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News Release

COMMUNITY BANK SYSTEM, INC.

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COMMUNITY BANK SYSTEM SECOND QUARTER EPS RISES 7%

Net Interest Margin Increases; Non-Interest Income Up 22%

Syracuse, N.Y. July 17, 2003 Community Bank System, Inc. (NYSE: CBU), a bank holding company with \$3.4 billion in assets, has announced that diluted earnings per share for the second quarter were \$0.75, up 7.1% from the prior year s level of \$0.70 and equal to first quarter 2003 results. Diluted earnings per share for the six months ended June 30, 2003 of \$1.50 represent a 10.3% increase over 2002 results for the same period of \$1.36.

Operating Results

Net income for the second quarter was \$10.0 million, an increase of 8.2% over the \$9.3 million reported in 2002. For the six months ended June 30, 2003, net income increased 12.1% from \$17.8 million to \$20.0 million in 2002. Increased earnings resulted from improved net interest margins as well as significant increases in non-interest income.

Net interest income for the quarter of \$32.1 million was up 2.1% over 2002 s level of \$31.4 million, and down nominally from \$32.5 million in the first quarter of 2003. The increase in 2003 reflects an improvement in net interest margin, partially offset by a decline in net average earning assets due to the planned reduction of certain investment securities and borrowings as previously announced. Net interest margins for the quarter remained strong at 4.75%, increasing from 4.54% for the comparative 2002 quarter and down only five basis points from 4.80% in the first quarter of 2003. While the total earning asset yield of 6.76% for this quarter is down 39 basis points from 7.15% for the 2002 quarter, that decline was more than offset by a 56 basis point reduction in the total cost of funds from 2.58% to 2.02%. Year-to-date net interest margin of 4.77% compares to 4.53% for six month period of 2002.

Sanford A. Belden, President and Chief Executive, stated, Our continued earnings improvement in the second quarter reflects the consistent strength of our net interest margins and a 22% increase in non-interest income, despite continued softness in our financial services business caused by adverse market conditions. Along with achieving strong operating results during the second quarter, we continued to take strategic steps to increase shareholder value. The acquisition of Grange National Banc Corp. will enhance our Pennsylvania banking franchise, while the addition of the PricewaterhouseCoopers Upstate New York Global Human Resources Solutions consulting group will enhance our strong retirement plan administration and consultant services business, which has achieved significant organic growth recently.

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Loan loss provision for the second quarter of 2003 was \$2.7 million, down from \$3.4 million in the same quarter of 2002 and the first quarter of 2003. For the six months ended June 2003, loan loss provision of \$6.1 million compares to \$4.9 million for the same period of 2002. The increase in 2003 principally reflects specific provisioning in the first quarter related to four non-performing commercial credits.

Non-interest income (excluding security gains and losses) increased 22% this quarter, from \$7.6 million in 2002 to \$9.2 million in 2003. For the six-month period, non-interest income increased 19.2% from \$15.3 million in 2002 to \$18.2 million in 2003. These increases are attributable principally to the introduction of a particular new deposit services product late in the fourth quarter of 2002, which accounts for approximately \$1.8 million of the quarterly increase and \$3.3 million of the six month increase. Also contributing to this improvement are increases from 2002 to 2003 in mortgage banking revenues of \$.2 million and \$.8 million for the quarterly and six-month periods, respectively. Revenues from financial services were unfavorably impacted by the difficult investment environment experienced in part of this quarter and declined from \$3.6 million in the second quarter of 2002 to \$3.1 million in 2003. Year-to-date financial services income of \$6.2 million compares to \$7.2 million for the same 2002 period. Declines in investment management and broker-dealer activities were offset by continued revenue growth in the benefit plan administration business, which has increased 36% from second quarter 2002 to 2003 (\$1.1 million to \$1.5 million) and 29% for the six-month period 2002 to 2003 (\$2.2 million to \$2.8 million).

