
| Income tax expense related to items of other comprehensive income | (2) | (2) | (2) | (8) |
| Other comprehensive income, net of tax | 6 | 5 | 9 | 12 |
| Total comprehensive income | \$708 | \$511 | \$1,973 | \$1,448 |

See accompanying notes to consolidated financial statements.

Norfolk Southern Corporation and Subsidiaries
Consolidated Balance Sheets
(Unaudited)

September 30, 2018 December 31, 2017
(\$ in millions)

| | | |
|--|----------|-----------|
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$729 | \$ 690 |
| Accounts receivable – net | 1,043 | 955 |
| Materials and supplies | 267 | 222 |
| Other current assets | 70 | 282 |
| Total current assets | 2,109 | 2,149 |
| Investments | 3,109 | 2,981 |
| Properties less accumulated depreciation of \$12,276 and \$11,909, respectively | 30,712 | 30,330 |
| Other assets | 392 | 251 |
| Total assets | \$36,322 | \$ 35,711 |
| Liabilities and stockholders' equity | | |
| Current liabilities: | | |
| Accounts payable | \$1,394 | \$ 1,401 |
| Short-term debt | — | 100 |
| Income and other taxes | 230 | 211 |
| Other current liabilities | 317 | 233 |
| Current maturities of long-term debt | 500 | 600 |
| Total current liabilities | 2,441 | 2,545 |
| Long-term debt | 10,635 | 9,136 |
| Other liabilities | 1,302 | 1,347 |
| Deferred income taxes | 6,464 | 6,324 |
| Total liabilities | 20,842 | 19,352 |
| Stockholders' equity: | | |
| Common stock \$1.00 per share par value, 1,350,000,000 shares authorized; outstanding 272,346,940 and 284,157,187 shares, respectively, net of treasury shares | 274 | 285 |
| Additional paid-in capital | 1,996 | 2,254 |
| Accumulated other comprehensive loss | (435) | (356) |
| Retained income | 13,645 | 14,176 |
| Total stockholders' equity | 15,480 | 16,359 |
| Total liabilities and stockholders' equity | \$36,322 | \$ 35,711 |

See accompanying notes to consolidated financial statements.

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Norfolk Southern Corporation and Subsidiaries
Consolidated Statements of Cash Flows
(Unaudited)

| | First Nine Months | |
|--|----------------------|----------|
| | 2018 | 2017 |
| | (\$ in millions) | |
| Cash flows from operating activities: | | |
| Net income | \$1,964 | \$1,436 |
| Reconciliation of net income to net cash provided by operating activities: | | |
| Depreciation | 822 | 791 |
| Deferred income taxes | 138 | 219 |
| Gains and losses on properties | (26) | (62) |
| Changes in assets and liabilities affecting operations: | | |
| Accounts receivable | (102) | (59) |
| Materials and supplies | (45) | 12 |
| Other current assets | 45 | 68 |
| Current liabilities other than debt | 173 | 165 |
| Other – net | (85) | (105) |
| Net cash provided by operating activities | 2,884 | 2,465 |
| Cash flows from investing activities: | | |
| Property additions | (1,326) | (1,315) |
| Property sales and other transactions | 93 | 137 |
| Investment purchases | (4) | (4) |
| Investment sales and other transactions | 96 | 8 |
| Net cash used in investing activities | (1,141) | (1,174) |
| Cash flows from financing activities: | | |
| Dividends | (627) | (529) |
| Common stock transactions | 38 | 75 |
| Purchase and retirement of common stock | (2,300) | (712) |
| Proceeds from borrowings – net of issuance costs | 2,023 | 293 |
| Debt repayments | (750) | (650) |
| Net cash used in financing activities | (1,616) | (1,523) |
| Net increase (decrease) in cash, cash equivalents, and restricted cash | 127 | (232) |
| Cash, cash equivalents, and restricted cash: | | |
| At beginning of year | 690 | 956 |
| At end of period | \$817 | \$724 |
| Supplemental disclosures of cash flow information: | | |

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Cash paid during the period for:

| | | |
|---------------------------------------|-------|-------|
| Interest (net of amounts capitalized) | \$327 | \$345 |
| Income taxes (net of refunds) | 314 | 594 |

See accompanying notes to consolidated financial statements.

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Norfolk Southern Corporation and Subsidiaries
Notes to Consolidated Financial Statements
(Unaudited)

In the opinion of management, the accompanying unaudited interim consolidated financial statements contain all adjustments (consisting of normal recurring accruals) necessary to present fairly Norfolk Southern Corporation (Norfolk Southern) and subsidiaries' (collectively, NS, we, us, and our) financial position at September 30, 2018, and December 31, 2017, our results of operations and comprehensive income for the third quarters and first nine months of 2018 and 2017, and our cash flows for the first nine months of 2018 and 2017 in conformity with U.S. generally accepted accounting principles (GAAP).

These consolidated financial statements should be read in conjunction with the consolidated financial statements and notes included in our latest Annual Report on Form 10-K.

1. Railway Operating Revenues

The Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) No. 2014-09, "Revenue from Contracts with Customers," and related amendments which are jointly referred to as Accounting Standards Codification (ASC) Topic 606. This update replaced most existing revenue recognition guidance in GAAP and requires entities to recognize the amount of revenue to which it expects to be entitled for the transfer of promised goods or services to customers. ASC Topic 606 defines a performance obligation as a promise in a contract to transfer a distinct good or service to the customer. A contract's transaction price is allocated to each distinct performance obligation and recognized as revenue when, or as, the performance obligation is satisfied. We adopted the provisions of this standard on January 1, 2018, using the modified retrospective method. There was no cumulative effect of initially applying ASC Topic 606, nor is there any material difference in revenue in the third quarter and first nine months of 2018 as compared with the GAAP that was in effect prior to January 1, 2018.

The following table disaggregates our revenues by major commodity group:

| | Third Quarter 2018 | First Nine Months 2018 |
|---------------------------------|--------------------------|---------------------------------|
| Merchandise: | (\$ in millions) | |
| Chemicals | \$468 | \$ 1,363 |
| Agriculture/consumer/government | 428 | 1,244 |
| Metals/construction | 383 | 1,110 |
| Automotive | 245 | 741 |
| Paper/clay/forest | 213 | 602 |
| Merchandise | 1,737 | 5,060 |
| Intermodal | 746 | 2,138 |
| Coal | 464 | 1,364 |
| Total | \$2,947 | \$ 8,562 |

A performance obligation is created when a customer under a transportation contract or public tariff submits a bill of lading to NS for the transport of goods. These performance obligations are satisfied as the shipments move from origin to destination. As such, transportation revenue is recognized proportionally as a shipment moves, and related expenses are recognized as incurred. These performance obligations are generally short-term in nature with transit days averaging approximately one week or less for each major commodity group. The customer has an unconditional obligation to pay for the service once the service has been completed. Estimated revenue associated with in-process shipments at period-end is recorded based on the estimated percentage of service completed to total transit days. We

had no material remaining performance obligations as of September 30, 2018.

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Under the typical payment terms of our freight contracts, payment for services is due within fifteen days of billing the customer, thus there are no significant financing components. “Accounts receivable – net” on the Consolidated Balance Sheets includes both customer and non-customer receivables as follows:

| | September 30, 2018 | | December 31, 2017 | |
|---------------------------|--------------------|--------|-------------------|--|
| | (\$ in millions) | | | |
| Customer | \$ 781 | \$ 703 | | |
| Non-customer | 262 | 252 | | |
| Accounts receivable – net | \$ 1,043 | \$ 955 | | |

Non-customer receivables include non-revenue-related amounts due from other railroads, governmental entities, and others. “Other assets” on the Consolidated Balance Sheets includes non-current customer receivables of \$53 million and \$39 million at September 30, 2018 and December 31, 2017, respectively. We do not have any material contract assets or liabilities.

Certain of our contracts contain refunds (which are primarily volume-based incentives) that are recorded as a reduction to revenue. Refunds are recorded on the basis of management’s best estimate of projected liability, which is based on historical activity, current shipment counts and expectation of future activity.

Certain accessorial services may be provided to customers under their transportation contracts such as switching, demurrage and other incidental service revenues. These are distinct performance obligations that are recognized at a point in time when the services are performed or as contractual obligations are met. This revenue is included within each of the commodity groups and represents approximately 4% of total “Railway operating revenues.”

2. Stock-Based Compensation

| | Third Quarter 2018 | | First Nine Months 2017 | |
|----------------------------------|--------------------|------|------------------------|-------|
| | (\$ in millions) | | | |
| Stock-based compensation expense | \$ 12 | \$ 7 | \$ 41 | \$ 39 |
| Total tax benefit | 9 | 13 | 29 | 47 |

During 2018, a committee of nonemployee members of our Board of Directors (and the Chief Executive Officer under delegated authority by such committee) granted stock options, restricted stock units (RSUs) and performance share units (PSUs) pursuant to the Long-Term Incentive Plan (LTIP), as follows:

| | Third Quarter | | First Nine Months | |
|---------------|------------------|-----------------------|-------------------|-----------------------|
| | Weighted-Average | | Weighted-Average | |
| | Granted | Grant-Date Fair Value | Granted | Grant-Date Fair Value |
| Stock options | — | \$ | — | 40,960 \$ 41.70 |
| RSUs | 570 | 172.19 | 217,290 | 148.37 |
| PSUs | 400 | 103.36 | 92,314 | 91.60 |

Beginning in 2018, recipients of certain RSUs and PSUs pursuant to the LTIP who retire prior to October 1st will forfeit awards received in the current year.

Stock Options

| | Third Quarter 2018 | Third Quarter 2017 | First Nine Months 2018 | First Nine Months 2017 |
|------------------------------|--------------------------|--------------------------|------------------------------|------------------------------|
| | (\$ in millions) | | | |
| Stock options exercised | 327,257 | 275,543 | 797,389 | 938,858 |
| Cash received upon exercise | \$23 | \$ 33 | \$56 | \$ 90 |
| Related tax benefit realized | \$7 | \$ 10 | \$14 | \$ 29 |

Restricted Stock Units

RSUs primarily have a four-year ratable restriction period and will be settled through the issuance of shares of Norfolk Southern common stock (Common Stock). Compensation cost for the award is recognized on a straight-line basis over the requisite service period for the entire award. Certain RSU grants include cash dividend equivalent payments during the restriction period in an amount equal to the regular quarterly dividends paid on Common Stock. No RSUs vested or were paid out during the second or third quarters of 2018 or 2017.

| | First Nine Months 2018 | First Nine Months 2017 |
|--|------------------------------|------------------------------|
| | (\$ in millions) | |
| RSUs vested | 160,200 | 167,200 |
| Common Stock issued net of tax withholding | 99,968 | 131,318 |
| Related tax benefit realized | \$ 3 | \$ 3 |

Performance Share Units

PSUs provide for awards based on the achievement of certain predetermined corporate performance goals at the end of a three-year cycle and are settled through the issuance of shares of Common Stock. All PSUs will earn out based on the achievement of performance conditions and some will also earn out based on a market condition. The market condition fair value was measured on the date of grant using a Monte Carlo simulation model. No PSUs were earned or paid out during the second or third quarters of 2018 or 2017.

| | First Nine Months 2018 | First Nine Months 2017 |
|--|------------------------------|------------------------------|
| | (\$ in millions) | |
| PSUs earned | 154,189 | 191,080 |
| Common Stock issued net of tax withholding | 94,399 | 99,805 |
| Related tax benefit realized | \$ 3 | \$ 1 |

3. Earnings Per Share

The following table sets forth the calculation of basic and diluted earnings per share:

| | Basic Third Quarter | | Diluted | |
|---|--|---------|---------|---------|
| | 2018 | 2017 | 2018 | 2017 |
| | (\$ in millions, except per share amounts, shares in millions) | | | |
| Net income | \$702 | \$506 | \$702 | \$506 |
| Dividend equivalent payments | (2) | (1) | — | — |
| Income available to common stockholders | \$700 | \$505 | \$702 | \$506 |
| Weighted-average shares outstanding | 275.5 | 287.1 | 275.5 | 287.1 |
| Dilutive effect of outstanding options and share-settled awards | | | 2.7 | 2.4 |
| Adjusted weighted-average shares outstanding | | | 278.2 | 289.5 |
| Earnings per share | \$2.54 | \$1.76 | \$2.52 | \$1.75 |
| | Basic First Nine Months | | Diluted | |
| | 2018 | 2017 | 2018 | 2017 |
| | (\$ in millions, except per share amounts, shares in millions) | | | |
| Net income | \$1,964 | \$1,436 | \$1,964 | \$1,436 |
| Dividend equivalent payments | (4) | (3) | (1) | (1) |
| Income available to common stockholders | \$1,960 | \$1,433 | \$1,963 | \$1,435 |
| Weighted-average shares outstanding | 280.1 | 288.8 | 280.1 | 288.8 |
| Dilutive effect of outstanding options and share-settled awards | | | 2.5 | 2.4 |
| Adjusted weighted-average shares outstanding | | | 282.6 | 291.2 |
| Earnings per share | \$7.00 | \$4.96 | \$6.95 | \$4.93 |

During the third quarters and first nine months of 2018 and 2017, dividend equivalent payments were made to holders of stock options and RSUs. For purposes of computing basic earnings per share, dividend equivalent payments made to holders of stock options and RSUs were deducted from net income to determine income available to common stockholders. For purposes of computing diluted earnings per share, we evaluate on a grant-by-grant basis those stock options and RSUs receiving dividend equivalent payments under the two-class and treasury stock methods to

determine which method is more dilutive for each grant. For those grants for which the two-class

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method was more dilutive, net income was reduced by dividend equivalent payments to determine income available to common stockholders. The dilution calculations exclude options having exercise prices exceeding the average market price of Common Stock of zero and 0.3 million for the first nine months ended September 30, 2018 and 2017, respectively.

4. Accumulated Other Comprehensive Loss

The changes in the cumulative balances of “Accumulated other comprehensive loss” reported in the Consolidated Balance Sheets consisted of the following:

| | Balance at Beginning of Year (\$ in millions) | Net Income (Loss) | Reclassification of Stranded Tax Effects | Reclassification Adjustments | Balance at End of Period |
|--|--|-------------------------|--|---------------------------------|-----------------------------------|
| Nine Months Ended September 30, 2018 | | | | | |
| Pensions and other postretirement liabilities | \$(300) | \$ (11) | \$ (86) | \$ 18 | \$(379) |
| Other comprehensive income (loss) of equity investees | (56) | 2 | (2) | — | (56) |
| Accumulated other comprehensive loss | \$(356) | \$ (9) | \$ (88) | \$ 18 | \$(435) |
| Nine Months Ended September 30, 2017 | | | | | |
| Pensions and other postretirement liabilities | \$(414) | \$ — | \$ — | \$ 13 | \$(401) |
| Other comprehensive loss of equity investees | (73) | (1) | — | — | (74) |
| Accumulated other comprehensive loss | \$(487) | \$ (1) | \$ — | \$ 13 | \$(475) |

In February 2018, the FASB issued ASU 2018-02, “Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income.” This update is intended to reclassify the stranded tax effects resulting from the Tax Cuts and Jobs Act (“tax reform”) that was enacted on December 22, 2017 from accumulated other comprehensive income (AOCI) to retained earnings. The amount of the reclassification is the difference between the amount initially charged or credited directly to other comprehensive income at the previously enacted U.S. federal corporate income tax rate that remains in AOCI and the amount that would have been charged or credited directly to other comprehensive income using the newly enacted U.S. federal corporate income tax rate. In the first quarter of 2018, we adopted the provisions of ASU 2018-02 resulting in an increase to “Accumulated other comprehensive loss” of \$88 million and a corresponding increase to “Retained income,” with no impact on “Total stockholders’ equity.”