Operating expenses for the second quarter increased from \$24.1 million in 2002 to \$25.4 million in 2003, or 5.6%, resulting in an efficiency ratio (excluding intangible amortization and security gain/loss) of 54.6% for 2003 and 53.5% for 2002. Year-to-date, the company s efficiency ratio improved from 54.6% in 2002 to 53.5% in 2003 due to operating expense increases of only 2.8% and higher levels of interest income and non-interest income.

The company s effective tax rate declined to 25% for the six-month period ended June 30, 2003 compared to 27% for the same period of 2002, due principally to an increased level of average tax-exempt securities.

Financial Position

End-of-period earning assets for the second quarter declined \$94 million to \$2.94 billion from \$3.03 billion in second quarter 2002, consisting of an increase in total loans of \$107 million, or 6.1%, and a decrease of investment securities (excluding market value adjustments) of \$200 million, or 15.6%. Outstanding borrowings decreased \$153 million, from \$550 million at June 30, 2002 to \$397 million at June 30, 2003. The decreases in both investment securities and borrowings reflect the company s deleveraging strategy initiated in mid-2002 as a result of unfavorable investment market conditions. Deposits increased 1.1%, from \$2.51 billion in second quarter 2002 to \$2.54 billion for 2003.

The increase in total loans of \$107 million was driven principally by residential real estate activity, which accounted for \$81 million of the increase and a 17% increase in consumer mortgage loans outstanding. This increase excludes approximately \$61 million of longer-term loans originated and sold in the secondary market, \$52 million of which occurred in the first and second quarters of 2003. The remainder of the increase represents consumer indirect loans of \$37 million (14%) and business loans of \$7 million (1%), offset by a decrease in consumer direct of \$18 million (5%). Year-to date, total loans have grown \$51 million, or 3%, including consumer mortgage loans of \$36 million (7%), business loans of \$8 million (1%), consumer indirect loans of \$18 million (6%), and a reduction in consumer direct loans of \$11 million (3%).

The allowance for loan losses at June 30, 2003 of \$27.4 million is up from \$23.9 million at June 30, 2002 largely as a result of increased provisioning related to commercial credits. The ratio of allowance for loan losses to total loans of 1.48% compares to 1.34% at June 30, 2002 and 1.46% at December 31, 2002. Year-to-date net charge-offs for 2003 of \$5.0 million are comparable to the \$4.9 million reported for the same 2002 period. Non-performing loans of \$15.1 million at June 30, 2003 are up from \$11.2 million at June 30, 2002 as a

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result of the same credits discussed above, however, have declined \$.7 million from March 31, 2003 s level of \$15.8 million. The ratio of non-performing loans to total loans of .81% at June 30, 2003 remains higher than management s target range, but is below the .87% reported at March 31, 2003 and well below the company s most recent peer ratio of .95% (BHCPR, March 2003). Total delinquent loans (>30 days plus non-accrual) have

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also experienced an improving trend, declining from 1.88% at December 31, 2002, to 1.85% at March 31 2003 and 1.79% at June 30, 2003.

Mr. Belden further stated, The benefits of our deleveraging strategy have been validated by the ongoing strength of our earnings and net interest margins. We continue, however, to monitor opportunities to further enhance earnings through capital market investment transactions that are consistent with our overall asset/liability management objectives. Real estate lending remains robust, as reflected in increased year-to-date originations of \$187 million in 2003 from \$104 million in 2002. Total loan growth has been moderated by low, single-digit growth rates in business and consumer lending, which we expect to continue through the remainder of 2003. We are very pleased with the improvement in credit quality this quarter non-performing loans declined slightly, and delinquencies have shown improvement in each of the past two quarters. We continue to be effective and focused in managing credit quality, particularly with respect to certain peer measures and a challenging economic environment.

Other Matters

On June 9, 2003, the Company announced that its Board of Directors had authorized a stock repurchase program to acquire up to 700,000 common shares, or approximately 5.4% of total outstanding shares, over the course of the ensuing twelve months. As of July 17, 2003, 40,300 shares had been repurchased at an aggregate cost of \$1.51 million and an average price per share of \$37.58.