5. Stock Repurchase Programs

We repurchased and retired 12.8 million shares (5.7 million shares under an accelerated stock repurchase program (ASR) and 7.1 million shares under our ongoing program) and 6.0 million shares of Common Stock under our stock repurchase programs in the first nine months of 2018 and 2017, respectively, at a cost of \$2.1 billion and \$712 million, respectively. We entered into an ASR on August 2, 2018 with two third-party financial institutions to repurchase Common Stock, at which time we made a payment of \$1.2 billion to the financial institutions and received an initial delivery of 5.7 million shares valued at \$960 million. The remaining balance of \$240 million, included in “Additional paid-in capital” on the Consolidated Balance Sheets, will be settled no later than the end of January 2019, with the final number of shares to be delivered by the financial institutions equal to the volume-weighted average price per share of Common Stock over the ASR term, less a negotiated discount.

Since the beginning of 2006, we have repurchased and retired 181.3 million shares at a total cost of \$13.4 billion.

6. Investments

Investment in Conrail

Through a limited liability company, we and CSX Corporation (CSX) jointly own Conrail Inc. (Conrail), whose primary subsidiary is Consolidated Rail Corporation (CRC). We have a 58% economic and 50% voting interest in the jointly owned entity, and CSX has the remainder of the economic and voting interests. Our investment in Conrail was \$1.3 billion at both September 30, 2018, and December 31, 2017.

CRC owns and operates certain properties (the Shared Assets Areas) for the joint and exclusive benefit of Norfolk Southern Railway Company (NSR) and CSX Transportation, Inc. (CSXT). The costs of operating the Shared Assets Areas are borne by NSR and CSXT based on usage. In addition, NSR and CSXT pay CRC a fee for access to the Shared Assets Areas. “Purchased services and rents” and “Fuel” include amounts payable to CRC for the operation of the Shared Assets Areas totaling \$38 million and \$34 million for the third quarters of 2018 and 2017, respectively, and \$112 million and \$106 million for the first nine months of 2018 and 2017, respectively. Our equity in the earnings of Conrail, net of amortization, included in “Purchased services and rents” was \$12 million and \$10 million for the third quarters of 2018 and 2017, respectively, and \$46 million and \$30 million for the first nine months of 2018 and 2017, respectively.

“Other liabilities” includes \$280 million at both September 30, 2018, and December 31, 2017, for long-term advances from Conrail, maturing 2044, that bear interest at an average rate of 2.9%.

Investment in TTX

NS and eight other North American railroads jointly own TTX Company (TTX). NS has a 19.65% ownership interest in TTX, a railcar pooling company that provides its owner-railroads with standardized fleets of intermodal, automotive, and general use railcars at stated rates.

Amounts paid to TTX for use of equipment are included in “Purchased services and rents” and amounted to \$43 million and \$58 million of expense for the third quarters of 2018 and 2017, respectively, and \$176 million and \$173 million for the first nine months of 2018 and 2017, respectively. Our equity in the earnings of TTX, also included in “Purchased services and rents,” totaled \$16 million and \$14 million for the third quarters of 2018 and 2017, respectively, and \$49 million and \$32 million for the first nine months of 2018 and 2017, respectively.

7. Debt

During the third quarter of 2018, we issued \$300 million of 3.65% senior notes due 2025, \$400 million of 3.80% senior notes due 2028, \$200 million of 4.15% senior notes due 2048, and \$600 million of 5.10% senior notes due 2118.

In June of 2018, we renewed and amended our accounts receivable securitization program from \$350 million to \$400 million on a 364-day term to run through May 2019. We had no amounts outstanding under this program at September 30, 2018 and \$100 million outstanding at December 31, 2017, reflected as “Short-term debt” on the Consolidated Balance Sheets.

During the first quarter of 2018, we issued \$500 million of 4.15% senior notes due 2048.

The “Cash, cash equivalents, and restricted cash” line item in the Consolidated Statements of Cash Flows includes restricted cash of \$88 million at September 30, 2018 which reflects deposits held by a third party bond agent as collateral for certain debt obligations maturing in 2019. The restricted cash balance is included as part of “Other assets” on the Consolidated Balance Sheets.

8. Pensions and Other Postretirement Benefits

We have both funded and unfunded defined benefit pension plans covering principally salaried employees. We also provide specified health care and life insurance benefits to eligible retired employees; these plans can be amended or terminated at our option. Under our self-insured retiree health care plan, for those participants who are not Medicare-eligible, a defined percentage of health care expenses is covered for retired employees and their dependents, reduced by any deductibles, coinsurance, and, in some cases, coverage provided under other group insurance policies. Those participants who are Medicare-eligible are not covered under the self-insured retiree health care plan, but instead are provided with an employer-funded health reimbursement account which can be used for reimbursement of health insurance premiums or eligible out-of-pocket medical expenses.

Pension and postretirement benefit cost components for the third quarters and first nine months are as follows:

| | Pension Benefits | | Other Postretirement Benefits | |
|---------------------------------------|-----------------------|-----------------------|-------------------------------------|-----------------------|
| | Third Quarter 2018 | Third Quarter 2017 | Third Quarter 2018 | Third Quarter 2017 |
| | (\$ in millions) | | | |
| Service cost | \$9 | \$9 | \$2 | \$2 |
| Interest cost | 21 | 20 | 4 | 4 |
| Expected return on plan assets | (44) | (43) | (4) | (4) |
| Amortization of net losses | 14 | 13 | — | — |
| Amortization of prior service benefit | — | — | (6) | (6) |
| Net benefit | \$— | \$(1) | \$(4) | \$(4) |

| | Pension Benefits | | Other Postretirement Benefits | |
|---------------------------------------|-------------------|-------|-------------------------------|--------|
| | First Nine Months | | | |
| | 2018 | 2017 | 2018 | 2017 |
| | (\$ in millions) | | | |
| Service cost | \$29 | \$28 | \$6 | \$6 |
| Interest cost | 63 | 60 | 12 | 12 |
| Expected return on plan assets | (133) | (129) | (12) | (12) |
| Amortization of net losses | 42 | 39 | — | — |
| Amortization of prior service benefit | — | — | (18) | (18) |
| Net expense (benefit) | \$1 | \$(2) | \$(12) | \$(12) |

In March 2017, the FASB issued ASU 2017-07, “Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost.” This update requires segregation of net benefit costs between operating and non-operating expenses and also requires retrospective application. We adopted the standard on January 1, 2018. Under the new standard, only the service cost component of defined benefit pension cost and postretirement benefit cost are reported within “Compensation and benefits” and all other components of net benefit cost are presented in “Other income – net” on the Consolidated Statements of Income, whereas under the previous standard all components were included in “Compensation and benefits.”

The retrospective application resulted in an offsetting increase in “Compensation and benefits” expense and an increase in “Other income – net” on the Consolidated Statements of Income of \$16 million and \$48 million for the third quarter and first nine months of 2017, respectively, with no impact on “Net income.”

9. Fair Values of Financial Instruments

The fair values of “Cash and cash equivalents,” “Accounts receivable,” “Accounts payable,” and “Short-term debt” approximate carrying values because of the short maturity of these financial instruments. The carrying value of corporate-owned life insurance is recorded at cash surrender value and, accordingly, approximates fair value. Other than these assets and liabilities that approximate fair value, there are no other assets or liabilities measured at fair value on a recurring basis at September 30, 2018, or December 31, 2017. The carrying amounts and estimated fair values for the remaining financial instruments, excluding investments accounted for under the equity method, consisted of the following:

| | September 30, 2018 | | December 31, 2017 | |
|--|--------------------|------------|-------------------|------------|
| | Carrying Amount | Fair Value | Carrying Amount | Fair Value |
| | (\$ in millions) | | | |
| Long-term investments | \$21 | \$39 | \$26 | \$43 |
| Long-term debt, including current maturities | (11,135) | (12,397) | (9,736) | (11,771) |

Underlying net assets and future discounted cash flows were used to estimate the fair value of investments. The fair values of long-term debt were estimated based on quoted market prices or discounted cash flows using current interest rates for debt with similar terms, credit rating, and remaining maturity.

The following table sets forth the fair value of long-term investment and long-term debt balances disclosed above by valuation technique level, within the fair value hierarchy (there were no level 3 valued assets or liabilities).

| | Level 1 | Level 2 | Total |
|--|------------|------------|----------|
| (\$ in millions) | | | |
| September 30, 2018 | | | |
| Long-term investments | \$— | \$39 | \$ 39 |
| Long-term debt, including current maturities | (12,304) | (97) | (12,397) |
| December 31, 2017 | | | |
| Long-term investments | \$4 | \$39 | \$ 43 |
| Long-term debt, including current maturities | (11,695) | (117) | (11,771) |

10. Commitments and Contingencies

Lawsuits

We and/or certain subsidiaries are defendants in numerous lawsuits and other claims relating principally to railroad operations. When we conclude that it is probable that a liability has been incurred and the amount of the liability can be reasonably estimated, it is accrued through a charge to earnings. While the ultimate amount of liability incurred in any of these lawsuits and claims is dependent on future developments, in our opinion, the recorded liability is adequate to cover the future payment of such liability and claims. However, the final outcome of any of these lawsuits and claims cannot be predicted with certainty, and unfavorable or unexpected outcomes could result in additional accruals that could be significant to results of operations in a particular year or quarter. Any adjustments to the recorded liability will be reflected in earnings in the periods in which such adjustments become known.

One of our chemical customers, Sunbelt Chlor Alkali Partnerships (Sunbelt), filed in 2011 a rate reasonableness complaint before the Surface Transportation Board (STB) alleging that our tariff rates for transportation of regulated movements are unreasonable. Since April 1, 2011, we have been billing and collecting amounts based on the challenged tariff rates. In 2014, the STB resolved this rate reasonableness complaint in our favor and, in June 2016, the STB resolved petitions for reconsideration. Sunbelt's appeal of the STB's decision to the United States Court of Appeal for the 11th Circuit was denied on January 26, 2018. This matter did not have a material effect on our financial position, results of operations, or liquidity.

In 2007, various antitrust class actions filed against us and other Class I railroads in various Federal district courts regarding fuel surcharges were consolidated in the District of Columbia by the Judicial Panel on Multidistrict Litigation. In 2012, the court certified the case as a class action. The defendant railroads appealed this certification, and the Court of Appeals for the District of Columbia vacated the District Court's decision and remanded the case for further consideration. On October 10, 2017, the District Court denied class certification; the findings are subject to appeal. We believe the allegations in the complaints are without merit and intend to vigorously defend the cases. We do not believe the outcome of these proceedings will have a material effect on our financial position, results of operations, or liquidity.

Casualty Claims

Casualty claims include employee personal injury and occupational claims as well as third-party claims, all exclusive of legal costs. To aid in valuing our personal injury liability and determining the amount to accrue with respect to such claims during the year, we utilize studies prepared by an independent consulting actuarial firm. Job-related personal injury and occupational claims are subject to the Federal Employer's Liability Act (FELA), which is applicable only to railroads. FELA's fault-based tort system produces results that are unpredictable and inconsistent as compared with a no-fault workers' compensation system. The variability inherent in this system could result in actual

costs being different from the liability recorded. While the ultimate amount of claims incurred is dependent on future developments, in our opinion, the recorded liability is adequate to cover the future payments

of claims and is supported by the most recent actuarial study. In all cases, we record a liability when the expected loss for the claim is both probable and reasonably estimable.

Employee personal injury claims – The largest component of casualties and other claims expense is employee personal injury costs. The independent actuarial firm engaged by us provides quarterly studies to aid in valuing our employee personal injury liability and estimating personal injury expense. The actuarial firm studies our historical patterns of reserving for claims and subsequent settlements, taking into account relevant outside influences. The actuarial firm uses the results of these analyses to estimate the ultimate amount of liability. We adjust the liability quarterly based upon our assessment and the results of the study. Our estimate of the liability is subject to inherent limitation given the difficulty of predicting future events such as jury decisions, court interpretations, or legislative changes. As a result, actual claim settlements may vary from the estimated liability recorded.

Occupational claims – Occupational claims (including asbestosis and other respiratory diseases, as well as conditions allegedly related to repetitive motion) are often not caused by a specific accident or event but rather allegedly result from a claimed exposure over time. Many such claims are being asserted by former or retired employees, some of whom have not been employed in the rail industry for decades. The independent actuarial firm provides an estimate of the occupational claims liability based upon our history of claim filings, severity, payments, and other pertinent facts. The liability is dependent upon judgments we make as to the specific case reserves as well as judgments of the actuarial firm in the quarterly studies. The actuarial firm's estimate of ultimate loss includes a provision for those claims that have been incurred but not reported. This provision is derived by analyzing industry data and projecting our experience. We adjust the liability quarterly based upon our assessment and the results of the study. However, it is possible that the recorded liability may not be adequate to cover the future payment of claims. Adjustments to the recorded liability are reflected in operating expenses in the periods in which such adjustments become known.

Third-party claims – We record a liability for third-party claims including those for highway crossing accidents, trespasser and other injuries, automobile liability, property damage, and lading damage. The actuarial firm assists us with the calculation of potential liability for third-party claims, except lading damage, based upon our experience including the number and timing of incidents, amount of payments, settlement rates, number of open claims, and legal defenses. We adjust the liability quarterly based upon our assessment and the results of the study. Given the inherent uncertainty in regard to the ultimate outcome of third-party claims, it is possible that the actual loss may differ from the estimated liability recorded.

Environmental Matters

We are subject to various jurisdictions' environmental laws and regulations. We record a liability where such liability or loss is probable and reasonably estimable. Environmental engineers regularly participate in ongoing evaluations of all known sites and in determining any necessary adjustments to liability estimates.

Our Consolidated Balance Sheets include liabilities for environmental exposures of \$59 million and \$58 million at September 30, 2018 and December 31, 2017, respectively of which \$15 million is classified as a current liability at both dates. At September 30, 2018, the liability represents our estimates of the probable cleanup, investigation, and remediation costs based on available information at 120 known locations and projects compared with 127 locations and projects at December 31, 2017. At September 30, 2018, 15 sites accounted for \$38 million of the liability, and no individual site was considered to be material. We anticipate that much of this liability will be paid out over five years; however, some costs will be paid out over a longer period.

At twelve locations, one or more of our subsidiaries in conjunction with a number of other parties have been identified as potentially responsible parties under the Comprehensive Environmental Response, Compensation and Liability Act of 1980 or comparable state statutes that impose joint and several liability for cleanup costs. We calculate our estimated liability for these sites based on facts and legal defenses applicable to each site and not solely on the basis of

the potential for joint liability.

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With respect to known environmental sites (whether identified by us or by the Environmental Protection Agency or comparable state authorities), estimates of our ultimate potential financial exposure for a given site or in the aggregate for all such sites can change over time because of the widely varying costs of currently available cleanup techniques, unpredictable contaminant recovery and reduction rates associated with available cleanup technologies, the likely development of new cleanup technologies, the difficulty of determining in advance the nature and full extent of contamination and each potential participant's share of any estimated loss (and that participant's ability to bear it), and evolving statutory and regulatory standards governing liability.