On June 9, 2003, the company announced an agreement to acquire all of the outstanding stock of Grange National Banc Corp., a \$280-million-asset national bank based in Tunkhannock, Pa. The transaction is expected to be accretive to earnings within the first 12 months based on anticipated cost reductions, modest revenue enhancements, and the stock repurchase program. Grange s 12 branches will operate as part of First Liberty Bank & Trust, a division of Community Bank, N.A. Thomas A. McCullough, current President and Chief Executive Officer of Grange, will become President of Pennsylvania Banking and manage all of the Company s banking business in Northeastern Pennsylvania, including the 13 current First Liberty Bank & Trust branches. The acquisition is expected to close during the fourth quarter of 2003, pending approval by Grange shareholders and customary regulatory approval.

On June 9, 2003, the company announced an agreement to acquire PricewaterhouseCoopers (PwC) Upstate New York Global Human Resources Solutions consulting group. This practice is a leading provider of retirement and employee benefits consulting services throughout Upstate New York, and will be complementary to Benefit Plans Administrative Services, Inc. (BPA), the company s defined contribution plan administration subsidiary. Following the acquisition, which is expected to close July 31, 2003, BPA will employ over 70 professionals and provide retirement plan administration and consulting services to more than 700 clients.

Belden went on to say, Both of these transactions are consistent with our objective of enhancing shareholder value through strategic, high-quality acquisitions. Grange has been a high-performing bank in its marketplace for many years, with a peer-leading track record of earnings growth, loan generation and consistently superior asset quality. We are particularly pleased that Tom McCullough, with 35 years of banking experience, will be joining our senior management team to take responsibility for all our Pennsylvania banking business. The acquired PwC consulting group brings to BPA a well-known reputation for superior service capabilities and a strong client base that will approximately double the revenue of this business. Importantly, the complementary nature of the service offerings of BPA and PwC will provide substantial opportunities for enhanced revenue generation.

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Updated Earnings Guidance

The company s present expectations for full-year 2003 diluted earnings per share (excluding the effect of the share repurchase program and acquisitions described above) remain consistent with the guidance previously reported and the current earnings estimates of the four analysts that cover CBU, which range from \$2.95 to \$3.00 per share.

Mark Tryniski, Executive Vice President and Chief Financial Officer, stated, We have managed our balance sheet prudently and expect net interest margins to remain strong throughout the second half of 2003; full year 2003 net interest margin should exceed that reported in 2002. We expect asset quality and loss provisioning to remain stable based on improving delinquency trends over the past two quarters and diligent management of existing non-performing assets. Total non-interest income should exceed that reported in the first half of 2003, benefited by increasing revenue growth of BPA and improved financial services revenues that may result from continuation of the recent strength in the investment markets. Recurring operating expenses for the second half of 2003 should be comparable with those reported for the first half of the year.

Mr. Tryniski concluded, We continue to expect an outstanding year of financial performance for the company, including consummation in the third and fourth quarters of the announced acquisitions that will further strengthen the earnings opportunities of both our banking and financial services businesses as we move toward 2004.

Conference Call Scheduled

A conference call will be held with company management at 10:00 a.m. (ET) on Friday, July 18, to discuss the above results at 1-866-453-8880 (access code 6439208). An audio recording will be available one hour after the call until September 26, and may be accessed at 1-866-453-6660 (access code 137057). Investors may also listen to the call live via the Internet over PR Newswire, at:

http://www.firstcallevents.com/service/ajwz384295572gf12.html

The call will be archived on this site for 90 days and may be accessed at any time at no cost. This earnings release, including supporting financial tables, is available within the Press Release section of the company's website at www.communitybankna.com.