The risk of incurring environmental liability, for acts and omissions, past, present, and future, is inherent in the railroad business. Some of the commodities we transport, particularly those classified as hazardous materials, pose special risks that we work diligently to reduce. In addition, several of our subsidiaries own, or have owned, land used as operating property, or which is leased and operated by others, or held for sale. Because environmental problems that are latent or undisclosed may exist on these properties, there can be no assurance that we will not incur environmental liabilities or costs with respect to one or more of them, the amount and materiality of which cannot be estimated reliably at this time. Moreover, lawsuits and claims involving these and potentially other unidentified environmental sites and matters are likely to arise from time to time. The resulting liabilities could have a significant effect on our financial position, results of operations, or liquidity in a particular year or quarter.

Based on our assessment of the facts and circumstances now known, we believe we have recorded the probable and reasonably estimable costs for dealing with those environmental matters of which we are aware. Further, we believe that it is unlikely that any known matters, either individually or in the aggregate, will have a material adverse effect on our financial position, results of operations, or liquidity.

Insurance

We obtain, on behalf of ourself and our subsidiaries, insurance for potential losses for third-party liability and first-party property damages. We are currently self-insured up to \$50 million and above \$1.1 billion (\$1.5 billion for specific perils) per occurrence and/or policy year for bodily injury and property damage to third parties and up to \$25 million and above \$200 million per occurrence and/or policy year for property owned by us or in our care, custody, or control.

11. New Accounting Pronouncements

In February 2016, the FASB issued ASU 2016-02, "Leases." This update, effective for our annual and interim reporting periods beginning January 1, 2019, will replace existing lease guidance in GAAP and will require lessees to recognize lease assets and lease liabilities on the balance sheet for leases greater than twelve months and disclose key information about leasing arrangements. When implemented, lessees will be required to measure and record leases at the present value of the remaining lease payments. In July 2018, the FASB issued ASU 2018-11, "Leases (Topic 842): Targeted Improvements," which created a new, optional transition method for implementing ASU 2016-02. We expect to use this new transition method, which permits the use of the effective date as the date of initial application. We disclosed \$660 million in undiscounted operating lease obligations in our lease commitments footnote in our most recent 10-K, and have evaluated those contracts. We continue to evaluate other existing arrangements to determine if they qualify for lease accounting under the new standard. We are in the process of implementing a lease management system to support the new reporting requirements. We do not anticipate a material impact on our results of operations, and we will not adopt the standard early.

In June 2016, the FASB issued ASU 2016-13, "Credit Losses - Measurement of Credit Losses on Financial Instruments," which replaces the current incurred loss impairment method with a method that reflects expected credit losses. The new standard is effective as of January 1, 2020, and early adoption is permitted as of January 1, 2019. Because credit losses associated from our trade receivables have historically been insignificant, we do not expect this

standard to have a material effect on our financial statements.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

Norfolk Southern Corporation and Subsidiaries

The following discussion and analysis should be read in conjunction with the Consolidated Financial Statements and Notes.

OVERVIEW

We are one of the nation's premier transportation companies. Our Norfolk Southern Railway Company subsidiary operates approximately 19,500 miles of road in 22 states and the District of Columbia, with service to every major container port in the eastern United States, and provides efficient connections to other rail carriers. We operate the most extensive intermodal network in the East and are a major transporter of coal, automotive, and industrial products.

We achieved a record low third-quarter operating ratio (a measure of the amount of operating revenues consumed by operating expenses) of 65.4%, in addition to third-quarter records for income from railway operations, net income, and diluted earnings per share. These record results were driven by strong revenue growth and demonstrate continued progress on our long-range objectives.

SUMMARIZED RESULTS OF OPERATIONS

(\$ in millions, except per share amounts)

| | Third Quarter | | | First Nine Months | | |
|-----------------------------------|---------------|--------|----------|-------------------|---------|----------|
| | 2018 | 2017 | % change | 2018 | 2017 | % change |
| Income from railway operations | \$1,020 | \$895 | 14% | \$2,881 | \$2,524 | 14% |
| Net income | \$702 | \$506 | 39% | \$1,964 | \$1,436 | 37% |
| Diluted earnings per share | \$2.52 | \$1.75 | 44% | \$6.95 | \$4.93 | 41% |
| Railway operating ratio (percent) | 65.4 | 66.5 | (2%) | 66.4 | 68.0 | (2%) |

Income from railway operations rose in both periods as a result of increased railway operating revenues that more than offset higher expenses. Average revenue per unit grew due to higher fuel surcharge revenues and pricing gains, partially offset by the mix-related impacts of increased intermodal volume and decreased coal volume. Volumes rose 5% in both the third quarter and first nine months. Railway operating expense increases included higher fuel prices as well as volume-related increases and costs associated with overall lower network velocity in both periods. Net income and diluted earnings per share also benefited from a lower effective tax rate, primarily due to the enactment of tax reform in late 2017.

DETAILED RESULTS OF OPERATIONS

Railway Operating Revenues

The following tables present a comparison of revenues (\$ in millions), volumes (units in thousands), and average revenue per unit (\$ per unit) by commodity group.

| Revenues | Third Quarter | | | First Nine Months | | |
|---------------------|---------------|---------|----------|-------------------|---------|----------|
| | 2018 | 2017 | % change | 2018 | 2017 | % change |
| Merchandise: | | | | | | |
| Chemicals | \$468 | \$418 | 12% | \$1,363 | \$1,251 | 9% |
| Agr./consumer/gov't | 428 | 388 | 10% | 1,244 | 1,156 | 8% |
| Metals/construction | 383 | 378 | 1% | 1,110 | 1,089 | 2% |
| Automotive | 245 | 218 | 12% | 741 | 713 | 4% |
| Paper/clay/forest | 213 | 198 | 8% | 602 | 572 | 5% |
| Merchandise | 1,737 | 1,600 | 9% | 5,060 | 4,781 | 6% |
| Intermodal | 746 | 621 | 20% | 2,138 | 1,785 | 20% |
| Coal | 464 | 449 | 3% | 1,364 | 1,316 | 4% |
| Total | \$2,947 | \$2,670 | 10% | \$8,562 | \$7,882 | 9% |

Units

| | | | | | | |
|---------------------|---------|---------|------|---------|---------|------|
| Merchandise: | | | | | | |
| Chemicals | 127.9 | 115.2 | 11% | 375.8 | 348.6 | 8% |
| Agr./consumer/gov't | 155.3 | 147.8 | 5% | 461.9 | 443.0 | 4% |
| Metals/construction | 189.7 | 194.2 | (2%) | 548.0 | 556.0 | (1%) |
| Automotive | 98.4 | 96.6 | 2% | 305.9 | 318.5 | (4%) |
| Paper/clay/forest | 74.5 | 73.4 | 1% | 215.8 | 214.3 | 1% |
| Merchandise | 645.8 | 627.2 | 3% | 1,907.4 | 1,880.4 | 1% |
| Intermodal | 1,116.2 | 1,035.2 | 8% | 3,257.2 | 3,013.7 | 8% |
| Coal | 255.8 | 266.6 | (4%) | 778.5 | 792.3 | (2%) |
| Total | 2,017.8 | 1,929.0 | 5% | 5,943.1 | 5,686.4 | 5% |

Revenue per Unit

| | | | | | | |
|---------------------|---------|---------|-----|---------|---------|-----|
| Merchandise: | | | | | | |
| Chemicals | \$3,661 | \$3,624 | 1% | \$3,626 | \$3,586 | 1% |
| Agr./consumer/gov't | 2,756 | 2,626 | 5% | 2,694 | 2,610 | 3% |
| Metals/construction | 2,018 | 1,945 | 4% | 2,025 | 1,959 | 3% |
| Automotive | 2,486 | 2,256 | 10% | 2,422 | 2,239 | 8% |
| Paper/clay/forest | 2,867 | 2,699 | 6% | 2,791 | 2,668 | 5% |
| Merchandise | 2,690 | 2,550 | 5% | 2,653 | 2,542 | 4% |
| Intermodal | 669 | 600 | 12% | 656 | 592 | 11% |
| Coal | 1,812 | 1,687 | 7% | 1,752 | 1,662 | 5% |
| Total | 1,461 | 1,384 | 6% | 1,441 | 1,386 | 4% |

Railway operating revenues increased \$277 million in the third quarter and \$680 million for the first nine months compared with the same periods last year. The table below reflects the components of the revenue change by major commodity group (\$ in millions).

| | Third Quarter | | | First Nine Months | | |
|------------------------|---------------------|------------|--------|---------------------|------------|--------|
| | Increase (Decrease) | | | Increase (Decrease) | | |
| | Merch | Intermodal | Coal | Merch | Intermodal | Coal |
| Volume | \$47 | \$ 49 | \$(18) | \$68 | \$ 144 | \$(23) |
| Fuel surcharge revenue | 41 | 49 | 8 | 84 | 125 | 12 |
| Rate, mix and other | 49 | 27 | 25 | 127 | 84 | 59 |
| Total | \$137 | \$ 125 | \$15 | \$279 | \$ 353 | \$48 |

Most of our contracts include negotiated fuel surcharges, typically tied to either On-Highway Diesel (OHD) or West Texas Intermediate Crude Oil (WTI). Approximately 90% of our revenue base is covered by these negotiated fuel surcharges, with almost 75% tied to OHD. In the third quarter and first nine months of 2018, contracts tied to OHD accounted for about 90% of our fuel surcharge revenue. Revenues associated with these surcharges totaled \$182 million and \$84 million in the third quarters of 2018 and 2017, respectively, and \$470 million and \$249 million for the first nine months of 2018 and 2017, respectively.

Merchandise

Merchandise revenue grew in both periods. Higher average revenue per unit in both periods was driven by pricing gains and increased fuel surcharge revenue, and volume increased in all commodity groups with the exception of metals and construction and, for the year-to-date, automotive.

Chemicals volume grew significantly in both periods, driven by increased shipments of crude oil, rock salt, liquefied petroleum gas, and plastics. Lower shipments of coal ash in the first half of the year tempered volume growth for the first nine months.

Agriculture, consumer products, and government volume rose in both periods as increases in ethanol and fertilizer shipments more than offset declines in corn and soybean shipments.

Metals and construction traffic was down in both periods, the result of lower aggregates volume as well as decreases in iron and steel, scrap metal, and aluminum products traffic. Increased frac sand shipments for use in natural gas drilling in the Marcellus and Utica regions partially offset these decreases in the first nine months.

Automotive volume rose in the third quarter, but declined for the first nine months. The quarter's growth was the result of increased equipment availability and shifts in shipment timing. The first nine months were negatively impacted by shortages in availability of multilevel equipment, automotive parts supplier production interruptions, and scheduled automotive plant downtime.

Paper, clay, and forest products volume increased slightly in both periods. Gains in pulpboard and municipal waste shipments, a result of tightened truck capacity and growth with existing customers, respectively, were partially offset by decreases in pulp, woodchip and graphic paper traffic.

Merchandise revenues for the fourth quarter are expected to continue to be higher year-over-year, reflecting higher average revenue per unit, driven by pricing gains and fuel surcharge revenues as well as higher volumes.

Intermodal

Intermodal revenues increased 20% in both periods driven by higher average revenue per unit, a result of increased fuel surcharge revenues and pricing gains, as well as strong volume growth.

Intermodal units (in thousands) by market were as follows:

| | Third Quarter | | | First Nine Months | | |
|---------------|---------------|---------|----------|-------------------|---------|----------|
| | 2018 | 2017 | % change | 2018 | 2017 | % change |
| Domestic | 704.0 | 662.6 | 6% | 2,082.2 | 1,890.6 | 10% |
| International | 412.2 | 372.6 | 11% | 1,175.0 | 1,123.1 | 5% |
| Total | 1,116.2 | 1,035.2 | 8% | 3,257.2 | 3,013.7 | 8% |

Domestic volumes rose in both periods as a result of continued highway conversions due to tighter capacity in the truck market, higher truckload pricing, and growth in existing accounts. International volumes rose due to increased demand from existing accounts.

Intermodal revenues for the fourth quarter are expected to continue to increase compared to last year, driven by volume growth in addition to higher average revenue per unit due to increased fuel surcharge revenues and pricing gains.

Coal

Coal revenues rose in both periods, as higher average revenue per unit, primarily the result of pricing gains, was partially offset by volume decreases.

Coal tonnage (in thousands) by market was as follows:

| | Third Quarter | | | First Nine Months | | |
|------------------------|---------------|--------|----------|-------------------|--------|----------|
| | 2018 | 2017 | % change | 2018 | 2017 | % change |
| Utility | 16,213 | 17,410 | (7%) | 48,773 | 52,599 | (7%) |
| Export | 6,621 | 6,280 | 5% | 21,775 | 19,189 | 13% |
| Domestic metallurgical | 4,226 | 4,298 | (2%) | 11,624 | 11,647 | — |
| Industrial | 1,352 | 1,457 | (7%) | 4,069 | 4,259 | (4%) |
| Total | 28,412 | 29,445 | (4%) | 86,241 | 87,694 | (2%) |

Utility coal tonnage declined in both periods, driven by plant outages, decreased coal supply, lower network velocity and, for the first nine months, inclement weather in the first quarter. Export coal tonnage grew in both periods, a result of strong seaborne pricing that resulted in higher demand for U.S. coal. Domestic metallurgical coal tonnage dropped in the third quarter and was relatively flat for the first nine months due to customer sourcing changes. Increased market demand in the first half of the year tempered the decrease. Industrial coal tonnage decreased in both periods reflecting customer sourcing changes and pressure from natural gas conversions.

Coal revenues for the fourth quarter are expected to continue to increase compared to last year, a result of increased volumes, primarily in the export and utility markets, and higher average revenue per unit largely due to favorable mix and pricing gains.

Railway Operating Expenses

Railway operating expenses summarized by major classifications were as follows (\$ in millions):

| | Third Quarter | | | First Nine Months | | |
|------------------------------|---------------|---------|----------|-------------------|---------|----------|
| | 2018 | 2017 | % change | 2018 | 2017 | % change |
| Compensation and benefits | \$725 | \$771 | (6%) | \$2,168 | \$2,249 | (4%) |
| Purchased services and rents | 450 | 377 | 19% | 1,281 | 1,146 | 12% |
| Fuel | 274 | 198 | 38% | 812 | 601 | 35% |
| Depreciation | 276 | 265 | 4% | 821 | 788 | 4% |
| Materials and other | 202 | 164 | 23% | 599 | 574 | 4% |
| Total | \$1,927 | \$1,775 | 9% | \$5,681 | \$5,358 | 6% |

Compensation and benefits expense decreased in both periods, as follows:

- incentive and stock-based compensation (down \$45 million for the quarter and \$19 million for the first nine months),
- employment levels (down \$10 million for the quarter and \$51 million for the first nine months),
- health and welfare benefit rates for agreement employees (down \$8 million for the quarter and \$25 million for the first nine months),
- employment tax refund (\$31 million benefit for the first nine months), and
- overtime and reworks (up \$15 million for the quarter and \$47 million for the first nine months).

Average rail headcount for the quarter was down by about 320 compared with the third quarter 2017, and down almost 100 sequentially, as we have increased our train and engine employee hiring while decreasing headcount in other areas.