Community Bank System, Inc. (NYSE: CBU) is a registered bank holding company based in DeWitt, N.Y. with \$3.4 billion in assets. Its wholly-owned banking subsidiary, Community Bank, N.A. (http://www.communitybankna.com), is the third largest community banking franchise headquartered in Upstate New York, having 116 customer facilities and 85 ATMs stretching diagonally from Northern New York to the Southern Tier, west to Lake Erie, and in Northeastern Pennsylvania. Other subsidiaries within the CBU family are Elias Asset Management, Inc., an investment management firm based in Williamsville, N.Y.; Benefit Plans Administrative Services, Inc. (BPA), a pension administration and consulting firm located in Utica, N.Y., serving sponsors of defined benefit and defined contribution plans; and Community Investment Services, Inc. (CISI), a broker-dealer delivering financial products, including mutual funds, annuities, individual stocks and bonds, and long-term health care and other selected insurance products, from various locations within Community Bank s branch system and from offices in Jamestown and Lockport, N.Y.

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This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. The following factors, among others, could cause the actual results of CBU s operations to differ materially from CBU s expectations: the successful integration of operations of its acquisitions; competition; changes in economic conditions, interest rates and financial markets; and changes in legislation or regulatory requirements. CBU does not assume any duty to update forward-looking statements.

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Summary of Financial Data (Dollars in thousands, except per share data)

(Donars in mousanus, except per snare uata)	Jun 30, 2003	Jun 30, 2002	Change Amount	Change Percent
Quarterly				
Net interest income	\$32,102	\$31,437	\$ 665	2.1%
Loan loss provision	2,673	3,384	(711)	-21.0%
Net interest income after provision for loan losses	29,429	28,053	1,376	4.9%
Financial services non-interest income	3,104	3,550	(446)	-12.6%
Banking services non-interest income	6,094	4,017	2,077	51.7%
Total non-interest income before security gains & debt ext.	9,198	7,567	1,631	21.6%
Security gains & debt ext	0	1,144	(1,144)	0.0%
Total non-interest income	9,198	8,711	487	5.6%
Financial services operating expenses	2,854	2,645	209	7.9%
Banking services operating expenses	21,320	19,821	1,499	7.6%
Intangible amortization	1,251	1,504	(253)	-16.8%
Total recurring operating expenses	25,425	23,970	1,455	6.1%
Acquisition expenses	5	108	(103)	-95.4%
Total operating expenses	25,430	24,078	1,352	5.6%
Income before taxes	13,197	12,686	511	4.0%
Income tax	3,165	3,416	(251)	-7.3%
Net income	\$10,032	\$ 9,270	\$ 762	8.2%
Basic earnings per share	\$ 0.77	\$ 0.71	\$ 0.06	8.5%
Diluted earnings per share	\$ 0.75	\$ 0.70	\$ 0.05	7.1%
Year to Date				
Net interest income	\$64,586	\$61,605	\$ 2,981	4.8%
Loan loss provision	6,073	4,902	1,171	23.9%
Net interest income after provision for loan losses	58,513	56,703	1,810	3.2%
Financial services non-interest income	6,192	7,193	(1,001)	-13.9%
Banking services non-interest income	12,046	8,109	3,937	48.6%
Total non-interest income before security gains & debt ext.	18,238	15,302	2,936	19.2%
Security gains & debt ext	(45)	1,144	(1,189)	-103.9%
Total non-interest income	18,193	16,446	1,747	10.6%
Financial services operating expenses	5,435	5,370	65	1.2%
Banking services operating expenses	42,095	39,613	2,482	6.3%
Intangible amortization	2,532	3,044	(512)	-16.8%
Total recurring operating expenses	50,062	48,027	2,035	4.2%
Acquisition expenses	5	700	(695)	-99.3%
Total operating expenses	50,067	48,727	1,340	2.8%
Income before taxes	26,639	24,422	2,217	9.1%
Income tax	6,660	6,594	66	1.0%
Net income	\$19,979	\$17,828	\$ 2,151	12.1%
Basic earnings per share	\$ 1.53	\$ 1.38	\$ 0.15	10.9%
Diluted earnings per share	\$ 1.50	\$ 1.36	\$ 0.14	10.3%