Purchased services and rents increased as follows (\$ in millions):

| | Third Quarter | | | First Nine Months | | |
|--------------------|---------------|-------|----------|-------------------|---------|----------|
| | 2018 | 2017 | % change | 2018 | 2017 | % change |
| Purchased services | \$347 | \$309 | 12% | \$1,007 | \$931 | 8% |
| Equipment rents | 103 | 68 | 51% | 274 | 215 | 27% |
| Total | \$450 | \$377 | 19% | \$1,281 | \$1,146 | 12% |

The increase in purchased services in both periods was largely the result of higher intermodal volume-related costs, additional transportation and engineering activities as well as higher technology costs. Equipment rents rose in both periods, reflecting slower network velocity, the cost of additional short-term locomotive resources as well as growth in volume. We expect about half of these additional third quarter equipment rent cost increases to not occur in the fourth quarter.

Fuel expense, which includes the cost of locomotive fuel as well as other fuel used in railway operations, increased due primarily to higher locomotive fuel prices (up 33% in the third quarter and 30% in the first nine months) which increased expenses \$65 million and \$179 million, respectively, as well as increased consumption (up 4% in the third quarter and 3% in the first nine months).

Materials and other expenses increased as follows (\$ in millions):

| | Third Quarter | | | First Nine Months | | |
|-----------------------------|---------------|-------|----------|-------------------|-------|----------|
| | 2018 | 2017 | % change | 2018 | 2017 | % change |
| Materials | \$95 | \$85 | 12% | \$277 | \$264 | 5% |
| Casualties and other claims | 46 | 39 | 18% | 131 | 114 | 15% |
| Other | 61 | 40 | 53% | 191 | 196 | (3%) |
| Total | \$202 | \$164 | 23% | \$599 | \$574 | 4% |

Materials costs increased in both periods, due primarily to higher locomotive repair costs. Casualties and other claims expenses increased in both periods, largely a result of higher derailment-related costs. Other expense increased in the third quarter, but declined for the first nine months. Both periods reflected the inclusion of net rental income from operating property previously included in “Other income - net” of \$20 million and \$58 million, respectively. However, gains from sales of operating property were approximately \$36 million higher for both periods of the prior year.

Other Income – Net

Other income – net decreased \$9 million in the third quarter and \$60 million for the first nine months. The decline in both periods was driven by the absence of net rental income as discussed above. An increase in non-operating property sales in the third quarter of 2018 mitigated the absence of net rental income.

Income Taxes

The third-quarter and year-to-date effective income tax rates were 22.7% and 22.6%, respectively, compared with 36.8% and 35.7% for the same periods last year, respectively. The declines resulted from the effects of the enactment of tax reform in late 2017 that lowered the federal corporate income tax rate. The current year-to-date effective tax rate also benefited from certain 2017 tax credits that were retroactively enacted by the Bipartisan Budget Act of 2018, which was signed into law in early 2018.

FINANCIAL CONDITION AND LIQUIDITY

Cash provided by operating activities, our principal source of liquidity, was \$2.9 billion for the first nine months of 2018, compared with \$2.5 billion for the same period of 2017, primarily a reflection of improved operating results. We had working capital deficits of \$332 million at September 30, 2018, compared with \$396 million at December 31, 2017. Cash and cash equivalents totaled \$729 million at September 30, 2018. We expect cash on hand combined with cash provided by operating activities will be sufficient to meet our ongoing obligations.

In August of 2018, we issued \$300 million of 3.65% senior notes due 2025, \$400 million of 3.80% senior notes due 2028, \$200 million of 4.15% senior notes due 2048, and \$600 million of 5.10% senior notes due 2118. In February of 2018, we issued \$500 million of 4.15% senior notes due 2048 (see Note 7). Other than these items, there have been no material changes to the information on future contractual obligations contained in our Form 10-K for the year ended December 31, 2017.

Cash used in investing activities was \$1.1 billion for the first nine months of 2018, compared with \$1.2 billion in the same period last year, reflecting higher investment sales.

Cash used in financing activities was \$1.6 billion in the first nine months of 2018, compared with \$1.5 billion in the same period last year, largely the result of higher repurchases of Common Stock, debt repayments, and dividend payments partially offset by increased proceeds from borrowings. We repurchased 12.8 million shares of Common Stock, (including shares retired under the ASR program, see Note 5) totaling \$2.1 billion, in the first nine months of

2018, compared to 6.0 million shares, totaling \$712 million, in the same period last year. The timing and volume of

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future share repurchases will be guided by our assessment of market conditions and other pertinent factors. Any near-term purchases under the program are expected to be made with internally-generated cash, cash on hand, or proceeds from borrowings.

Our total-debt-to-total capitalization ratio was 41.8% at September 30, 2018, and 37.5% at December 31, 2017.

We have in place and available a \$750 million credit agreement expiring in May 2021, which provides for borrowings at prevailing rates and includes covenants. We had no amounts outstanding under this facility at both September 30, 2018, and December 31, 2017, and are in compliance with all of its covenants. In June of 2018, we renewed and amended our accounts receivable securitization program from \$350 million to \$400 million on a 364-day term expiring in May 2019. We had no amounts outstanding under this program at September 30, 2018, and \$100 million outstanding at December 31, 2017.

APPLICATION OF CRITICAL ACCOUNTING POLICIES

The preparation of financial statements in accordance with GAAP requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the reporting period. These estimates and assumptions may require judgment about matters that are inherently uncertain, and future events are likely to occur that may require us to make changes to these estimates and assumptions. Accordingly, we regularly review these estimates and assumptions based on historical experience, changes in the business environment, and other factors we believe to be reasonable under the circumstances. There have been no significant changes to the application of the critical accounting policies disclosure contained in our Form 10-K at December 31, 2017.

OTHER MATTERS

Labor Agreements

Approximately 80% of our railroad employees are covered by collective bargaining agreements with various labor unions. Pursuant to the Railway Labor Act, these agreements remain in effect until new agreements are reached, or until the bargaining procedures mandated by the Railway Labor Act are completed. We largely bargain nationally in concert with other major railroads, represented by the National Carriers Conference Committee. Moratorium provisions in the labor agreements govern when the railroads and unions may propose changes to the agreements.

The 2015 bargaining round is now complete with finalized agreements in place with all employees. All of the newly negotiated agreements have moratorium provisions that will reopen the agreements for negotiation beginning January 1, 2020.

New Accounting Pronouncements

For a detailed discussion of new accounting pronouncements, see Note 11.

Inflation

In preparing financial statements, GAAP requires the use of historical cost that disregards the effects of inflation on the replacement cost of property. We are a capital-intensive company with most of our capital invested in long-lived assets. The replacement cost of these assets, as well as the related depreciation expense, would be substantially greater than the amounts reported on the basis of historical cost.

FORWARD-LOOKING STATEMENTS

Certain statements in Management's Discussion and Analysis of Financial Condition and Results of Operations are "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, as amended. These statements relate to future events or our future financial performance and involve known and unknown risks, uncertainties, and other factors that may cause our actual results, levels of activity, performance, or our achievements or those of our industry to be materially different from those expressed or implied by any forward-looking statements. In some cases, forward-looking statements can be identified by terminology such as "may," "will," "could," "would," "should," "expect," "plan," "anticipate," "intend," "believe," "estimate," "project," "consider," "potential," "feel," or other comparable terminology. We have based these forward-looking statements on our current expectations, assumptions, estimates, beliefs, and projections. While we believe these expectations, assumptions, estimates, beliefs, and projections are reasonable, such forward-looking statements are only predictions and involve known and unknown risks and uncertainties, many of which involve factors or circumstances that are beyond our control. These and other important factors, including those discussed under "Risk Factors" in our latest Form 10-K and herein, as well as our subsequent filings with the Securities and Exchange Commission, may cause actual results, performance, or achievements to differ materially from those expressed or implied by these forward-looking statements. The forward-looking statements herein are made only as of the date they were first issued, and unless otherwise required by applicable securities laws, we disclaim any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise. Copies of our press releases and additional information about us is available at www.norfolksouthern.com, or you can contact Norfolk Southern Corporation Investor Relations by calling 757-629-2861.