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Summary of Financial Data (Dollars in thousands, except per share data)

(Dollars in thousands, except per share data)	2003			2002							
		2nd Qtr		1st Qtr		4th Qtr		3rd Qtr		2nd Qtr	
Earnings											
Net interest income	\$	32,102	\$	32,484	\$	33,847	\$	32,397	\$	31,437	
Loan loss provision		2,673		3,400		5,041		2,278		3,384	
Net interest income after provision for loan											
losses		29,429		29,084		28,806		30,119		28,053	
Financial services non-interest income		3,104		3,090		2,843		3,689		3,550	
Banking services non-interest income		6,094		5,952		4,910		4,183		4,017	
Total non-interest income before security											
gains & debt ext.		9,198		9,042		7,753		7,872		7,567	
Security gains & debt ext.		0		(45)		313		216		1,144	
Total non-interest income		9,198		8,997		8,066		8,088		8,711	
Financial services operating expenses		2,854		2,581		2,610		2,500		2,645	
Banking services operating expenses		21,320		20,775		20,105		18,972		19,821	
Intangible amortization		1,251		1,281		1,312		1,597		1,504	
Total recurring operating expenses		25,425		24,637		24,027		23,069		23,970	
Acquisition expenses		5		0		0		0		108	
Total operating expenses		25,430		24,637		24,027		23,069		24,078	
Income before taxes		13,197		13,444		12,845		15,138		12,686	
Income tax		3,165		3,495		3,206		4,087		3,416	
Net income	\$	10,032	\$	9,949	\$	9,639	\$	11,051	\$	9,270	
Basic earnings per share	\$	0.77	\$	0.76	\$	0.74	\$	0.85	\$	0.71	
Diluted earnings per share	\$	0.75	\$	0.75	\$	0.73	\$	0.84	\$	0.70	
Profitability											
Return on assets		1.20%		1.19%		1.11%		1.28%		1.10%	
Return on equity		11.74%		12.25%		11.91%		14.56%		13.21%	
Net interest margin (FTE)		4.75%		4.80%		4.83%		4.61%		4.54%	
Non interest income/operating income (FTE)											
(excluding net security gains)		20.8%		20.3%		17.3%		18.1%		18.0%	
Efficiency ratio ⁽¹⁾		54.6%		52.5%		50.6%		49.4%		53.5%	
Components of Net Interest Margin (FTE)											
Loan yield		6.81%		7.04%		7.33%		7.45%		7.43%	
Investment yield		6.69%		6.75%		6.79%		6.58%		6.78%	
Earning asset yield		6.76%		6.93%		7.11%		7.08%		7.15%	
Interest bearing deposits rate		1.92%		2.07%		2.24%		2.48%		2.63%	
Borrowed funds rate FHLB & other		4.12%		3.89%		3.83%		3.88%		4.03%	
Borrowed funds rate Trust preferred		7.02%		7.17%		7.31%		7.38%		7.36%	
Cost of all interest bearing funds		2.38%		2.50%		2.66%		2.87%		3.01%	
Cost of funds (includes DDA)		2.02%		2.12%		2.27%		2.46%		2.58%	
Cost of funds / earning assets		2.01%		2.13%		2.28%		2.47%		2.61%	
Net interest margin (FTE)		4.75%		4.80%		4.83%		4.61%		4.54%	
Average Balances for Period											
Loans	\$1.	834,610	\$1	,807,889	\$1	,797,678	\$1	,763,855	\$1	,742,110	
Investments (excluding market value											
adjustment)	1.	126,151	1	,189,466	1	,254,285	1	,302,928	1	,296,787	
Earning assets		960,761		,997,355		,051,963		,066,783		,038,897	
Total assets		356,400		,388,435		,445,620		,438,076		,390,665	
Deposits-IPC		362,058		,352,546		2,377,402		,388,182		,353,187	
Deposits-public funds		167,516	_	184,457	_	161,443	_	154,051	_	192,114	
Total deposits		529,574	2.	,537,003	2	2,538,845	2	2,542,233	2	,545,301	
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FHLB borrowings & other borrowings	347,954	388,783	446,535	468,841	449,542
Trust preferred	76,896	77,193	77,368	77,354	77,498
Total borrowings	424,850	465,976	523,903	546,195	527,040
Total shareholders equity	\$ 342,830	\$ 329,503	\$ 320,979	\$ 301,148	\$ 281,436