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

The information required by this item is included in Part I, Item 2, "Management's Discussion and Analysis of Financial Condition and Results of Operations" under the heading "Financial Condition and Liquidity."

Item 4. Controls and Procedures.

Evaluation of Disclosure Controls and Procedures

Our Chief Executive Officer and Chief Financial Officer, with the assistance of management, evaluated the effectiveness of our disclosure controls and procedures (as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (Exchange Act)) at September 30, 2018. Based on such evaluation, our officers have concluded that, at September 30, 2018, our disclosure controls and procedures were effective in alerting them on a timely basis to material information required to be included in our periodic filings under the Exchange Act.

Changes in Internal Control Over Financial Reporting

During the third quarter of 2018, we have not identified any changes in internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

Item 1. Legal Proceedings.

In 2007, various antitrust class actions filed against us and other Class I railroads in various Federal district courts regarding fuel surcharges were consolidated in the District of Columbia by the Judicial Panel on Multidistrict Litigation. In 2012, the court certified the case as a class action. The defendant railroads appealed this certification, and the Court of Appeals for the District of Columbia vacated the District Court's decision and remanded the case for further consideration. On October 10, 2017, the District Court denied class certification; the findings are subject to appeal. We believe the allegations in the complaints are without merit and intend to vigorously defend the cases. We do not believe the outcome of these proceedings will have a material effect on our financial position, results of operations, or liquidity.

Item 1A. Risk Factors.

The risk factors included in our 2017 Form 10-K remain unchanged and are incorporated herein by reference with the exception of the following:

Significant governmental legislation and regulation over commercial, operating and environmental matters could affect us, our customers, and the markets we serve. Congress can enact laws that could increase economic regulation of the industry. Railroads presently are subject to commercial regulation by the STB, which has jurisdiction to varying extents over rates, routes, customer access provisions, fuel surcharges, conditions of service, and the extension or abandonment of rail lines. The STB also has jurisdiction over the consolidation, merger, or acquisition of control of and by rail common carriers. Additional economic regulation of the rail industry by Congress or the STB, whether under new or existing laws, could have a significant negative impact on our ability to determine prices for rail services and on the efficiency of our operations. This potential material adverse effect could also result in reduced capital spending on our rail network or abandonment of lines.

Railroads are also subject to the enactment of laws by Congress and regulation by the Department of Transportation and the Department of Homeland Security (which regulate most aspects of our operations) related to safety and security. The Rail Safety Improvement Act of 2008 (RSIA), the Surface Transportation Extension Act of 2015, and the implementing regulations promulgated by the Federal Railroad Association (collectively "the PTC laws and regulations") require us (and each other Class I railroad) to implement, on certain mainline track where intercity and commuter passenger railroads operate and where toxic inhalation hazardous materials are transported, an interoperable positive train control system (PTC). PTC is a set of highly advanced technologies designed to prevent train-to-train collisions, speed-related derailments, and certain other accidents caused by human error, but PTC will not prevent all types of train accidents or incidents. The PTC laws and regulations require us to install all hardware and to implement the PTC system on some of those rail lines by December 31, 2018, and to implement such system on the remainder of those rail lines by December 31, 2020. In addition, other railroads' implementation schedules could impose additional interoperability requirements and accelerated timelines on us, which could impact our operations over other railroads if not met.

Full implementation of PTC will result in additional operating costs and capital expenditures, and PTC implementation may result in reduced operational efficiency and service levels, as well as increased compensation and benefits expenses, and increased claims and litigation costs.

Our operations are subject to extensive federal and state environmental laws and regulations concerning, among other things, emissions to the air; discharges to waterways or groundwater supplies; handling, storage, transportation, and disposal of waste and other materials; and the cleanup of hazardous material or petroleum releases. The risk of incurring environmental liability, for acts and omissions, past, present, and future, is inherent in the railroad business.

This risk includes property owned by us, whether currently or in the past, that is or has been subject to a variety of uses, including our railroad operations and other industrial activity by past owners or our past and present tenants.

Environmental problems that are latent or undisclosed may exist on these properties, and we could incur environmental liabilities or costs, the amount and materiality of which cannot be estimated reliably at this time, with respect to one or more of these properties. Moreover, lawsuits and claims involving other unidentified environmental sites and matters are likely to arise from time to time.

Concern over climate change has led to significant federal, state, and international legislative and regulatory efforts to limit greenhouse gas (GHG) emissions. Restrictions, caps, taxes, or other controls on GHG emissions, including diesel exhaust, could significantly increase our operating costs, decrease the amount of traffic handled, and decrease the value of coal reserves we own.

In addition, legislation and regulation related to GHGs could negatively affect the markets we serve and our customers. Even without legislation or regulation, government incentives and adverse publicity relating to GHGs could negatively affect the markets for certain of the commodities we carry and our customers that (1) use commodities that we carry to produce energy, including coal, (2) use significant amounts of energy in producing or delivering the commodities we carry, or (3) manufacture or produce goods that consume significant amounts of energy.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

| Period | (a) Total Number of Shares (or Units) Purchased ⁽¹⁾ | (b) Average Price Paid per Share (or Unit) | (c) Total Number of Shares (or Units) Purchased as Part of Publicly Announced Plans or Programs ^{(2) (3)} | (d) Maximum Number (or Approximate Dollar Value) of Shares (or Units) that may yet be purchased under the Plans or Programs ⁽³⁾ |
|----------------------|--|--|--|--|
| July 1-31, 2018 | 659,655 | 157.04 | 657,377 | 51,004,923 |
| August 1-31, 2018 | 6,548,145 | 169.93 | 6,544,993 | 44,459,930 |
| September 1-30, 2018 | 802,299 | 180.29 | 801,933 | 43,657,997 |
| Total | 8,010,099 | | 8,004,303 | |

(1) Of this amount, 5,796 represent shares tendered by employees in connection with the exercise of options under the stockholder-approved Long-Term Incentive Plan.

(2) Total number of shares purchased as part of publicly announced plans or programs includes 5.7 million shares purchased under the ASR (see Note 5).

(3) On September 26, 2017, our Board of Directors authorized the repurchase of up to an additional 50 million shares of Common Stock through December 31, 2022. As of September 30, 2018, 43.7 million shares remain authorized for repurchase.

Item 6. Exhibits.

4.1 Second Supplemental Indenture, dated as of August 2, 2018, between the Registrant and U.S. Bank National Association, as Trustee. The Indenture is incorporated by reference herein to Exhibit 4.1 to Norfolk Southern Corporation's Form 8-K filed August 2, 2018. SEC File No. 001-08339.

31-A* Rule 13a-14(a)/15d-014(a) CEO Certifications.

31-B* Rule 13a-14(a)/15d-014(a) CFO Certifications.

32* Section 1350 Certifications.

The following financial information from Norfolk Southern Corporation's Quarterly Report on Form 10-Q for the third quarter of 2018, formatted in Extensible Business Reporting Language (XBRL) includes (i) the Consolidated Statements of Income for the third quarter and first nine months of 2018 and 2017; (ii) the Consolidated Statements of Comprehensive Income for the third quarter and first nine months of 2018 and 2017; (iii) the Consolidated Balance Sheets at September 30, 2018 and December 31, 2017; (iv) the Consolidated Statements of Cash Flows for the first nine months of 2018 and 2017; and (v) the Notes to Consolidated Financial Statements.

* Filed herewith.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

NORFOLK SOUTHERN CORPORATION
Registrant

Date: October 24, 2018 /s/ Thomas E. Hurlbut
Thomas E. Hurlbut
Vice President and Controller
(Principal Accounting Officer) (Signature)

Date: October 24, 2018 /s/ Denise W. Hutson
Denise W. Hutson
Corporate Secretary (Signature)