⁽¹⁾ Excludes intangible amortization, acquisition expenses, securities gain/loss, and debt extinguishment

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Summary of Financial Data (Dollars in thousands, except per share data)

2003 2002 2nd Qtr 1st Qtr 4th Qtr 3rd Qtr 2nd Qtr **Balances At Period End** Loans \$1,858,015 \$1,820,686 \$1,806,905 \$1,779,440 \$1,751,184 Investments (excluding market value adjustment) 1,081,241 1,154,188 1,219,254 1,284,695 1,281,724 Earning assets 2,939,256 2,974,874 3,026,159 3,064,135 3,032,908 Loan loss allowance 27,417 27,350 26,331 24,080 23,883 Core deposit intangibles,net 28,237 29,488 30,769 32.081 33,678 Goodwill, net 104,059 104,059 104,059 103,628 102,602 Total intangible assets, net 132,296 133.547 134.828 135,709 136,280 Market value adjustment 85,878 71,099 64,567 73,222 42,816 Total assets 3,356,261 3,374,840 3,434,204 3,468,592 3,408,893 **Deposits** 2,541,974 2,535,960 2,505,356 2,551,735 2,513,261 FHLB borrowings & other borrowings 319,864 365,213 463,241 450,869 472,497 Trust preferred borrowings 76,903 76,889 77,375 77,361 77,347 Total borrowings 396,767 442,102 540,616 528,230 549,844 Total shareholders equity 336,984 298,529 351,819 325,038 324,161 Assets under management or administration \$1,577,584 \$1,438,869 \$1,363,631 \$1,267,289 \$1,370,346 Capital Tier I leverage ratio 7.77% 7.44% 7.05% 6.87% 6.66% Tangible equity / tangible assets 6.28% 5.65% 4.96% 6.81% 5.77% Accumulated other comprehensive income 52,438 43,414 38,551 43,728 25,546 Diluted weighted average common shares 13,194 outstanding 13,346 13,244 13,167 13,172 Period end common shares outstanding 13,019 13,017 12,979 12,959 12,963 Cash dividends declared per common share 0.29 \$ 0.29 0.29 \$ 0.29 0.27 Book value \$ 27.02 \$ 25.89 25.04 \$ 25.01 \$ 23.04 Tangible book value \$ 16.86 \$ 15.63 \$ 14.66 \$ 14.54 12.52 Common stock price (end of period) 38.00 31.35 29.63 32.25 \$ 31.43 Total shareholder return trailing 12 months 22.0% 8.1% 24.1% 11.8% 19.6% **Asset Quality** Nonperforming loans \$ 15,135 \$ 15,841 11,644 12,217 11,170 Other real estate 943 700 704 1.033 1.671 12,900 Nonperforming assets 16,108 16,580 12,391 13,296 Net charge-offs 2,606 \$ 2,381 2,791 2,080 3,511 Loan loss allowance / loans outstanding 1.48% 1.50% 1.46% 1.35% 1.36% Nonperforming loans / loans outstanding 0.81% 0.87% 0.64% 0.69% 0.64% Loan loss allowance / nonperforming loans 181% 173% 226% 197% 214% Net charge-offs / average loans 0.57% 0.53% 0.62% 0.47% 0.81% Loan loss provision / net charge-offs 103% 143% 181% 110% 96% Nonperforming assets / loans outstanding + **OREO** 0.87% 0.91% 0.69% 0.75% 0.74%